Good Afternoon,

This email is a reminder of the Emergency Broadband Benefit Program.

What is the Emergency Broadband Benefit Program?

The Emergency Broadband Benefit Program is a Federal Communications Commission (FCC) program that provides a temporary discount on monthly broadband bills for qualifying low-income households. If your household is eligible, you can receive:

- Up to a $50/month discount on your broadband service and associated equipment rentals
- Up to a $75/month discount if your household is on qualifying Tribal lands
- A one-time discount of up to $100 for a laptop, tablet, or desktop computer (with a co-payment of more than $10 but less than $50)

Only one monthly service discount and one device discount is allowed per household. To receive the connected device discount, consumers need to enroll in the EBB Program with a participating provider that offers connected devices (not all service providers offer device discounts). The service provider will provide the discount to the consumer.

Universal Service Administrative Company (USAC) - Click: USAC

Do I QUALIFY? Click: Emergency BroadBand Benefit Program

Attached is a Key Points flyer regarding EBB. The program will end when the fund runs out or six months after the Department of Health and Human Services declares an end to the COVID-19 health emergency, whichever is sooner.

This email will be posted to the BWF Work Programs Help Desk Home Page.
What is the Emergency Broadband Benefit Program?
• Program to help customers stay connected during the COVID-19 pandemic.
• Eligible consumers can receive a discount of up to $50 per month toward broadband services.
• Consumers who live on qualifying Tribal lands can receive enhanced support of up to $75 per month.
• Consumers can receive a one-time internet connected device reimbursement of up to $100 with a co-pay of $10-$50 (laptop, desktop or tablet).

Eligibility Criteria
Households can qualify for the EBB Program by showing that at least one member of their household meets one of the following criteria:
• Qualifies for the FCC’s Lifeline program,
• Is approved for the free or reduced-price school breakfast/lunch program,
• Experienced substantial documented loss of income since February 29, 2020,
• Received a Federal Pell Grant in the current award year, or
• Qualifies for a participating provider’s existing low-income or COVID-19 relief program, subject to FCC approval of that provider’s eligibility process.

How to apply?

Existing Lifeline Subscribers
• If you receive the Lifeline benefit, you do not have to apply again for the EBB Program.
• However, your provider cannot enroll you in the EBB Program without your consent. Your company will ask you to opt-in to receive discounts.

Prospective Subscribers
• Apply to the EBB Program through the Lifeline National Eligibility Verifier
  • Online: Checklifeline.org
  • By mail: fill out the Lifeline Application Form
  • Through your provider: Some companies may have a unique application process.
• Use the Companies Near Me tool to find a participating company.