From: DCF BWF Work Programs Help Desk <BWFWorkProgramsHD@wisconsin.gov>
Sent: Wednesday, June 23, 2021 8:10 AM
To: DCF DL DFES BWF W-2 Agency CARES Coordinators <DCFDLW-
2AgencyCARESCoordinators@wisconsin.gov>; DCF DL DFES BWF W-2 Agency Directors
<DCFDLDFESBWFW2AgencyDirectors@wisconsin.gov>
Cc: DCF DL DFES BWF W-2 REGIONAL STAFF <DCFDLDFESBWFW-2REGIONALSTAFF@wisconsin.gov>
Subject: Advance Notice: Removal of CX Activity Code
Importance: High

Good Morning.

Effective August 1, 2021, the **CX-COVID Social Distancing Activities** Activity will no longer be available for agencies to use and assign on participants' Employability Plans (EP). Agencies must close this activity by August 1, 2021, using completion code **A-Successfully Competed** for any participants currently assigned to this activity on their EP. Agencies should reassess the participant's situation and discuss other appropriate activities that can be assigned on the EP in the place of **CX.** For participants that are still uneasy about returning to other activities while the pandemic is still occurring, agencies should reference the <u>BWF Work Programs Policy and Automation Adjustments Document</u> for a list of suggested activity assignments.

An Operations Memo outlining this policy reinstatement and further clarifying the proper use of the CX Good Cause reason code is forthcoming in July.

Please direct any questions to your agency's Regional Coordinator or Administrator.

Thank you and have a wonderful week.

Jes Moss

Program Integrity & Customer Service Section Manager Bureau of Working Families Division of Family and Economic Security

T: 608.422.6311

F: 608.261.6376

E: Jessica.moss@wisconsin.gov