

From: [DCF BWF Work Programs Help Desk](#)
To: [DCF DL DFES BWF W-2 Agency CARES Coordinators](#); [DCF DL DFES BWF W-2 Agency Directors](#); [DCF DL DFES BWF TJ TMJ](#)
Cc: [DCF DL DFES BWF Supervisors](#); [DCF DL DFES BWF W-2 REGIONAL STAFF](#); [DCF DL DFES PTT W-2 Staff](#)
Subject: COVID-19 FAQ
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Good Afternoon.

The updated version of the Frequently Asked Questions (FAQ) is now posted to the BWF Work Programs Help Desk Home Page located here: <https://dcf.wisconsin.gov/w2/partners/toolbox/helpdesk>. The FAQ can be found in the Common Requests section under **COVID-19 Information**.

If you have any questions regarding the updated policies, please contact the W-2 Policy Mailbox at DCFW2PolicyQuestions@wisconsin.gov or the Help Desk at BWFworkprogramsHD@wisconsin.gov as appropriate. For contract questions, please contact Linda Richardson directly at Linda1.Richardson@wisconsin.gov. Your regional staff are also available for questions.

Thank you.

Jes Moss

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