



Tus Txheej Txheem Kom Tau Txais Nyiaj Them Yug Me Nyuam

Your Guide to Getting Child Support

WI BUREAU OF CHILD SUPPORT



Peb yuav pab tau li cas

Ua ntaub ntawv thov kev pab cuam

- Qhov tseem ceeb yuav tau paub
- Koj yuav pab tau li cas

Yuav sau cov nyiaj them yug li cas

Cov nyiaj them yug

- Lus piav txog kev them nyiaj

Ua hauj lwm nrog koj lub Child Support Agency

Xav paub ntxiv lod?

Qhia ntxiv txog Nyiaj Them Yug Me Nyuam (Hmoob)

- Kev pab cuam
- Leej txiv raws txoj cai
- Teev nqi them yug
- Hloov los yog tso kev them nyiaj yug tseg
- Them nyiaj yug
- Cov nyiaj them yug uas dhau lawm
- Kev qhia pab rau cov niam txiv
- Cov cai thiab lub luag hauj lwm
- Cov kev pab cuam W-2, Nyiaj Ntsuab, thiab Nyiaj Them yug Me Nyuam
- Nyiaj Them Yug Me Nyuam thiab BadgerCare +
- Them cov nqi thaum yug tus me nyuam rov qab

Koj puas xav tau kev pab kom tau nyiaj them yug me nyuam?

Wisconsin Child Support Program yuav pab nrog koj:

- nrhiav leej niam/leej txiv uas ploj lawm
- tsim tsa kom muaj leej txiv raws txoj cai
- hais rau tsev hais plaub kom yuam them nyiaj yug me nyuam thiab muaj ntawv kho mob rau me nyuam
- nrog tswj nyiaj them yug me nyuam thiab ntawv kho mob
- hu mus rau tus niam/txiv uas raug them nyiaj yug qhov chaw ua hauj lwm kom txiav nyiaj them yug me nyuam
- mus hais kom tau nyiaj ntawm leej niam/txiv uas nyob lwm lub xeev
- pab nrog saib xyuas los yog nrog hloov qhov nyiaj them yug seb yuav nce kom siab los yog txo kom qis
- pab nrog xyuas tej ntaub ntawv hais txog them nyiaj yug los yog mus hais kom tau koj qhov nyiaj them yug me nyuam ntawm leej niam/txiv uas raug them
- pab txhais ntawv thiab lus dawb rau koj cov ntaub ntawv them nyiaj yug me nyuam
- txwv tsis pub muab koj qhov chaw nyob, xov tooj, chaw ua hauj lwm yam ntaub ntawv tawm yog yuav ua rau kom koj muaj teeb meem

Ua ntaub ntawv thov kev pab cuam

Txhua yim neeg yeej thov tau kev pab nyiaj them yug me nyuam nyob rau ntawm lawv lub koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam uas tsis tau them nqi tes. Txhua cov txheej txheem rau kev pab them nyiaj yug thiab cov ntaub ntawv muaj nyob hauv internet ntawm dcf.wisconsin.gov/bcs thiab nyob ntawm koj lub koom haum siab xyuas txog phab kev txiav nyiaj them yug me nyuam.

Yog koj tau txais kev pab cuam, koj yeej yuav tau txais nyiaj them yug me nyuam. Cov kev pab cuam muaj xws li W-2, SSI Caretaker Supplement, Kinship Care, WI Shares (pab zov me nyuam), thiab tsoom fwm kev pab nyiaj txiag rau kev coj me nyuam los tu (foster care). Yog tias BadgerCare Plus xa koj mus rau kev txiav nyiaj them yug me nyuam, koj yeej yuav tau kev pab cuam tam sid. Yuav tau kev pab cuam yuav yog los ntawm koj txoj kev koom tes nrog rau koom haum Child Support. Thaum koj tsis tau txais cov kev pab no lawm, kev them nyiaj yug me nyuam yuav muaj mus ntxiv.

Muaj ntau yam ntxiv txog ua ntaub ntawv thov kev pab cuam

Qhov tseem ceeb yuav tau paub

- Tsev hais plaub yuam kom them nyiaj yug tsis txais tau tias koj lub koom haum saib xyuas txog phab kev txiav nyiaj hauv lub nroog los yog koj pab pawg neeg yuav nrog koj khiav koj cov ntaub ntawv hais txog kev them nyiaj yug me nyuam. Koj yuav tau ua ntaub ntawv thov cov kev pab yog koj tsis tau txais kev pab cuam raws li teev nyob saud.
- Yog ziang no koj tau txais nyiaj ntsuab hauv W-2 los yog SSI Caretaker Supplement, koj yuav tau txais ib qho nyiaj them yug me nyuam xwb. Thov mus xyuas hauv “Kev Qhia Koj Mus Rau Kev Pab Hauv W-2, Kev Pab Nyiaj Ntsuab, thiab Nyiaj Them Yug Me Nyuam,” uas muaj nyob hauv internet ntawm dcf.wisconsin.gov/bcs thiab nyob ntawm koj lub koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam.

Koj yuav pab tau li cas

- Luam cov ntaub ntawv sib nrauj thiab tej ntaub ntawv tsev hais plaub txiav txim kom them nyiaj yug los yog cov ntaub ntawv tsim tsa kom muaj leej txiv raws txoj cai thaum koj mus thov nyiaj them yug me nyuam.
- Qhia tej yam hais txog tus niam/txiv tod, xws li nws lub npe, qhov chaw yug, chaw nyob tam sim no, chaw ua hauj lwm los yog ntaub ntawv hais txog kev khwv nyiaj txiag, thiab tus Social Security los yog tus Tax Identification nab npawb.
- Muab kev koom tes nrog tus neeg ua hauj lwm (child support worker) ntawm koj lub koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam. Ua cov ntaub ntawv kom tiav sai thiab nco ntsoov mus ntsib lawv raws li lub sij hawm tau teem tseg.
- Thov ua siab ntev. Tsev hais plaub muaj ntau rooj plaub hais, thiab cov koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam muaj hauj lwm ntau. Nco ntsoov mus ntsib koj lub koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam. Muab lus qhia txog tus niam/txiv tod yuav pab lawv nrog koj ua cov ntaub ntawv no.

Yuav sau cov nyiaj them yug li cas

Thaj tsam li 75% ntawm cov nyiaj them yug me nyuam yog txiav ncaj qha los ntawm nyiaj khwv tau ntawm kev ua hauj lwm. Koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam yuav xa ntawv ceeb toom ncaj qha mus rau leej niam/txiv uas raug them yug qhov chaw ua hauj lwm. Tej zaum nyiaj them yug me nyuam kuj txiav tau los ntawm nyiaj poob hauj lwm (unemployment insurance), worker’s compensation, nyiaj laus, thiab nyiaj Social Security Disability Insurance (SSDI). Txoj cai ntawm Consumer Credit Protection Act yuav tsis pub txiav nyiaj tshaj 50% – 65% ntawm cov nyiaj them tsis tau tag los yog cov tseem tab tom them ziang no ntawm tus neeg raug them nyiaj yug lub nyiaj hli tom qab txiav se.

Tej zaum yuav mus muab tau cov nyiaj tseem them tsis tau tas ntawm leej niam/txiv uas raug them cov nyiaj ua se tau rov los, ntawm kev yeej lottery hauv Wisconsin uas yog tshaj \$1,000 los ntau dua, thiab cov nyiaj hauv saving thiab checking. Yog koj tseem tshuav es them tsis tau tas cov nyiaj yug, koj yuav raug them mus txog li ntawm 20 xyoo tom qab koj tus me nyuam yau puv 18 xyoo. Yog xav paub ntau ntxiv, thov mus saib ntawm “Kev Qhia Txog Koj Cov Nqi Them Yug Me Nyuam Uas Poob Qab Lawm,” muaj nyob hauv internet ntawm dcf.wisconsin.gov/bcs thiab ntawm koj lub koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam.

Cov nyiaj them yug

Qhov nyiaj them yug me nyuam yuav xa tuaj rau niam/txiv raws li no - tso nyiaj nca qha mus rau txhab cia nyiaj (direct deposit) los yog debit card. Yog koj tsis tau zwm npe rau direct deposit, koj yuav tau daim debit card. (Yuav xa ua tshev tuaj rau koj yuav yog ib qho tsawg kawg yog tias koj lub koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam pom zoo.)

Koj xaiv seb qhov twg haum rau koj dua. Yog koj zwm npe rau ib qho lawm, lwm hnuv koj yeej hloov tau mus rau lwm qhov. Yog koj xav tau direct deposit, koj yeej luam tau daim ntawv nyob hauv dcf.wisconsin.gov/bcs los yog hu mus rau Trust Fund nyob rau cov hnuv ua hauj lwm, 8:00 a.m. – 5:00 p.m. ntawm:

(800) 991-5530 xov tooj hu dawb
(877) 209-5209 xov tooj hu dawb - TTY

Lus piav txog kev them nyiaj

- **Child Support Online Services** (lus As Kiv) – Qhov no yog ib qho kev pab cuam dawb es qhia txog kev them nyiaj thiab seb nyiaj tshuav npaum li cas, thiab yuav luam tau tej ntaub ntawb nyob ntawm dcf.wisconsin.gov/bcs (yuav tau zwm npe). Cov ntaub ntawv yeej kho txhua hmo tseg hmo Sunday xwb.
- **KIDS Information Line** – Qhov no yog ib qho kev pab cuam dawb es qhia txog kev them nyiaj ob zaug dhau los. Cov ntaub ntawv yeej kho txhua hmo tseg hmo Sunday xwb.

(800) 991-5530 xov tooj hu dawb
(877) 209-5209 xov tooj hu dawb TTY

- **Account histories** (Keeb kwm) – Cov niam txiv yeej mus muab tau cov keeb kwm txog lawm cov nyiaj them hauv Child Support Online Services (lus As Kiv) ntawm dcf.wisconsin.gov/bcs (yuav tau zwm npe) thiab hu rau KIDS Information Line hauv cov hnuv ua hauj lwm, 8:00 am – 5:00 pm ntawm cov xov tooj teev nyob saud.
- **Child Support Notice of Collection** – Lub hli tom qab tau txais nyiaj lawm, tsev neeg uas tau txais nyiaj ntsuab yuav tau txais daim ntawv ceeb toom. Daim ntawv ceeb toom yuav qhia rau tsev neeg seb qhov nyiaj them yug yog pes tsawg, xa npaum li cas tuaj rau lawv, thiab npaum li cas siv los mus them rau lawv cov kev pab cuam.
- **Debit Card Accounts** – Niam txiv yuav hu tau tus xov tooj nyob sab nraum lawv daim card sab nraud. Yog xav paub ntxiv, xyuas cov ntawv xa nrog daim card tuaj. Cov lus no muaj nyob hauv internet ntawm dcf.wisconsin.gov/bcs.

Ua hauj lwm nrog koj lub Child Support Agency

Raws txoj cai, koj yuav tsum qhia rau koj lub koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam yog koj tsiv los yog hloov hauj lwm, thiab thaum koj lub nyiaj hli hloov lawm. Koj yeej hu tau rau koj lub koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam mus hloov chaw nyob, hu mus rau KIDS Information Line cov hnuv ua hauj lwm, 8:00 am – 5:00 pm (tus xov tooj nyob rau phab 3), los yog hauv internet ntawm dcf.wisconsin.gov/bcs (yuav tau zwm npe).

Koom haum saib xyuas txog phab kev txiv nyiaj them yug me nyuam yuav ua tau dab tsi yog tus niam/txiv tod tsis them?

Muaj ib co txheej txheem koj lub koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam yuav siv teev nyob rau tsab ntawv “Kev Qhia Txog Koj Cov Nqi Them Yug Me Nyuam Uas Poob Qab Lawm,” muaj nyob rau ntawm lawv qhov chaw ua hauj lwm thiab nyob hauv internet ntawm dcf.wisconsin.gov/bcs.

Muaj ntau yam ntxiv txog ua hauj lwm nrog koj lub Child Support Agency

Kuv lub koom hauv saib xyuas txog phab kev txiav nyiaj them yug me nyuam puas yuav pab tau yog tus niam/txiv tod tsiv mus rau lwm lub xeev los yog lwm lub teb chaws lawm?

Pab tau. Xav paub ntau ntxiv, xyuas hauv “Koj Qhov Txheej Txheem rau Child Support: Thaum niam txiv nyob rau lwm lub xeev, lwm teb chaws los yog huav qhov chaw cov neeg Qhab nyob,” muaj cov ntaub ntawv nyob rau ntawm koj lub koom hauv saib xyuas txog phab kev txiav nyiaj them yug me nyuam thiab hauv internet ntawm dcf.wisconsin.gov/bcs.

Tus neeg ua hauj lwm (caseworker) yeej tsis hu kuv li. Yuav ua li cas kuv thiaj tau ib tug neeg los ua hauj lwm rau kuv?

Vim neeg coob thov kev pab, cov neeg ua hauj lwm yuav tsis muaj caij hu thiab qhia rau koj tias koj cov ntaub ntawv ua txog twg lawm. Yog tias tus neeg ua hauj lwm tsis hu rau koj, tsis txhais hais tias tus neeg ua hauj lwm tsis nrog khiav koj cov ntaub ntawv. Hu rau tus neeg ua hauj lwm rau koj es qhia tej yam koj paub ntxiv txog tus niam/txiv tod thiaj pab tau rau nws ua koj cov ntaub ntawv.

Koj kuj xyuas tau ib cov hauj lwm ua ub no ntawm koj qhov case los ntawm Child Support Online Services nyob rau ntawm dcf.wisconsin.gov/bcs (yuav tsum tau cuv npe). Yog xav paub cov kev pab uas muaj nyob hauv Kev Them Nyiaj Yug Me Nyuam Cov Kev Pab Online, thov mus saib “Your Guide to Parent Resources” (Kev Qhia Nrhiav Cov Kev Pab Cuam Rau Cov Niam Txiv). Cov lus qhia muaj nyob rau ntawm lub koom haum saib xyuas kev txiav nyiaj them yug me nyuam los yog online nyob rau ntawm dcf.wisconsin.gov/bcs.

Ob peb lub lis piam dhau los tus neeg ua hauj lwm rau kuv hais tias lub koom haum yuav coj kuv rooj plaub no mus hais hauv tsev hais plaub vim tus niam/txiv tod tsis them nyiaj. Vim li cas lawv tseem tsis tau mus hais plaub?

Nws siv sij hawm los mus teem caij hais plaub. Tej zaum tsev hais plaub yuav teem tsis tau sij hawm los hais koj rooj plaub tam sid.

Kuv yuav tsum qhia tus neeg ua hauj lwm rau kuv thaum tus niam/txiv tod tsiv lawm. Vim li cas tus neeg ua hauj lwm rau kuv thiaj tsis paub?

Tej zaum koj yuav paub hais tias tus niam/txiv tod hloov chaw nyob thiab hauj lwm ua ntej lub koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam. Koj yuav tau qhia rau tus neeg ua hauj lwm rau koj txog tej kev hloov no.

Thaum twg thiaj yuav hais rau lub kom haum nrog saib xyuas cov nyiaj them yug, thiab yuav nug li cas?

Koj hu mus rau koj lub koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam thiab nug kom lawv nrog saib xyuas txog koj cov nyiaj them yug me nyuam yog tus niam/txiv tod tsis them nyiaj tuaj tshaj ib lub hlis lawm.

Vim li cas lub koom haum pheej xa ntawv xwb? Kuv xav kom tus niam/txiv tod mus nyob qhov taub.

Koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam muaj ntau txoj kev los mus pab lawv saib xyuas txog kev them nyiaj yug me nyuam. Tej yam lawv siv yog tsub paj rau cov nyiaj them tsis tau tas. Yuav kom cov neeg ua hauj lwm ua tau hauj lwm zoo thiab sai, lub koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam yuav tau xyuas seb yuav taug txoj kev zoo li cas rau thaum lub sij hawm twg. Xws li, tej zaum lawv yuav sau ib tsab ntawv ceeb toom xa mus ua ntej lawv yuav ua lawv lub luag hauj lwm. Tej yam lawv ua yuav muaj txheej txheem rau lawv taug los yog yuav tau tsev hais plaub hais kom ua. Qhov muab kaw qhov taub tsis yog qhov zoo tshaj uas koj yuav tau nyiaj them yug rau koj cov me nyuam.

Cov koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam puas yuav ntes tau tus niam/txiv tod?

Tsis tau. Koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam ntes tsis tau leej twg li. Tsuas yog lub tsev hais plaub thiaj ua tau daim ntawv tso cai kom mus ntes xwb. Daim ntawv tso cai pub tub ceev xwm mus ntes ib tug neeg tsis yog tso cai rau lub koom haum saib xyuas txog phab kev txiav nyiaj them yug me nyuam mus ntes neeg.

Muaj ntau yam ntxiv txog ua hauj lwm nrog koj lub Child Support Agency

Kuv tsis tau txais kuv cov nyiaj them yug. Vim li cas?

Tej zaum koj rooj plaub no yuav nyuab heev. Txawm tias kev pab cuam ntawm Wisconsin's Child Support yog tus thawj ntawm kev mus sau cov nyiaj them yug, tsis yog txhua yim neeg yuav tau txais nyiaj txhua hli. Qhov nyuab tshaj ces yog tsis paub tus niam/txiv tod qhov chaw nyob thiab/los yog chaw ua hauj lwm.

Kuv lub koom haum saib xyuas txog phab kev txiaj nyiaj them yug me nyuam puas pab tau kuv txog ntawm ntawv kho mob uas tsev hais plaub tau txiaiv txim?

Tau, thov mus xyuas nyob ntawm "Tus Txheej Txheem rau Cov Kev Pab Cuam Hauv Phab Kev Txiaiv Nyiaj Them Yug Me Nyuam," muaj nyob rau ntawm koj lub koom haum saib xyuas txog phab kev txiaj nyiaj them yug me nyuam thiab nyob hauv internet ntawm dcf.wisconsin.gov/bcs.

Kuv tsis pom zoo rau qhov tsev hais plaub tau txiaiv txim. Kuv yuav ua tau li cas?

Thaum tsev hais plaub txiaiv txim rau ib rooj plaub lawm, lub koom haum saib xyuas txog phab kev txiaiv nyiaj them yug me nyuam yuav hloov tsis tau qhov kev txiaiv txim. Yog ua ntaub ntawv kom rov muab los xyuas dua, yuav muaj ib tug kws txiaiv txim los nrog saib xyuas. Yog tsis pom zoo rau tus kws txiaiv txim txoj kev txiaiv txim, tej zaum yuav tau nce mus hais rau lub tsev txiaiv txim kom siab dua. Tej zaum koj yuav tau ntiav ib tug kws lij choj hais txog cov hauj lwm no. Tej zaum koj kuj nug tau koj tus neeg ua hauj lwm seb puas muaj lwm txoj kev thiab.

Kuv puas siv tau ib lub collection agency (qhov chaw nrog mus muab nyiaj)?

Tau. Koj yeej ntiav tau ib tug kws lij choj, ib tug private investigator, thiab/los yog ib lub chaw ua hauj lwm private collection los mus nrog hais kom tau koj cov nyiaj them yug me nyuam. Koj yuav tau qhia rau koj lub koom haum saib xyuas txog phab kev txiaiv nyiaj them yug me nyuam yog koj ua li ntawd lawm. Txhua co nyiaj them tuaj yeej tseem them tuaj mus rau hauv Wisconsin Support Collections Trust Fund. Koj, tsis yog leej niam/txiv tod, yog tus them cov nqi tes rau lub collection agency ua hauj lwm rau koj. Tseem fwv lub Office of Child Support Enforcement qhia tias, "lub private collection agency tus nqi tes nyob li ntawm 25% mus rau 33%. Nyob ntawm seb daim ntawv cog lus hais li cas, tej zaum lub private collection agency yuav yuav nqi tes txawm lawv sau tau nyiaj ntau los tsawg, txawm tias lub xeev mus sau tau cov nyiaj los yog lub private collection agency sau tau cov nyiaj them ziag no, es tsis yog cov nyiaj poob qab tsis them."

Yog muaj tej tug tsis txawj hais lus As Kiv, leej twg yuav teb tau lawv cov lus nug?

Cov neeg ua hauj lwm huav Cov Koom Haum Saib Xyuas Kev Txiaiv Nyiaj Them Yug Me Nyuam (thiab Customer Service hauv Debit Card thiab nyob hauv Wisconsin Child Support Trust Fund) feem ntau yeej hais tau yuav luag txhua hom lus.

Tseem ceeb yuav tau nco ntsoov –

1. Raws txoj cai, koj yuav tau qhia koj lub koom haum saib xyuas txog phab kev txiaiv nyiaj them yug me nyuam yog koj hloov chaw nyob, nyiaj hli hloov, hloov ntawv kho mob, los yog hloov hauj lwm.
2. Yog koj muaj daim Child Support Debit Card, koj yuav tau hu rau tus xov tooj nyob sab nraum qab ntawm daim card yog koj tsiv tsev. Lub tsev xa ntawv **tsis xa** daim card tuaj hloov daim qub los yog xa daim tshiab tuaj.



Xav paub ntxiv lod?

- Lub koom hauv saib xyuas txog phab kev txiav nyiaj them yug me nyuam muaj teev nyob hauv phau ntawv teev xov tooj ntawm “county government” los yog pab pawg neeg lub npe thiab hauv internet ntawm dcf.wisconsin.gov.
- Muaj qhia ntxiv hauv internet ntawm dcf.wisconsin.gov (Hmoob). Cov tsev qiv ntawv feem ntau muaj Internet pub dawb rau neeg siv.

Los yog nug mus rau:

DCF yog ib lub chaw ua haujlwm muab kev pab sibtxig sibluag. Yog koj yog neeg xiam oo khab thiab xav tau cov ntaub ntawv no txhais ua lwmyam lus, hu rau (608) 266-9909 or (800) 947-3529 TTY (hu dawb). Yog xav paub txog koj txoj cai hu rau (608) (608) 422-6889 los yog 711 TTY (hu dawb).