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TO: **W-2 Manual Holders**

FROM: Patara Horn, Director  
Bureau of Working Families  
Division of Family and Economic Security  
Department of Children and Families

**SUBJECT: *Wisconsin Works Manual Release 26-01***

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| Section          | Change   |
|------------------|--|
| Entire Manual    | The Wisconsin Works manual was migrated out of Robohelp 2015 and into the newer Robohelp 2022 platform to improve functionality and align with DCF's online footprint. There are no policy or procedural changes accompanying this update. |
| 17.5.2<br>17.5.4 | Updated website link to the new Public Assistance Collection Section E-Payment website used for Job Access Loan repayment and Wisconsin Works overpayment collection.  |

For W-2 Policy Questions: [DCFw2PolicyQuestions@wisconsin.gov](mailto:DCFw2PolicyQuestions@wisconsin.gov)

For W-2, CARES and WWP Functionality Questions: BWF Work Programs Help Desk  
[BWFworkprogramsHD@wisconsin.gov](mailto:BWFworkprogramsHD@wisconsin.gov)

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