

# MyWIChildCare Parent Portal Login Instructions



March 2026

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# MyWIChildCare Parent Portal

The [MyWIChildCare Parent Portal](#) is an online system available to parents receiving Wisconsin Shares to help them manage their child care subsidy needs. The Parent Portal is available 24 hours a day, 7 days a week, and is mobile-friendly.

## ***You can use the Parent Portal to:***

- View your child care authorizations.
- Request a new authorization or make changes to a current one.
- Check the balance on your MyWIChildCare EBT card and track your payments.
- [Sign up to receive a text message](#) on your cell phone when you have a new message in the Parent Portal from your authorization worker.
- Track all requests entered in the Parent Portal using the Track My Requests button.

Learn more about the Parent Portal on the [Parent Portal Information page](#).

Whether you are new, or have already used the **MyWIChildCare Parent Portal**, a **MyWisconsin ID** is **required to login**. Doing so the **first time** requires **additional steps**.

**This document will guide you through those steps.**

# Opening Parent Portal Login

On the Login to Parent Portal page, select **MyWisconsin ID Log In**.

Wisconsin Department of Children and Families **MyWisconsin ChildCare**

## Login to Parent Portal

Welcome to State of Wisconsin Secured Login. To protect Wisconsin Department of Children and Families (DCF) systems, DCF has upgraded to new secured login functionality, including enforcement of Multi-Factor Authentication (MFA).

The State of Wisconsin is moving toward a single personal account for each customer to ensure private access to participating Wisconsin government resources.

Every customer will benefit from the advanced ID security used to access any State of Wisconsin systems. With one personalized email-based ID, access to many systems will be streamlined with a single sign-on solution where available. The new MyWisconsin ID account will replace multiple state login processes including WAMS and saves each customer from having to remember numerous IDs and passwords for each individual interaction within the state. Only a single MyWisconsin ID per person is needed to interact with state agencies including DCF.

[...Show Less](#)

**MyWisconsin ID Log In**

**Need Help?**  
If you do not have a MyWisconsin ID account, [Select to create an Account](#)

For login problems, [to reset your password](#) or contact Member Services at 608-471-6667

Got Questions? Visit [FAQs](#)

This will bring you to the **MyWisconsin ID Sign In** page.

WISCONSIN

MyWisconsin ID Sign In

Email address  
example - user@domain.com

Next

[Unlock account?](#)

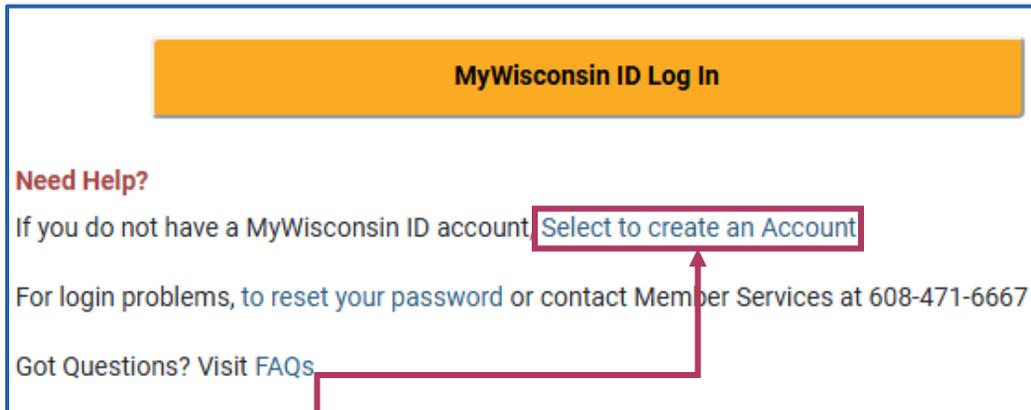
[Help](#)

Don't have an account? [Sign up](#)

**Warning! This system contains State and U.S. Government information and all equipment, systems, services, and software connected to this system are intended only for official business use. By accessing and using this system, you are consenting to monitoring, recording, and auditing for law enforcement and other purposes. Unauthorized or improper use, or access to, this system is prohibited and may subject you to state and federal criminal and civil prosecution and penalties. At any time, the government may intercept, search, and seize any communication or data transiting or stored on this information system.**

# Setting up a MyWisconsin ID

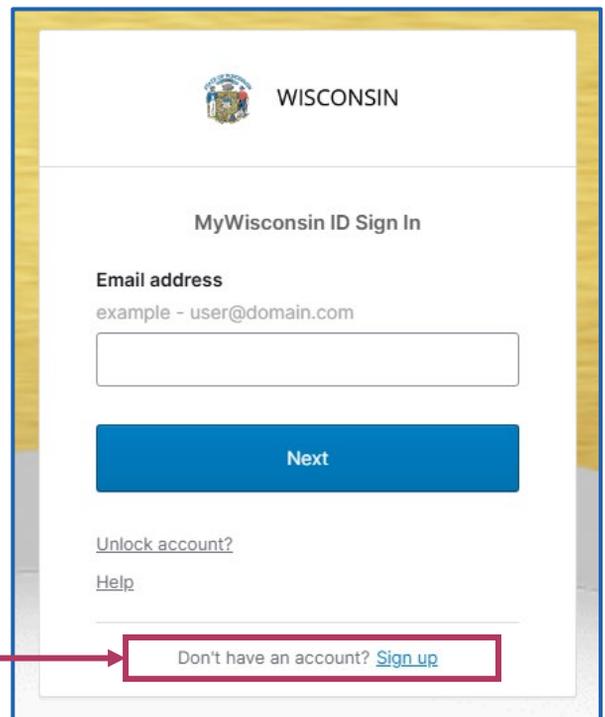
If you do not have a MyWisconsin ID, there are links to get started on both the Parent Portal login page and the MyWisconsin ID Sign In page.



On the Parent Portal Login page is **Select to create an Account**.

The **MyWisconsin ID Sign In** page has a link to **Sign up**.

The **Select to Create an Account** button brings you to the [MyWisconsin ID Self Registration site](#). This site provides a **step-by-step guide** with a link to the MyWisconsin ID Sign In page. The **Sign Up** link brings you directly to the [MyWisconsin ID Sign Up](#) page.



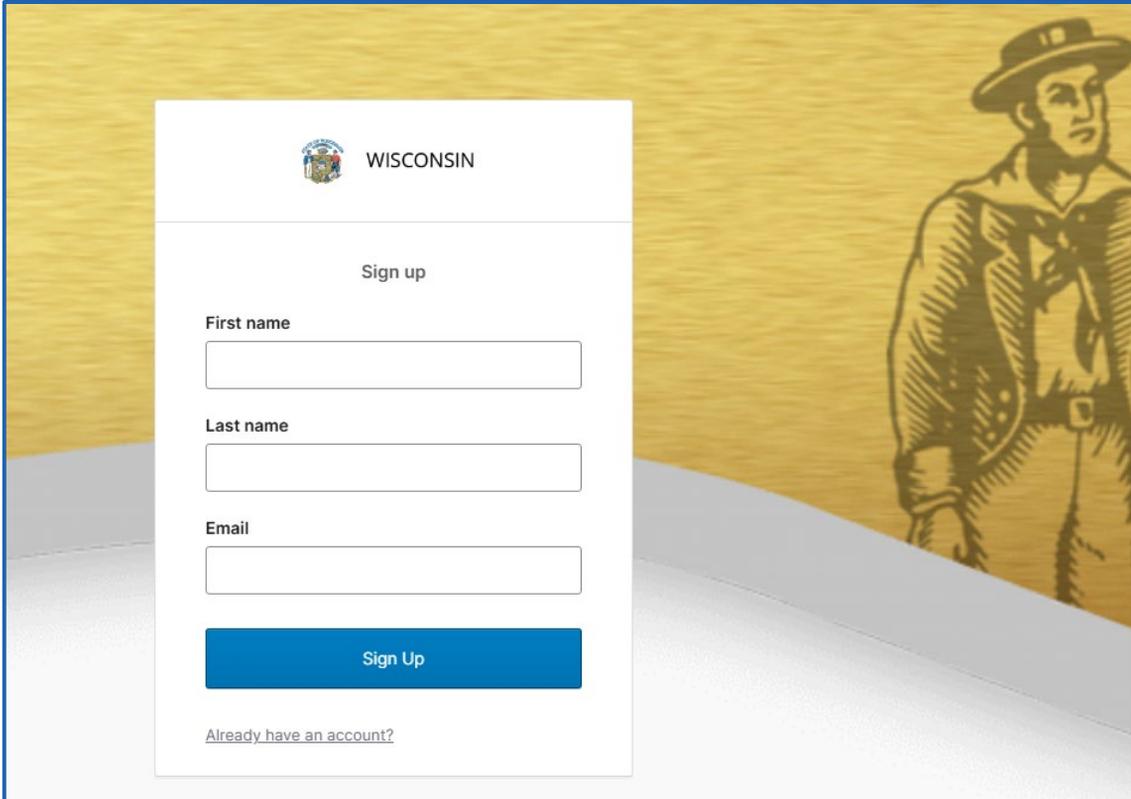
# MyWisconsin ID Account Creation

An additional guide, [MyWisconsin ID Account Creation](#), provides the steps needed to register for a new MyWisconsin ID account.

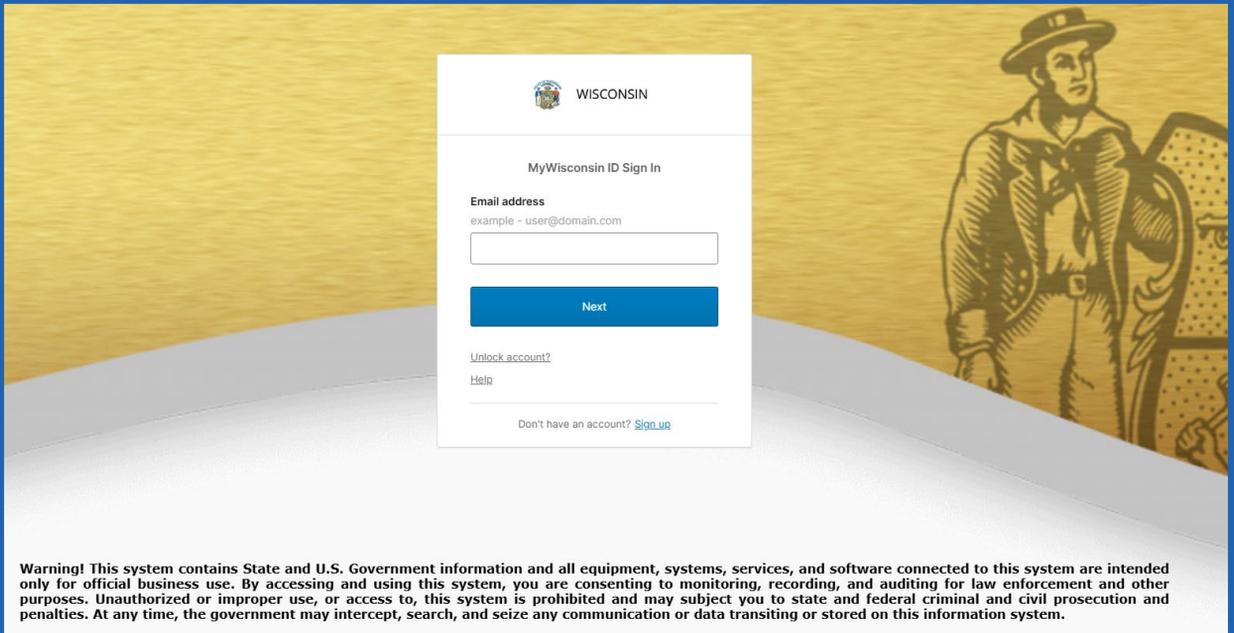
## MyWisconsin ID Account Creation

- 1** To create a MyWisconsin ID account, go to <https://apps.Wisconsin.gov>. Click the **Sign Up** link.  

- 2** Enter your first name, last name, and an email address which will be your username. Click the **Sign Up** button.  

The screenshot shows the MyWisconsin ID Sign Up form. At the top is the Wisconsin state logo and the word "WISCONSIN". Below that is the text "Sign up". The form contains three input fields: "First name", "Last name", and "Email". At the bottom of the form is a blue "Sign Up" button. Below the button is a link that says "Already have an account?". The background of the page features a stylized illustration of a man in a hat and coat.



**Warning!** This system contains State and U.S. Government information and all equipment, systems, services, and software connected to this system are intended only for official business use. By accessing and using this system, you are consenting to monitoring, recording, and auditing for law enforcement and other purposes. Unauthorized or improper use, or access to, this system is prohibited and may subject you to state and federal criminal and civil prosecution and penalties. At any time, the government may intercept, search, and seize any communication or data transiting or stored on this information system.

# MyWIChildCare Parent Portal Login with MyWisconsin ID



# Connecting MyWIChildCare Parent Portal with MyWisconsin ID

To begin logging in to the Parent Portal, you'll be redirected to the **MyWisconsin ID Sign In** page.

On the Login to Parent Portal page, select the **MyWisconsin ID Log In** button.

Wisconsin Department of Children and Families **MyWIChildCare**

## Login to Parent Portal

Welcome to State of Wisconsin Secured Login. To protect Wisconsin Department of Children and Families (DCF) systems, DCF has upgraded to new secured login functionality, including enforcement of Multi-Factor Authentication (MFA). [... Show More](#)

**MyWisconsin ID Log In**

**Need Help?**  
If you do not have a MyWisconsin ID account, Select to create an Account  
For login problems, to reset your password or contact Member Services at 608-471-6667  
Got Questions? Visit FAQs

[About DCF](#) [Public Meetings](#) [Careers](#) [Request Records](#) [Contact Us](#) [Wisconsin.gov](#) [Press](#)  
[Report Child Abuse](#)  
[Report Fraud](#)

[Ver en Español](#)

Wisconsin Department of Children and Families

The **MyWisconsin ID Sign In** page will open. Here you enter your **e-mail address** and press **Next**. Then enter your **password** and select **Verify**.

WISCONSIN

## MyWisconsin ID Sign In

**Email address**  
example - user@domain.com

**Next**

[Unlock account?](#)  
[Help](#)  
Don't have an account? [Sign up](#)

WISCONSIN

## Verify with your password

Verify with your password  
Tr@iningP@ssword01

**Password**

**Verify**

[Forgot password?](#)  
[Back to sign in](#)

# SMS Verification Code

After entering your password, select **Receive a code via SMS** or **Receive a voice call instead**. Then **enter the code** received and press **Verify**.

WISCONSIN

Verify with your phone

MJSmithTraining@yahoo.com

Send a code via SMS to +1 XXX-XXX-3941.

Carrier messaging charges may apply

[Receive a code via SMS](#)

[Receive a voice call instead](#)

[Back to sign in](#)

WISCONSIN

Verify with your phone

MJSmithTraining@yahoo.com

A code was sent to +1 XXX-XXX-3941. Enter the code below to verify.

Carrier messaging charges may apply

Enter Code

876368

[Verify](#)

[Back to sign in](#)

Verifying the code will bring you to the MyWIChildCare Parent Portal **Link a Case/Pin** page. From there, you'll begin the **steps only required for a first-time login** using your **MyWisconsin ID**.

# Parent Portal Steps Needed *Only* for Initial Login using MyWisconsin ID

The **first time** using your MyWisconsin ID to login to the MyWIChildCare Parent Portal, you must **link them together**.

On the **Link a Case and Pin** page, enter your **Case Number**, **Date of Birth**, and **SSN**, then choose **Next**.

**Note:** If you **do not have an SSN associated with your case**, you will need to enter your **PIN**. Contact your [local agency](#) for a PIN.

The screenshot shows the 'Link a Case and PIN' page. At the top, there is a header with the Wisconsin Department of Children and Families logo and 'MyWisconsin ChildCare' branding. A 'Logout Welcome, Erik' link is in the top right. The main heading is 'Link a Case and PIN' with a sub-heading: 'This page is used to link an existing child care eligible Case and PIN'. Below this, it says 'We need information about your identity to find your case.' There are three input fields: 'Case Number \*', 'Date of Birth \*' (with a calendar icon and 'MM/DD/YYYY' placeholder), and 'SSN \*'. Below the SSN field is a checkbox labeled 'I don't have an SSN'. At the bottom is a yellow 'Next' button with a right arrow icon.

Next, you'll **verify your account** by receiving a **one-time code**. To receive the code, select the phone number or e-mail in the account for it to be sent to. Then select the **Send One-Time Code** button. The **One-Time Code Verification** page will open. Enter the code received, and press **Verify**.

The screenshot shows the 'Contact Details to Link a Case Number and PIN' page. It features a 'Verify Your Account' section with the instruction 'Choose where we should send your One-Time Code'. There are three selection options: a phone number '(\*\*\*)-3941', another phone number '(\*\*\*)-3681', and an email address 'EY\*\*\*\*\*ER@YAHOO.COM'. At the bottom is a yellow 'Send One-Time Code' button with a right arrow icon.

The screenshot shows the 'One-Time Code Verification' page. It prompts the user to 'Please enter the One-Time Code sent to the selected contact (\*\*\*)-3941'. Below this is a 'Enter One-Time Code' section with the instruction 'One-Time Code expires in 04:14'. There are six input boxes containing the digits '5', '5', '5', '0', '6', and '1'. At the bottom are two yellow buttons: 'Verify' with a right arrow icon and 'Back to Case Contacts' with a left arrow icon.

**Note:** Contact your [local agency](#) if you have not provided a phone number or e-mail.

# Logged In

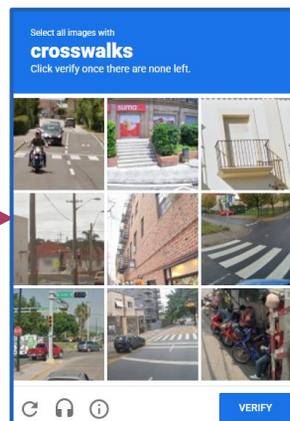
After **verifying an SMS code** or finalizing a **one-time code verification** if initially using a MyWisconsin ID login, you've **completed the steps** and are **logged in** to the **MyWIChildCare Parent Portal**.

You may be prompted to update and **Manage your Communication Preferences**. Select **Next Page** to update your information. **Remind Me Later** will prompt this message to appear at each login. Selecting **Decide Later** allows this message to appear again in three months.

After selecting a communication preferences choice, go to the **Home** button to begin using the **MyWIChildCare Parent Portal**.

The screenshot shows the top navigation bar with the Wisconsin Department of Children and Families logo and 'MyWIChildCare' branding. On the right, it says 'Logout Welcome, Erik' and 'Case Number - 8151723785'. The main heading is 'Manage Your Communication Preferences'. Below the heading, there is a paragraph: 'If you would like to receive text messages from the Department of Children and Families and its partners, please select the **Next Page** button below.' This is followed by 'You can receive the following messages:' and a bulleted list: 'Text messages alerting you that your worker has sent you a message in the Parent Portal;', 'Text messages that the department sends about child care; or', and 'Both.' At the bottom, there are three orange buttons: 'Next Page', 'Remind Me Later', and 'Decide Later'. Below these is a long orange button with a left arrow and a 'Home' icon and label.

**Note:** At anytime throughout the sign-in stage a **reCAPTCHA** verification check may appear. This is only used to protect the site. Just complete the task and select **Verify**.



# Helpful Links



[MyWIChildCare Parent Portal](#)



[Sign up to receive a text message](#)



[Parent Portal Information Page](#)



[MyWisconsin ID Account Creation](#)



[Parent Portal Login Using Your MyWisconsin ID](#)



[MyWisconsin ID Self Registration site](#)



[MyWisconsin ID Sign In](#)



[Local Agency Contact Information](#)

