Hello.

On April 9, 2020, the Office of Family Assistance (OFA) conducted a webinar of the operational aspects of transitioning agency and frontline staff to remote work. Topics included technology, data security, staff expectations and support, and communication. The webinar focused on sharing strategies for how TANF agencies can adapt to support their workforces, while addressing the growing needs of families across the country.

Additional information on this topic and the recording of the webinar can be found here: https://peerta.acf.hhs.gov/content/ofa-webinar-recording-tanf-and-transition-remote-workforce.

This email will be posted to the BWF Work Programs Help Desk Home Page located here: https://dcf.wisconsin.gov/w2/partners/toolbox/helpdesk. All COVID-related emails can be found in the Common Requests section under COVID-19 Information.

If you have any questions please contact the Help Desk at BWFworkprogramsHD@wisconsin.gov.

Thank you.

Jes Moss
Human Services Area Coordinator
Bureau of Working Families
Division of Family and Economic Security
Department of Children and Families

201 E Washington Ave, A200
Madison, WI 53703
T: 608.422.6311
F: 608.261.6376
E: Jessica.moss@wisconsin.gov