

The Wisconsin Wilson-Fish TANF Coordination Program (WFTCP)

What is the Wisconsin Wilson-Fish TANF Coordination Program (WFTCP)?

The WFTCP is a four-year program (October 2021 – September 2024) implemented by the Department of Children and Families' Bureau of Refugee Programs (BRP) and funded by a grant from U.S. Department of Health Human Services' Office of Refugee Resettlement (ORR) that is designed to better:

- identify and address the needs of refugee families receiving Wisconsin Works (W-2) – W-2 is the state's TANF program.
- develop opportunities that advance each WFTCP family's social and economic self-sufficiency.

Overall, the Wisconsin WFTCP program enhances the Wisconsin Works (W-2) program for recent [refugee and other eligible arrivals](#) – this includes Afghan and Ukrainian humanitarian parolees.

WFTCP provides "In-Person" services in the following nine Wisconsin counties (where historically most refugees have resettled in the state): Brown, Calumet, Dane, Marathon, Milwaukee, Outagamie, Portage, Sheboygan, and Winnebago. Three W-2 Agencies, experienced in working with refugee populations, have been contracted to implement the WFTCP: MAXIMUS and UMOS jointly cover Milwaukee County and Forward Service Corporation covers the remaining eight counties.

Forward Service Corporation is also able to provide "Remote" services to eligible clients in 32 other Wisconsin counties.

What are the objectives of the program?

- 1) Adapt existing in-person and remote W-2 resources and services to increase accessibility to refugees and other eligible arrivals.
- 2) Increase the effectiveness of and access to job-skills through enhanced English courses.
- 3) Reduce service gaps and increase refugee family well-being through:
 - enhanced case management - use of the Transition to Success (TTS) framework
 - services delivered in alignment with Culturally and Linguistically Approved Services (CLAS) standards.

Who is eligible for the program?

Families with children under age 18 enrolled in the W-2 program and are one of following groups:

- Refugees;
- Special Immigration Visa holders (SIVs)
- Asylees;
- Cuban-Haitian entrants;
- Certain Amerasians;
- Victims of Trafficking;
- Select Humanitarian Parolees; and
- Any other groups eligible for refugee benefits under federal law.

What services are provided to families participating in the program?

Each W-2 agency designates a Refugee Program Liaison (RPL) who works exclusively with WFTCP participants. The RPL's use the [Transition to Success \(TTS\)](#) framework, to assess needs and plan employability services required for W-2 recipients. RPLs work with program participants to complete a "Life

Eight counties are covered by one W-2 agency: Forward Service Corporation (FSC).



Milwaukee County is covered by two W-2 agencies: Maximus (north side) and UMOS (south side)

Area Survey” matrix that measures participants’ and their families’ self-sufficiency in 19 “domains” including: money management, children’s education, parenting skills, mental health, substance abuse, housing, and transportation/mobility.

- Based on survey responses, a participant's immediate needs and priorities are identified.
- RPLs then make service plans and referrals for employability training, language instruction, and financial/digital literacy improvement.
- RPLs can use tools developed in the program to diagnose and create plans to address the participant’s [financial management \(Form DCF-F-5562\)](#) and [communications / digital literacy \(Form DCF-F-5571\)](#) needs. These tools have been translated into the languages commonly spoken by new arrivals who are resettling in Wisconsin:

[About Money – Arabic](#)

[About Communicating – Arabic](#)

[About Money – Burmese](#)

[About Communicating – Burmese](#)

[About Money – Dari](#)

[About Communicating – Dari](#)

[About Money – French](#)

[About Communicating – French](#)

[About Money – Pashto](#)

[About Communicating – Pashto](#)

[About Money – Spanish](#)

[About Communicating – Spanish](#)

[About Money – Swahili](#)

[About Communicating – Swahili](#)

[About Money – Ukrainian](#)

[About Communicating – Ukrainian](#)

In Milwaukee County, RPLs are trialing the use of a Streamlined [Life Area Survey](#) to identify the WFTCP participant’s immediate priority service needs. This Streamlined Life Area Survey that has been translated into the following languages:

- [Arabic](#)
- [Burmese](#)
- [Dari](#)
- [French](#)
- [Pashto](#)
- [Spanish](#)
- [Swahili](#)
- [Ukrainian](#)

Further details about Wisconsin’s WFTCP Program Requirements can be found [here](#).