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TO: **W-2 Manual Holders**

FROM: Patara Horn, Director  
Bureau of Working Families  
Division of Family and Economic Security  
Department of Children and Families

**SUBJECT: *Wisconsin Works Manual Release 24-02***

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Chapter	Change
Chapter 11	Chapter 11 was updated to improve formatting, organization, and readability of program information. There are no policy or procedural changes accompanying this update.  See Admin Memo <a href="#">23-05</a> for more information on the W-2 Manual technical review project process.

For W-2 Policy Questions: [DCF2PolicyQuestions@wisconsin.gov](mailto:DCF2PolicyQuestions@wisconsin.gov)

For W-2, CARES and WWP Functionality Questions: BWF Work Programs Help Desk  
[BWFworkprogramsHD@wisconsin.gov](mailto:BWFworkprogramsHD@wisconsin.gov)

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