

**From:** [DCF BWF Work Programs Help Desk](#)  
**To:** [DCF DL DFES BWF W-2 Agency CARES Coordinators](#); [DCF DL DFES BWF W-2 Agency Directors](#); [DCF DL DFES BWF TJ TMJ](#)  
**Cc:** [DCF DL DFES BWF Supervisors](#); [DCF DL DFES PTT W-2 Staff](#); [DCF DL DFES BWF W-2 REGIONAL STAFF](#)  
**Subject:** COVID-19 FAQ  
**Date:** Wednesday, May 13, 2020 4:37:20 PM

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Good Afternoon.

The updated version of the Frequently Asked Questions (FAQ) is now posted to the BWF Work Programs Help Desk Home Page located here: <https://dcf.wisconsin.gov/w2/partners/toolbox/helpdesk>. The FAQ can be found in the Common Requests section under **COVID-19 Information**.

If you have any questions regarding the updated policies, please contact the W-2 Policy Mailbox at [DCFW2PolicyQuestions@wisconsin.gov](mailto:DCFW2PolicyQuestions@wisconsin.gov) or the Help Desk at [BWFworkprogramsHD@wisconsin.gov](mailto:BWFworkprogramsHD@wisconsin.gov) as appropriate. For contract questions, please contact Linda Richardson directly at [Linda1.Richardson@wisconsin.gov](mailto:Linda1.Richardson@wisconsin.gov). Your regional staff are also available for questions.

Thank you.

## Jes Moss

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