EMERGENCY BROADBAND BENEFIT PROGRAM

Key Points

What is the Emergency Broadband Benefit Program?
• Program to help customers stay connected during the COVID-19 pandemic.
• Eligible consumers can receive a discount of up to $50 per month toward broadband services.
• Consumers who live on qualifying Tribal lands can receive enhanced support of up to $75 per month.
• Consumers can receive a one-time internet connected device reimbursement of up to $100 with a co-pay of $10-$50 (laptop, desktop or tablet).

Eligibility Criteria
Households can qualify for the EBB Program by showing that at least one member of their household meets one of the following criteria:
• Qualifies for the FCC’s Lifeline program,
• Is approved for the free or reduced-price school breakfast/lunch program,
• Experienced substantial documented loss of income since February 29, 2020,
• Received a Federal Pell Grant in the current award year, or
• Qualifies for a participating provider’s existing low-income or COVID-19 relief program, subject to FCC approval of that provider’s eligibility process.

How to apply?

Existing Lifeline Subscribers
• If you receive the Lifeline benefit, you do not have to apply again for the EBB Program.
• However, your provider cannot enroll you in the EBB Program without your consent. Your company will ask you to opt-in to receive discounts.

Prospective Subscribers
• Apply to the EBB Program through the Lifeline National Eligibility Verifier
  • Online: Checklifeline.org
  • By mail: fill out the Lifeline Application Form
  • Through your provider: Some companies may have a unique application process.
• Use the Companies Near Me tool to find a participating company.