



WISCONSIN DEPARTMENT OF  
CHILDREN AND FAMILIES

# BRITS BENEFIT RECOVERY INVESTIGATION TRACKING SYSTEM

▶ W-2 SYSTEMS SUBCOMMITTEE DEMO

**JUNE 16, 2016**



# AGENDA

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- BRITS Overview
- BRITS Goals
- BRITS Key Benefits
- System Comparison
- FITS Screens
- BRITS Demonstration



# BRITS: HIGH LEVEL OVERVIEW

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- BRITS- Benefit Recovery Investigation Tracking System
  - Moves the Benefit Recovery (BV) Subsystem from the current mainframe structure of CARES to a web-based structure
  - Over 125,000 investigation records; \$105 Million in receivables; 1,000 + users
- Fraud & collection processes for W-2, CC, FS, MA
- Project split into 2 phases
  - PHASE 1- FITS redesign, tracking of fraud referrals, fraud investigations and their results
  - PHASE 2- Claims establishment & collection redesign

# BRITS: GOALS

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- **PROVIDE SYSTEM STABILITY**
  - Replaces mainframe system
  - Will not remain technically supported
  - Costly to maintain
- **PROVIDE PROCESS EFFICIENCY**
  - Increased productivity
  - Increased program integrity
- **PROVIDE PROGRAM INTEGRITY DATA**
  - Data-driven decision making

# BRITS KEY BENEFITS

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- CUSTOMIZED FOR YOU
  - System solutions for 72 counties, 9 tribes, 8 contract agencies, state program staff and externally contracted service providers
  - Specialized workflows for DHS OIG
- ORGANIZATIONAL FLEXIBILITY
  - Supports your agency workflows
  - Supports complex & changing organizational structures
  - Supports who does your work
- PROVIDES TOOLS & SOLUTIONS
  - Assigning and prioritizing workload
  - Tracking workload
  - Interoperability with CWW
  - Documents uploaded in BRITS, stored in ECF
  - Reminder functionality
  - Workload 'Hub' directs just my work

# BRITS KEY BENEFITS -CONTINUED

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## ○ EFFICIENCY

- One investigation concept
  - Use in multiple programs
  - Reduces duplication

## ○ COMPREHENSIVE REPORTING

- Data reliability
- Program integrity activities (resources)
- Program integrity results (counts, methods & types)
- Federally required reporting
- Cost benefit by program

# SYSTEM COMPARISON

<b>BV</b>	<b>BRITS</b>
MULTIPLE TRACKING NUMBERS	CASE # LINKS REFERRALS
NO CWW INTEROPERABILITY	INTEROPERABILITY WITH CWW
LIMITED SEARCH FUNCTIONALITY	ADVANCED SEARCH FUNCTIONALITY
LIMITED COST BENEFIT DATA	COMPREHENSIVE COST BENEFIT DATA
NO SUMMARIZATION OF REFERRAL	COMPREHENSIVE REFERRAL SUMMARY
LIMITED REFERRAL TRACKING FUNCTIONALITY	COMPREHENSIVE REFERRAL TRACKING FUNCTIONALITY-WORKLOAD HUB
MULTIPLE INVESTIGATIONS FOR ONE CASE	ONE INVESTIGATION FOR CASE
NO RESPONSIVE DESIGN	RESPONSIVE DESIGN
NO TOOLS FOR PRIORITIZATION	COMPREHENSIVE PRIORITIZATION TOOLS
LIMITED ASSIGNMENT TOOLS	COMPREHENSIVE ASSIGNMENT TOOLS
NO CLAIM INVESTIGATION TRACKING	INVESTIGATION TYPES TO TRACK ALL PROGRAM INTEGRITY WORK
NO SUPPORT FOR SPECIALIZED ORGANIZATIONS	SPECIALIZED WORKFLOWS TO SUPPORT INTEGRITY ACTIVITIES
NO REMINDERS OR FLAGGING TOOLS	REMINDER FUNCTIONALITY TO TRACK YOUR WORK
EOS MAINFRAME REPORTING	COMPREHENSIVE DATA WAREHOUSE (CUSTOMIZABLE) REPORTING
FRAUD DOCUMENTS NEED SCANNING TO ECF	DOCUMENTS UPLOADED TO BRITS STORED IN ECF

# ENTERING A REFERRAL- BV

## BVIR

BVIR INVESTIGATION/VERIFICATION REFERRAL 11/13/14 16:37  
IR NUM: 0400040990 CREATION DT: 11 13 2003 [REDACTED] S KEFFER|  
UPDATED DATE: 11 13 2012 ORIG OFFICE: 5042 OCONTO CO HSD  
WORKER ID: XOC070 COMMENT: Y

DC: \_\_\_ IR TYPE: FRD IR SOURCE: SWC  
CASE: [REDACTED] PROVIDER NUM: \_\_\_\_\_  
ERROR PRONE REASONS: \_\_\_ \_\_\_ \_\_\_ PROVIDER FEIN/SSN: \_\_\_\_\_  
PRIMARY PERSON: \_\_\_\_\_  
PIN: [REDACTED] SSN: \_\_\_\_\_  
PROVIDER NAME: \_\_\_\_\_

PGM OF ASSIST (CATEGORY)	PERIOD UNDER	INVEST/VERIF	EST OVERPAY/SAVINGS
MA_	04 01 03	11 30 03	108.00
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PFKEYS: 13=PP/PROV INFO 14=AQCS 15=AQCM 16=ACCH 17=CCPD 21=BVIC 22=BVCC  
NEXT TRAN: \_\_\_\_\_ PARMS: 0400040990 \_\_\_\_\_

# REFERRAL INVESTIGATION - BV

**BVIT**

BVIT INVESTIGATION/VERIFICATION TRACKING & FINDINGS 11/13/14 16:38  
IR NUM: 0400040990 CREATION DT: 11 13 03 [REDACTED] S KEFFER  
UPDATED DATE: 11 13 12 ORIG OFFICE: 5042 OCONTO CO HSD  
WORKER ID: [REDACTED] CASE: [REDACTED] PROVIDER: COMMENT: N  
PRIMARY PERSON:  
PIN: [REDACTED] SSN :  
PROVIDER NAME:  
REFERRED FOR INVEST/VERIF (Y/N): Y INVS/VERIF START (DECISION) DATE: 11 17 03  
REFERRED TO: FRAUD/FEV WORKER: [REDACTED] OUTSIDE AGENCY: \_\_\_  
--DATA IN ERROR-- | INVOICING ENTERED WORKER  
CAT SUS FND | DATE ID  
EI Y N | INITIAL COST: 500.00 2012-11-13 [REDACTED]  
| ADDL EXPENSES: \_\_\_\_\_  
| ADDL EXPENSES: \_\_\_\_\_  
| TOTAL COST: 500.00  
| MAX ALLOWABLE: 500  
INVEST/VERIF COMPLETION DATE: 11 13 12 EXTENSION DUE DATE: \_\_\_ \_\_\_ \_\_\_  
REASON FOR NOT GENERATING CLAIM(S): \_\_\_ POST OUTCOME INFORMATION (Y/N) : Y  
PFKEYS: 21=BVIC 22=BVCC  
NEXT TRAN: \_\_\_\_\_ PARMS: 0400040990 \_\_\_\_\_

# POST INVESTIGATION - BV

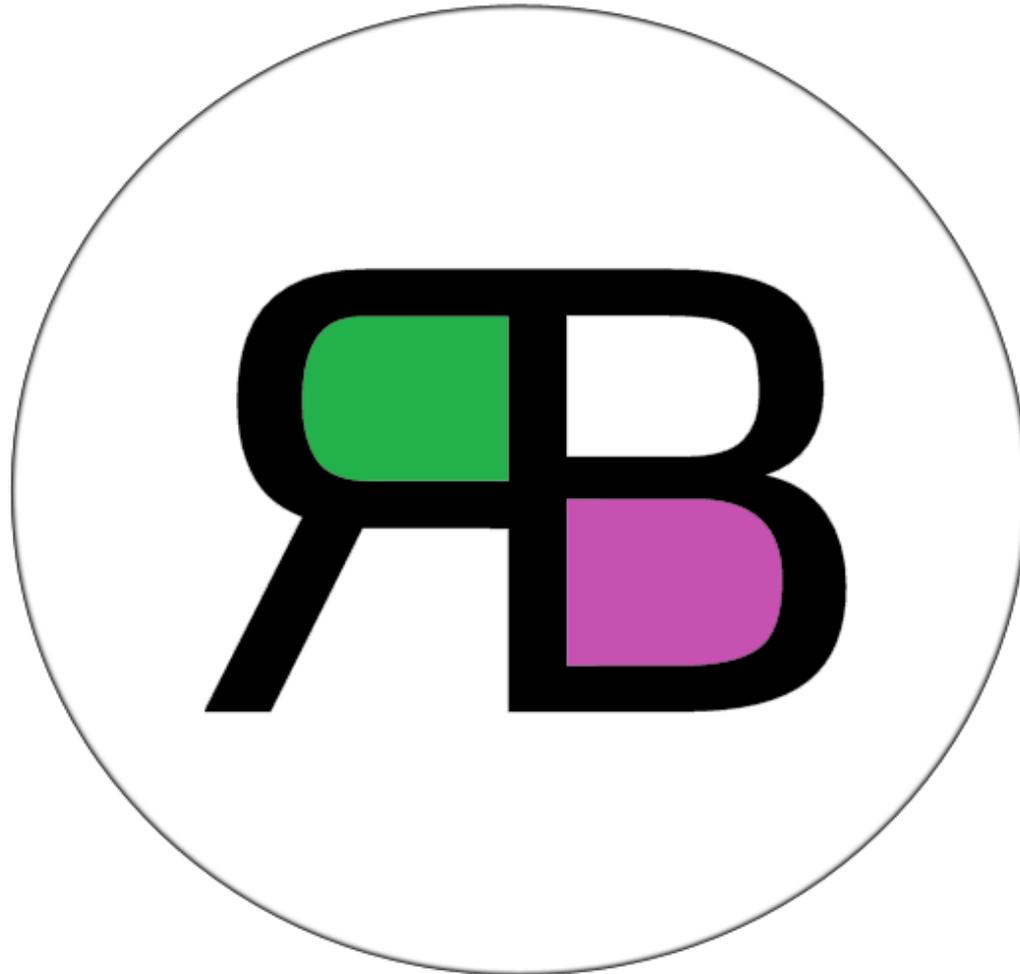
## BVPI

BVPI POST OUTCOME INFORMATION FOR INVEST/VERIFICATION 11/13/14 16:38  
IR NUM: 0400040990 CREATION DATE: 11 13 03 [REDACTED] S KEFFER  
UPDATED DATE: 11 13 12 ORIG OFFICE: 5042 OCONTO CO HSD  
WORKER ID: [REDACTED] COMMENT: Y COMPLETION DATE: 11 13 12  
CASE: [REDACTED] PROVIDER:  
PRIMARY PERSON:  
PIN: [REDACTED] SSN:  
PROVIDER NAME:  
CATEGORY CODE: MA  
NOT REFERRED TO DA/ADH RSN: FI  
DATE TO DISTRICT ATTORNEY: \_\_\_ \_\_\_ \_\_\_ PROSECUTION SUMMARY CODE: \_\_\_  
DA DECISION DATE: \_\_\_ \_\_\_ \_\_\_ NON-PROSECUTION CODE: \_\_\_  
DATE TO ADMIN DISQ HEARING: \_\_\_ \_\_\_ \_\_\_ ADMIN DISQ HEARING CODE: \_\_\_  
ADH DECISION DATE: \_\_\_ \_\_\_ \_\_\_ DATE ADH WAIVER SIGNED: \_\_\_ \_\_\_ \_\_\_  
TOTAL OVERPAYMENT AMOUNT: \_\_\_\_\_  
TOTAL CONVICTION AMOUNT: \_\_\_\_\_ CATEGORY COMPLETION DATE: 11 13 12  
FUTURE SAVINGS AMOUNT: 0.00 REASON: N EFFECTIVE DATE: 11 12

NEXT TRAN \_\_\_\_\_ PARS: 0400040990 \_\_\_\_\_  
048 - NO MORE DATA AVAILABLE

# BRITS: DEMO

INVESTIGATION EFFICIENCIES DELIVERED WITH PROGRAM FLEXIBILITY.



# Q & A

INVESTIGATION EFFICIENCIES DELIVERED WITH PROGRAM FLEXIBILITY.

