

W-2 Contractors' Meeting – Notes

Date: December 20, 2018

Time: 10:00am-11:30am

Location: H206

Conference Line: (888) 557-8511 Access Code: 5834260

Adobe Connect Link: <https://connect.wisconsin.gov/dcfdfesbwfw-2contractorsmeeting/>

Members				
	America Works		Workforce Resource Inc.	X Danise Doudna
X	Holly Kaster	X	Jody Conner	X LaTanya Dukes
X	Vang Lee	X	Carolyn Frogness	X Amy Duncan
	Carlyle Outten	X	Deb Leslie	X Ed Emmons
	Forward Service Corp.		Bureau of Budget and Policy	Rachel Gabor
X	Tony Dziedzic		Sasha Bong	X Jacqueline Greaney
X	Stacey Eggen		Bureau of Regional Operations	X Nick Hayward
	Jennifer Marks		Kelly Bueschel	X Deb Hughes
	Brian Wolfe		Jamie Fawcett	Jane Kahl
	MAXIMUS		Tonja Fischer	X Neb Macura
	Steve Morris	X	Justine Girard	X Margaret McMahon
X	Rachel Zietlow	X	Zulema Hauer	LaQuisia Montgomery-Wright
	ResCare	X	Jordan Lee	X Jessica Moss
X	Michelle Day	X	Dara Martinovich	X Morgan Pair
X	Kanwen Shao		Tim Schindler	X Lorinda Patzner
	LaRhonda Wallace	X	Roxanne Sperber	X Audrey Proaño
	Ross		Lori Thuli	X Jenny Rado
X	Nicole Hagen	X	John Tuohy	Linda Richardson
X	Reno Wright		Jean Zawacki	X Jean Schmidt
	UMOS		Partner Training Team	Luz Scott
X	Jodi Prout	X	Heather Sommers	Ginger Seery
X	Parker Rios		Bureau of Working Families	Pete Shay
X	Sandra Salazar-Lozano	X	Debaki Ale	X Mac Strawder
	Workforce Connections Inc.	X	Brian Anderson	Monica Tucker
X	Gina Brown	X	Sara Baudhuin	Leah Watson
X	Shannon Franek	X	Jason Bergh	Bob Whitehead
	Teresa Pierce	X	Brianna Chaffee	X Becky Yang
		X	Jenifer Cole	X MayChee Yang
		X	Sara Conrad	DFES Management
		X	Debra Cronmiller	X Marianne Rosen

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Federal Compliance – Ed Emmons and Sara Baudhuin

- DCF met the all-families and two-parent WPR and will be released from part of the TANF penalties.
- All but one agency has been released from CAP.
 - Agencies need to maintain 40-50% WPR.
- BWF is working to create an online form for report requests from agencies.
 - Requests should be sent through the agency regional coordinator or administrator.

Contract Issues – Jason Bergh and Ed Emmons

- 2019 contracts have been distributed to agencies.
 - Appendices C and E contain wording changes.
 - Vocational training and vocational assessments will be combined into one source of funds.
- 2019 POP contract changes – see the [summary document](#).
- Agencies have received or will be receiving funding for Child Support Liaison positions.
 - The purpose is to connect NCPs with services provided by W-2 or other employment programs.
 - An Admin Memo will be issued in early 2019 to communicate expectations for the Child Support Liaison role.

Automation Updates – Heidi Hammes, Dave Turk, Mac Strawder, and Jean Schmidt

- WWP implementation is happening during the weekend of February 23, 2019.
 - An Administrator's Memo will be issued in January to communicate technical details/requirements, available support, and agency action in advance of the roll out.
 - A series of Operations memos will communicate changes to security and policy, and how data will be converted at roll out.
 - After implementation, staff will be available on-site and by phone for support.
- WWP training is underway.
 - Prerequisite training is posted online and must be completed by all those participating in classroom training.
 - The first classroom training starts on January 9 for FEPs, FEP supervisors, and Resource Specialist staff.
 - PTT is working on online training for other staff.
- NWT will be relaunched in February.
- We had 4 relatively large security related initiatives in 2018:

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- A review of federal, state and contractual guidance and requirements related how systems are designed to ensure information protections;
- The CoRE project, which corrected systems weaknesses in information protections related to confidential cases in CARES/CWW and ECF;
- Upgrade from Kofax 9 to Kofax Total Agility (KTA) – for the first time, a username/password will be required to log in to scan documents in the web-based software;
- Preparing security profiles for WWP Phase I implementation in February 2019.

For all four projects, we reviewed agency processes and workflows to ensure systems profiles and roles align with business operations. We reviewed agency organization charts, existing CARES/CWW profiles, business requirements for WWP, and held teleconference meetings with all agencies' CARES coordinators. In some cases, we added new profiles, or increased/decreased privileges. We encourage agency feedback. Thanks to all that assisted.

Policy Updates/Upcoming Changes – Becky Yang and Debra Cronmiller

- NCP Temp will be expanded statewide in January.
 - Funding is provided in the 2019 contract.
 - There are no policy changes, but an Administrator's Memo will be issued soon.
- CMF+ / Transitional Foodshare issue:
 - DCF will meet with DHS early next year to discuss the logic that is currently used to determine TFS eligibility specifically for those individuals that are moving from a paid W-2 placement to CMF/CMF+ placements.
 - About 10% of the CMF+ cases are not establishing TFS when they are leaving a W-2 paid placement for employment.
 - The most common reason for this is the last W-2 check is for \$0. Workers should be aware it may not be in the best interest of the participant and their family if they are using hourly sanctions as a means to prevent a W-2 overpayment because a participant was actually employed when they were assigned other W-2 activities. Exploring in these situations potential good cause or informing the participant that an overpayment will exist if they do not return the W-2 payment may be viable options to look at.
- Two new Webl reports for Refusal to Participate will be available in January.

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Other Business – Debra Cronmiller and Margaret McMahon

- BWF is working with DWD and DVA on Hire Heroes, a transitional jobs program for veterans.
 - The main role of W-2 agencies will be to verify that Hire Heroes participants are not eligible for W-2.
- A new TMJ provider for the foster population has not been selected due to the RFP freeze.
- The W-2 time limits rule is in the Secretary's Office.
- The W-2 drug testing rule is in the Governor's Office.
- Proposed new federal TANF legislation will make changes to WPR, eliminate the marriage penalty, and allow for a wider range of family stabilizing services to ensure work readiness.
- DCF may be released from the remaining TANF WPR penalties for reasonable cause as W-2 serves all families and has no other safety net program.