The Benefit Recovery Investigation Tracking System (BRITS) will be updated the weekend of December 7, 2024. These changes will be available for users on **December 9, 2024**. Here is what you need to know.

BRITS Phase 2 Project

BRITS Phase 2 will bring two workflows out of CARES Mainframe and into the BRITS system for an upgraded user experience and better claim integration with overpayment referrals and repayment management for Public Assistance Collection Section (PACS). The two new workflows include:

- W-2 Overpayment Claim creation
- JAL loan/claim creation

How it Works:

Detailed screens, workflows, and policy updates can be found in:

- Operations Memos
    - W-2 Overpayments: [24-20](#)
    - JAL: [24-21](#)

- [PTT Computer Based Training and Training on Demand](#)
    - Training On Demand: W-2 Claim Creation in BRITS (Preview)
    - W-2 Job Access Loan (Preview)

Impact:

AGENCY ACTION REQUIRED - Claim and JAL Freeze in Mainframe - 12/4/2024

- To prepare for the BRITS changes, Agencies **must not** create new W-2 claims in CARES Mainframe after **12/4/2024.** Claims created after this date may not be created or migrated appropriately.
- All JALs Loan applications **must be** completed (in a status of Approved/Denied/Withdrawn) in CARES Mainframe by the end of the day **12/4/2024.** JALs still in progress after that time will need to be recreated in BRITS in their entirety.

CARES Mainframe screens

- The CARES Mainframe screens used for W-2 overpayment claim creation and JAL Loan establishment will be view only. A list of those screens is attached to this email.

JAL Security

- To create or approve JALs in BRITS, users will need to submit a new *BRITS Application User Setup* form (DCF-F-5122-E).

JAL Benefit Issuance

- Benefit Issuance and maintenance of JAL checks will continue in CARES Mainframe. More information will be coming regarding how and when to contact PACS to ensure claim resolution is complete after recording actions in Mainframe.
- Note that the Benefit Issuance Guide is scheduled to be updated in 2025.

JAL Document codes

- New JAL Doc codes were created to accommodate uploading documents into BRITS
  - WJLA - JAL Application
  - WJLR - JAL Renegotiation Documents
  - WJAL - JAL Supporting Documents

For W-2, CARES, BRITS, and WWP Functionality Questions: BWF Work Programs Help Desk BWFWORKPROGRAMSHD@wisconsin.gov