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**From:** DCF BWF Work Programs Help Desk <[BWFWorkProgramsHD@wisconsin.gov](mailto:BWFWorkProgramsHD@wisconsin.gov)>

**Sent:** Monday, November 15, 2021 1:14 PM

**To:** DCF DL DFES BWF W-2 REGIONAL STAFF <[DCFDLDFESBFW-2REGIONALSTAFF@wisconsin.gov](mailto:DCFDLDFESBFW-2REGIONALSTAFF@wisconsin.gov)>; DCF DL DFES BWF W-2 Agency Directors <[DCFDLDFESBFW2AgencyDirectors@wisconsin.gov](mailto:DCFDLDFESBFW2AgencyDirectors@wisconsin.gov)>; DCF DL DFES BWF W-2 Agency CARES Coordinators <[DCFDLW-2AgencyCARESCoordinators@wisconsin.gov](mailto:DCFDLW-2AgencyCARESCoordinators@wisconsin.gov)>

**Subject:** LIFE Q&A and Location of Program Documents

Hello Partners,

The Living Independently through Financial Empowerment (LIFE) Program goes live on Wednesday, November 17, 2021. Thank you to all who were able to attend the LIFE Program Informational Session on November 4, 2021 and for the thoughtful questions asked.

To document and address outstanding questions from the session and additional questions received after the session, the Bureau of Working Families (BWF) has provided a LIFE Program Q&A guide for agencies to use as a resource.

The Q&A document is attached to this email and will be posted to the [BWF Work Programs Help Desk Home Page](#) under a new tab "LIFE Program Documents". Under this tab you will find information and documents related to the administration of the LIFE Program, including:

- The LIFE Program and Policy Guide
- The Telephonic Signature Script for LIFE
- Forms for the LIFE Program
- LIFE Program Help Desk emails

Thank you for your dedicated work to implement this program.

This email will be posted to the [BWF Work Programs Help Desk Home Page](#).