

From: [DCF BWF Work Programs Help Desk](#)
To: [DCF DL DFES BWF W-2 Agency CARES Coordinators](#); [DCF DL DFES BWF W-2 Agency Directors](#); [DCF DL DFES BWF TJ TMJ](#)
Cc: [DCF DL DFES BWF Supervisors](#); [DCF DL DFES PTT W-2 Staff](#); [DCF DL DFES BWF W-2 REGIONAL STAFF](#)
Subject: COVID-19 OFA Webinar - A Necessary Pivot: Virtual Case Management and Coaching Amid COVID-19
Date: Wednesday, May 6, 2020 5:06:21 PM

Good Afternoon.

The Office of Family Assistance (OFA) is hosting a PeerTA webinar on Wednesday, May 13th, 2020, from 12:00pm – 1:30pm. Staff who conduct in-person case management and coaching are looking for ways to continue these needed services virtually in order to protect the health and safety of individuals and families, ensure the health and safety of their own families, and maintain confidentiality by using virtual services that are secure. This webinar will address virtual case management considerations and virtual engagement techniques, as well as discuss how programs transitioned to virtual case management.

Further details and registration for this webinar can be found here:

<https://peerta.acf.hhs.gov/content/necessary-pivot-virtual-case-management-and-coaching-amid-covid-19>

This email will be posted to the BWF Work Programs Help Desk Home Page located here:

<https://dcf.wisconsin.gov/w2/partners/toolbox/helpdesk>. All COVID-related emails can be found in the Common Requests section under **COVID-19 Information**.

As always, if you have any questions regarding policies, please contact the W-2 Policy Mailbox at DCFW2PolicyQuestions@wisconsin.gov or the Help Desk at BWFworkprogramsHD@wisconsin.gov as appropriate. For contract questions, please contact Linda Richardson at Linda1.Richardson@wisconsin.gov. Your regional staff are also available for questions.

Thanks and have a great day.

Jes Moss

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