

From: [DCF BWF Work Programs Help Desk](#)
To: [DCF DL DFES BWF W-2 Agency Directors](#); [DCF DL DFES BWF TJ TMJ](#); [DCF DL DFES BWF W-2 Agency CARES Coordinators](#)
Cc: [DCF DL DFES BWF W-2 REGIONAL STAFF](#); [DCF DL DFES BWF Supervisors](#); [DCF DL DFES PTT W-2 Staff](#)
Subject: COVID-19 DHHS/ACF/OFA Webinar Announcement: TANF and the Transition to a Remote Workforce
Date: Wednesday, April 8, 2020 10:09:55 AM

The federal Department of Health and Human Services, Administration for Children and Families, Office of Family Assistance is convening a webinar on Thursday, April 9, 2020, from 11:00 a.m. to 12:30 p.m. (Central Time) to discuss the operational aspects of transitioning agency and frontline staff to remote work such as use of technology, data security, staff expectations and support, and communication. The webinar will focus on sharing strategies for how TANF agencies can adapt to support their workforces, and in turn continue to address the growing needs of families across the country.

While the information we have collected as well as the conversations that we have had with agencies as well as with other states' TANF Directors and the federal government indicate that we are utilizing existing technology to its fullest, this webinar may be able to identify additional best practices that you might find useful in your agencies. I hope that you take some time to listen in.

OFA Webinar Announcement

April 7, 2020



[OFA Webinar: TANF and the Transition to a Remote Workforce, April 2020](#)

As a result of the novel Coronavirus Disease 2019 (COVID-19) pandemic, the United States is amid a national emergency. In addition to the urgent public health crisis underway, families across the country are struggling to find work and access benefits as a result of business closures, stay in place orders, and social distancing measures. In addition, TANF agency business processes are upended as workers adjust their work schedules while working from a new location, caring for themselves or a sick relative, navigating the absence of childcare, or simply adapting to what is a stark contrast from previous expectations for everyday working and living. As more states adopt policies to combat COVID-19, TANF agencies and other human services providers are required to reimagine and adapt previous expectations, behaviors, and communication styles for a digital and dispersed environment.

In this facilitated webinar hosted by the Office of Family Assistance on April 9, 2020 from 12:00 p.m. to 1:30 p.m. ET, presenters will discuss the operational aspects of transitioning agency and frontline staff to remote work such as use of technology, data security, staff expectations and support, and communication. The webinar will focus on sharing strategies for how TANF agencies can adapt to support their workforces, and in turn continue to address the growing needs of families across the country.



OFA PeerTA | peerta@blhtech.com



[SafeUnsubscribe™ frances.dixon@acf.hhs.gov](#)

[Forward this email](#) | [Update Profile](#) | [About our service provider](#)

Sent by peerta@blhtech.com in collaboration with



[Try email marketing for free today!](#)

Jes Moss

Human Services Area Coordinator

Bureau of Working Families

Division of Family and Economic Security

Department of Children and Families

201 E Washington Ave, A200

Madison, WI 53703

T: 608.422.6311

F: 608.261.6376

E: Jessica.moss@wisconsin.gov