

# WiSP

Wisconsin Information and Support Portal



Wisconsin Department of Children and Families

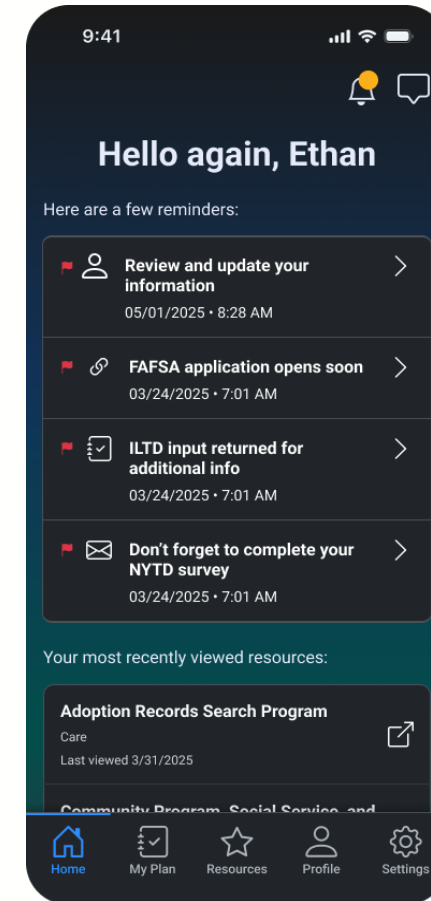
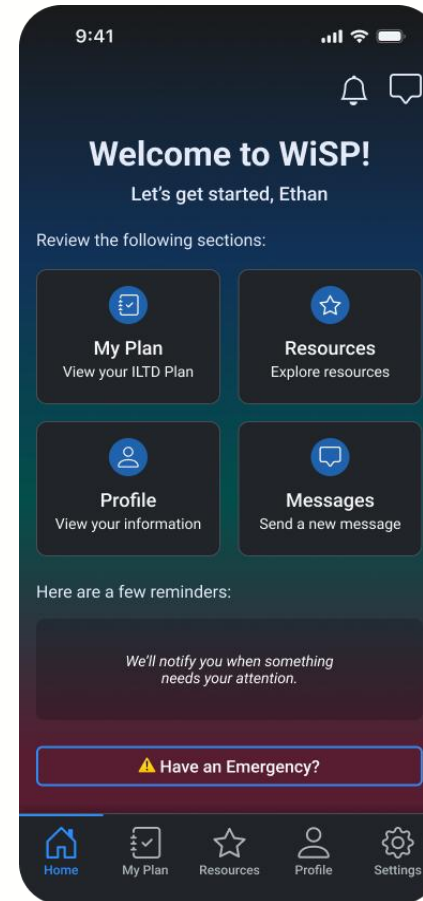
# Overview

- Allow youth to view and submit updates to a limited set of information.
- Initial population for WiSP will be 14-23-year-olds, targeted towards those who currently are or were recently in out-of-home care (OHC).
- Mobile friendly web application that interfaces with eWiSACWIS.



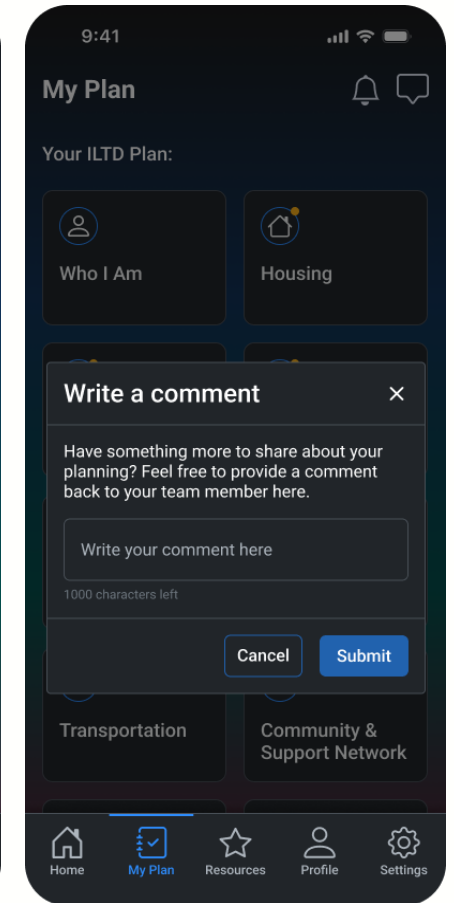
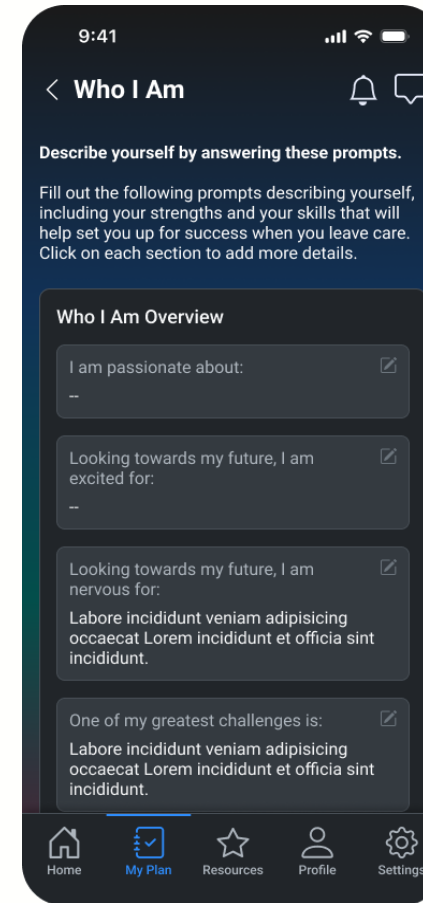
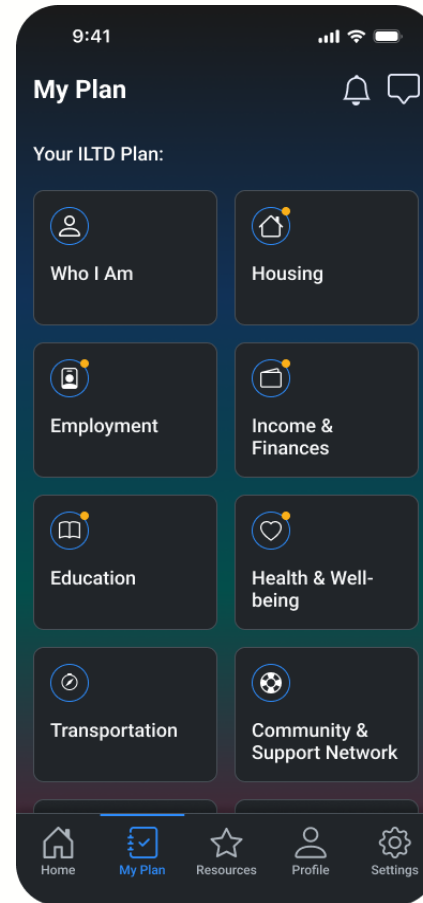
# WiSP Documentation: Home Page

- Quick links to different activities
- Notifications on updates or reminders
- Messaging



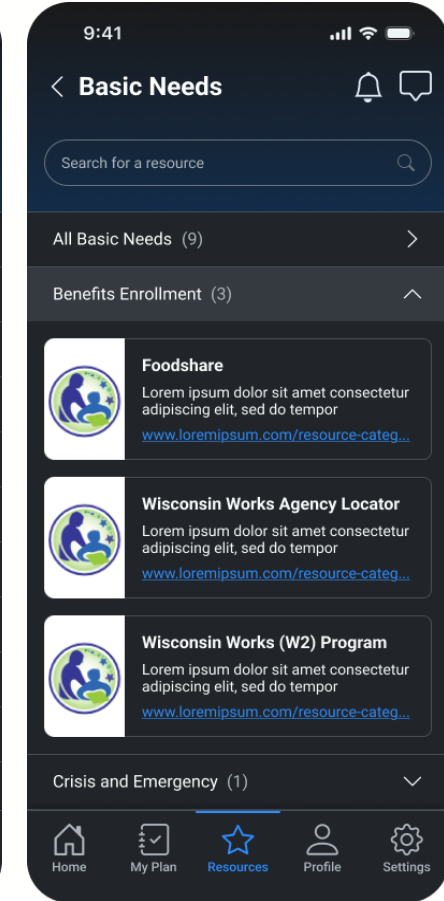
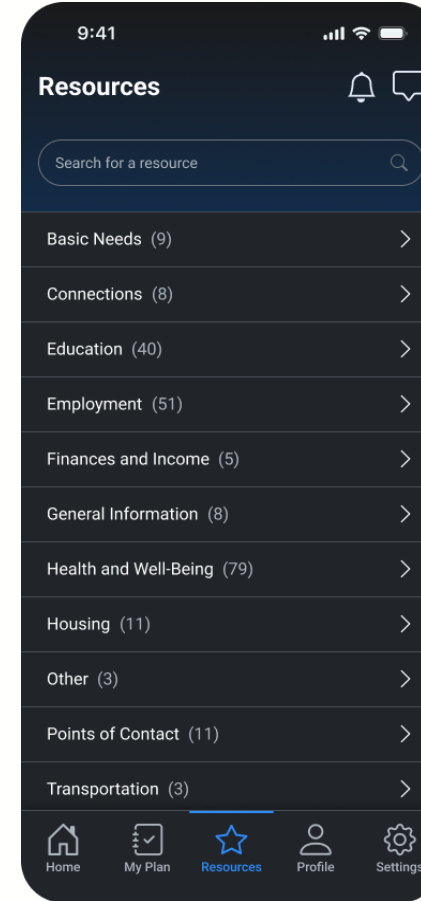
# WiSP Documentation: ILTD Planning

- Allows viewing and documenting updates on questions for Independent Living Transition to Discharge
- Allows documenting goals, steps, dates, progress, and supports
- General comments can be submitted and saved as IL notes in eWiSACWIS



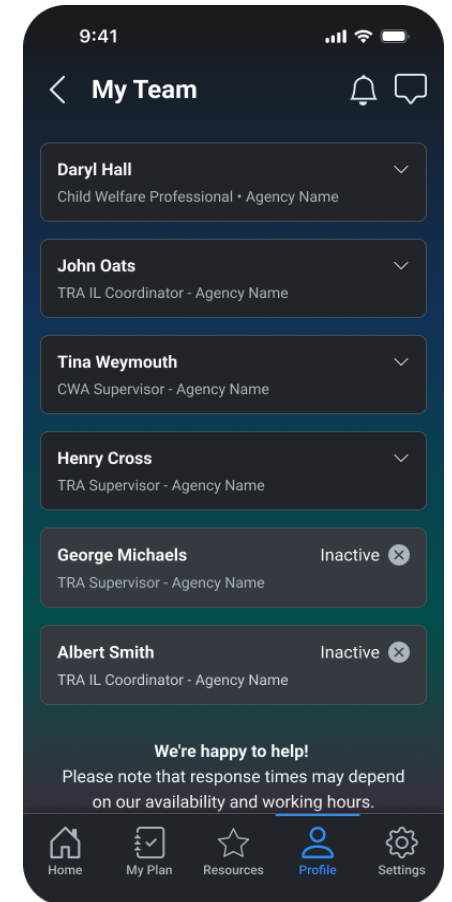
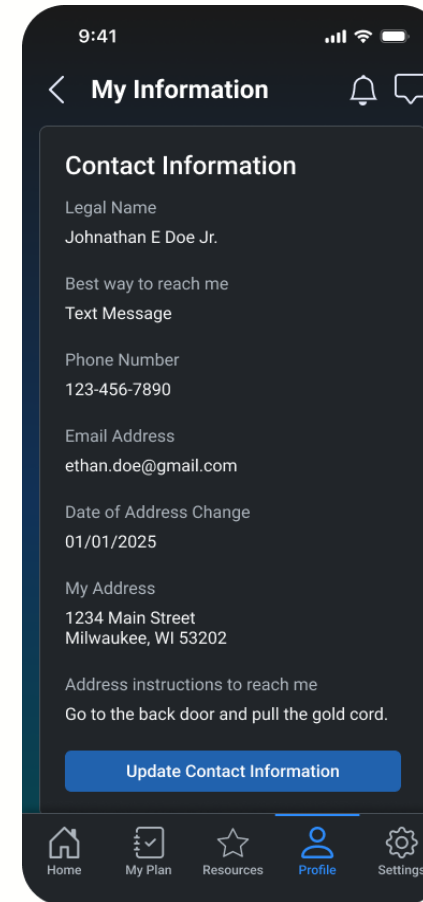
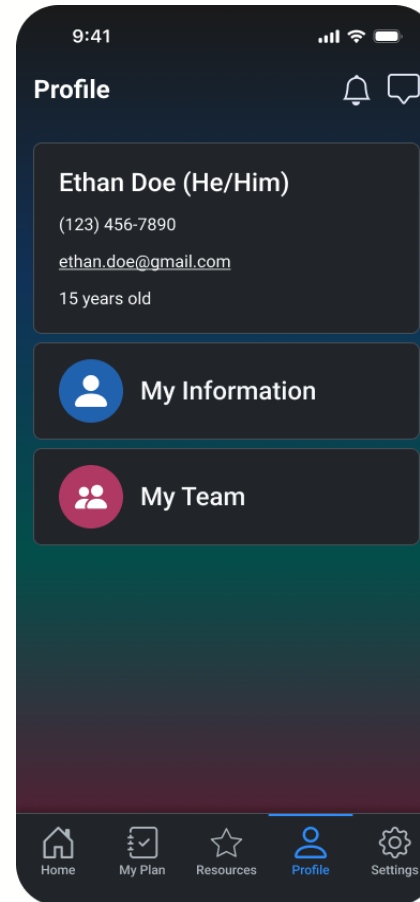
# WiSP Documentation: Resources

- Searchable directory of resources with links to associated website.
- Initial list provides statewide resources.
- Considering expansion to allow submission of county/region specific resources.



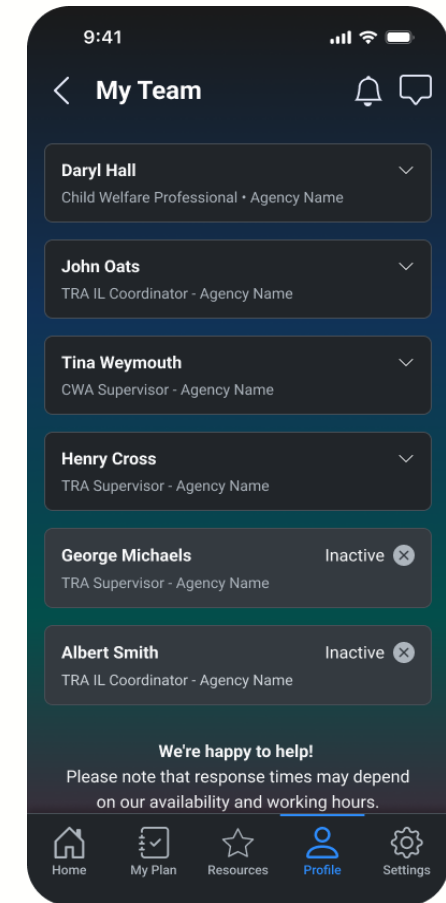
# WiSP Documentation: Profile and Team

- Youth can review and update personal and contact information:
  - Email
  - Phone Number
  - Address
  - Chosen Name (First only)
  - Pronouns
  - Gender
  - Date of Birth
  - Maiden Name
  - Nickname
  - Past Names
  - Last Grade Completed
- Displays support team members that have been listed and their supervisors with selected contact information



# WiSP Documentation: Team & Messaging

- Allows messaging with a single or multiple supports team members.
- Topics can be added to messages to help find information.



# eWiSACWIS Review: Account Management

- Allows for configuring team members that should interact with youth via the portal
- Required set up to allow access to information through WiSP

**Basic Information**

WISP Participant: [Aardvark\\_AbjoatTest\\_A\\_\(9229560\)](#) [Search](#)    Chosen Name:    Pronouns: He/him    Age: 15    DOB: 10/01/2009  
 Race:    Ethnicity:    Hispanic / Latino:    Gender:    Indian Tribe Membership: Yes

Account Setup

Message Center

Review

**Account Details**

Yes  No    Opt-Out of WISP Application?    Last Updated By: Ethan Arik    Last Updated On: 06/15/2025    WISP email:   
 Yes  No    Revoke WISP access ?    Last Updated By: Jane Doe    Last Updated On: 08/09/2025    WISP phone number:   
 Best way to reach: Text Message    MyWisconsin ID linked: Yes

**WISP Team**

Child Welfare Professional	Supervisor	County	Share Phone	Phone	Ext.	Share E-mail	E-mail	
Adam Appleton	Allen Middleton	Dane	☑	(715) 309-5568	2264	☑	adam@danecounty.gov	<a href="#">Delete</a>
Wendy Wausau	Tim Smith	Rock	☑	(920) 555-1212		☑	wendy@rockcounty.gov	<a href="#">Delete</a>
Kim Janesville	Jennifer Johnson	State	☑	(414) 999-6668	956	☑	kim@wisconsin.gov	<a href="#">Delete</a>



# eWiSACWIS Review: Messaging

- View, respond to, and search out messages sent to and from youth via WiSP.
- Review Notifications that have been sent to the youth.

**eWiSACWIS** Resource TM Print

**Basic Information**

WiSP Participant: [Aardvark\\_AbigailTest\\_A\\_9226560](#) Search Chosen Name: Pronouns: He/him Age: 15  
 Race: Ethnicity: Hispanic / Latino Gender: DOB: 10/01/2009  
 Indian Tribe Membership:

Account Setup **Message Center** Review

**Message Center** New Message

Conversation Started	Child Welfare Professional(s)	Message Topic(s)	Last Message Sent		
02/12/2025 4:30 PM	Adam Appleton, Daryl Hall, John Oats	Housing, Income & Finance, Employment...	02/12/2025 4:30 PM	<a href="#">Details</a>	<a href="#">Reply to Conversation</a>
02/10/2025 1:30 PM	Wendy Wausau	Care, Celebrations, Education...	02/10/2025 1:30 PM	<a href="#">Details</a>	<a href="#">View Conversation</a>
02/08/2025 12:56 AM	Adam Appleton	Housing	02/08/2025 4:30 PM	<a href="#">Details</a>	<a href="#">Reply to Conversation</a>
02/04/2025 11:15 PM	Albert Smith, Wendy Wausau	Health & Wellbeing, Home & Life Skills	02/05/2025 1:30 PM	<a href="#">Details</a>	<a href="#">View Conversation</a>

**Notification Sent to Participant**

Notification Sent On	Notification Sent By	Notification Type	WiSP Section	
02/12/2025 4:30 PM	Adam Appleton	Update	Planning	<a href="#">View</a>
02/10/2025 1:30 PM	Wendy Wausau	Messaging - Jerimiah B. Frog Jr. (93456743)		
02/08/2025 12:56 AM	Adam Appleton			
02/04/2025 11:15 PM	Albert Smith			

**Messaging - Jerimiah B. Frog Jr. (93456743)** Print

Participants: Anne Aardvark, Adam Appleton, Daryl Hall

Message Subject: Other

Message Text:

Expand all messages

**Daryl Hall** at 3:00 PM on 03/12/2025 - **Housing**

**Anne Aardvark** at 10:30 AM on 03/10/2025 - **Housing**

**Adam Appleton** at 9:30 AM on 03/01/2025 - **Income & Finance**  
 Disabled message text here.

**Anne Aardvark** at 10:30 AM on 03/09/2025 - **Income & Finance**  
 Disabled message text here.

Options:  Go

Close



# eWiSACWIS Review: Documentation Review

- Review all information submitted from the youth through WiSP
  - Directly update information in eWiSACWIS with what was submitted by youth
  - Respond to request for information or decline if not relevant/appropriate
- File comment submitted by youth to an IL note

**eWiSACWIS** Resource TM Print

**Basic Information**

WISP Participant: [Aardvark, AbigailTest A. \(9226560\)](#) Search Chosen Name: Pronouns: He/him Age: 15 DOB: 10/01/2009  
 Race: Ethnicity: Hispanic / Latino Gender: Indian Tribe Membership:

**Account Setup** **Message Center** **Review**

Area	Topic	Item	Original	Update	
Independent Living Planning	Housing	Housing Assistance in the area in which I want to live.	Wants to live in Green Bay	Wants to live in Algoma - family	<a href="#">Update</a> <a href="#">Decline</a> <a href="#">Info Needed</a>
Person Management	Demographics	Chosen Name	Mathew	Matilda	<a href="#">Update</a> <a href="#">Decline</a> <a href="#">Info Needed</a>
Independent Living Notes	IL Notes	General Comments		This text is what was provided by the youth on the WISP application.	<a href="#">IL Note</a> <a href="#">Read</a> <a href="#">Reply</a>
Person Management	Address	Address Change Date of Address Change Care of Street Number Street Name Address Line 2 Apartment, Suite, etc. County City State or Province Zip/Postal Code Address instructions to reach me	06/15/2025 C/O Sally Mae Bryan N4497 410th Street Menomonie, WI 54751-8877 Dunn  Second trailer on property - green in color.	310 Lakeview Drive Algoma, WI 54201	<a href="#">Update</a> <a href="#">Decline</a> <a href="#">Info Needed</a>
Independent Living Planning	Employment	Goal - Learn more about job/career opportunities. Steps to: Who will help: Role: Target Date of Completion Status	Steps to: Who will help: Role: Target Date of Completion Status	Steps to: Who will help: Role: Target Date of Completion Status	<a href="#">Update</a> <a href="#">Decline</a> <a href="#">Info Needed</a>
Independent Living Planning	Who I am	Looking towards my future, I am nervous about.	Text sample for display of the original text for the Who I am fields. Text sample for display of the original text for the Who I am fields Text sample for display of the original	Federal and State	<a href="#">Update</a> <a href="#">Decline</a> <a href="#">Info Needed</a>
Person Management	Demographics	Pronouns	He/Him/His	They/Them/Their	<a href="#">Update</a>
Independent Living Planning	Network	Full Name Relationship Phone Email	Jane Doe Supportive Adult 608-555-1212 Snirap@aol.com	Marcus Meriwether Supportive Adult 888-787-6699 Travets@gmail.com	<a href="#">Update</a> <a href="#">Decline</a> <a href="#">Info Needed</a>

[Save](#) [Close](#)



# Initial Pilot

- Small initial roll out with representatives from two counties (Wood and Rock), two corresponding TRA regions, and the youth they work with.
- Gathered feedback on initial functionality and helped prioritize future enhancements.
- Informed what additional supporting documentation is needed to help roll-out across the state.



# Statewide Rollout

- Monday, April 6, 2026
  - Training sessions: March 18 and 25
  - Office hours: April 6, 8, 13, and 16
- Tasks prompting Child Welfare Professionals to set up youth's WiSP access will start being assigned for youth ages 14-21 who have an active out-of-home care placement.
  - The task will be assigned to the staff with an Independent Living assignment. If no IL assignment exists on the OHC placement case, then the task will be assigned to the staff with a Primary assignment.



# Questions?

