

WISCONSIN DEPARTMENT OF CHILDREN AND FAMILIES  
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TO: W-2 Manual Holders

FROM: Margaret McMahon, Bureau Director  
Bureau of Working Families

RE: Wisconsin Works Manual  
Release 20-03

DATE: May 6, 2020

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The effective date of the change is the date of publication. However, if the change was announced through an Operations or Administrator's Memo, the change is effective on the date identified in the memo. If there is a different effective date or implementation schedule other than the publication date or the date identified in the Operations or Administrator's Memo, it will be highlighted below.

Chapter	Change
Multiple Chapters	Updates completed in this release as announced in OM <a href="#">20-05</a> .
Chapter 1	Updates completed in this release as announced in OM <a href="#">20-08</a> .
Chapter 2	Section <a href="#">2.4.2</a> was updated to reflect the correct CWW page name of Immigrant/Refugee Information, which was inadvertently not updated following the name change as announced in OM <a href="#">15-J6</a> .
Chapter 3	Section <a href="#">3.3.4.4</a> was updated to reflect current IDAs available in the state of Wisconsin. This change is being made in response to outdated language identified in 3.3.4.4 when reviewing the Urban Institute's 2019 Draft Welfare Rules Databook.
Chapter 5	Updates completed in this release as announced in OM <a href="#">20-06</a> .
Chapter 7	Section <a href="#">7.6.1</a> was updated to change references from CARES mainframe to Wisconsin Work Programs (WWP) and CARES Worker Web (CWW).
Chapter 10	Section <a href="#">10.2.1</a> was updated to reflect more accurate directions on accessing the Benefit Issuance Control Table (TBIC).
Chapter 11	Section <a href="#">11.3.1</a> was updated to change the column name to reflect the correct column name in the reports.
Chapter 17	Updates completed in this release as announced in OM <a href="#">20-08</a> .
Glossary	Updates completed in this release as announced in OM <a href="#">20-08</a> .