October 2025 System Changes

Benefit Status Tracker Ginger Seery



Benefit Status Tracker (BST) Background

People who apply for benefits in ACCESS, will be able to track the status of their applications in ACCESS and MyACCESS. The BST will track application statuses from when they are submitted to when the agency makes an eligibility determination. This will be indicated with a tracker similar to trackers you might have seen when ordering something online. Actions needed, for example, having the eligibility interview, will be called out.

Applications submitted for W-2, EA and JAL, will display the BST on the CMB landing page.

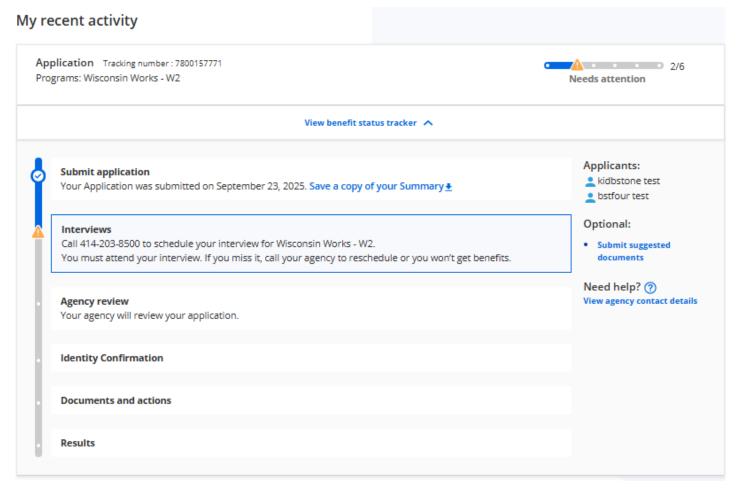
W-2, participants will also be able to track the status of their reviews and change reports submitted in ACCESS on the CMB landing page as well.





ACCESS Changes: W-2 Application BST

If there is an action that the applicant/participant needs to take, the tracker will indicate what that action will be







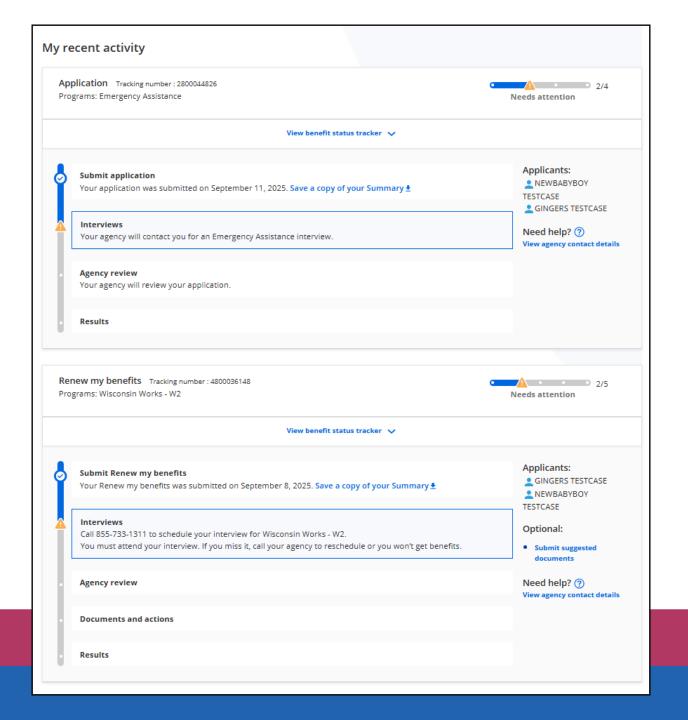
ACCESS Changes: JAL application BST

• • • • • • • • • • • • • • • • • • •	
View benefit status tracker 🗸	
Submit application You started an application on September 22, 2025. Complete it by October 22, 2025 before it expires.	
Interviews Depending on the programs you choose, you may be asked to do an interview after you apply.	
Agency review Your agency will review your application.	
Identity Confirmation	
Documents and actions	
Results	





ACCESS Changes: EA application BST

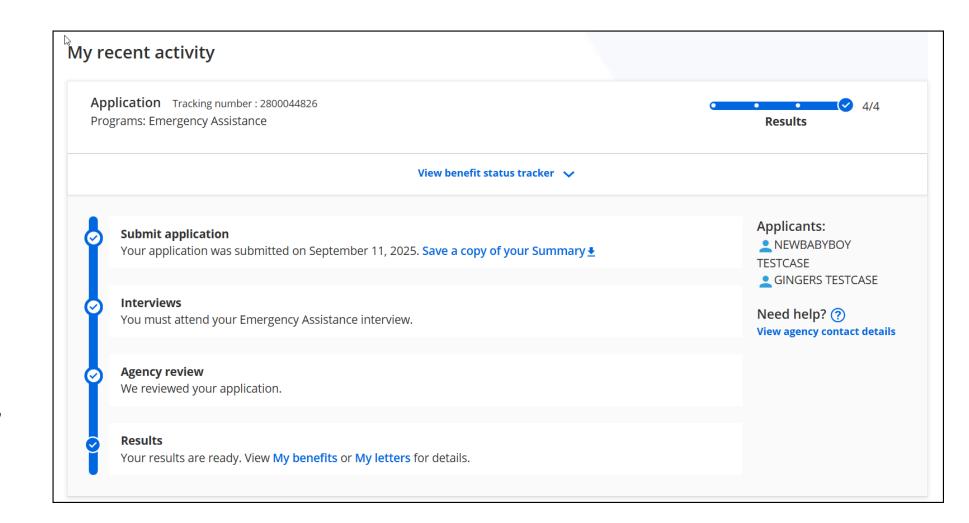






Completed application

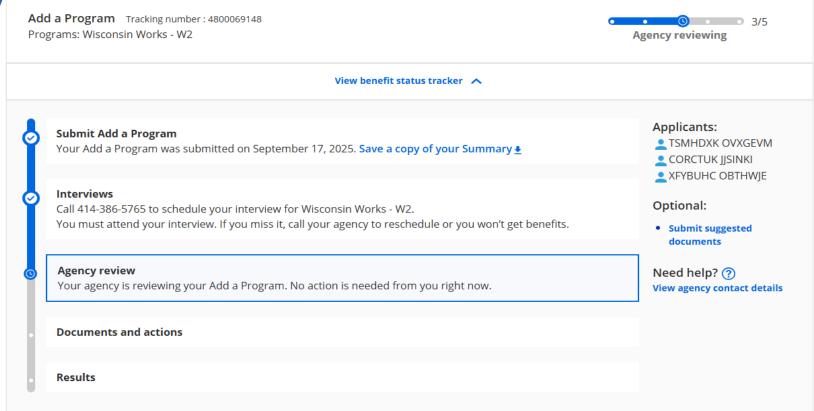
Once an application has been processed and completed by the worker, the BST will reflect the completed process.







ACCESS Changes: W-2 Add a Program BST







ACCESS Changes: JAL Add a Program BST

My recent activity Add a Program Tracking number: 8800157882 Programs: Wisconsin Works - JAL Agency reviewing View benefit status tracker ^ Applicants: Submit Add a Program MMHJHMT YVRNIOS Your Add a Program was submitted on September 23, 2025. Save a copy of your Summary & YYQCBYP GWSTUHG DBGWDAK DINBRGH Interviews Optional: Call 414-760-6060 to schedule your interview for Wisconsin Works - JAL. You must attend your interview. If you miss it, call your agency to reschedule or you won't get benefits. Submit suggested documents Agency review Need help? (?) Your agency is reviewing your Add a Program. No action is needed from you right now. View agency contact details Documents and actions Results



Questions?

