CY2025 State – County Scope of Services Language Proposed Changes

Item	Sect	Title	Proposed Changes	Proposed Date/By	Status
1	All	All	Correct any grammar or spelling, excluding IRS Pub. 1075 language.	2/29/24 BCS	5/23/24 Approved by WCSEA
2	2.12	2.12 Reimbursement for Failure to Follow Policy	Current Language: The CSA shall be responsible for reimbursement to case participants when the reimbursement is caused solely by the failure of the CSA to follow State statute, DCF written policy directives, or published IV-D directives that are communicated appropriately and timely to the CSA by the Department. In the event of a dispute, the CSA may follow the Dispute Resolution process. New Title and Language: Failure to Follow Policy The county CSA shall be responsible for reimbursement to case participants when the disbursement error is caused solely by the failure of the county CSA to take appropriate actions to identify the participant, or to follow state statute, DCF written policy directives, or published IV- D directives that are communicated appropriately and timely to the county CSA by the Department. DCF will provide notice to the county CSA that the county CSA's next quarterly reimbursement will be reduced by the disbursement error amount. In the event of a dispute, the county CSA may follow the Dispute Resolution process. When a dispute is filed, any disbursement error amount will be determined once the process is completed. WCSEA Language: Failure to Follow Policy The county CSA to follow state statute, DCF written policy directives, or published IV-D directives that are communicated appropriately and timely to the county CSA by the Department. DCF will provide notice to the process is completed. WCSEA Language: Failure to Follow Policy The county CSA shall be responsible for reimbursement to case participants when the disbursement error is caused solely by the failure of the county CSA to follow state statute, DCF written policy directives, or published IV-D directives that are communicated appropriately and timely to the county CSA's by the Department. DCF will provide notice to the county CSA that the county CSA's next quarterly reimbursement will be reduced by the disbursement error amount. In the event of a dispute, the county CSA may follow the Dispute Resolu	4/3/24 BCS	5/23/24 WCSEA Suggested Language 6/20/24 WCSEA Language Approved by BCS

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ltem	Sect	Title	Proposed Changes	Proposed Date/By	Status
3	2.02	2.02 Provide Services	Current Language: Child and spousal support, and paternity establishment services include but are not limited to case intake and assessment, establishment of paternity, location of absent parents, establishment of enforceable child support and related spousal support obligations, enforcement of payment of child support and related spousal support obligations, and/or establishment and enforcement of medical support obligations includes (1) the establishment of appropriate orders for health insurance coverage provided by parents and enforcement of said orders and (2) the establishment and enforcement of appropriate orders to recover birth costs. New Language: Child and spousal support, and paternity establishment services include but are not limited to case intake and assessment, establishment of paternity, location of absent parents, establishment of enforceable child support and related spousal support obligations, enforcement of paternity, location of absent parents, establishment of enforceable child support and related spousal support obligations, enforcement of payment of child support and related spousal support obligations, and/or establishment and enforcement of medical support obligations. Establishment and enforcement of medical support obligations (1) the establishment of appropriate orders for health insurance coverage provided by parents and enforcement of said orders and (2) the establishment and enforcement of medical support obligations.	4/9/24 WCSEA	4/14/24 Language change from DCF Legal Counsel. 5/23/24 Approved by WCSEA & BCS
4	4.02	4.02 Federal Incentive for Recovery of Medical Assistance Payments	birth costs. Language added, see below: The federal incentive for recovery of Medical Assistance payments is considered program income, which is ineligible for federal financial participation (66%).	6/20/24 BCS	6/28/24 Approved by WCSEA.