

From: [DCF BWF Work Programs Help Desk](#)
To: [DCF DL DFES BWF W-2 Agency CARES Coordinators](#); [DCF DL DFES BWF W-2 Agency Directors](#); [DCF DL DFES BWF TJ TMJ](#)
Cc: [DCF DL DFES BWF W-2 REGIONAL STAFF](#); [DCF DL DFES BWF Supervisors](#); [DCF DL DFES PTT W-2 Staff](#)
Subject: COVID-19 BWF Communications Link
Date: Wednesday, March 25, 2020 2:21:27 PM

Hello.

The link for the external facing website for communications from BWF has been created. This link will serve as the primary location for all correspondence, frequently asked questions, and consolidated policy adjustments related to the COVID-19 pandemic.

Communications will continue to first be sent via email from the BWF Work Programs Help Desk, but will be stored under the Common Requests section of the BWF Work Programs Help Desk Home Page located here: <https://dcf.wisconsin.gov/w2/partners/toolbox/helpdesk>

Please let me know if you have any questions or need additional information.

Jes Moss

Human Services Area Coordinator

Bureau of Working Families

Division of Family and Economic Security

Department of Children and Families

201 E Washington Ave, A200

Madison, WI 53703

T: 608.422.6311

F: 608.261.6376

E: Jessica.moss@wisconsin.gov