

Date: December 21, 2017

Time: 10:00am-11:30am

Location: H206

Conference Line: (888) 557-8511 Access Code: 5834260

#### Adobe Connect Link: <u>https://connect.wisconsin.gov/dcfdfesbwfw-2contractorsmeeting/</u>

Members					
	America Works		Bureau of Regional Operations	Х	Choua Her
	Adenike Joyner	Х	Kelly Bueschel	Х	Deb Hughes
Х	Carlyle Outten		Jamie Fawcett	Х	Beverly Jenkins
	Forward Service Corp.		Tonja Fischer	Х	Carrie Johnson
Х	Tony Dziedzic	Х	Justine Girard	Х	LaToya Johnson
Х	Stacey Eggen	Х	Zulema Hauer		Beki Lockery
Х	Jennifer Marks	Х	Jordan Lee	Х	Neb Macura
Х	Brian Wolfe	Х	Dara Martinovich		Robb McCann
	MAXIMUS		Evan Nordgren		Margaret McMahon
Х	Rachel Zietlow	Х	Tim Schindler	Х	LaQuisia Montgomery-
					Wright
	ResCare		Heather Sommers		Jessica Moss
Х	Michelle Day	Х	Roxanne Sperber	Х	Lorinda Patzner
Х	Kanwen Shao	Х	Lori Thuli	Х	Jenny Rado
	Ross	Х	John Tuohy		Linda Richardson
Х	Nicole Hagen		Jean Zawacki	Х	Jean Schmidt
	Reno Wright		Bureau of Working Families	Х	Luz Scott
	UMOS	Х	Debaki Ale	Х	Ginger Seery
Х	Parker Rios	Х	Brian Anderson	Х	Mac Strawder
Х	Sandra Salazar-Lozano	Х	Sara Baudhuin		MayChee Yang
	Workforce Connections Inc.	Х	Jason Bergh		DFES Management
Х	Andrea for Gina Brown		Katie Castern		Kris Randal
	Shannon Franek	Х	Brianna Chaffee	Х	Marianne Rosen
	Teresa Pierce	Х	Debra Cronmiller		
	Workforce Resource Inc.	Х	Danise Doudna		
Х	Jody Connor	Х	LaTanya Dukes		
Х	Carolyn Frogness	Х	Amy Duncan		
Х	Deb Leslie	Х	Ed Emmons		
	Bureau of Budget and Policy		Rachel Gabor		
Х	Sasha Bong	Х	Nick Hayward		



### **POP Discussion - Jason Bergh**

- Two new POPs will be included in the 2018 contract.
  - W-2 Transition Participant Engagement
  - o Vocational Training Completion Job Attainment
  - See <u>Ops Memo 17-23</u> for more information.

#### **Contract Overview- Ed Emmons**

- Carrie Johnson is the new BWF Contract Specialist.
  - She will perform fiscal and financial analysis for BWF contracts, including W-2.
- 2018 contracts are under review and will be sent out by the end of this year.
- A new WebI report will come out in January showing W-2 T participants and activity hours completed. An accompanying quarterly report will also be available in 2018.

## Monitoring and Compliance – Mac Strawder

- Monitoring for 2018 will be mostly the same as now.
- Monitors will follow up with agencies.

## **Policy Changes – Debra Cronmiller**

- <u>Admin Memo 17-09</u> contains instructions for the Annual FTE Report.
  - Reports are due in 30 days.
- What feedback do agencies have regarding use of the Medcap forms approved with a waiver of the state policy?
  - o ResCare
    - Providers are returning forms more quickly.
    - The form encourages strength-based conversations.
  - o FSC
    - Providers are returning less low-hour determinations (zero or <5).</li>
    - The form encourages more dialogue with medical providers.
  - o Maximus
    - Agrees anecdotally with ResCare and FSC comments.
    - Is trying to track form-related changes quantifiably.
    - Some clients were initially not happy with the new forms.
  - WCI just started using their new form too early for results.
  - WRI is finalizing their form and will seek the waiver soon.



- The CP TEMP program is going statewide in January.
  - SOPs need to be approved by MOS/BRO.
  - An Ops Memo will be issued in early January.
- <u>Ops Memo 17-22</u> contains information about a change in drug screening thresholds.
  - DCF will monitor the number of referrals to avoid overwhelming the testing vendors.
  - Resources available to agencies for drug testing should be sufficient. DCF will be monitoring.
- JAL
  - An Ops Memo will be issued in the first quarter of 2018.
  - New requirements will include proof of:
    - Valid driver's license;
    - Insurance; and
    - Supervisor's approval, if on supervision.
  - The new requirements will need to be added to each agency's JAL checklist.
- BWF forms
  - o BWF is simplifying the reading level on its forms as they come up for regular review.
  - Help Desk emails will alert agencies to the availability of new forms.
  - o Due to insufficient demand, BWF is no longer translating forms into Hmong.
- DCF is promulgating two new Administrative Rules, including:
  - o Refusal to participate; and
  - o 48-month lifetime limit.
  - The governor is expected to sign both in 2018.
- DCF and DWD will be updating the W-2/DVR MOU and Technical Assistance Guide in 2018.
- TJ/TMJ changes in 2018 BWF is seeking approval from the Secretary's Office.
- HOD print changes and the Kofax upgrade are happening in 2018.

## **BRITS – Danise Doudna**

• See <u>handout</u>.

## **Civil Rights LOAs and Plans – John Tuohy**

- See <u>handouts</u>.
- DCF will be hiring a new Civil Rights Specialist in 2018.
- Civil Rights training course is available through PTT.



### WPR and WebI Technical Assistance - Ed Emmons

- WPR CAP recommendations will be approved by the Secretary's Office in January.
  - Agencies will receive a letter after the recommendations are approved.
- A WebI technical assistance workshop will be held on January 22.
  - o It will be geared toward agency staff who work with performance metrics.
  - In-person attendance is encouraged.
  - Adobe Connect will be available.
  - Send questions to <u>Sara.Baudhuin@wisconsin.gov</u>.

#### **Other Business**

- Kelly Bueschel (BRO) inquired about interest in roundtable discussions among agencies.
  - There is interest.
  - Teleconferencing is preferred instead of in-person meetings.