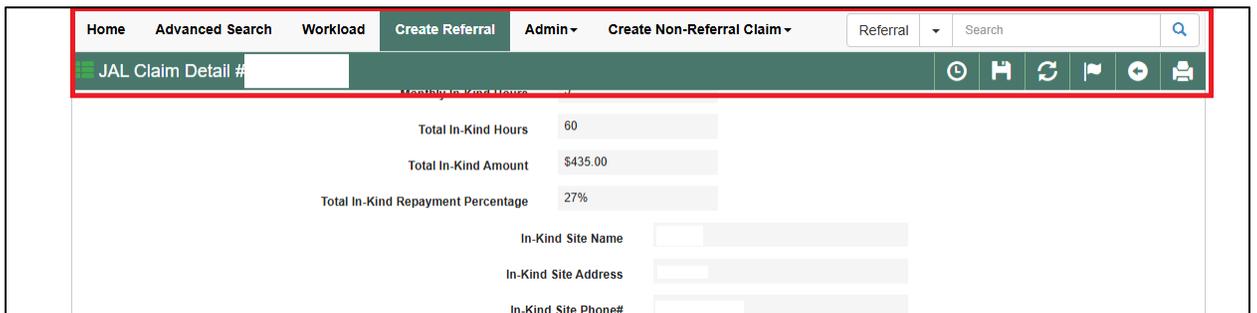


The Benefit Recovery Investigation Tracking System (BRITS) will be updated on April 2nd, 2026. These changes will be available for users on April 3rd, 2026. Here is what you need to know.

General BRITS Updates:

The following updates were made that impact all BRITS users.

1. The page header (green bar) and the gray navigation bar with the search box will stay fixed and visible in all BRITS pages when scrolling.



2. BRITS Timed Out Session: When a worker is inactive in BRITS and the session is timed out, the worker will be required to log back in. Once logged back in, they will automatically return to the page they were on prior to the time out.

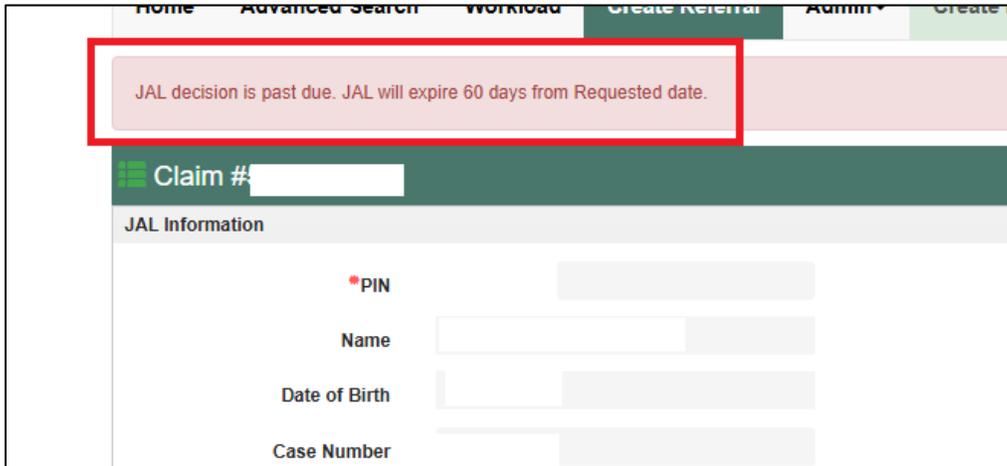
Example: If a worker is on the Claim Details page when BRITS times out, once the worker logs back in they will be automatically returned to the Claim Details page

Job Access Loan (JAL) Applications

The following updates were made to the JAL application process in BRITS.

JAL Decisions:

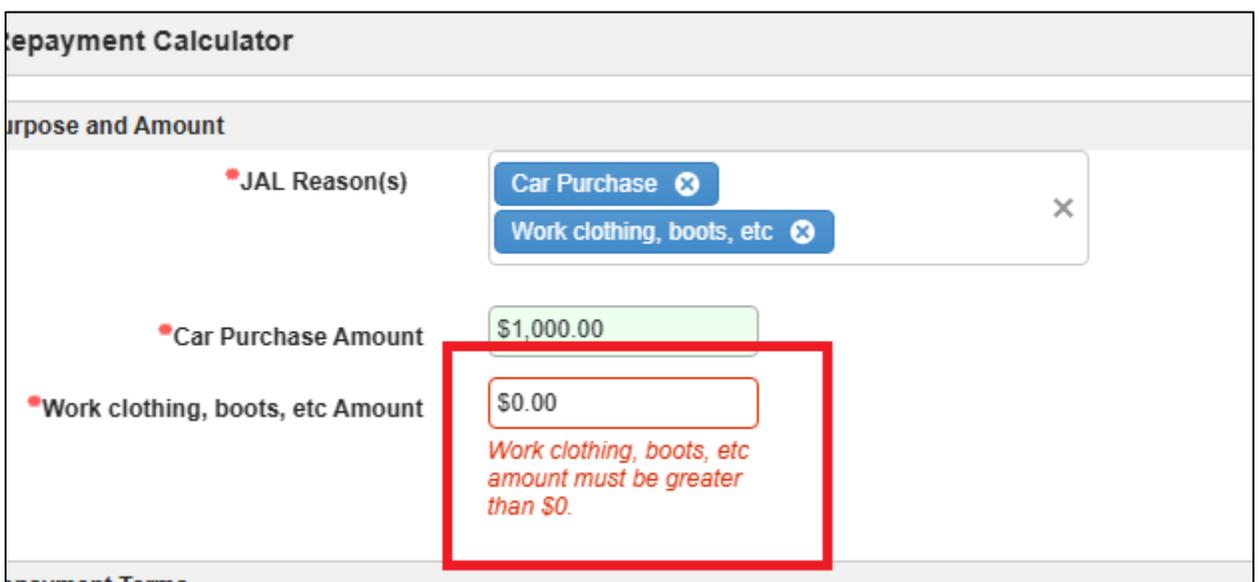
3. The banner message that displays for JALs over 20 days is being changed to “JAL decision is past due. JAL will expire 60 days from requested date.” The change from “Creation date” to “Requested date” was done to align with field names in BRITS as well as policy and procedure.



The screenshot shows a web application interface with a navigation bar at the top containing links for Home, Advanced Search, Workload, Create Referral, Admin, and Create. Below the navigation bar is a red banner message that reads: "JAL decision is past due. JAL will expire 60 days from Requested date." Below the banner is a form section titled "Claim # [input field]". Underneath is a "JAL Information" section with several fields: "PIN" (with a red asterisk), "Name", "Date of Birth", and "Case Number". Each field has a corresponding input box.

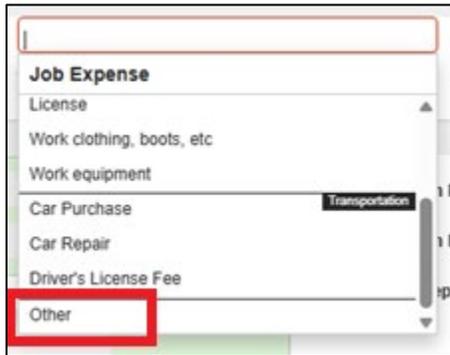
Repayment Calculator:

4. When entering “JAL Reason” amounts, BRITS will no longer allow zero as a value. There must be an associated dollar amount for each JAL reason selected.



The screenshot shows a "Repayment Calculator" form. The "Purpose and Amount" section contains two rows. The first row is for "JAL Reason(s)" and has two selected reasons: "Car Purchase" and "Work clothing, boots, etc". The second row is for "Car Purchase Amount" and has a value of "\$1,000.00". The third row is for "Work clothing, boots, etc Amount" and has a value of "\$0.00". A red box highlights the "\$0.00" value and the error message below it: "Work clothing, boots, etc amount must be greater than \$0." The "Payment Terms" section is partially visible at the bottom.

5. In the “JAL Reason” drop-down list, “Other” was moved to the bottom of the list.



6. When re-opening the Repayment Calculator, values will not clear and require re-entry. All previously entered and saved values will populate for any subsequent updates.

BRITS-generated Application PDF:

7. When generating the JAL Application PDF in BRITS, it will now default to saving with a new format, using the individual's PIN:
JAL Application PIN #9999999999.pdf



JAL Application Entry:

8. The error messaging on the “Requested Loan Amount” field for JAL application entry that displayed “Maximum JAL amount must not be over \$1600” has been removed. This does not align with policy and the purpose of the field to document how much the applicant is requesting.

9. JALs with an “In Progress” or “Returned” status will now also display in the “Current JAL(s)” table in two locations: in the JAL Information Section, and on the Renegotiation screen.

Home Advanced Search Workload **Create Referral** Admin ▾ Create Non-Referral Claim ▾ Referral ▾ Search

Claim #

JAL Information

*PIN Claim Number

Name JAL Status

Date of Birth Claim Creation Office

Case Number Created By

Program/Subprogram Requested Date

Approval Office Phone - Home

County of Residence Phone - Work

Vendor

Current JAL(s)

Claim Number	Status	Loan Amount
<input type="text"/>	In Progress	\$1,600.00
Total:		\$1,600.00

*Requested Loan Amount

The maximum loan amount applicant is eligible to receive \$0.00

Current JAL(s)

Claim Number	Status	Repayment Period	Mo. Cash Repay Amt.	Mo. In-Kind Hours	Loan Amount
<input type="text"/>	Open – Check Issued	01/25/2026-01/25/2027	\$8.34	0	\$100.00
<input type="text"/>	Open – Check Issued	01/25/2026-06/25/2027	\$75.00	0	\$1,175.00
<input type="text"/>	In Progress	not yet established	\$8.34	0	\$100.00

JAL Repayment Terms

Outstanding Loan Balance *Monthly Cash Repayment Amount

Displaying Dunning Counts:

10. An individual's dunning count will now display in two new areas: On the Individual Detail page, and on the JAL Claim Detail page.

Individual Detail #0503429805

Rep Type	Name ↑	Address	E-Mail	Phone	Date Added ↓	Date Auth
Auth Rep/Desig Rep	AVERY-MSKCOOPER-MSK	123 MASKING ST, MADISON, WI, 55555-5555	null		04/01/2014	04/01/2014

Claim Accounts

Claim Summary RPA Summary

Account ↑	Sent Date	Return Date	Install. Amt.	Recouping?	Dunnings	DELO. Date	New RPA
JAL-2270	2/16/2000	2/16/2000	\$23.01		3	2/3/2025	

JAL Claim Detail #0900172270

JAL Status: Open – Check Issued

Creation Date: 2/16/2000

Check Pickup Date: 2/16/2000

Repayment Period: 02/16/2000 - 01/16/2001

Approval Office: 5571 - FORWARD SERVICE CORP W-2 PR

Case Number: 0101057423

County Of Issuance: 71 - WOOD COUNTY

JAL Reason(s): Transportation - Car Repair

Vendor:

Dunning Count: 3

For W-2, CARES, and WWP Functionality Questions: BWF Work Programs Help Desk BFWWORKPROGRAMSHD@wisconsin.gov