## WISCONSIN DEPARTMENT OF CHILDREN AND FAMILIES Division of Family and Economic Security/Bureau of Working Families PO Box 8916 Madison, WI 53708-8916

TO: W-2 Manual Holders

FROM: Debra Cronmiller, Chief

Bureau of Working Families Policy and Automation Section

RE: Wisconsin Works Manual

Release 18-03

DATE: October 10, 2018

EFFECTIVE: Immediately

The effective date of the change is the date of publication. However, if the change was announced through an Operations or Administrator's Memo, the change is effective on the date identified in the memo. If there is a different effective date or implementation schedule other than the publication date or the date identified in the Operations or Administrator's Memo, it will be highlighted below.

Chapter	Change	<b>Policy Effective</b>
		Date
12 – Dispute	12.4.1 Administrative Hearings for Delinquency	June 12, 2018
Resolution	Collection Actions and 12.4.2 Role of the W-2 Agency	
	In Administrative Hearings for Delinquency Collection	
	Actions were updated to reflect policy announced in	
	Operations Memo <u>18-J5</u> and inadvertently not included	
	in the last manual update.	
17 – Job	<u>17.2.1 Eligibility Criteria</u> was updated to reflect the	April 16, 2018
Access Loans	new requirements for Job Access Loans announced in	
	Operations Memo <u>18-06</u> and inadvertently not included	
	in the last manual update.	