

COVID-19 Wisconsin Works Agency Availability

The purpose of this chart is to share information on the open or closed status of W-2 agencies and what services are being offered in order to maintain access to services and payments during COVID-19. These statuses continue to be very fluid and are updating regularly. The information below reflects agency status as of the date of this summary.

County	W-2 Agency	Phone Number	Face-to-Face Meetings	Virtual Case Management Tools							
				Email	Skype	Text	Microsoft Teams	GoToMeeting	DocuSign	Zoom	WebEx
Adams	Forward Service Corporation	608-472-4045	Closed Completely	✓	✓	✓	✓	✓	✓		
Ashland	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓	✓	✓		
Barron	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓	✓	✓		
Bayfield	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓	✓	✓		
Brown	Forward Service Corporation	920-940-6066	Closed Completely	✓	✓	✓	✓	✓			
Buffalo	Workforce Connections, Inc.	608-790-2380	Closed Completely	✓	✓	✓	✓			✓	
Burnett	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓		✓	✓	
Calumet	Forward Service Corporation	920-886-7118	Closed Completely	✓	✓	✓	✓	✓	✓		
Chippewa	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓		✓	✓	

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Clark	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓		✓	✓	
Columbia	Forward Service Corporation	608-742-1089	Closed Completely	✓	✓	✓	✓	✓	✓		
Crawford	Workforce Connections, Inc.	608-433-2775	Closed Completely	✓		✓	✓			✓	
Dane	Forward Service Corporation	608-216-7628	Closed Completely	✓	✓	✓	✓	✓	✓		
Dodge	Forward Service Corporation	920-306-2396	Closed Completely	✓	✓	✓	✓	✓	✓		
Door	Forward Service Corporation	920-366-7656	Closed Completely	✓	✓	✓	✓	✓	✓		
Douglas	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓		✓	✓	
Dunn	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓		✓	✓	
Eau Claire	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓		✓	✓	
Florence	Forward Service Corporation	715-504-0080	Closed Completely	✓	✓	✓	✓	✓	✓		
Fond du Lac	Forward Service Corporation	920-913-4013	Closed Completely	✓	✓	✓	✓	✓	✓		

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Forest	Forward Service Corporation	715-478-5490	Closed Completely	✓	✓	✓	✓	✓	✓		
Grant	Forward Service Corporation	608-720-1225	Closed Completely	✓	✓	✓	✓	✓	✓		
Green	Forward Service Corporation	608-426-6467	Closed Completely	✓	✓	✓	✓	✓	✓		
Green Lake	Forward Service Corporation	920-354-6669	Closed Completely	✓	✓	✓	✓	✓	✓		
Iowa	Forward Service Corporation	608-720-1225	Closed Completely	✓	✓	✓	✓	✓	✓		
Iron	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓			✓	
Jackson	Workforce Connections, Inc.	608-317-0830	Closed Completely	✓		✓	✓			✓	
Jefferson	Forward Service Corporation	920-605-5185	Closed Completely	✓	✓	✓	✓	✓	✓		
Juneau	Forward Service Corporation	608-472-4045	Closed Completely	✓	✓	✓	✓	✓	✓		
Kenosha	ResCare	262-697-4583	Closed Completely	✓			✓		✓	✓	✓
Kewaunee	Forward Service Corporation	920-366-7656	Closed Completely	✓	✓	✓	✓	✓	✓		

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La Crosse	Workforce Connections, Inc.	608-789-6197	Closed Completely	✓		✓	✓			✓	
Lafayette	Forward Service Corporation	608-720-1225	Closed Completely	✓	✓	✓	✓	✓	✓		
Langlade	Forward Service Corporation	715-623-2117	Closed Completely	✓	✓	✓	✓	✓	✓		
Lincoln	Forward Service Corporation	715-804-4018	Closed Completely	✓	✓	✓	✓	✓	✓		
Manitowoc	Forward Service Corporation	920-663-1471	Closed Completely	✓	✓	✓	✓	✓	✓		
Marathon	Forward Service Corporation	715-261-8700	Closed Completely	✓	✓	✓	✓	✓	✓		
Marinette	Forward Service Corporation	715-504-0080	Closed Completely	✓	✓	✓	✓	✓	✓		
Marquette	Forward Service Corporation	608-742-1089	Closed Completely	✓	✓	✓	✓	✓	✓		
Menominee	Forward Service Corporation	715-799-5374	Closed Completely	✓	✓	✓	✓	✓	✓		
Monroe	Workforce Connections, Inc.	608-374-7740	Closed Completely	✓		✓	✓			✓	
Milwaukee	America Works	262-290-2299	Open w/ Limitations	✓	✓	✓	✓				
Milwaukee	MAXIMUS	414-203-8500	Closed Completely	✓	✓	✓	✓			✓	

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Milwaukee	Ross	414-760-6060	Open w/ Limitations	✓	✓	✓	✓		✓	✓	
Milwaukee	UMOS	414-389-6000	Closed Completely	✓	✓	✓	✓	✓			
Oconto	Forward Service Corporation	920-834-2874	Closed Completely	✓	✓	✓	✓	✓	✓		
Oneida	Forward Service Corporation	715-365-1500	Closed Completely	✓	✓	✓	✓	✓	✓		
Outagamie	Forward Service Corporation	920-886-7118	Closed Completely	✓	✓	✓	✓	✓	✓		
Ozaukee	ResCare	262-238-2881	Closed Completely	✓			✓		✓	✓	✓
Pepin	Workforce Connections, Inc.	608-790-2380	Closed Completely	✓		✓	✓			✓	
Pierce	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓		✓	✓	
Polk	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓		✓	✓	
Portage	Forward Service Corporation	715-544-1562	Closed Completely	✓	✓	✓	✓	✓	✓		
Price	Forward Service Corporation	715-339-3088	Closed Completely	✓	✓	✓	✓	✓	✓		
Racine	ResCare	262-638-6348	Closed Completely	✓			✓		✓	✓	✓
Richland	Forward Service Corporation	608-383-5648	Closed Completely	✓	✓	✓	✓	✓	✓		

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Rock (Beloit)	Forward Service Corporation	608-313-0033	Closed Completely	✓	✓	✓	✓	✓	✓		
Rock (Janesville)	Forward Service Corporation	608-750-1562	Closed Completely	✓	✓	✓	✓	✓	✓		
Rusk	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓			✓	
Sauk	Forward Service Corporation	608-448-3814	Closed Completely	✓	✓	✓	✓	✓	✓		
Sawyer	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓	✓			
Shawano	Forward Service Corporation	715-524-2511	Closed Completely	✓	✓	✓	✓	✓	✓		
Sheboygan	Forward Service Corporation	920-395-9154	Closed Completely	✓	✓	✓	✓	✓	✓		
St. Croix	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓		✓	✓	
Taylor	Forward Service Corporation	715-748-2040	Closed Completely	✓	✓	✓	✓	✓	✓		
Trempealeau	Workforce Connections, Inc.	608-790-2380	Closed Completely	✓		✓	✓			✓	
Vernon	Workforce Connections, Inc.	608-433-2768	Closed Completely	✓		✓	✓			✓	

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Vilas	Forward Service Corporation	715-479-5175	Closed Completely	✓	✓	✓	✓	✓	✓		
Walworth	ResCare	262-346-1502	Closed Completely	✓			✓		✓	✓	✓
Washburn	Workforce Resources, Inc.	855-792-5439	Closed Completely	✓		✓	✓		✓	✓	
Washington	ResCare	262-346-4903	Closed Completely	✓			✓		✓	✓	✓
Waukesha	ResCare	1-855-458-0001	Closed Completely	✓			✓		✓	✓	✓
Waupaca	Forward Service Corporation	715-802-6281	Closed Completely	✓	✓	✓	✓	✓	✓		
Waushara	Forward Service Corporation	920-240-8020	Closed Completely	✓	✓	✓	✓	✓	✓		
Winnebago	Forward Service Corporation	920-292-1330	Closed Completely	✓	✓	✓	✓	✓	✓		
Wood (Marshfield)	Forward Service Corporation	715-502-3530	Closed Completely	✓	✓	✓	✓	✓	✓		
Wood (Wis Rapids)	Forward Service Corporation	715-422-5000	Closed Completely	✓	✓	✓	✓	✓	✓		