
From: DCF BWF Work Programs Help Desk <BWFWorkProgramsHD@wisconsin.gov>
Sent: Wednesday, July 21, 2021 12:35 PM
To: DCF DL DFES BWF W-2 Agency CARES Coordinators <DCFDLW-2AgencyCARESCoordinators@wisconsin.gov>; DCF DL DFES BWF W-2 Agency Directors <DCFDLDFESBWF2AgencyDirectors@wisconsin.gov>; DCF DL DFES BWF W-2 REGIONAL STAFF <DCFDLDFESBWF2REGIONALSTAFF@wisconsin.gov>
Subject: RE: FEMA Funeral Assistance

For additional information about COVID-19 Funeral Assistance offered through the Federal Emergency Management Agency (FEMA), please see the flyers attached (in English and Spanish) or visit:

[FEMA Funeral Assistance webpage](#)
[Funeral Assistance Video \(ASL\)](#)

[Funeral Assistance Video \(English\)](#)

[Funeral Assistance FAQ webpage](#)

Additionally, FEMA recognizes that the COVID-19 pandemic has brought overwhelming grief to many. If you or someone you know needs help or support, please:

[Call or text the Disaster Distress Helpline](#) at 800-985-5990 for immediate help and support.

[Visit the American Red Cross Virtual Family Assistance Center website](#), or call 833-492-0094, for comfort, support, information, and resource referrals if you have suffered loss due to COVID-19. All support is provided virtually and is completely confidential.

From: DCF BWF Work Programs Help Desk <BWFWorkProgramsHD@wisconsin.gov>
Sent: Wednesday, July 21, 2021 7:19 AM
To: DCF DL DFES BWF W-2 Agency CARES Coordinators <DCFDLW-2AgencyCARESCoordinators@wisconsin.gov>; DCF DL DFES BWF W-2 Agency Directors <DCFDLDFESBWF2AgencyDirectors@wisconsin.gov>; DCF DL DFES BWF W-2 REGIONAL STAFF <DCFDLDFESBWF2REGIONALSTAFF@wisconsin.gov>
Subject: FEMA Funeral Assistance

Good Morning,

In April, the Federal Emergency Management Agency (FEMA) began providing financial assistance for COVID-19 related funeral expenses incurred after January 20, 2020. FEMA will reimburse funeral costs up to \$9,000 per funeral. Assistance is limited to a maximum of \$35,500 per application if the applicant is applying for multiple deceased individuals. Applicants must be a **U.S citizen, non-citizen national or a qualified alien** who incurred funeral expenses for a death caused by COVID-19 in the U.S.

Qualifying funeral expenses include but are not limited to the following:

- Funeral services
- Cremation
- Transfer of remains
- Casket or urn
- Marker or headstone
- Burial plot or cremation niche
- Officiant services
- Arrangement of the funeral ceremony
- Additional expenses mandated by any applicable local or state government laws or ordinances

How to apply:

To complete a COVID-19 Funeral Assistance application call the toll-free helpline at **844-684-6333**.

The phone application process will take about 20 minutes, after which a FEMA application number will be given to the applicant to submit necessary documents. Documents can be submitted to FEMA in several ways:

- Upload online to your [DisasterAssistance.gov](https://www.disasterassistance.gov) account;
- Fax to: 855-261-3452; or
- Mail to: P.O. BOX 10001, Hyattsville, MD 20782.

Applicants found to be eligible, will be sent funds either by direct deposit or via check by mail.

COVID-19 Funeral Assistance Helpline

844-684-6333 | TTY: 800-462-7585

Hours of Operation:

Monday - Friday

8 a.m. to 8 p.m. Central Time

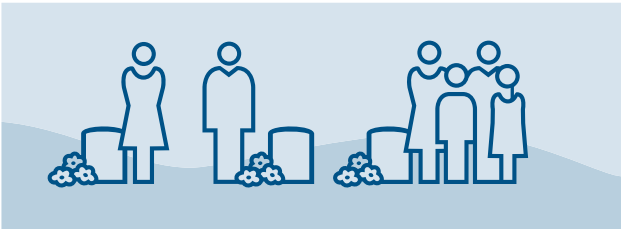
Please be aware: FEMA has received fraud reports of scams where people offer to register individuals for funeral assistance. FEMA does not reach out to people before they register for assistance.

This email will be posted to the [BWF Work Programs Help Desk Home Page](#).

Coronavirus (COVID-19) Funeral Assistance

The COVID-19 pandemic has brought overwhelming grief to many families. At FEMA, our mission is to help people before, during and after disasters. We are dedicated to helping ease some of the financial stress and burden caused by the virus.

FEMA is providing financial assistance for COVID-19-related funeral expenses incurred after January 20, 2020.



To be eligible for funeral assistance, you must meet these conditions:

- The death must have occurred in the United States.
- The applicant must be a U.S. citizen, non-citizen national or qualified alien who incurred funeral expenses after January 20, 2020.
- There is no requirement for the deceased person to have been a U.S. citizen, non-citizen national or qualified alien.
- The deceased person's death certificate must indicate the death was attributed to or caused by COVID-19. If a death occurred between Jan. 20 and May 16, 2020, and the death certificate doesn't attribute the death to COVID-19, include a signed statement from the death certificate's certifying official, local coroner or medical examiner that links the cause of death to COVID-19.

Which expenses will qualify for reimbursement?

Examples of eligible expenses may include, but not limited to:

- Transportation to identify the deceased individual
- The transfer of remains
- A burial plot or cremation niche
- A marker or headstone
- Clergy or officiant services
- The use of funeral home equipment or staff
- Cremation or interment costs

What information do I need to provide to FEMA?

Please have the following information before contacting FEMA to apply:

- Name, social security number, date of birth, mailing address and contact phone numbers.
- Name, social security number and date of birth for each deceased individual.
- Location or address where the deceased individual passed away.
- Documentation and receipts for any assistance already received from other sources, including burial or funeral insurance, donations, voluntary agencies, other government programs or non-profit organizations.
- The name and information of any co-applicant(s) if anyone besides yourself incurred funeral expenses for the deceased individual(s).

HOW DO I APPLY FOR THIS ASSISTANCE?

Call FEMA's COVID-19 Funeral Assistance Helpline at 1-844-684-6333 (TTY: 800-462-7585) from 9 a.m. to 9 p.m. ET, Monday – Friday and begin the application process.

For fastest service following your application, you can begin submitting documentation online through [Disasterassistance.gov](https://disasterassistance.gov), by fax 855-261-3452.

You can also visit us online at [FEMA.gov/funeral-assistance/faq](https://fema.gov/funeral-assistance/faq). Information is provided in several languages both by telephone and the website.

Documents may also be mailed to:
COVID-19 Funeral Assistance
P.O. Box 10001
Hyattsville, MD 20782



FEMA

Asistencia para gastos fúnebres por COVID-19

La pandemia de COVID-19 ha causado tanto desconsuelo para tantas familias. En FEMA, nuestra misión es ayudar a las personas antes, durante y después de los desastres. Permanecemos comprometidos en brindar algún alivio en la presión y carga económica que este terrible virus ha causado.

FEMA proporciona asistencia económica para los gastos fúnebres relacionados con COVID-19 incurridos después del 20 de enero de 2020.



Para ser elegible a la asistencia para gastos fúnebres, usted deberá cumplir con las siguientes condiciones:

- La muerte debe haber ocurrido en los Estados Unidos, incluyendo los territorios estadounidenses y el Distrito de Columbia.
- El certificado de defunción debe indicar que la muerte se atribuyó a o fue causada por COVID-19.
- El solicitante debe ser ciudadano estadounidense, nacional no ciudadano o extranjero cualificado que incurrió en gastos fúnebres después del 20 de enero de 2020.
- No existe un requisito que estipule que la persona fallecida deba haber sido ciudadano estadounidense, nacional no ciudadano o extranjero cualificado.

¿Qué gastos fúnebres cualificarán para ser reembolsados?

Ejemplos de gastos elegibles para servicios fúnebres y entierro o cremación pueden incluir, pero no se limitan a:

- el traslado de los restos
- féretro o urna
- parcela de entierro o nicho de cremación
- marcador o lápida
- servicios de oficiantes o clero
- uso de equipo o personal de empresa fúnebre
- costos de cremación o sepelio
- costos asociados con la emisión
- certificación de múltiples certificados de defunción

¿Qué información debo proporcionar a FEMA?

Usted necesitará la siguiente información para solicitar la asistencia:

- Su nombre, número de seguro social, fecha de nacimiento, dirección postal y número de teléfono.
- El nombre, número de seguro social y fecha de nacimiento de cada persona fallecida.
- Lugar o dirección donde murió la persona fallecida.
- Documentos y recibos de toda la asistencia que ha recibido proveniente de otras fuentes, que incluyen los seguros de sepelio o funeral, donativos, agencias voluntarias, otros programas gubernamentales u organizaciones sin fines de lucro.
- Si usted y otra persona incurrieron en gastos fúnebres por la misma persona fallecida, usted puede incluir a esa persona como co-solicitante. Para esto, incluya el nombre, número de seguro social y fecha de nacimiento en la solicitud.

¿CÓMO SOLICITO ESTA ASISTENCIA?

Llame a la línea de ayuda de FEMA para gastos fúnebres por COVID-19 al 1-844-684-6333 (TTY: 800-462-7585) de lunes a viernes entre las 9 a.m. y 9 p.m. (hora del este), para iniciar el proceso de solicitud.

Para servicio más rápido después de solicitar, comience a someter la documentación en línea en [Disasterassistance.gov/es](https://disasterassistance.gov/es) o por fax, al 855-261-3452.

También puede enviar sus documentos por correo postal a:
COVID-19 Funeral Assistance
P.O. Box 10001
Hyattsville, MD 20782

PREGUNTAS FRECUENTES

También puede visitar nuestra **página web** en [FEMA.gov/es/funeral-assistance](https://fema.gov/es/funeral-assistance). La información multilingüe está disponible por teléfono y en la página web.



FEMA