MyWIChildCare Parent Portal

Login Instructions

March 2026

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Wisconsin Department of Children and Families

MyWIChildCare Parent Portal

The **MyWIChildCare Parent Portal** is an online system available to parents receiving Wisconsin Shares to help them manage their child care subsidy needs. The Parent Portal is available 24 hours a day, 7 days a week, and is mobile-friendly.

You can use the Parent Portal to:
- View your child care authorizations.
- Request a new authorization or make changes to a current one.
- Check the balance on your MyWIChildCare EBT card and track your payments.
- **Sign up to receive a text message** on your cell phone when you have a new message in the Parent Portal from your authorization worker.
- Track all requests entered in the Parent Portal using the Track My Requests button.

Learn more about the Parent Portal on the **Parent Portal Information page**.

Whether you are new, or have already used the **MyWIChildCare Parent Portal**, a **MyWisconsin ID** is **required to login**. Doing so the **first time** requires **additional steps**.

This document will guide you through those steps.

Opening Parent Portal Login

On the Login to Parent Portal page, select **MyWisconsin ID Log In**.

This will bring you to the **MyWisconsin ID Sign In** page.
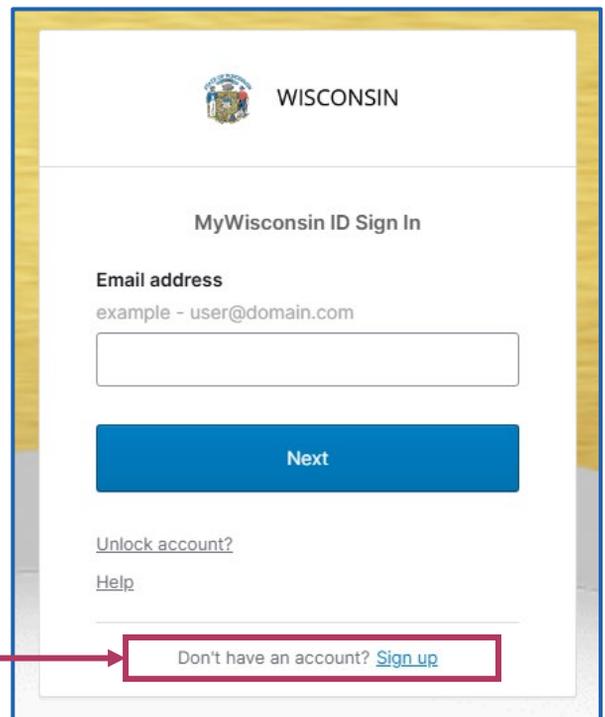
Setting up a MyWisconsin ID

If you do not have a MyWisconsin ID, there are links to get started on both the Parent Portal login page and the MyWisconsin ID Sign In page.

MyWisconsin ID Log In

Need Help?

If you do not have a MyWisconsin ID account, Select to create an Account

For login problems, to reset your password or contact Member Services at 608-471-6667

Got Questions? Visit FAQs
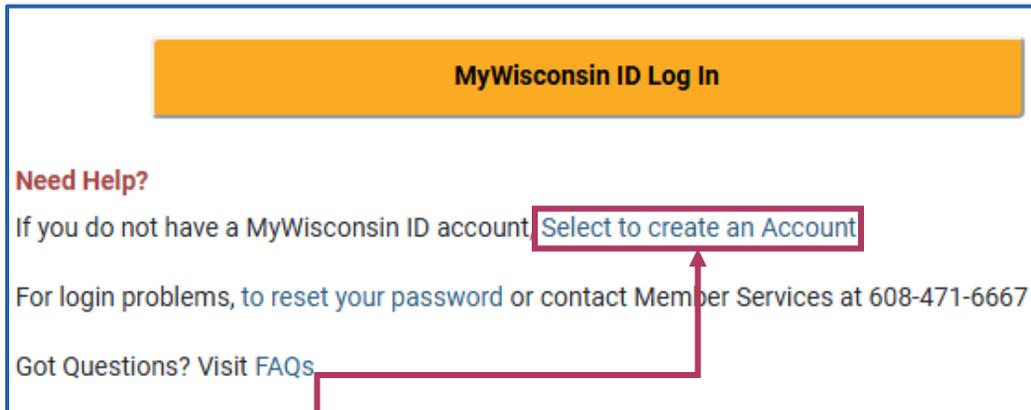
On the Parent Portal Login page is **Select to create an Account.**

The **MyWisconsin ID Sign In** page has a link to **Sign up.**

The **Select to Create an Account** button brings you to the **MyWisconsin ID Self Registration site**. This site provides a **step-by-step guide** with a link to the MyWisconsin ID Sign In page. The **Sign Up** link brings you directly to the **MyWisconsin ID Sign Up** page.
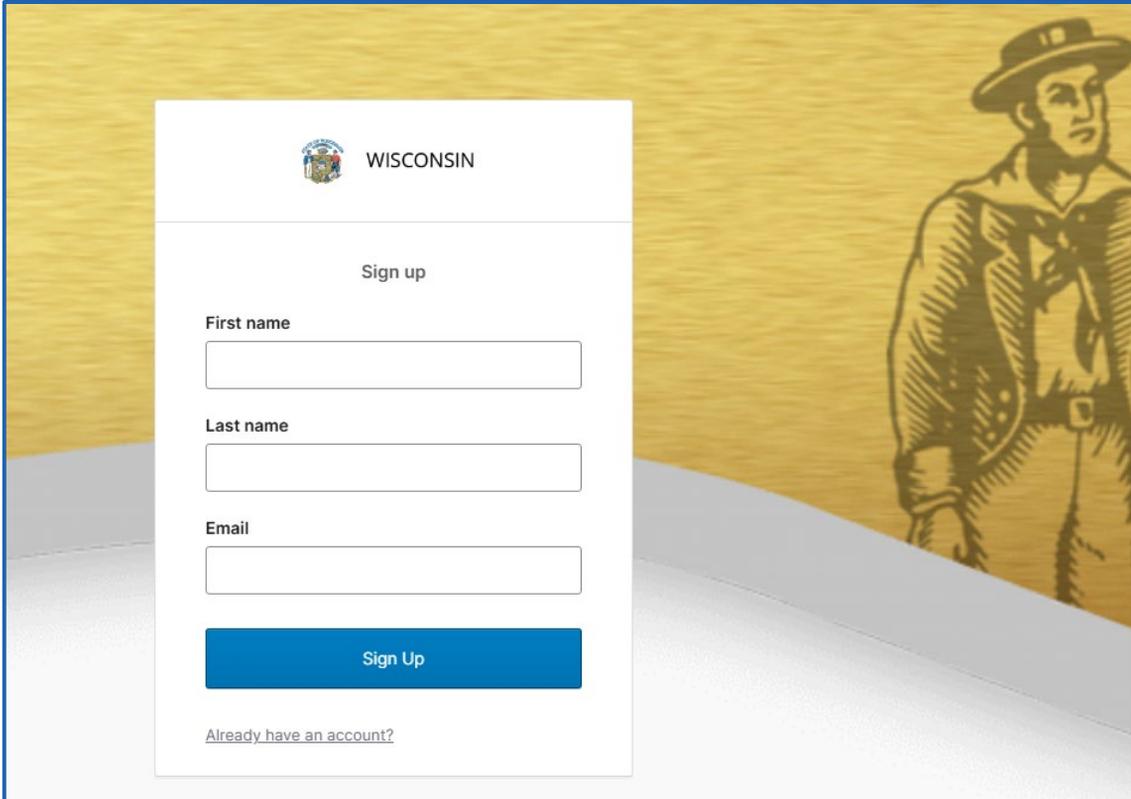

WISCONSIN

MyWisconsin ID Sign In

Email address
example – user@domain.com

Next

Unlock account?

Help

Don't have an account? Sign up

MyWisconsin ID Account Creation

An additional guide, **MyWisconsin ID Account Creation**, provides the steps needed to register for a **new MyWisconsin ID** account.
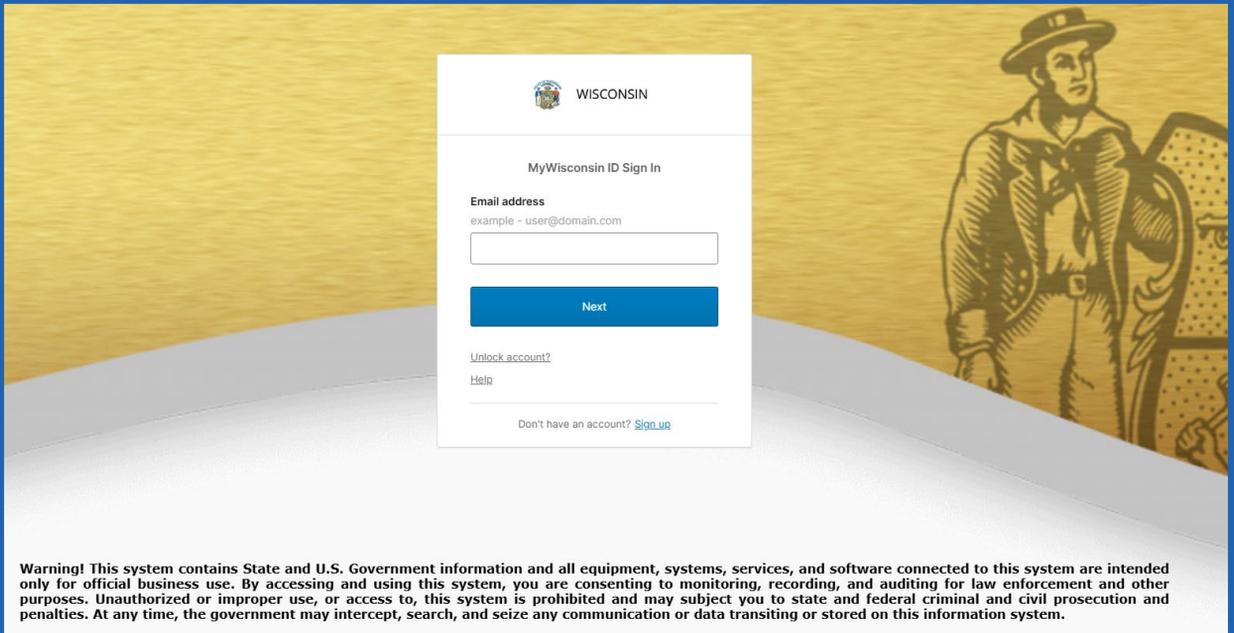

MyWisconsin ID Account Creation

1 **To create a MyWisconsin ID account**, go to https://apps.Wisconsin.gov. Click the **Sign Up** link.

WISCONSIN

MyWisconsin ID Sign In

2 **Enter your first name, last name, and an email address** which will be your username. Click the **Sign Up** button.

WISCONSIN

Sign up

WISCONSIN

Sign up

First name

Last name

Email

Sign Up

Already have an account?

MyWIChildCare Parent Portal Login with MyWisconsin ID

Connecting MyWIChildCare Parent Portal with MyWisconsin ID

To begin logging in to the Parent Portal, you'll be redirected to the **MyWisconsin ID Sign In** page.

On the Login to Parent Portal page, select the **MyWisconsin ID Log In** button.

Login to Parent Portal

Welcome to State of Wisconsin Secured Login. To protect Wisconsin Department of Children and Families (DCF) systems, DCF has upgraded to new secured login functionality, including enforcement of Multi-Factor Authentication (MFA).

... Show More

MyWisconsin ID Log In

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Got Questions? Visit FAQs

About DCF   Public Meetings   Careers   Request Records   Contact Us   Wisconsin.gov   Press
Report Child Abuse
Report Fraud

Ver en Español

Wisconsin Department of Children and Families

The **MyWisconsin ID Sign In** page will open. Here you enter your **e-mail address** and press **Next**. Then enter your **password** and select **Verify.**

SMS Verification Code

After entering your password, select **Receive a code via SMS** or **Receive a voice call instead**. Then **enter the code** received and press **Verify**.

Verifying the code will bring you to the MyWIChildCare Parent Portal **Link a Case/Pin** page. From there, you'll begin the **steps only required for a first-time login** using your **MyWisconsin ID**.

Parent Portal Steps Needed *Only* for Initial Login using MyWisconsin ID

The **first time** using your MyWisconsin ID to login to the MyWIChildCare Parent Portal, you must **link them together**.

On the **Link a Case and Pin** page, enter your **Case Number, Date of Birth,** and **SSN**, then choose **Next**.

> **Note:** If you **do not have an SSN associated with your case**, you will need to enter your **PIN.** Contact your **local agency** for a PIN.

Next, you'll **verify your account** by receiving a **one-time code.** To receive the code, select the phone number or e-mail in the account for it to be sent to. Then select the **Send One-Time Code** button. The **One-Time Code Verification** page will open. Enter the code received, and press **Verify.**

> **Note:** Contact your **local agency** if you have not provided a phone number or e-mail.

Logged In

After **verifying an SMS code** or finalizing a **one-time code verification** if initially using a MyWisconsin ID login**,** you've **completed the steps** and are **logged in** to the **MyWIChildCare Parent Portal.**

You may be prompted to update and **Manage your Communication Preferences**. Select **Next Page** to update your information**. Remind Me Later** will prompt this message to appear at each login. Selecting **Decide Later** allows this message to appear again in three months.

After selecting a communication preferences choice, go to the **Home** button to begin using the **MyWIChildCare Parent Portal**.

Note: At anytime throughout the sign-in stage a **reCAPTCHA** verification check may appear. This is only used to protect the site. Just complete the task and select **Verify**.
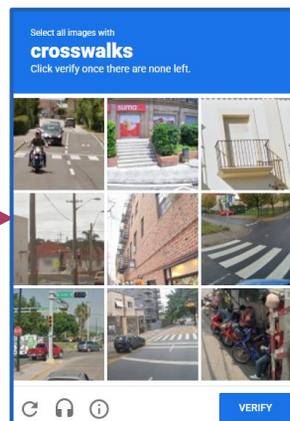
Helpful Links

- [MyWIChildCare Parent Portal](#)

- [Sign up to receive a text message](#)

- [Parent Portal Information Page](#)

- [MyWisconsin ID Account Creation](#)

- [Parent Portal Login Using Your MyWisconsin ID](#)

- [MyWisconsin ID Self Registration site](#)

- [MyWisconsin ID Sign In](#)

- [Local Agency Contact Information](#)