

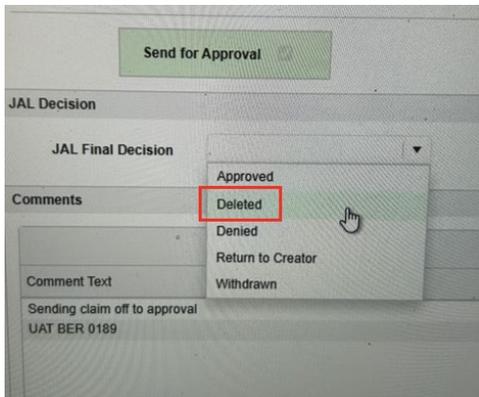
The Benefit Recovery Investigation Tracking System (BRITS) was updated on December 5, 2025. These changes will be available for users on December 6, 2025. Here is what you need to know.

BRITS System Updates

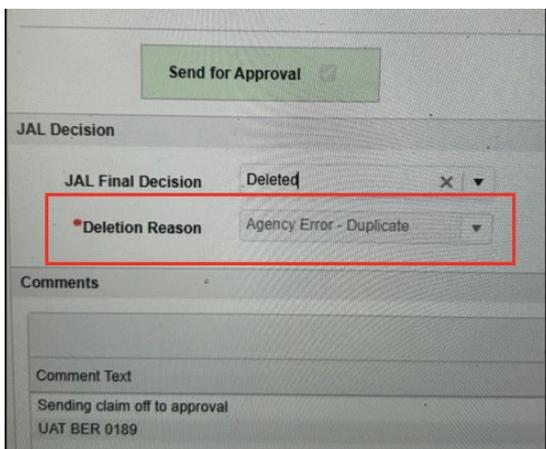
JAL Miscellaneous Enhancements

New JAL final decision option-Deleted

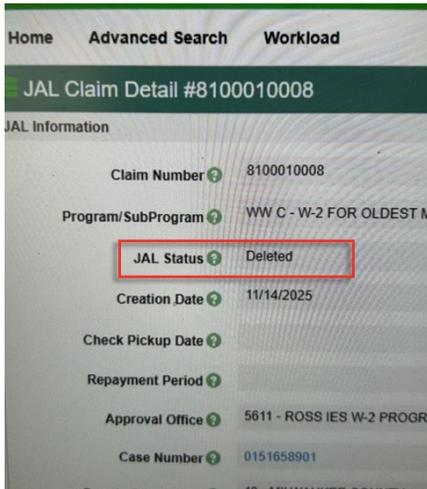
In the dropdown for final decision, there will be a new dropdown value to select "deleted".



The deletion reason will auto populate to "Agency Error-Duplicate".



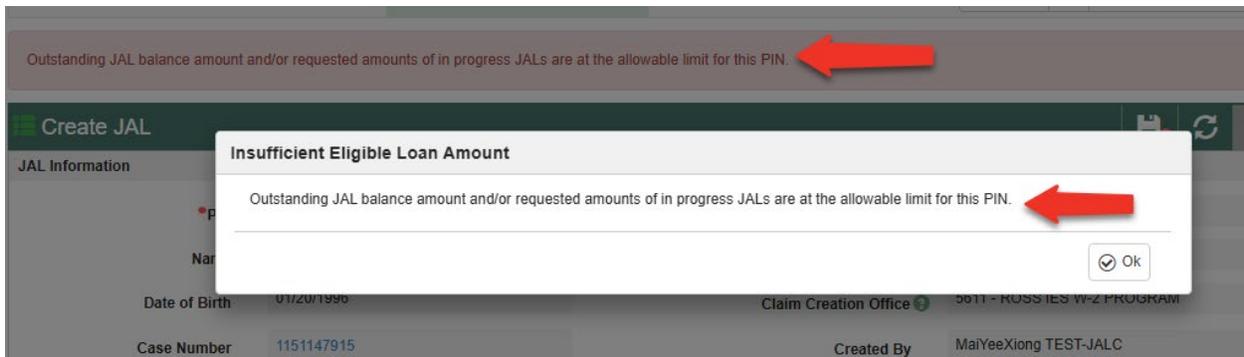
On the claim, the JAL status will now display “deleted”.



Update to JAL Limit

Change to support policy limit of \$1,600 maximum per 12-month period (adding 12-month limit language to existing \$1,600 limit)

BRITS has been updated so when a participant submits a JAL claim but has exceeded the maximum amount of \$1,600.00 during the 12-months, the worker will be presented with a pop-up box that lets them know the participant has borrowed the maximum amount. There will also be a red banner on the top of the claim, to remind the worker after the worker exits out of the pop-up.



There will also be a message on the JAL claim that lets the worker know how much the participant has left to borrow and the date the full amount will potentially be available again.

Current JAL(s)		
Claim Number	Status	Outstanding Balance
2100010022	Approved	\$100.00
3100010023	Approved	\$1,000.00
Total:		\$1,100.00

Requested Loan Amount

The maximum loan amount applicant is eligible to receive \$500.00 until 12/12/2026

JAL Status and Reason Code Update

JAL creators will now have the ability to deny a claim for a participant who has already borrowed the allowable amount during the 12-month period and the worker can select the new reason code to populate in the notice to inform the participant why the claim was denied.

Loan Repayment Terms

JAL Decision

JAL Final Decision:

Comments:

Comment Text: requesting for 700 loan amount

JAL Decision

JAL Final Decision:

Denial Reason:

Comments:

Comment Text: Loan Reason is Not Approved

JAL Decision

JAL Final Decision:

Denial Reason:

Comments:

W-2 Miscellaneous Enhancement

Agency Error Referral-Comment Required

When a worker processes a W-2 referral, and “Agency Error Claim” is selected as a referral type and “No Claim Needed” is checked, the worker will be required to enter a case comment before saving. If the worker proceeds to save the claim without entering a comment, there will be an error message banner that displays at the top of the claim.

Program Office 5040 - MILWAUKEE ENROLLMENT SERVICES Invalid For

FS 5040 - MILWAUKEE ENROLLMENT SERVICES

MA 5040 - MILWAUKEE ENROLLMENT SERVICES

W-2 5040 - MILWAUKEE ENROLLMENT SERVICES

Referral Information

Referral Number 1300001521

Referral Type Agency Error Claim

Referral Source Agency Reports

From Date

To Date

Investigation Reasons Agency Error

External Programs Select External Programs...

Referral Number 2300001522 Status Assigned

Referral Type Agency Error Claim Created By MaiYeeXiong TEST-WWINTGK

Referral Source Case Review Created On 11/14/2025

From Date Referral Creation Office 5525 - FORWARD SERVICE CORP W

To Date

Investigation Reasons Agency Error

External Programs WWMA

Program Area W-2 Claim Created Create Claim

Claims Specialist MaiYeeXiong TEST-WWINTDUAL No Claim Needed

Void

Referral Detail #1300001521

Please correct these errors:

- Add a comment before saving this referral.

Report Updates

The following reports have been updated to add W-2 region as a filter or a W-2 region as a column.

Report Name
BRCFW2-019 Newly Established Claim Summary Report (W-2)
BRCFJL-002 JAL Spending Target Report
BRCFW2-018 W-2 Referral Closure Report
BRCFW2-003 Cost Savings by Program Gatekeeper Office - Summary - W2
BRCFW2-004 Cost Savings by Program Gatekeeper Office - Detail - W2
DCF-BRITS-08 Investigation Final Outcomes by Program Gatekeeper Office – Summary (W2)
BRCFJL-004 Newly Established JAL Claim Summary Report
BRCFJL-004 Newly Established JAL Claim Summary Report
BRCFJL-003 Job Access Loan (JAL) Claims

For W-2, CARES, and WWP Functionality Questions: BWF Work Programs Help Desk
BFWORKPROGRAMSHD@wisconsin.gov