

Wisconsin Work Programs (WWP) will be updated the night of May 29, 2025. These changes will be available for users at the start of the business day May 30, 2025.

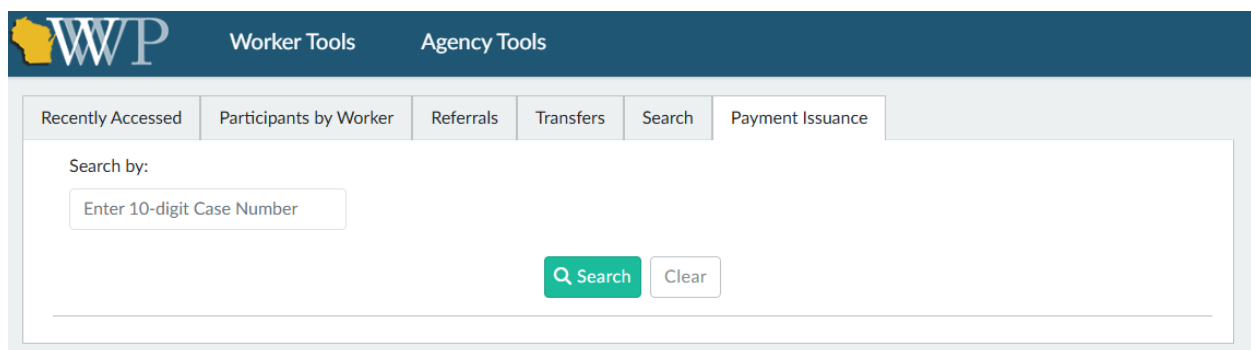
W-2 and JAL Payment History in WWP

How it Works:

W-2 and JAL Payment History will be viewable in WWP. The new W-2/JAL Payment History pages in WWP will display information that is currently available in CARES Mainframe and CWW.

You can locate W-2 and JAL payment information in two ways in WWP.

1. On the Worker Home Page, select the Payment Issuance Tab and enter the Case Number. Then click Search. This takes you to the W-2/JAL Payment History page.



The screenshot shows the WWP Worker Home Page. The top navigation bar includes the WWP logo, 'Worker Tools', and 'Agency Tools'. Below this is a tabbed interface with 'Recently Accessed', 'Participants by Worker', 'Referrals', 'Transfers', 'Search', and 'Payment Issuance'. The 'Payment Issuance' tab is selected. Below the tabs is a search area with the text 'Search by:' and a text input field labeled 'Enter 10-digit Case Number'. To the right of the input field are two buttons: a green 'Search' button and a 'Clear' button.

2. When you're in a PIN record, select the Case Management tab and then click W-2/JAL Payment tab. This takes you to the W-2/JAL Payment History page.



Impact:

The W-2 Payment History in WWP is a first step in a larger systems project to move the remaining W-2 payment actions that are taken in CARES Mainframe to WWP.

See Training and Demos:

A new desk aid, WWP Payment History will provide further details on how to access the information in WWP. The desk aid will be available on the [Learning Center](#) on May 23, 2025.

Other Enhancements and Fixes

WWP EA Changes:

- The EA VCL will be enhanced with a Possible Examples of Proof text box that defaults to the standard examples which workers can edit to specify what proof is needed. For Emergency types, default example proof will populate specific to the Emergency type.
- EA and EA Supervisor profiles will be able to view the Supportive Services page.
- The Supportive Service page will allow future service begin dates.

For W-2, CARES, and WWP Functionality Questions: BWF Work Programs Help Desk
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