

October 2025 System Changes

Benefit Status Tracker

Ginger Seery



Wisconsin Department of Children and Families

Benefit Status Tracker (BST) Background

People who apply for benefits in ACCESS, will be able to track the status of their applications in ACCESS and MyACCESS. The BST will track application statuses from when they are submitted to when the agency makes an eligibility determination. This will be indicated with a tracker similar to trackers you might have seen when ordering something online. Actions needed, for example, having the eligibility interview, will be called out.

Applications submitted for W-2, EA and JAL, will display the BST on the CMB landing page.

W-2, participants will also be able to track the status of their reviews and change reports submitted in ACCESS on the CMB landing page as well.





My recent activity



ACCESS Changes: JAL application BST

Application

Tracking number : 6800129760

Programs: Wisconsin Works - JAL

Continue application

In progress

1/6

View benefit status tracker

Submit application

You started an application on September 22, 2025. Complete it by October 22, 2025 before it expires.

Interviews

Depending on the programs you choose, you may be asked to do an interview after you apply.

Agency review

Your agency will review your application.

Identity Confirmation

Documents and actions

Results

Delete application





ACCESS Changes: EA application BST

My recent activity

Application Tracking number : 2800044826
Programs: Emergency Assistance

 2/4
Needs attention

[View benefit status tracker](#) ▼



Submit application

Your application was submitted on September 11, 2025. [Save a copy of your Summary](#) 📄



Interviews

Your agency will contact you for an Emergency Assistance interview.





Agency review

Your agency will review your application.



Results

Applicants:

 NEWBABYBOY
TESTCASE
 GINGERS TESTCASE

Need help? ?

[View agency contact details](#)

Renew my benefits Tracking number : 4800036148
Programs: Wisconsin Works - W2

 2/5
Needs attention

[View benefit status tracker](#) ▼



Submit Renew my benefits

Your Renew my benefits was submitted on September 8, 2025. [Save a copy of your Summary](#) 📄



Interviews

Call 855-733-1311 to schedule your interview for Wisconsin Works - W2.
You must attend your interview. If you miss it, call your agency to reschedule or you won't get benefits.



Agency review





Documents and actions



Results

Applicants:

 GINGERS TESTCASE
 NEWBABYBOY
TESTCASE

Optional:

- [Submit suggested documents](#)

Need help? ?

[View agency contact details](#)





Completed application

Once an application has been processed and completed by the worker, the BST will reflect the completed process.

My recent activity

Application

Tracking number : 2800044826

Programs: Emergency Assistance

Results

4/4

View benefit status tracker

Submit application

Your application was submitted on September 11, 2025. [Save a copy of your Summary](#)

Interviews

You must attend your Emergency Assistance interview.

Agency review

We reviewed your application.

Results

Your results are ready. View [My benefits](#) or [My letters](#) for details.

Applicants:

NEWBABYBOY

TESTCASE

GINGERS TESTCASE

Need help?

[View agency contact details](#)



ACCESS Changes: W-2 Add a Program BST

Add a Program Tracking number : 4800069148
Programs: Wisconsin Works - W2

3/5

Agency reviewing

[View benefit status tracker](#) ^

✓

Submit Add a Program
Your Add a Program was submitted on September 17, 2025. [Save a copy of your Summary](#) ↓

✓

Interviews
Call 414-386-5765 to schedule your interview for Wisconsin Works - W2.
You must attend your interview. If you miss it, call your agency to reschedule or you won't get benefits.

🕒

Agency review
Your agency is reviewing your Add a Program. No action is needed from you right now.

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Documents and actions

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Results

Applicants:

- 👤 TSMHDXK OVXGEVM
- 👤 CORCTUK JJSINKI
- 👤 XFYBUHC OBTHWJE

Optional:

- [Submit suggested documents](#)

Need help? [?](#)
[View agency contact details](#)





ACCESS Changes: JAL Add a Program BST

My recent activity

Add a Program Tracking number : 8800157882
Programs: Wisconsin Works - JAL

Agency reviewing 3/5

[View benefit status tracker](#)

✓

Submit Add a Program
Your Add a Program was submitted on September 23, 2025. [Save a copy of your Summary](#)

✓

Interviews
Call 414-760-6060 to schedule your interview for Wisconsin Works - JAL.
You must attend your interview. If you miss it, call your agency to reschedule or you won't get benefits.

🕒

Agency review
Your agency is reviewing your Add a Program. No action is needed from you right now.

•

Documents and actions

•

Results

Applicants:
• MMHJHMT YVRNIO
• YYQCBYP GWSTUHG
• DBGWDAK DINBRGH

Optional:
• [Submit suggested documents](#)

Need help? [View agency contact details](#)



Questions?

