From: DCF BWF Work Programs Help Desk <BWFWorkProgramsHD@wisconsin.gov>
Sent: Monday, May 3, 2021 1:02 PM
To: DCF DL DFES BWF W-2 Agency CARES Coordinators <DCFDLW-2AgencyCARESCoordinators@wisconsin.gov>; DCF DL DFES BWF W-2 Agency Directors <DCFDLDFESBWFW2AgencyDirectors@wisconsin.gov>; DCF DL DFES BWF W-2 REGIONAL STAFF <DCFDLDFESBWFW-2REGIONALSTAFF@wisconsin.gov>
Subject: Emergency Broadband Benefit Outreach & Program Start

Good Afternoon,

Beginning **May 12** eligible households will be able to apply for the [Emergency Broadband Benefit Program](#), a new program from the Federal Communications Commission to assist low-income Americans who have struggled to access the internet throughout the pandemic. Participating households will receive a discount of up to $50 per month, or $75 on Tribal Land, paid directly to the internet service provider on behalf of the household. Only one benefit will be allowed per household. Additionally, households who qualify may be eligible to receive up to $100 off the purchase of a laptop, desktop, or tablet, if their provider offers this benefit.

In order to be eligible, one individual in the household must meet at least one of the following federal eligibility requirements:

- Has an income that is at or below 135% of the [Federal Poverty Guidelines](#) or participates in certain assistance programs, such as SNAP, Medicaid, or [Lifeline](#);

- Receives benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision, or did so in the 2019-2020 school year;

- Received a Federal Pell Grant during the current award year;

- Experienced a substantial loss of income since February 29, 2020 and the household had a total income in 2020 below $99,000 for single filers and $198,000 for joint filers; or

- Meets the eligibility criteria for a participating providers' existing low-income or COVID-19 program.

Applications open May 12, and participants will be able to apply in three ways:

1. Contact your [participating broadband provider](#) directly to learn about their application process.

2. Go to [GetEmergencyBroadband.org](#) to apply online and to find participating providers near you.

3. Call 833-511-0311 for a mail-in application, and return it along with proof of eligibility to:
   Emergency Broadband Support Center
   P.O. Box 7081
   London, KY 40742

Contacting a participating provider directly is the preferred application method. Providers will have the most accurate enrollment information for applicants.

Please feel free to use the attached infographic to inform W-2 participants of the Emergency Broadband Benefit program.

For more information, please visit the Consumer FAQ page for the Emergency Broadband Benefit.

This email will be posted to the BWF Work Programs Help Desk Home Page.

EMERGENCY BROADBAND BENEFIT

HELPING HOUSEHOLDS CONNECT DURING THE PANDEMIC

What is it?

A temporary FCC program to help households struggling to afford internet service during the pandemic.

The benefit provides:

- Up to $50/month discount for broadband service;
- Up to $75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to $100 for a laptop, desktop computer, or tablet purchased through a participating provider.

Who is eligible?

A household is eligible if one member of the household:
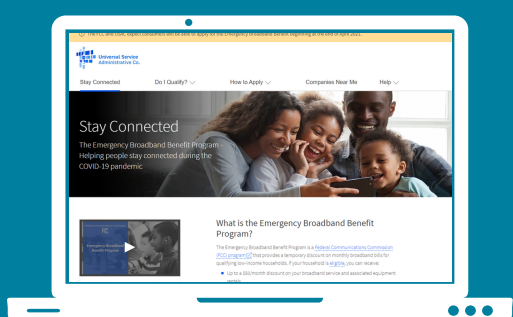
- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain government assistance programs;
- Receives benefits under the free and reduced-price school lunch or breakfast program;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020; or
- Meets the eligibility criteria for a participating provider's existing low-income or COVID-19 program.

THREE WAYS TO APPLY

1 **Contact your Preferred Participating Provider Directly**
Ask your provider if they participate in the EBB, or use our online tool to find a participating company near you.

2 **Online**
Use the online application at **GetEmergencyBroadband.org**

3 **By Mail**
Print an application in English or Spanish. Complete the application and send with proof of eligibility to:

Emergency Broadband Support Center
P.O. Box 7081
London, KY 40742

For additional information, **Call 833-511-0311**, or visit **fcc.gov/broadbandbenefit**