

W-2 Contractors' Meeting – Notes

Date: August 15, 2019

Time: 10:00am-11:30am

Location: GEF 1, Room H206

Agency Attendees	
	America Works
x	Holly Kaster
x	Vang Lee
	Carlyle Outten
	Forward Service Corp.
x	Tony Dziedzic
x	Stacey Eggen
	Jennifer Marks
	Brian Wolfe
	MAXIMUS
x	Steve Morris
x	Rachel Zietlow
	ResCare
x	Kanwen Shao
	LaRhonda Wallace
x	Steve Reinhardt
	Ross
x	Nicole Hagen
x	Reno Wright
x	Thomas Prescott
	UMOS
x	Jodi Prout
	Parker Rios
x	Sandra Salazar-Lozano
	Workforce Connections Inc.
x	Gina Brown
x	Shannon Franek
	Teresa Pierce
	Workforce Resource Inc.
x	Jody Conner
x	Carolyn Frogness
	Deb Leslie

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BWF Updates – Mac Strawder, Linda Richardson, Debra Cronmiller, and Ed Emmons

- Monitoring information sessions were received positively.
 - An FAQ document will be compiled by the end of August.
- Agencies received an email regarding the Program Integrity Roundtable to be held on Sept. 17.
 - Agency staff should bring cases, questions, etc.
- Child Support Liaisons (CSLs) are needed for the DFES Division-Wide Event in April 2020.
- The WCSA Conference will be held Sept. 18-20.
 - Agency staff are encouraged to attend, especially CSLs.
- A domestic violence course organized by the federal government may be useful to CSLs.
- Work has begun on 2020 contracts.
- The Work Programs Conference will be held on October 28-29.
 - Eventbrite invitations will be sent next week (can be forwarded to others).
- In the Child Care demonstration project, participants with more money:
 - Chose higher-rated providers;
 - Spent more hours per week in W-2 activities;
 - Found jobs faster; and
 - Earned slightly more money.
- A forthcoming ops memo will provide information about cleaning up participant employments in WWP and a Webl report listing participants with open jobs. *[This memo was subsequently published as [OM 19-19](#).]*

Policy Changes – Leah Watson, Ginger Seery, Danise Doudna, Morgan Pair, Deb Hughes, Becky Yang, Pete Shay, and Bob Whitehead

- Published memos
 - [19-12 Wisconsin Works and Division of Vocational Rehabilitation Collaboration Resources and Training](#)
 - [19-14 2020 Census Employment](#)
 - [19-J6 BRITS Future Cost Savings Formula Update](#)
 - [19-J7 System Enhancements to Support Self-Employment Policy and Process](#)

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- Upcoming memos
 - TMJ [*published as [19-15](#)*]
 - Refusal to Participate guidance [*published as [19-16](#)*]
 - Career assessment [*published as [19-17](#)*]
 - Educational needs assessment [*published as [19-18](#)*]
 - Ending employments [*published as [19-19](#)*]
 - NCP TEMP guidance [*published as [19-21](#)*]

Automation Updates – Jane Kahl

- A new functionality in CWW allows targeted mass mailings.
- A new functionality is being planned in ACCESS to allow individuals to start a W-2 application online and schedule an in-person appointment to complete the application.
- New electronic signature functionality will be used for Employment Plans in WWP and other required W-2 documents.
 - Signed copies will automatically be stored in ECF.
 - The participant will be able to view the documents in ACCESS.
- Heavily used BI screens will be moved into CWW.
- A biometric authentication has successfully been added to MyACCESS.

Agency Updates – Nicole Hagen, Lisa Ortiz, and Jody Conner

- Ross has a new manager, Thomas Prescott.
- UMOS is preparing a Trauma-Informed Care presentation for the Work Programs Conference.
- WRI is working on how to improve the intake process for those applying for W-2.