

Agenda and Minutes

W-2 Contractors' Meeting

Location: MS Teams

Date: February 23, 2022

Time: 10:30 a.m. – 12:00 p.m.

Invitees

- | | | |
|---|---|---|
| <input checked="" type="checkbox"/> Mac Strawder (DCF) | <input checked="" type="checkbox"/> Minette Knotts (DCF) - note taker | |
| <input checked="" type="checkbox"/> Tony Dziejdzic (FSC) | <input checked="" type="checkbox"/> Jennifer Marks (FSC) | <input checked="" type="checkbox"/> Stacey Eggen (FSC) |
| <input checked="" type="checkbox"/> Brian Wolfe (FSC) | <input checked="" type="checkbox"/> Sarah Kaminski (Equus WS) | <input checked="" type="checkbox"/> Steve Reinhold (Equus WS) |
| <input checked="" type="checkbox"/> Kanwen Shao (Equus Workforce Solutions) | <input type="checkbox"/> Christian Blaisdell (WRI) | <input checked="" type="checkbox"/> Jody Conner (WRI) |
| <input type="checkbox"/> Carolyn Frogness (WRI) | <input checked="" type="checkbox"/> Gina Brown (WCI) | <input checked="" type="checkbox"/> Shannon Franek (WCI) |
| <input checked="" type="checkbox"/> Vang Lee (AWWI) | <input type="checkbox"/> Carlyle Outten (AWWI) | <input checked="" type="checkbox"/> David Frechette (UMOS) |
| <input checked="" type="checkbox"/> Nicole Hagen (Ross) | <input checked="" type="checkbox"/> Reno Wright (Ross) | <input checked="" type="checkbox"/> Parker Rios (UMOS) |
| <input type="checkbox"/> Sandra Salazar-Lozano (UMOS) | <input checked="" type="checkbox"/> Jodi Prout (UMOS) | <input checked="" type="checkbox"/> NaTasha Chevalier (UMOS) |
| <input type="checkbox"/> Dallas Hawkins (UMOS) | <input checked="" type="checkbox"/> Xiong Lor (MAXIMUS) | <input type="checkbox"/> Rachel Zietlow (MAXIMUS) |
| <input checked="" type="checkbox"/> Neng Thor (MAXIMUS) | <input checked="" type="checkbox"/> Autumn Morgan (MAXIMUS) | <input checked="" type="checkbox"/> Randy Endsley (MAXIMUS) |

Representatives from Department of Children and Families, Division of Family and Economic Security, Bureau of Analytics and Research, Bureau of Refugee Programs, Bureau of Working Families, and Partner Training Team were also in attendance.

Conference Line

Skype Meeting

Join by phone: (608) 316-9000, 51884694#

Agenda Items

1. WELCOME & INTRODUCTIONS / STAFF UPDATES

Owner: Mac Strawder

Time Allotted: 10 minutes

Details: roll call

Discussion:

- Mac conducted roll call.
- The Program Integrity & Customer Service Section has filled its Human Services Area Coordinator position with Jashema Wallace. Welcome Jashema!

2. NATIONAL CONFERENCES

Owner: Brianna Chaffee

Time Allotted: 10 minutes

Details:

- Update and/or discussion

Discussion:

- National and Local Conferences
 - **Talent Development Conference (TDCON): April 7-8, 2022**
 - Resetting for the Future of Work
 - Uncover Ways to Deal with the Worker Shortage in Wisconsin

- <https://www.wwda.org/tdcon2022>
- The Wisconsin Workforce Development Association is excited to announce the return of our annual in-person Talent Development Conference (TDCON) on April 7 & 8 at the Chula Vista Resort in Wisconsin Dells. We expect more than 250 attendees, including executives and dozens of Wisconsin industry and trade associations, employers, policymakers, and workforce funders.
- **National Association of Workforce Development Professionals (NAWDP) 38th Annual Conference: May 16–18, 2022 – Registration open now.**
 - The Stakes are High: Workforce Reimagined
 - Las Vegas, NV or Virtual
 - <https://www.nawdp.org/page/AnnualConference2022>
 - Description: Join NAWDP for the **38th Annual Conference May 16-18, 2022 in Las Vegas** to learn about best practices and strategies on how we can reimagine workforce by raising the bar for the skill sets of workforce professionals, looking at how our workforce programs are funded, new ways to determine our purpose in the communities we serve, and creating new workforce partnerships.
 - This year NAWDP is hosting a hybrid event with our in-person option in Las Vegas or virtually through our conference platform. Sessions will be geared to attendees from the full range of career experience in the industry, from senior leaders to entry-level employees and will focus on the following learning tracks:
 - Innovation in Virtual and Hybrid Environments
 - Personal Growth and Self Care
 - Program Administration and Management
 - Recruiting and Engaging the Workforce of Today and Tomorrow
 - Prosperity Through Partnership
- **Administration for Children and Families > Office of Planning, Research, and Evaluation (ACF/OPRE) Research and Evaluation Conference on Self-Sufficiency (RECS): June 1–3, 2022**
 - Washington, DC
 - <http://recsconference.net/about-conference.htm>
 - The conference is intended for a broad audience, including State and local government administrators, Federal officials and policymakers, and researchers. While the RECS is focused on research and evaluation, conference sessions have policy and practice applications.
 - The RECS provides a valuable opportunity to hear the latest findings from evaluations of social welfare programs and policies, discuss ways to incorporate findings into the design and implementation of programs, and develop strategies for future evaluations. The conference focuses on programs, policies and services that support families on the path to economic self-sufficiency and well-being.
 - The 2020 conference featured presentations on the following topics:
 - TANF Programs, Policies, and Populations
 - Employment and Mobility in the Labor Market
 - Youth Well-Being and the Transition to Adulthood
 - Strengthening Families, Fatherhood, Marriages, and Relationships
 - Evaluating Social Programs, Building Evidence, and Using Data
 - Approaches to Alleviate Poverty and Expand Opportunity
- **American Public Human Services Association (APHSA) National Health & Human Services Annual Summit*: June 12–15, 2022**
 - Arlington, VA
 - <https://www.aphsanationalsummit.com/>
 - The content for the 2022 Summit will be organized in three **Focus Areas** and are detailed in the pages as follows.
 - **Moving Health & Human Services Upstream**

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- **Advancing Social & Economic Mobility**
 - **Building Field Capacity**
 - The APHSA National Health and Human Services Summit (Summit) is designed to bring together members, allied human-serving organizations, and key partners to participate in the latest learnings and landscape on policies and programs relating to health and human services.
 - *The **APHSA Economic Mobility & Well Being Conference** will be held in Savannah, GA **August 14-17**. The agenda is not set and we will share more information when it is available. This conference may be of greater interest to a wider range of agency staff.
 - Financial Literacy Resources
 - <https://www.fdic.gov/getbanked/index.html> this site helps people find a bank that meets their needs, including banks that do not charge fees and can be opened online.
 - <https://americasaves.org/> Tools that helps jumpstart conversations about savings and is also an interactive resource. We encourage agencies to check out this link and the tools they offer to see what they can share with participants.
 - <https://americasaves.org/for-savers/wisconsin-saves/> A branch of America Saves is a tool that helps employees set up a savings plan.
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3. LIFE UPDATES

Owner: Brianna Chaffee

Time Allotted: 10 minutes

Details: update and/or discussion

Discussion:

- There are 150 spots remaining and in order to fill these spots taking domestic violence referrals again and sending to W-2 agencies.
 - Further communication will come via email.
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4. Webl and Reporting

Owner: Pete Shay

Time Allotted: 10 minutes

Details: update and/or discussion

Discussion:

- Had to reload the warehouse and restart UAT. Targeting end of March for WPR reports to be out.
 - In late Spring / Early Summer there will be a Webl upgrade. Business intelligence at DCF will be developing test plans as the upgrade will have a major interface change. Report testing will be from March 14, 2022, to April 2, 2022.
 - In April 2022, business intelligence at DCF will send materials with updated screenshots and links to documents that others have prepared. DCF will also host a Lunch and Learn in April or May 2022 on updates.
 - New upgrade targeted for mid-June.
 - Will include new interface in July 2022. Webl is a shared platform and DCF does not have access to a test environment until late in the upgrade.
 - Webl user audit will be conducted to see if users need Webl or not. This will be sent to agencies to confirm and will send this out with a deadline.
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5. AGENCY UPDATES

Owner: W-2 Agencies

Time Allotted: 30 minutes

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Details: updates

Discussion:

- AWWI
 - Non-custodial parent (NCP) recruitment event and Christmas Play on Thursday, Friday, and Saturday for one week in December. For Q4 from this effort, AWWI was able to enroll 60 NCP participants.
 - Video on this effort is on Fox6Now <https://www.fox6now.com/news/milwaukee-single-parent-christmas-2021>.
- Equus
 - Increased EEs and unsubsidized case increases.
 - No ongoing FEP departures for approximately 12 months (build competency from stable Management, OPS, Support Units)
 - Improving local unit or specific TDS top 1-2 JAN 2022 CFD + CMT internal QA audit challenge areas RCA + pro-rated CSJ SOPs are being completed this week.
 - RCA families are starting to apply in (Waukesha Racine and Walworth) W-2 refugees are in Racine and Ozaukee.
 - TDS SUPS:
 - Sonya – FEP Lead has been working on the CM+ placements, FEP SUP has been working with individual staff having case management challenges
 - Kyle – AQ school attendance, training Intake FEP for JAL, reviewing monthly QA CMT + CFD results with TDS staff
 - Krista – auditing CE placement and CMF cases. Extra guidance for two case managers based on internal QA audit
- FSC
 - Staffing patterns continue with hybrid option. A number of staff continue to be in office. Caseloads are evening out.
 - Seeing more participants with CMF and CMF+ going up and finding jobs quickly. Try to slow participants down and pitch job skills training, adult education, and support services to gain a certificate and position to be ahead of competition when things change in the job market. Participants move to good jobs quickly and some bounce around jobs or quit.
 - Transition to Success (TTS) framework building care network, resource network for participants, ensure all partner and community agencies are organized. LIFE area survey and workbook to map out participant dreams and web application is getting closer to allow staff and participants to access TTS materials together.
 - Experiencing turnover there are plenty of job availability for trained and educated staff. Significant number of people in New Worker Training right now.
- MAXIMUS
 - Working to backfill positions with prospects in the pipeline.
 - Education and Adult Navigator two for youth and one for adult all three new hires are in final stages of resource specialist training.
 - Current caseload of 15 Afghan cases, three RCA cases and 12 W-2 cases.
 - Have employment and resource fair on April 20, 2022, from 10am-2pm at Italian Community Center.
 - Purchased 120 coats for participants sized anywhere from infants to adults.
- Ross
 - Staffing issues earlier this year. Some staff on hybrid and some in office. Due to COVID-19 variant spread, Ross transitioned staff to work remote, now transitioning back into hybrid.
 - Interviewing and hiring for various positions.
- UMOs
 - In coordination with food pantry, UMOs had a drive thru fair and provided resources in terms of packets.
 - Increased facility staff for sanitizing and COVID-19 protocols.
 - Increase in W-2 cases.

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- Hiring in case management level roles and working with HR department.
 - WCI
 - Staffing remains the same with hybrid work approach for staff.
 - Increase in ACCESS applications for W-2 and increase in W2T placement.
 - Stable caseload as those come in, they do not stick around for a long time they often try program out and decide it is not for them at this time.
 - Serving two RCA cases until April 2022.
 - Enrolled 15 CSL enrollments so far this year.
 - Continue to recruit for open positions. Looking to fill Education Navigator position.
 - Parker mentioned they have one intern who is fulfilling internship requirements for Milwaukee Technical College while on WCI payroll. With current staffing, can use assistance and build strong relationship as employer once they get associate degree move into case manager position.
 - WRI
 - Overall caseloads go down each month and down 35% compared to last year.
 - Recruiting for customer training coordinator putting out job developer posting this week. One FEP will become a sub operations coordinator.
 - Enrolled 80 individuals in Eau Claire and working with LSS.
 - WRI has a small office in Rust County and due to lack of use, may close or rent from another area.
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6. CLOSING

Owner: Mac Strawder

Time Allotted: 5 minutes

Details: Walk-ons and/or discussion if needed.

Discussion:

- Morgan Olmsted mentioned that changes to the eligibility criteria for the Department of Workforce Development (DWD) Eligible Training Provider List (ETPL) will be updated on or around March 1, 2022, to better align with WIOA regulations, and with Wisconsin State statutes governing the legal operation of training programs in the state.
 - Vocational Training Incentive payments are required to be certified and listed on the ETPL. This has impacts for Wisconsin Works (W-2) agencies who have worked to develop their own trainings and then get them certified and on the DWD ETPL list.
 - These policy changes will primarily impact what DWD classifies as "Alternate Institutions" and such institutions may need to satisfy additional eligibility criteria to maintain their status on the ETPL or add new programs to the ETPL in the future.
 - DWD will begin applying new ETPL eligibility criteria to new applications and will be implementing enhancements to the ETPL User Portal to allow collection of compliant applications. Once those portal enhancements are complete (expected late-spring/early-summer 2022) DWD will require existing institutions to reapply and have their eligibility redetermined under the new eligibility criteria. At that time, DWD will remove training institutions and programs not meeting the new eligibility criteria from the ETPL.
 - Education Navigators Onboarding Meeting
 - Agencies should submit navigators contact information to Lauren Fredrick at lauren.frederick@wisconsin.gov for an upcoming onboarding meeting.
 - Please submit agenda items to Minette Knotts and Mac Strawder.
 - Please include Topic, Presenter, and Duration for planning purposes.
 - Please provide Minette with presentation documents prior to the meeting.
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Next Meeting:

Wednesday, March 30, 2022

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10:30AM-12:00PM
Microsoft Teams