Starting May 7, 2021, the BWF Work Programs Help Desk page, FAQ’s section Wisconsin Work Programs (WWP) – Frequently Asked Questions will be updated periodically with responses to questions that were asked during the online classes, WWP Processes: Phase 2 for the W-2, CF, TJ, and TMJ program. The FAQ provides responses to policy and system-related questions that trainers were not able to answer during the training sessions.

Please review the FAQs prior to contacting the BWF Work Programs Help Desk to find out if the answer has already been received and answered. These updates will be published periodically as new questions come in after each week’s sessions are completed.

Any policy questions that are identified outside of a training class that are related to WWP should be submitted using the new SharePoint process per Ops Memo 21-08.