

From: [DCF BWF Work Programs Help Desk](#)
To: [DCF DL DFES BWF W-2 Agency CARES Coordinators](#); [DCF DL DFES BWF W-2 Agency Directors](#)
Cc: [DCF DL DFES BWF W-2 REGIONAL STAFF](#); [DCF DL DFES PTT W-2 Staff](#); [DCF DL DFES BWF Supervisors](#)
Subject: COVID-19 Caseload Report
Date: Monday, April 20, 2020 9:07:38 AM
Attachments: [CL Report 11 W-2 Weekly Caseload Report 4.20.2020.pdf](#)

Good Morning.

The W-2 Caseload Report assists in tracking caseload trends that may occur as a result of COVID-19. This report provides the number of new, returning, and ongoing cases in W-2. Please note, the W-2 caseload is lower at the beginning of the month and increases as the month goes on. This is primarily due to case closures that occur on the last day of the previous month. These changes make it difficult to use the total caseload as a reliable measure of COVID-19 impact. However, if COVID-19 is increasing the W-2 caseload, we would expect to see the number of new and returning cases increasing when compared to previous weeks. This report breaks down each agency's Total and Paid caseload by placement and includes statewide data as well.

Important Report Definitions:

- **"Week Number"** is the number of the week during the year and is needed in the report to serve as a unique identifier for the table to function properly.
- **"New"** is defined as a W-2 case who has never been in the W-2 program before. This is their first W-2 episode and they have 0 months accumulated on their state time limit at the time of the placement begin date.
- **"Returning"** is defined as a W-2 case whose W-2 episode began during the week, but had previously been in the W-2 program and was in a closed case status.
- **"Ongoing"** is defined as a W-2 case who is not either "New" or "Returning".

This email and the report will be sent each Monday and will be posted to the BWF Work Programs Help Desk Home Page located here: <https://dcf.wisconsin.gov/w2/partners/toolbox/helpdesk>. All COVID-related emails can be found in the Common Requests section under **COVID-19 Information**.

Please contact Ed Emmons at Edward.Emmons@wisconsin.gov if you have any questions.

Thank you.

Jes Moss

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STATE OF WISCONSIN
DEPARTMENT OF CHILDREN AND FAMILIES
BUREAU OF WORKING FAMILIES
W-2 Weekly Caseload Report
Report Month - From: 2020-02 To: 2020-04
Tab 1: W-2 Weekly Statewide Total Caseload Report

Statewide Total Caseload By Week

Report Month	Week Number	Week Begin	Week End	Total Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	5,784	-	0.00%	411	5,373
	7	2/10/20	2/16/20	5,814	30	0.52%	354	5,460
	8	2/17/20	2/23/20	5,794	-20	-0.35%	311	5,483
	9	2/24/20	3/1/20	5,889	95	1.61%	444	5,445
2020-03	10	3/2/20	3/8/20	5,515	-374	-6.78%	330	5,185
	11	3/9/20	3/15/20	5,580	65	1.16%	374	5,206
	12	3/16/20	3/22/20	5,584	4	0.07%	341	5,243
	13	3/23/20	3/29/20	5,677	93	1.64%	328	5,349
	14	3/30/20	4/5/20	5,813	136	2.34%	489	5,324
2020-04	15	4/6/20	4/12/20	5,829	16	0.27%	363	5,466
	16	4/13/20	4/19/20	5,966	137	2.30%	333	5,633

Definitions:

- "New" is defined as a W-2 case who has never been in the W-2 program before. This week is the beginning of their first W-2 episode and they have 0 months on their state time limit.
- "Returning" is defined as a W-2 case whose W-2 episode began during the week, but was previously in the W-2 program at some time prior to that week.
- "Ongoing" is a W-2 case who is continuing their W-2 episode from the previous week.

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W-2 Weekly Caseload Report
Report Month - From: 2020-02 To: 2020-04
Tab 2: W-2 Weekly Statewide Paid Caseload Report

Statewide Paid Caseload By Week

Report Month	Week Number	Week Begin	Week End	Paid Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	3,814	-	0.00%	290	3,524
	7	2/10/20	2/16/20	3,799	-15	-0.39%	226	3,573
	8	2/17/20	2/23/20	3,764	-35	-0.93%	227	3,537
	9	2/24/20	3/1/20	3,819	55	1.44%	294	3,525
2020-03	10	3/2/20	3/8/20	3,605	-214	-5.94%	230	3,375
	11	3/9/20	3/15/20	3,614	9	0.25%	264	3,350
	12	3/16/20	3/22/20	3,627	13	0.36%	268	3,359
	13	3/23/20	3/29/20	3,732	105	2.81%	277	3,455
	14	3/30/20	4/5/20	3,924	192	4.89%	399	3,525
2020-04	15	4/6/20	4/12/20	3,990	66	1.65%	311	3,679
	16	4/13/20	4/19/20	4,156	166	3.99%	284	3,872

Definitions:

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- "Ongoing" is a W-2 case who is continuing their W-2 episode from the previous week.

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W-2 Weekly Caseload Report
Report Month - From: 2020-02 To: 2020-04
Tab 3: W-2 Weekly Total Caseload Report By Contract Agency

Total Weekly Caseload By W-2 Contract Agency

1A. ROSS IES

Report Month	Week Number	Week Begin	Week End	Total Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	1,322	-	0.00%	77	1,245
	7	2/10/20	2/16/20	1,334	12	0.90%	68	1,266
	8	2/17/20	2/23/20	1,312	-22	-1.68%	44	1,268
	9	2/24/20	3/1/20	1,332	20	1.50%	83	1,249
2020-03	10	3/2/20	3/8/20	1,225	-107	-8.73%	54	1,171
	11	3/9/20	3/15/20	1,243	18	1.45%	79	1,164
	12	3/16/20	3/22/20	1,238	-5	-0.40%	67	1,171
	13	3/23/20	3/29/20	1,278	40	3.13%	76	1,202
	14	3/30/20	4/5/20	1,311	33	2.52%	99	1,212
2020-04	15	4/6/20	4/12/20	1,334	23	1.72%	84	1,250
	16	4/13/20	4/19/20	1,371	37	2.70%	80	1,291

Definitions:

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- "Ongoing" is a W-2 case who is continuing their W-2 episode from the previous week.

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Total Weekly Caseload By W-2 Contract Agency

1B. MAXIMUS

Report Month	Week Number	Week Begin	Week End	Total Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	791	-	0.00%	51	740
	7	2/10/20	2/16/20	781	-10	-1.28%	44	737
	8	2/17/20	2/23/20	776	-5	-0.64%	43	733
	9	2/24/20	3/1/20	776	0	0.00%	59	717
2020-03	10	3/2/20	3/8/20	706	-70	-9.92%	53	653
	11	3/9/20	3/15/20	710	4	0.56%	45	665
	12	3/16/20	3/22/20	715	5	0.70%	43	672
	13	3/23/20	3/29/20	727	12	1.65%	33	694
	14	3/30/20	4/5/20	741	14	1.89%	57	684
2020-04	15	4/6/20	4/12/20	747	6	0.80%	47	700
	16	4/13/20	4/19/20	766	19	2.48%	41	725

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Total Weekly Caseload By W-2 Contract Agency

1C. AMERICA WORKS OF WI

Report Month	Week Number	Week Begin	Week End	Total Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	881	-	0.00%	55	826
	7	2/10/20	2/16/20	889	8	0.90%	42	847
	8	2/17/20	2/23/20	888	-1	-0.11%	38	850
	9	2/24/20	3/1/20	899	11	1.22%	45	854
2020-03	10	3/2/20	3/8/20	842	-57	-6.77%	48	794
	11	3/9/20	3/15/20	866	24	2.77%	51	815
	12	3/16/20	3/22/20	870	4	0.46%	49	821
	13	3/23/20	3/29/20	881	11	1.25%	42	839
	14	3/30/20	4/5/20	903	22	2.44%	88	815
2020-04	15	4/6/20	4/12/20	869	-34	-3.91%	48	821
	16	4/13/20	4/19/20	887	18	2.03%	48	839

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Total Weekly Caseload By W-2 Contract Agency

1D. UMOS

Report Month	Week Number	Week Begin	Week End	Total Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	601	-	0.00%	40	561
	7	2/10/20	2/16/20	601	0	0.00%	34	567
	8	2/17/20	2/23/20	596	-5	-0.84%	33	563
	9	2/24/20	3/1/20	618	22	3.56%	58	560
2020-03	10	3/2/20	3/8/20	588	-30	-5.10%	39	549
	11	3/9/20	3/15/20	598	10	1.67%	39	559
	12	3/16/20	3/22/20	586	-12	-2.05%	26	560
	13	3/23/20	3/29/20	598	12	2.01%	37	561
	14	3/30/20	4/5/20	614	16	2.61%	39	575
2020-04	15	4/6/20	4/12/20	617	3	0.49%	27	590
	16	4/13/20	4/19/20	636	19	2.99%	36	600

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Total Weekly Caseload By W-2 Contract Agency

1E. FORWARD SERVICE CORP.

Report Month	Week Number	Week Begin	Week End	Total Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	1,379	-	0.00%	123	1,256
	7	2/10/20	2/16/20	1,381	2	0.14%	108	1,273
	8	2/17/20	2/23/20	1,388	7	0.50%	109	1,279
	9	2/24/20	3/1/20	1,405	17	1.21%	124	1,281
2020-03	10	3/2/20	3/8/20	1,363	-42	-3.08%	98	1,265
	11	3/9/20	3/15/20	1,353	-10	-0.74%	80	1,273
	12	3/16/20	3/22/20	1,354	1	0.07%	87	1,267
	13	3/23/20	3/29/20	1,342	-12	-0.89%	76	1,266
	14	3/30/20	4/5/20	1,368	26	1.90%	119	1,249
2020-04	15	4/6/20	4/12/20	1,380	12	0.87%	103	1,277
	16	4/13/20	4/19/20	1,405	25	1.78%	79	1,326

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1G. RESCARE

Report Month	Week Number	Week Begin	Week End	Total Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	533	-	0.00%	39	494
	7	2/10/20	2/16/20	543	10	1.84%	33	510
	8	2/17/20	2/23/20	546	3	0.55%	27	519
	9	2/24/20	3/1/20	564	18	3.19%	50	514
2020-03	10	3/2/20	3/8/20	524	-40	-7.63%	26	498
	11	3/9/20	3/15/20	534	10	1.87%	49	485
	12	3/16/20	3/22/20	536	2	0.37%	39	497
	13	3/23/20	3/29/20	558	22	3.94%	43	515
	14	3/30/20	4/5/20	569	11	1.93%	51	518
2020-04	15	4/6/20	4/12/20	569	0	0.00%	31	538
	16	4/13/20	4/19/20	582	13	2.23%	34	548

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Total Weekly Caseload By W-2 Contract Agency

1J. WORKFORCE CONNECTIONS

Report Month	Week Number	Week Begin	Week End	Total Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	34	-	0.00%	3	31
	7	2/10/20	2/16/20	31	-3	-9.68%	1	30
	8	2/17/20	2/23/20	33	2	6.06%	3	30
	9	2/24/20	3/1/20	37	4	10.81%	6	31
2020-03	10	3/2/20	3/8/20	36	-1	-2.78%	2	34
	11	3/9/20	3/15/20	37	1	2.70%	5	32
	12	3/16/20	3/22/20	38	1	2.63%	5	33
	13	3/23/20	3/29/20	37	-1	-2.70%	3	34
	14	3/30/20	4/5/20	40	3	7.50%	5	35
2020-04	15	4/6/20	4/12/20	41	1	2.44%	4	37
	16	4/13/20	4/19/20	44	3	6.82%	8	36

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1K. WORKFORCE RESOURCE

Report Month	Week Number	Week Begin	Week End	Total Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	279	-	0.00%	24	255
	7	2/10/20	2/16/20	289	10	3.46%	24	265
	8	2/17/20	2/23/20	293	4	1.37%	16	277
	9	2/24/20	3/1/20	297	4	1.35%	20	277
2020-03	10	3/2/20	3/8/20	269	-28	-10.41%	10	259
	11	3/9/20	3/15/20	279	10	3.58%	27	252
	12	3/16/20	3/22/20	285	6	2.11%	25	260
	13	3/23/20	3/29/20	296	11	3.72%	20	276
	14	3/30/20	4/5/20	308	12	3.90%	32	276
2020-04	15	4/6/20	4/12/20	308	0	0.00%	19	289
	16	4/13/20	4/19/20	310	2	0.65%	7	303

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Tab 4: W-2 Weekly Paid Caseload Report By Contract Agency

Paid Weekly Caseload By W-2 Contract Agency

1A. ROSS IES

Report Month	Week Number	Week Begin	Week End	Paid Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	709	-	0.00%	45	664
	7	2/10/20	2/16/20	710	1	0.14%	42	668
	8	2/17/20	2/23/20	691	-19	-2.75%	32	659
	9	2/24/20	3/1/20	705	14	1.99%	52	653
2020-03	10	3/2/20	3/8/20	648	-57	-8.80%	33	615
	11	3/9/20	3/15/20	648	0	0.00%	51	597
	12	3/16/20	3/22/20	663	15	2.26%	57	606
	13	3/23/20	3/29/20	712	49	6.88%	65	647
	14	3/30/20	4/5/20	763	51	6.68%	84	679
2020-04	15	4/6/20	4/12/20	806	43	5.33%	75	731
	16	4/13/20	4/19/20	858	52	6.06%	71	787

Definitions:

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Tab 4: W-2 Weekly Paid Caseload Report By Contract Agency

Paid Weekly Caseload By W-2 Contract Agency

1B. MAXIMUS

Report Month	Week Number	Week Begin	Week End	Paid Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	591	-	0.00%	42	549
	7	2/10/20	2/16/20	575	-16	-2.78%	28	547
	8	2/17/20	2/23/20	569	-6	-1.05%	35	534
	9	2/24/20	3/1/20	564	-5	-0.89%	36	528
2020-03	10	3/2/20	3/8/20	516	-48	-9.30%	42	474
	11	3/9/20	3/15/20	513	-3	-0.58%	37	476
	12	3/16/20	3/22/20	517	4	0.77%	33	484
	13	3/23/20	3/29/20	528	11	2.08%	32	496
	14	3/30/20	4/5/20	551	23	4.17%	44	507
2020-04	15	4/6/20	4/12/20	562	11	1.96%	43	519
	16	4/13/20	4/19/20	579	17	2.94%	36	543

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Paid Weekly Caseload By W-2 Contract Agency

1C. AMERICA WORKS OF WI

Report Month	Week Number	Week Begin	Week End	Paid Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	700	-	0.00%	41	659
	7	2/10/20	2/16/20	706	6	0.85%	35	671
	8	2/17/20	2/23/20	706	0	0.00%	32	674
	9	2/24/20	3/1/20	711	5	0.70%	38	673
2020-03	10	3/2/20	3/8/20	674	-37	-5.49%	37	637
	11	3/9/20	3/15/20	687	13	1.89%	41	646
	12	3/16/20	3/22/20	688	1	0.15%	39	649
	13	3/23/20	3/29/20	696	8	1.15%	35	661
	14	3/30/20	4/5/20	720	24	3.33%	68	652
2020-04	15	4/6/20	4/12/20	681	-39	-5.73%	34	647
	16	4/13/20	4/19/20	698	17	2.44%	41	657

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Paid Weekly Caseload By W-2 Contract Agency

1D. UMOS

Report Month	Week Number	Week Begin	Week End	Paid Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	413	-	0.00%	27	386
	7	2/10/20	2/16/20	405	-8	-1.98%	18	387
	8	2/17/20	2/23/20	392	-13	-3.32%	19	373
	9	2/24/20	3/1/20	409	17	4.16%	42	367
2020-03	10	3/2/20	3/8/20	392	-17	-4.34%	30	362
	11	3/9/20	3/15/20	397	5	1.26%	31	366
	12	3/16/20	3/22/20	390	-7	-1.79%	22	368
	13	3/23/20	3/29/20	410	20	4.88%	37	373
	14	3/30/20	4/5/20	432	22	5.09%	37	395
2020-04	15	4/6/20	4/12/20	440	8	1.82%	25	415
	16	4/13/20	4/19/20	462	22	4.76%	34	428

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Paid Weekly Caseload By W-2 Contract Agency

1E. FORWARD SERVICE CORP.

Report Month	Week Number	Week Begin	Week End	Paid Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	868	-	0.00%	90	778
	7	2/10/20	2/16/20	861	-7	-0.81%	63	798
	8	2/17/20	2/23/20	865	4	0.46%	76	789
	9	2/24/20	3/1/20	869	4	0.46%	73	796
2020-03	10	3/2/20	3/8/20	848	-21	-2.48%	64	784
	11	3/9/20	3/15/20	833	-15	-1.80%	54	779
	12	3/16/20	3/22/20	835	2	0.24%	65	770
	13	3/23/20	3/29/20	829	-6	-0.72%	54	775
	14	3/30/20	4/5/20	858	29	3.38%	92	766
2020-04	15	4/6/20	4/12/20	892	34	3.81%	86	806
	16	4/13/20	4/19/20	925	33	3.57%	64	861

STATE OF WISCONSIN
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W-2 Weekly Caseload Report
Report Month - From: 2020-02 To: 2020-04
Tab 4: W-2 Weekly Paid Caseload Report By Contract Agency

Paid Weekly Caseload By W-2 Contract Agency

1G. RESCARE

Report Month	Week Number	Week Begin	Week End	Paid Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	342	-	0.00%	24	318
	7	2/10/20	2/16/20	349	7	2.01%	22	327
	8	2/17/20	2/23/20	349	0	0.00%	23	326
	9	2/24/20	3/1/20	364	15	4.12%	33	331
2020-03	10	3/2/20	3/8/20	344	-20	-5.81%	15	329
	11	3/9/20	3/15/20	345	1	0.29%	28	317
	12	3/16/20	3/22/20	341	-4	-1.17%	29	312
	13	3/23/20	3/29/20	360	19	5.28%	37	323
	14	3/30/20	4/5/20	378	18	4.76%	39	339
2020-04	15	4/6/20	4/12/20	380	2	0.53%	28	352
	16	4/13/20	4/19/20	396	16	4.04%	24	372

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Tab 4: W-2 Weekly Paid Caseload Report By Contract Agency

Paid Weekly Caseload By W-2 Contract Agency

1J. WORKFORCE CONNECTIONS

Report Month	Week Number	Week Begin	Week End	Paid Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	26	-	0.00%	3	23
	7	2/10/20	2/16/20	23	-3	-13.04%	1	22
	8	2/17/20	2/23/20	25	2	8.00%	2	23
	9	2/24/20	3/1/20	27	2	7.41%	4	23
2020-03	10	3/2/20	3/8/20	27	0	0.00%	2	25
	11	3/9/20	3/15/20	28	1	3.57%	5	23
	12	3/16/20	3/22/20	28	0	0.00%	4	24
	13	3/23/20	3/29/20	27	-1	-3.70%	2	25
	14	3/30/20	4/5/20	30	3	10.00%	5	25
2020-04	15	4/6/20	4/12/20	31	1	3.23%	4	27
	16	4/13/20	4/19/20	36	5	13.89%	8	28

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W-2 Weekly Caseload Report
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Tab 4: W-2 Weekly Paid Caseload Report By Contract Agency

Paid Weekly Caseload By W-2 Contract Agency

1K. WORKFORCE RESOURCE

Report Month	Week Number	Week Begin	Week End	Paid Caseload	Change From Last Week	Percent Change	New and Returning	Ongoing
2020-02	6	2/3/20	2/9/20	197	-	0.00%	19	178
	7	2/10/20	2/16/20	201	4	1.99%	17	184
	8	2/17/20	2/23/20	200	-1	-0.50%	9	191
	9	2/24/20	3/1/20	203	3	1.48%	17	186
2020-03	10	3/2/20	3/8/20	189	-14	-7.41%	7	182
	11	3/9/20	3/15/20	197	8	4.06%	18	179
	12	3/16/20	3/22/20	197	0	0.00%	19	178
	13	3/23/20	3/29/20	206	9	4.37%	17	189
	14	3/30/20	4/5/20	228	22	9.65%	31	197
2020-04	15	4/6/20	4/12/20	231	3	1.30%	16	215
	16	4/13/20	4/19/20	234	3	1.28%	6	228