Submitting your License Continuation or Certification Renewal Application

June 2025



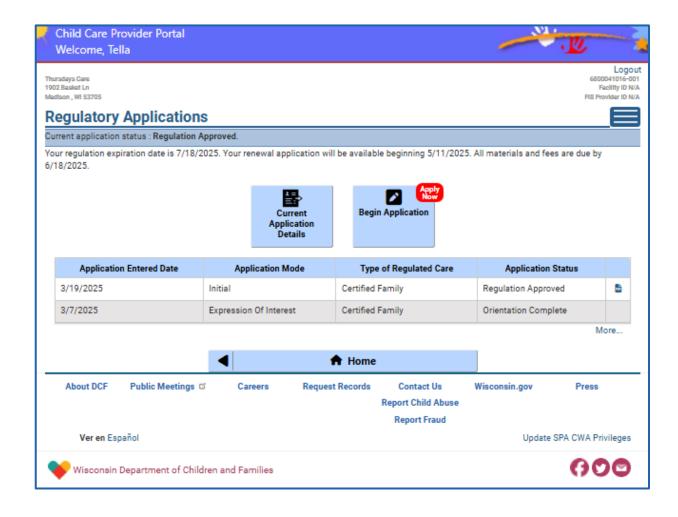
The Department of Children and Families is an equal opportunity employer and service provider. If you have a disability and need to access services, receive information in an alternate format, or need information translated to another language, please call the Division of Early Care and Education at 608-422-6002. Individuals who are deaf, hard of hearing, deaf-blind or speech disabled can use the free Wisconsin Relay Service (WRS) – 711 to contact the department.

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Your Continuation/Renewal Application

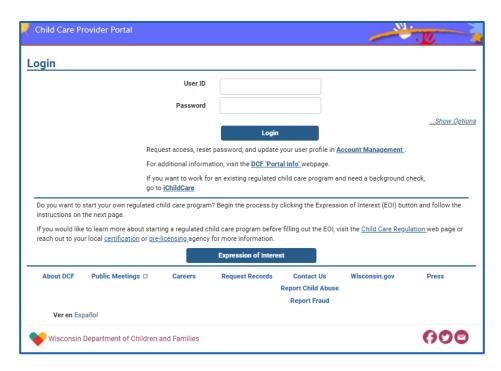
When your license or certification becomes close to its **Continuation/Renewal date**, use the convenient online application system within the **Child Care Provider Portal (CCPP)**. The **CCPP** simplifies the application process and provides real-time status updates. This makes it quicker to update any information while **completing the application** prior to its expiration date.



Child Care Provider Portal Guidelines

The <u>Child Care Provider Portal (CCPP)</u> is a secure website, available 24/7, where regulated Wisconsin Child Care Providers can manage their child care business.

The CCPP now provides you the ability to enter an **Expression of Interest (EOI)**, submit an **Initial Application**, and complete a **Continuation/Renewal Application**.



Note: The information in the **DCF Child Care Provider Portal** is **confidential**, and everyone using this system **must follow confidentiality guidelines**.

Here are confidentiality guidelines that all registered users must follow:

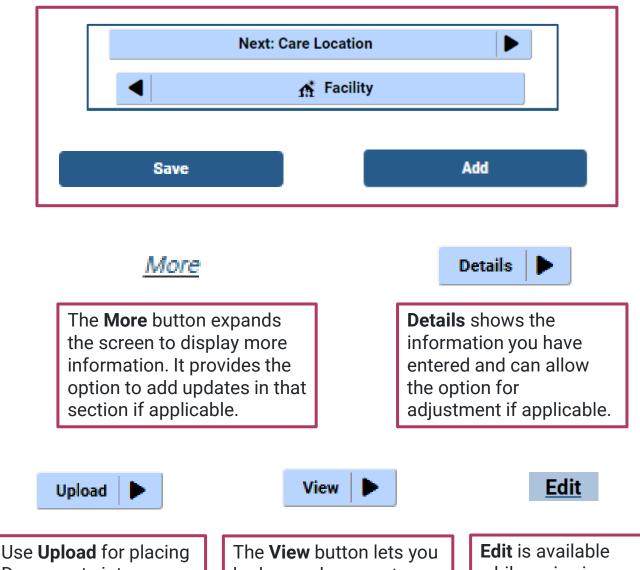
- Only those with a User ID and security access to CCPP should be viewing information on CCPP. Each person authorized to use CCPP should have their own User ID.
- Registered users should *not* share a User ID/Password with anyone.
 Remember that you are responsible for keeping your User ID and Password secure.



Application Structure

Moving Through The Application

Follow the orderly process of the application and complete it step-bystep. To do so, use the **Next** arrow buttons, along with the **Save** and **Add** buttons to proceed to the next step.



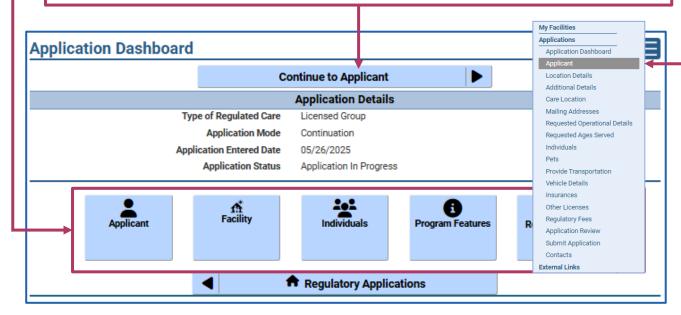
Use **Upload** for placing Documents into your application.

The **View** button lets you look over documents you have added.

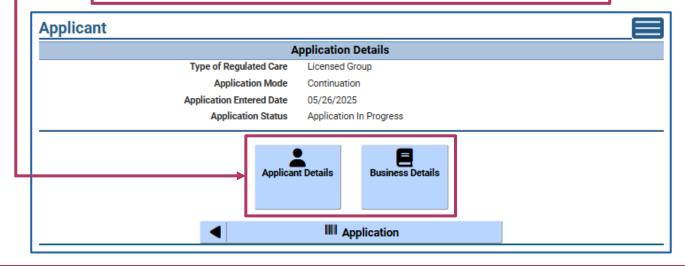
Edit is available while reviewing your application to adjust information you have entered.

Selecting an Application Section

It is encouraged to move through the application process step by step in one sitting. However, if you need to leave the application, **select Continue Application** on the **Regulatory Application** page when you return. This opens the **Application Dashboard**. The dashboard provides a **button for each section** of the application, an **arrow button** for the **section you were on**, and has a **sandwich menu** with a **link for each portion**.



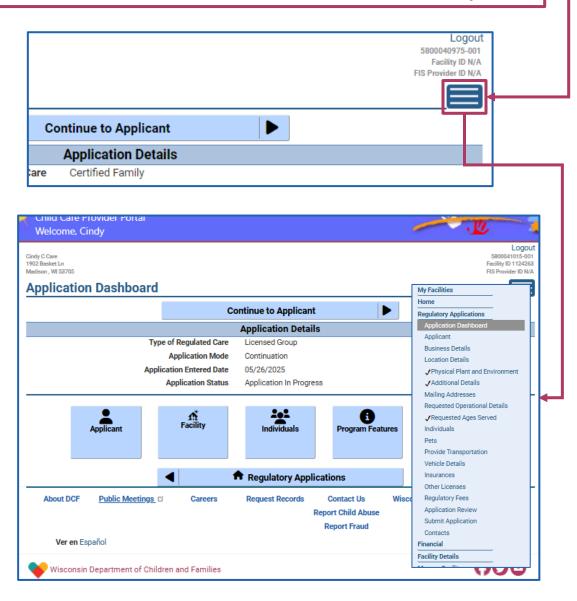
The section in the application will open and you can then continue where you left off.



Sandwich Menu

A sandwich menu on the upper right of the page allows uses to access different areas of the application if needed.

A check mark will appear next to a selection when changes are entered. However, it does not mean that that area is complete.



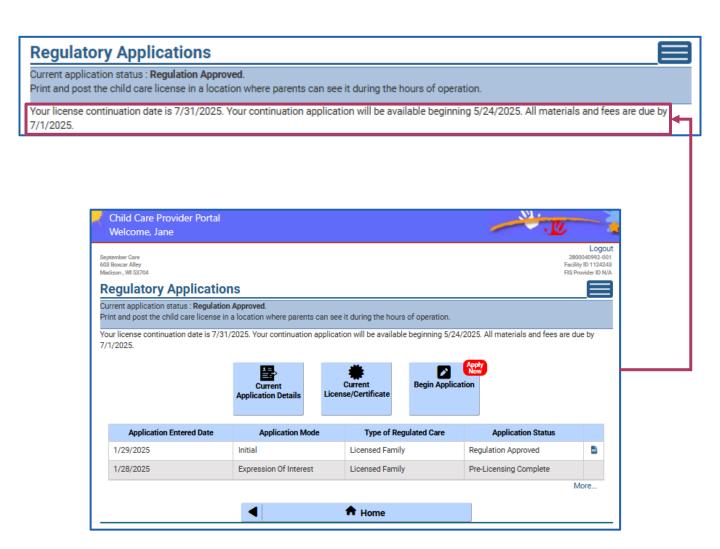


Starting Your Continuation/Renewal Application in CCPP

Beginning the Continuation/Renewal Application

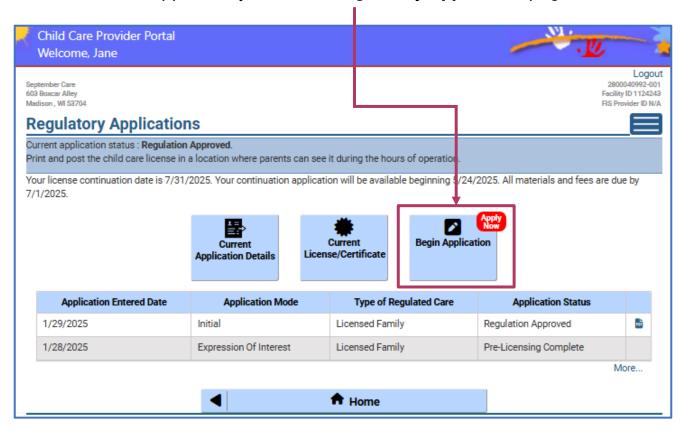
Your Continuation/Renewal Application will be available in CCPP approximately 70 days before the expiration date.

On the **Regulatory Applications** section in your **CCPP** account, a listing of the **Continuation/Renewal date**, the **availability of the application date**, and **materials and fees due date** is provided.

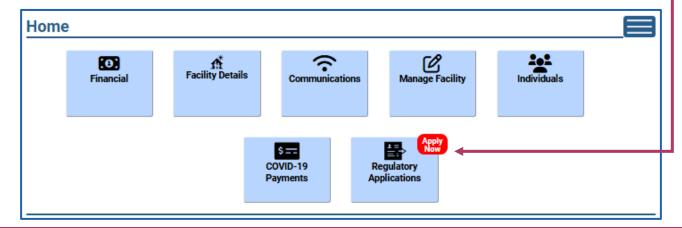


Selecting Begin Application

When the continuation/Renewal application becomes available prior to the expiration date, the **Begin Application** button with an **Apply Now sticker** will appear on your **CCPP Regulatory Application** page.

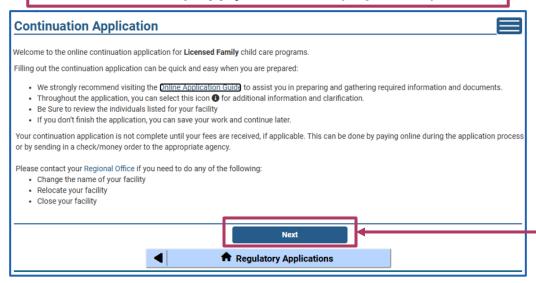


The Apply Now sticker will also appear on your CCPP home page.



Application Opening Page

After selecting **Apply now** a new page will open.



This page only appears once. It welcomes you to your Continuation/Renewal application.

It also let's you know that:

- Throughout the application you will see **information icons**. Use these to gain additional information and clarification.
- If you need to leave the application, you can save your work, and it will return to your last completed page when you return.
- You can submit your application prior to paying fees, but it will not be complete until the fees are received (Certification agencies outside of Milwaukee County will follow up with you to collect fees, if applicable).

You are encouraged to explore an online application guide (webpage).

The guide helps with gathering and preparing the required information and documents needed for your Continuation/Renewal application.

For certified child care applicants:

Family Child Care Certification Online Application Guide

For Licensed child care applicants:

Family/Group/Day Camp Child Care Online Application Guide

When moving through your application, work in the intended step order using the **Next**, **Save**, and **Add** buttons to proceed to the next section. When you are ready to begin the application, click/tap Next.

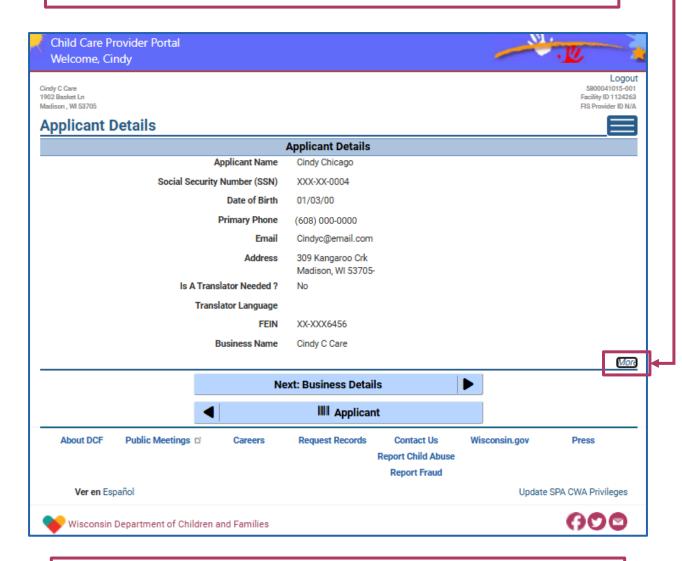
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Applicant

Applicant Details

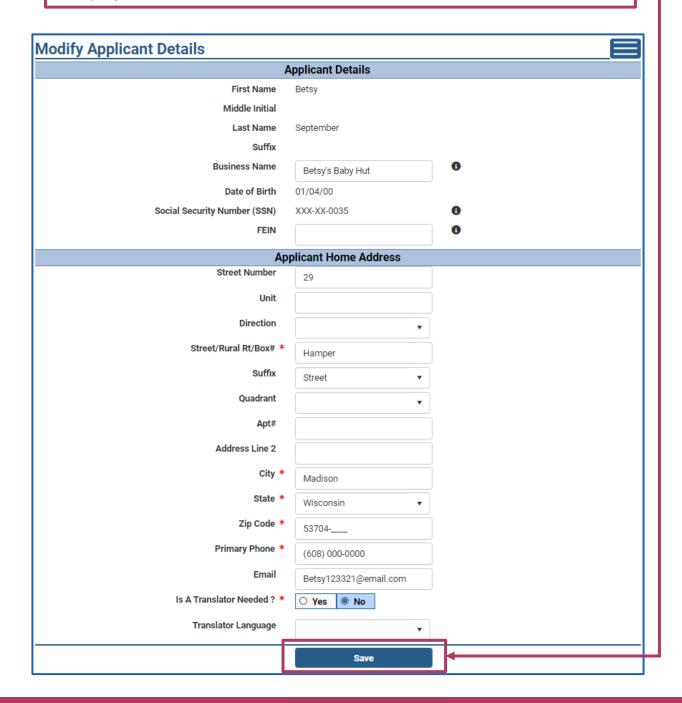
After selecting **Next** on the **Continuation/Renewal Application** page, **Applicant Details** opens. This brings over information gathered from your **current license** or **certification**. If adjustments are needed select the **More** button.



NOTE: If the child care you provide is held at your personal address, as is the case with many certified and licensed family providers, a change of address can not be made. **A change of address for any child care facility requires the need for a new license or certification application.**

Modify Applicant Details

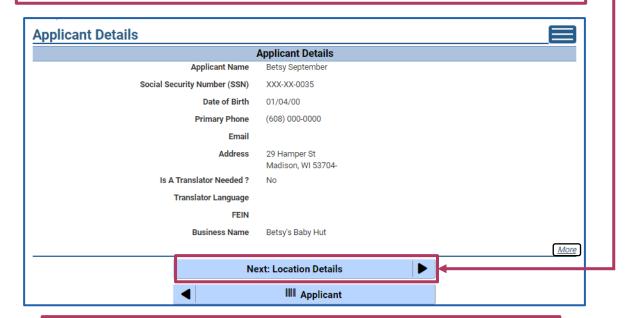
After selecting **More**, the **Modify Applicant Details** opens. This allows you to adjust information from your **current license** or **certification**. Make needed adjustments of your personal details on this page. Then select **Save**.



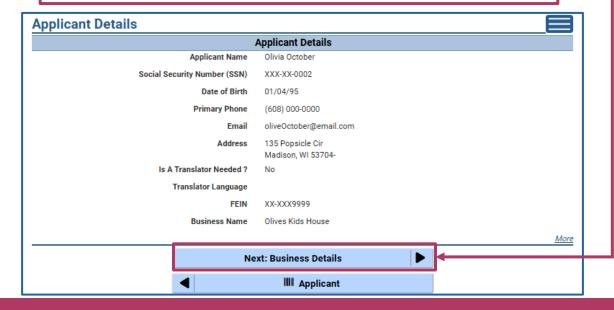
After Applicant Details

After updating any of the applicant information and selecting **Save**, you will return to the **Applicant Details page**. This provides a **Next** arrow link to move ahead to the next section.

If you are a **Certified** or **Licensed Family** applicant, it will be **Location Details**.



If you are a **Licensed Group** or **Camp** applicant, it will be **Business Details**.

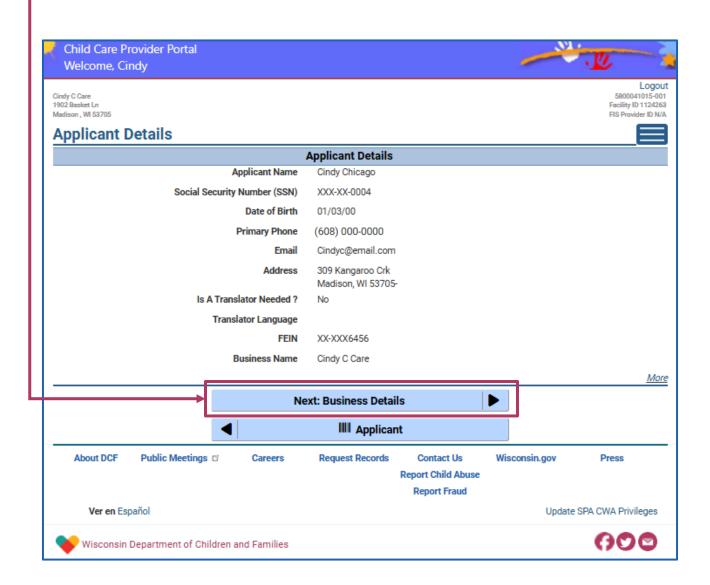




Location

Business Details

For **Licensed Group** or **Camp** applicants, the next step is **Business Details.**

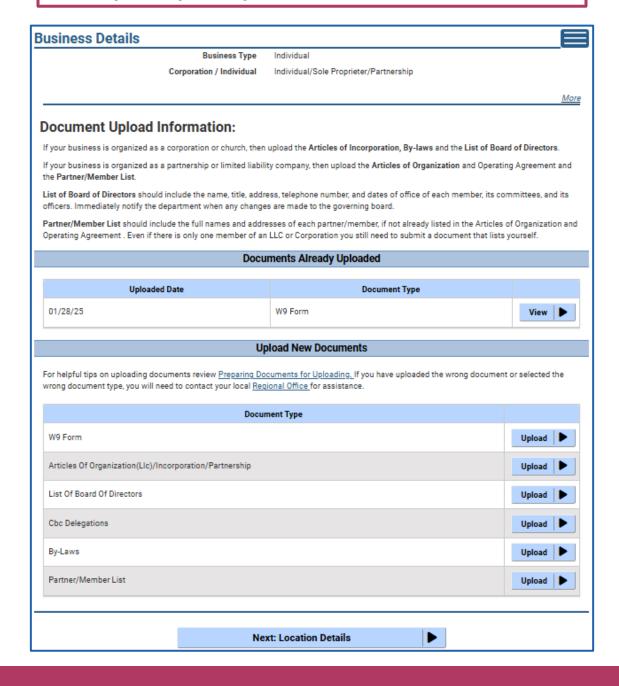


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Business Detail Documents

Selecting **Business Details** will open a list of **documents you have previously uploaded** and buttons to **upload updated versions**.

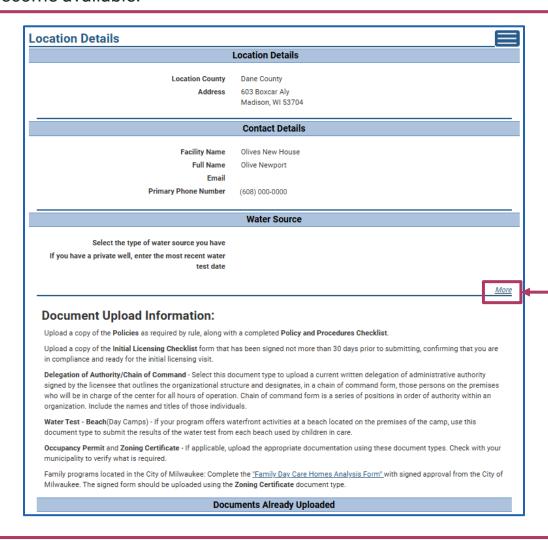
<u>Preparing Documents for Uploading</u> offers helpful information with steps for uploading a document.



Location Details

Location Details, as with other portions of the application, requires different information depending on the type of regulated child care you provide.

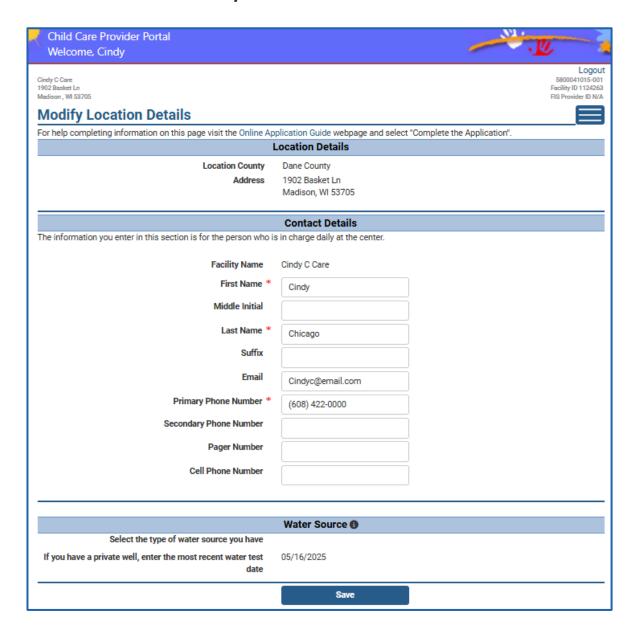
On the top portion of the Location Details page you can view the **Location Details**, **Contact Details**, and **Water Source**. If adjustments are needed, select **More** and the **Modify Location Details** page will become available.



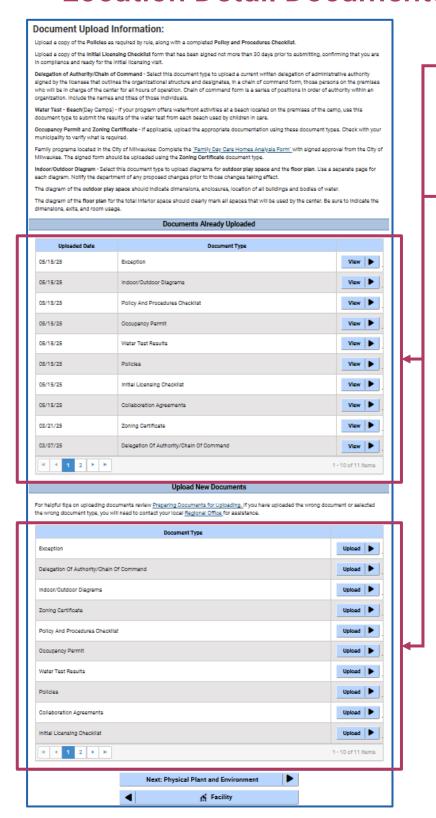
NOTE: A change of address for any child care facility requires a new license or certification application.

Modify Location Details

Selecting **Modify Location Details** will allow you to make changes to your **Contact Details** and **Water Source** information. **Note that any area with a red asterisk is required to be filled out.**



Location Detail Documents



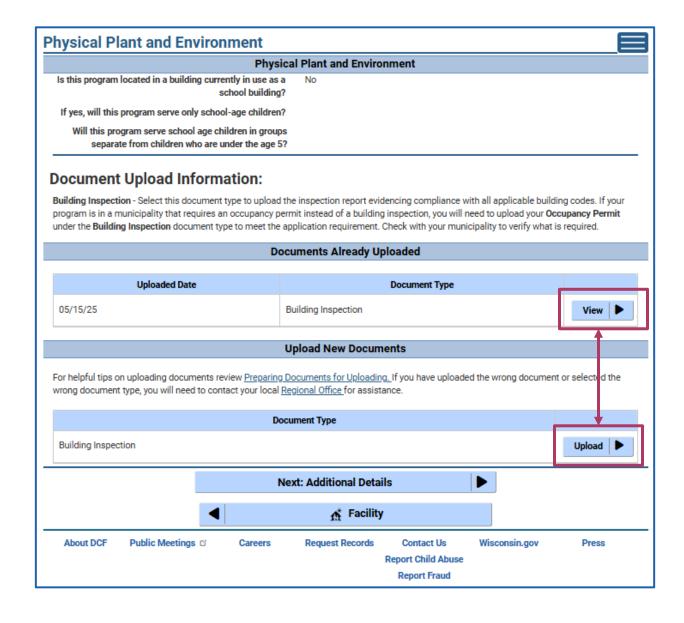
On the bottom half of the Location Details page is Document Upload Information. It provides access to view all the documents previously uploaded for this section; and an area to upload new and updated documents.

Note: If you uploaded an incorrect document, you must contact your certification agency, regional licensing office, or the licensor, for assistance.

A link to **Preparing Documents for Uploading**is also on this page for assistance.

Physical Plant and Environment

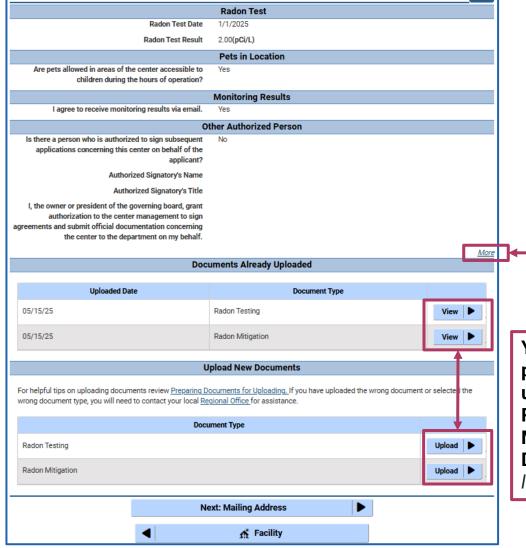
Any licensed applicant that has access to this page provided **Physical Plant and Environment** information and **submitted a Building Inspection Document previously** for their License. All uploaded versions of that document can be **viewed** on this page. If an updated building Inspection is needed, it can be **uploaded here**.



Additional Details

The **Additional Details** portion provides opportunity to review previous information regarding **radon tests** (*for licensing only*), **pets at the location**, agreement to receive **monitoring results by email**, and if another person authorized to **sign subsequent applications** on behalf of you.

If adjustments are needed, click the **More button**, this will open an arrow button to **Modify Additional Details**.

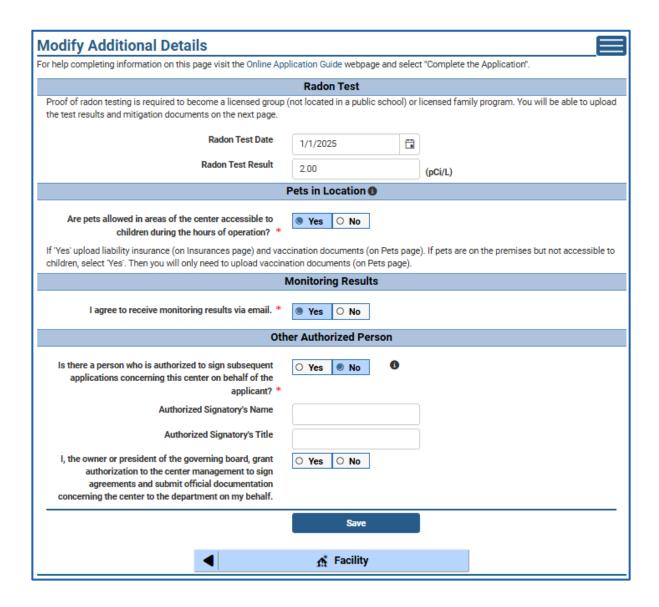


You can review previous, and uploaded new, Radon Test and Mitigation Documents (for licensing only).

Additional Details

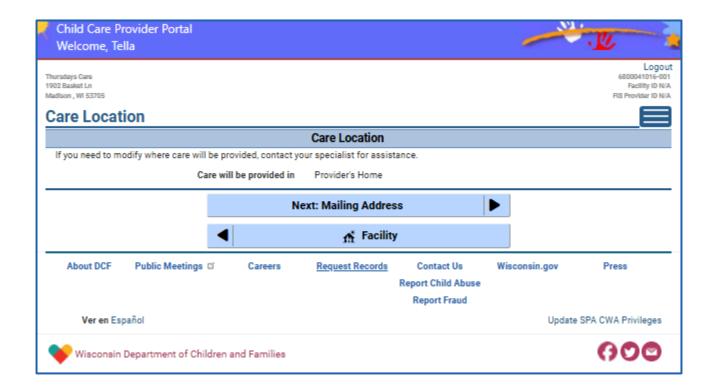
Modify Additional Details

Modify Additional Details allows you to make any needed adjustments.



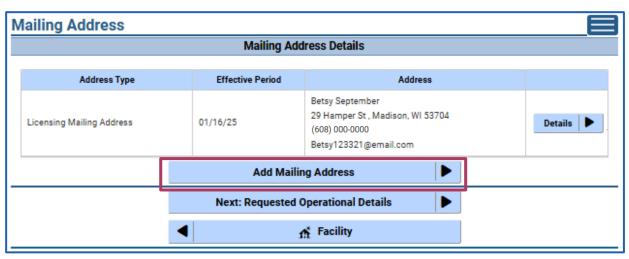
Certified Family Care Location

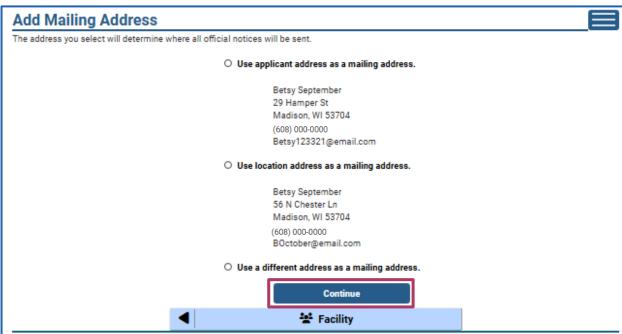
If you need to modify where care will be provided, you must contact your specialist for assistance.



Mailing Address

If your **Mailing Addresses** needs updating, you can do so on this page by selecting the **Add Mailing Address** button. Then choose an address listed from your information and select **Continue**.

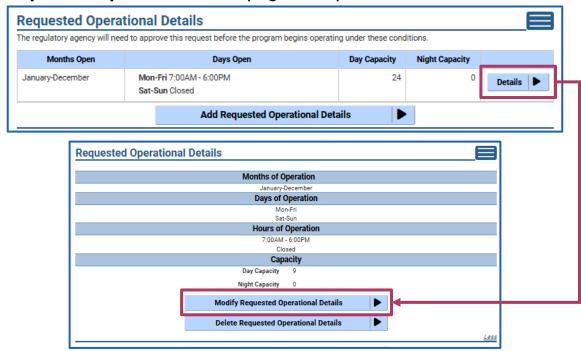


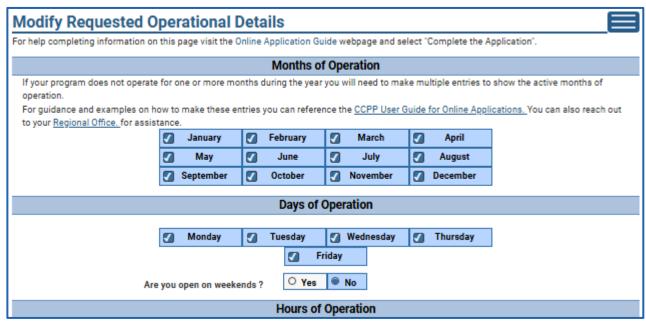


Remember: This is only for a mailing address. An address change of your child care facility requires a new license or certification application.

Requested Operational Details

The **Requested Operational Details** page will show the Months and Days open, and the capacity of day and night care provided. If adjustments need to be made, select **Details**. Then **select More** and select the **Modify Requested Operational Details** button. The **Modify Requested Operation Details** page will open.





Modify Requested Operational Details

In **Modify Requested Operational Details,** check the months, days of the week, and hours of the day you are open, along with the capacity of children you provide care for.

If not open every month of the year, **remove** the **Months of Operation checkmarks** when you are closed. For guidance on these steps, reference the **CCPP User Guide for Online Applications**.



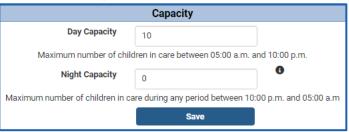
For **Days of Operation** select the days of the week you are open.

Days of Operation					
Monday Tuesda	y Wednesday	Thursday			
	Friday	•			
Are you open on weekends ?	Yes O No				
Saturda	y Sunday				

For **Hours of Operation** check the times that you are open.

Hours of Operation					
If you have hours that vary from day to day, you can make those adjustments after you submit your application by contacting your Regional Office.					
Start Time	6:00 AM	©			
End Time	5:30 PM	0			
Do you have more than one Start and End time?	● Yes ○ No				
Start Time	8:00 AM	0			
End Time	5:00 PM	0			

Capacity for licensed child care.



Capacity for certified child care.

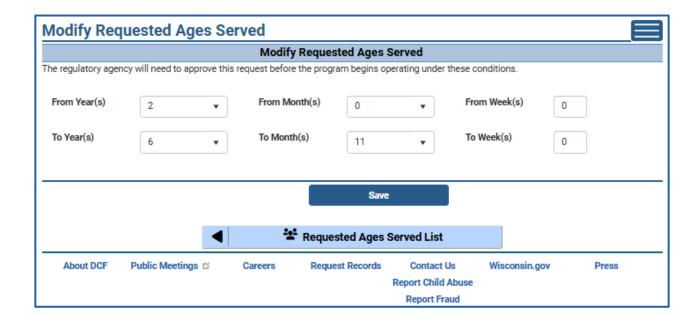
Capacity				
Group Size	6			
Children Under 7 Years	3			
	Save			
■ Requested Operational Details				

Requested Ages Served Details

The **Requested Ages Served Details page** shows the ages of children you provide care for as listed in your current license/certification. If adjustments are needed, select the **MORE** button. This will open the **Modify Requested Ages Served** button.



In this example, the applicant is selecting to provide child care for children from 2 Years to under 7 years old.



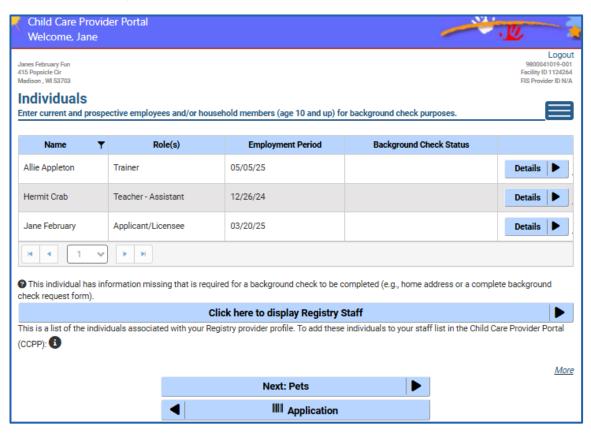


Individuals

Individuals Section

The **Individuals** section allows you to enter the required information of anyone that interacts with children at your child care facility. This includes **yourself**, **employees**, **adults**, and **household members aged 10** or **older**.

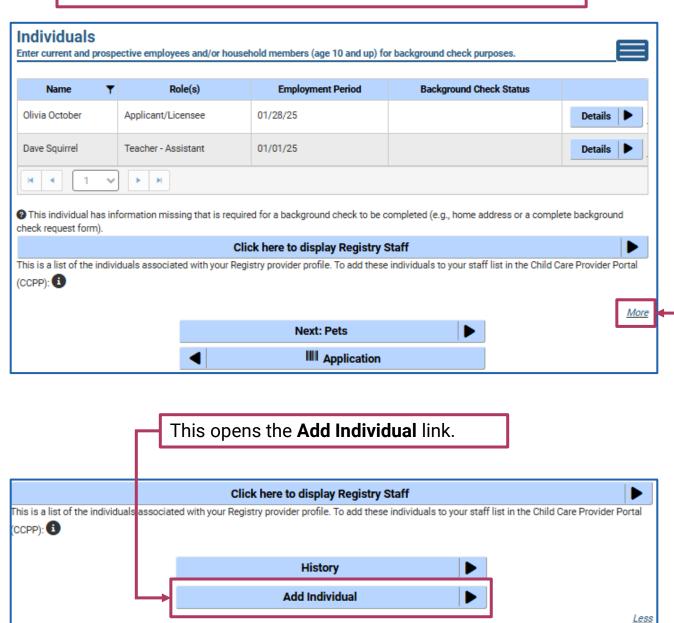
You can add **new individuals**, and **update information or status on those already existing**.



Adding Additional Individuals

Yourself, along with any individuals previous placed, will be listed on the **Individuals page**.

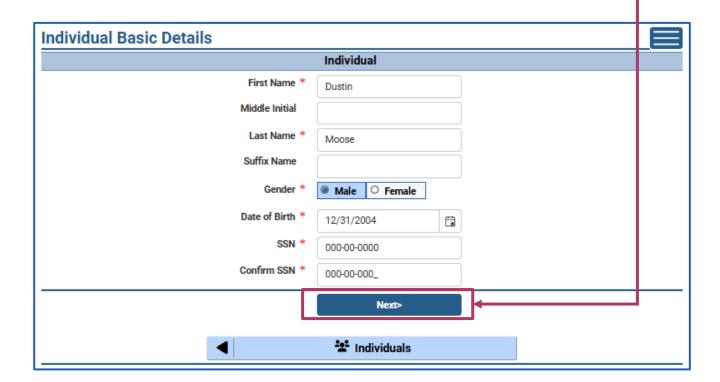
To add additional individuals, select More.



Next: Pets

Individual Basic Details

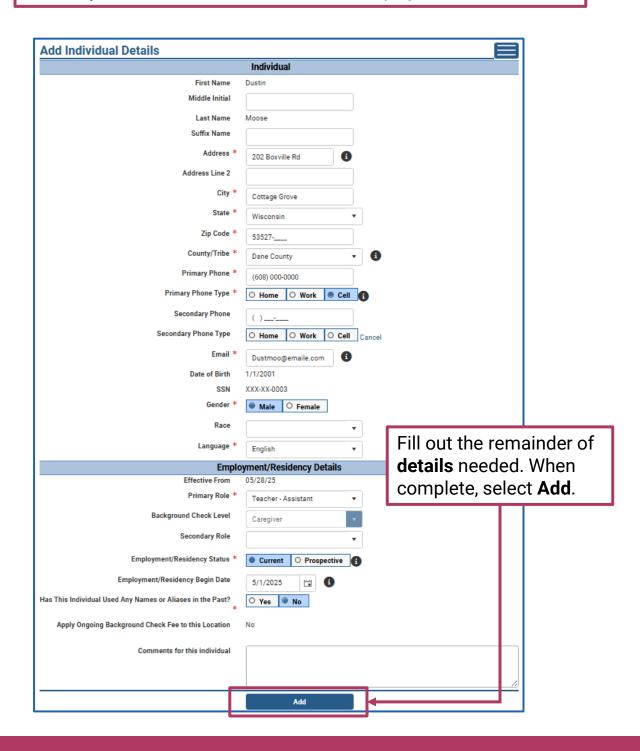
Selecting **Add Individual** opens the **Individual Basic Details** page. Here you add the **name, gender, date of birth,** and **SSN**, of the individual. When complete **click/tap Next**.



NOTE: Any time you are entering information in the application, you **must** fill in every section that has an **asterisk** (*)

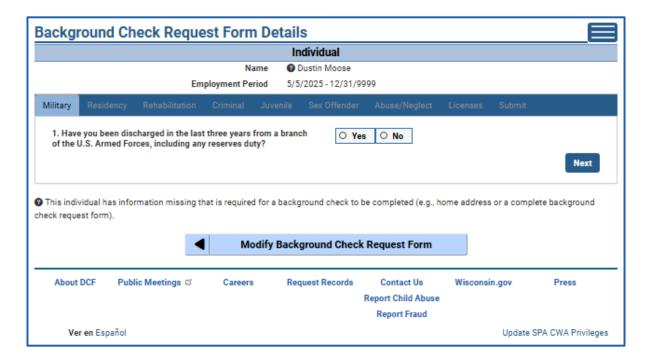
Add Individual Details

The information you placed on the **Individuals Basic Details** page will carry over to the **Add Individual Details** page.



Background Check Request Form Details

After adding the individual details, the **Background Check Request** Form **Details** page will open.

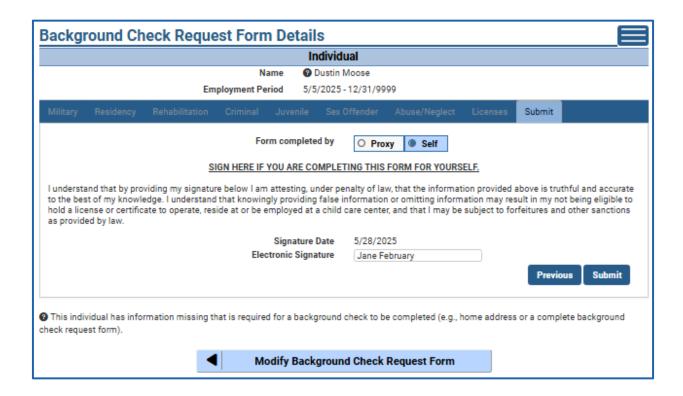


On the **Background Check Request Details Form**, you must answer eight yes or no questions. After answering each question, click **Next** to continue through the series. The questions involve:

- Discharge from the U.S. Armed Forces
- Residing outside of Wisconsin
- Requesting a rehabilitation review
- Pending or convicted of criminal charges
- Adjudicated delinquent by a court of law or tribal court between ages 10 to 17 years old
- Currently or ever been registered as a sex offender
- Under investigation, or previous finding on abuse, neglect, or theft of property
- Out-of-date license or credential that may restrict you from providing care

Submitting Background Check Request

After the **Background Check Request Form** is complete, provide your **Electronic Signature** and select **Submit**.



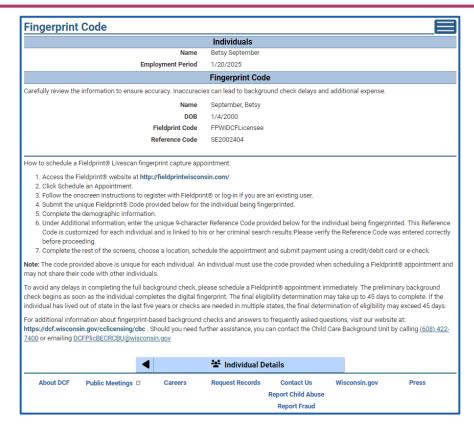
If changes are needed, select **Previous** to go back though the questions.

Fingerprint Code

When you have successfully submitted **Background Check Request Form**, you are given a link to **Generate/View Fingerprint Code** on the **Confirmation of the Individual Information** page.



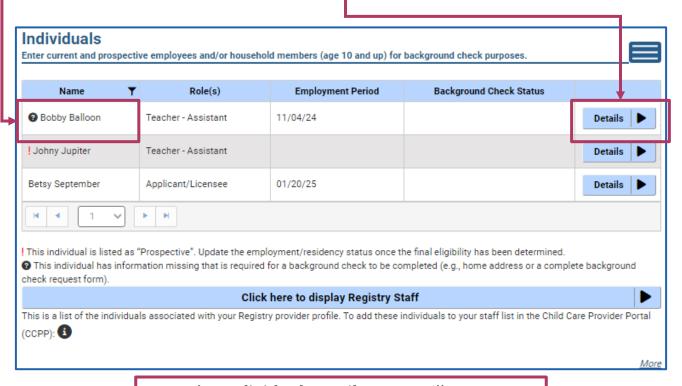
A **code** to schedule a **Fieldprint Livescan fingerprint capture appointment** is provided. The **Fingerprint Code** page gives a **link for the website** and **instructions** on how to schedule the appointment.



Additional Background Check Information

After collecting a fingerprint code, you will be returned to the **Individuals** page. The person entered will appear with the others on the upper portion of the page.

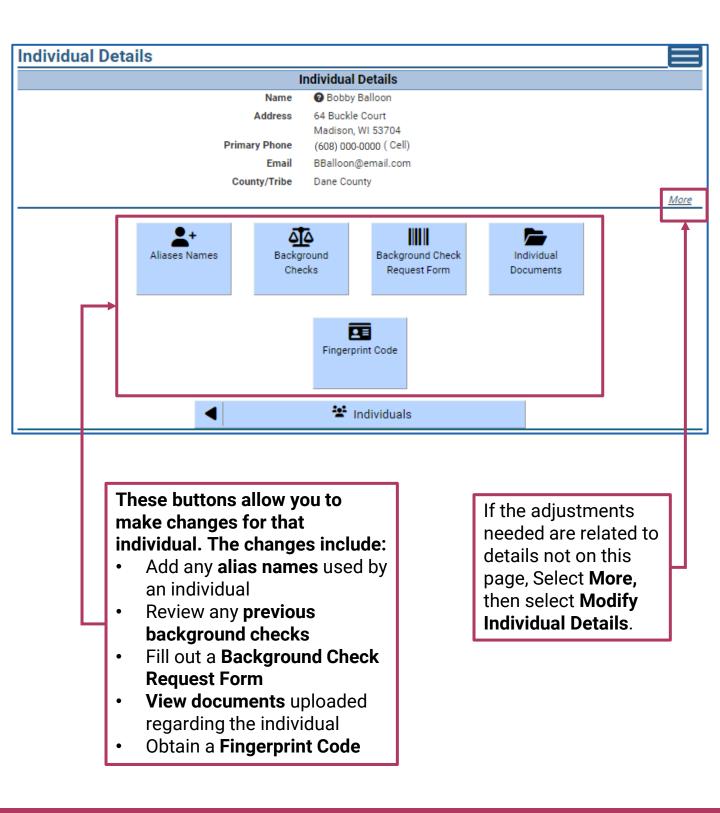
If the name of an individual has a **Question Mark Icon ?** next to it, additional information is required for a **background check**. If this if the case, click/tap the **Details** arrow button.



The Individual Details page will open.



Individual Details





Program Features

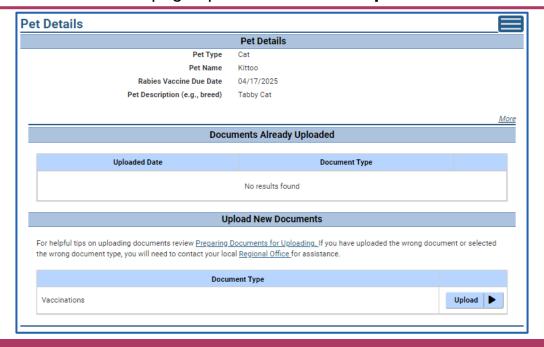
Pets

If there are pets on the premise, you will need to upload vaccination documents.

To add a pet, select Add Pet, enter information, then select Add.



The Pet Details page opens with a link to upload documents.



Pets Details

To adjust information on an existing pet, select **Details**. Here you can attach **vaccination records** or other documents.



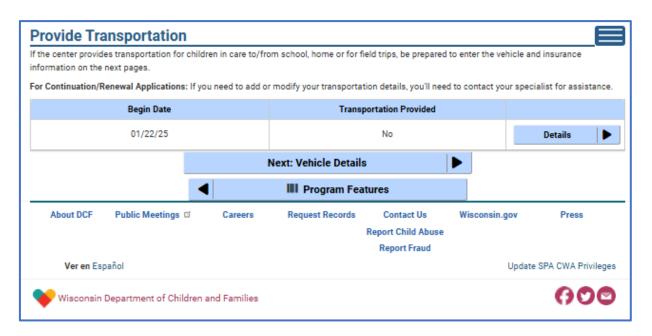
Entered pets can only be changed by adding a comment. For example, If you want to remove a pet, select **More** in the **Pet Details** section, then select **Modify Pet**, enter a comment such as: *This animal is no longer at this location*, and select **Save**.





Provide Transportation and Details

For Continuation/Renewal Applications, If you need to add or modify your transportation details, you'll need to contact your specialist for assistance.

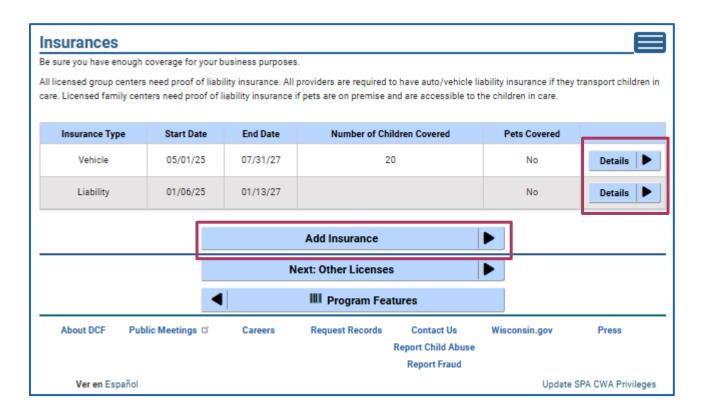




Insurances

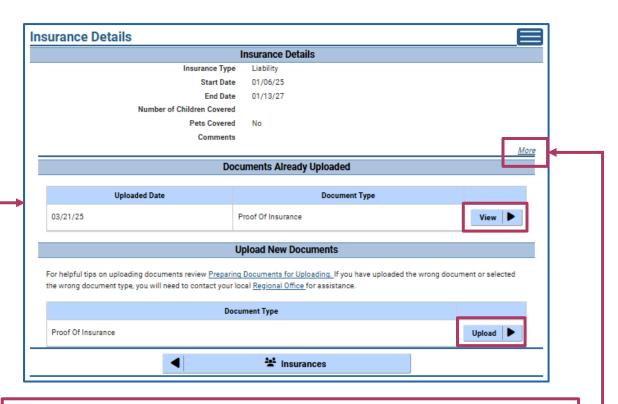
The **Insurances** page lists current insurance coverages for your child care facility. You can select **Details** for each insurance type. This allows you to view or upload a **certificate of insurance** and **modify the coverage end date**.

You can also select **Add Insurance** on this page.

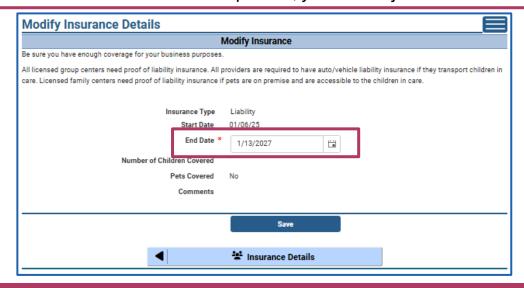


Insurance Details

The **Insurance Details** page shows information on an insurance type. You can view and upload **Proof of Insurance** documentation.



Selecting **More** provides the option to **Modify Insurance Details**. For insurance that has been updated, you can adjust the **end date**.

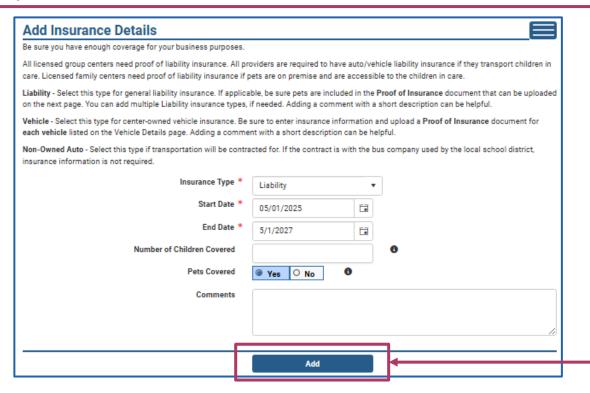


Add Insurance

If an additional insurance information needs to be included, select **Add Insurance**.

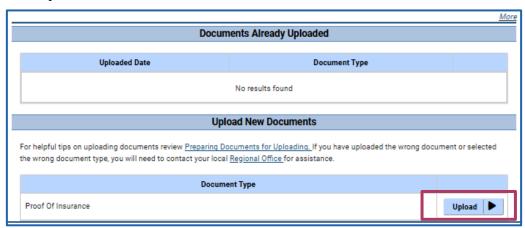


Select an **Insurance Type**, then enter the **Start Date**, **End Date**, other requested information, and comments. When finished, select **Add**.

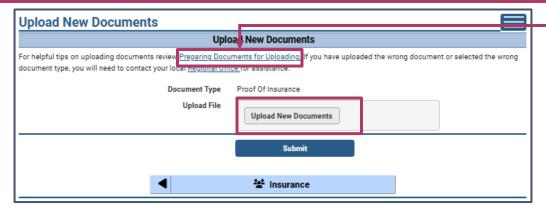


Upload Proof of Insurance Documentation

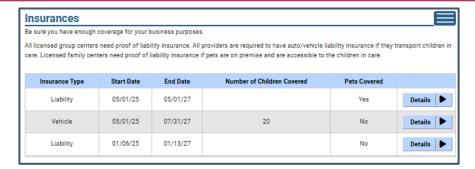
To add insurance documentation on the **Insurance Details** page, select **Upload**.



Select **Upload New Document**, attach the document, then select **Submit**. A link is given for **Preparing Documents for Uploading**. This offers helpful steps on uploading documents.



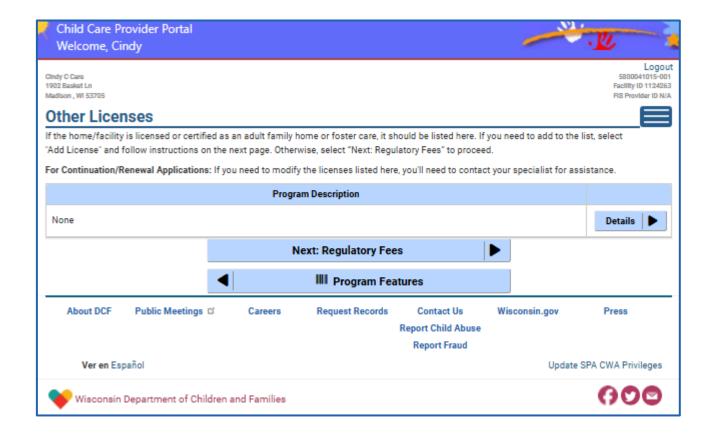
When complete, the added insurance information will show on your **Insurances** list.



Other Licenses

If the home/facility is licensed or certified as an adult family home or foster care, it should be listed here.

For Continuation/Renewal Applications: If you need add or modify one listed here, you'll need to contact your specialist for assistance.



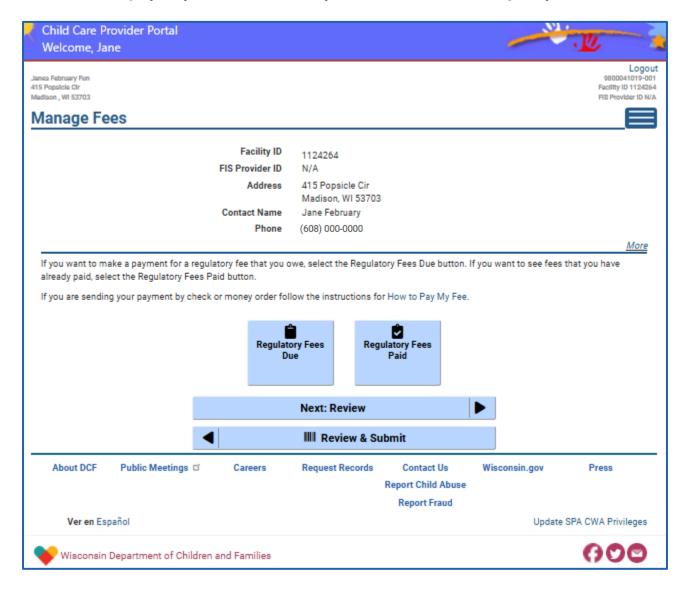


Review and Submit

Regulatory Fees

On **Manage Fees**, select **Regulatory Fees Due** to make a payment, or **Regulatory Fees Paid** to view fees already paid.

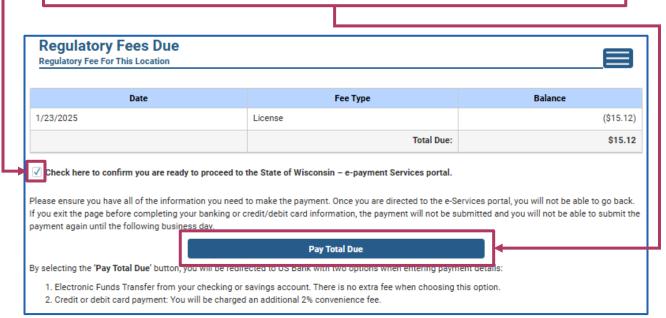
Certification renewal applicants outside of Milwaukee County will need to pay any fees due directly to the certification agency.



Regulatory Fees Due

Regulatory Fees Due shows the fees currently due.

To make a payment, **check the box** to confirm you are ready to proceed to the **State of Wisconsin – e-payment Services Portal**. Then select **Pay Total Due**.

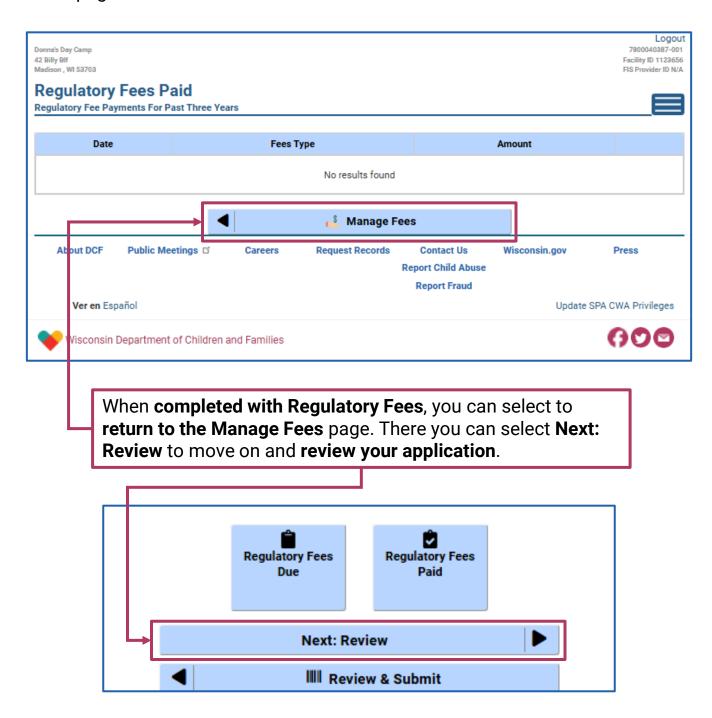


You will be sent to an **electronic payment system**. Here you will set up an account and select a payment option.



Regulatory Fees Paid

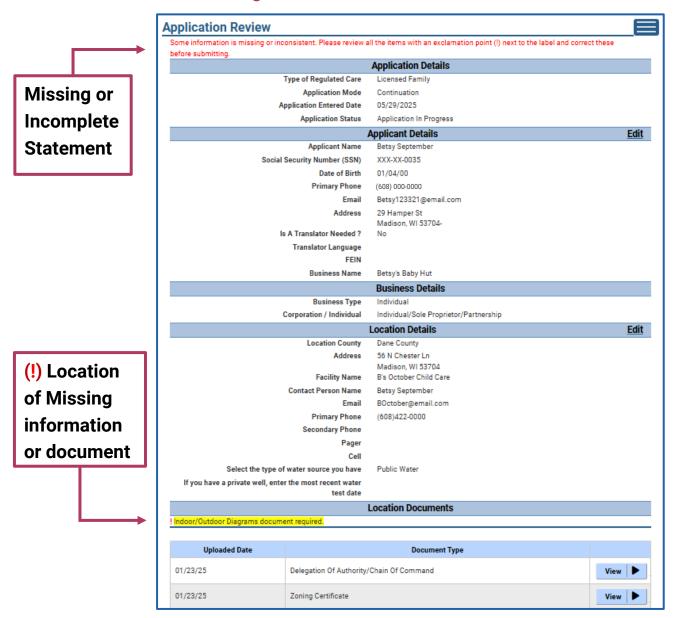
When a payment is made it will appear on **Regulatory Fees Paid** page.



Application Review

The **Application Review** page shows you if any required portions of the continuation/renewal application are missing. If so, it will provide the following statement:

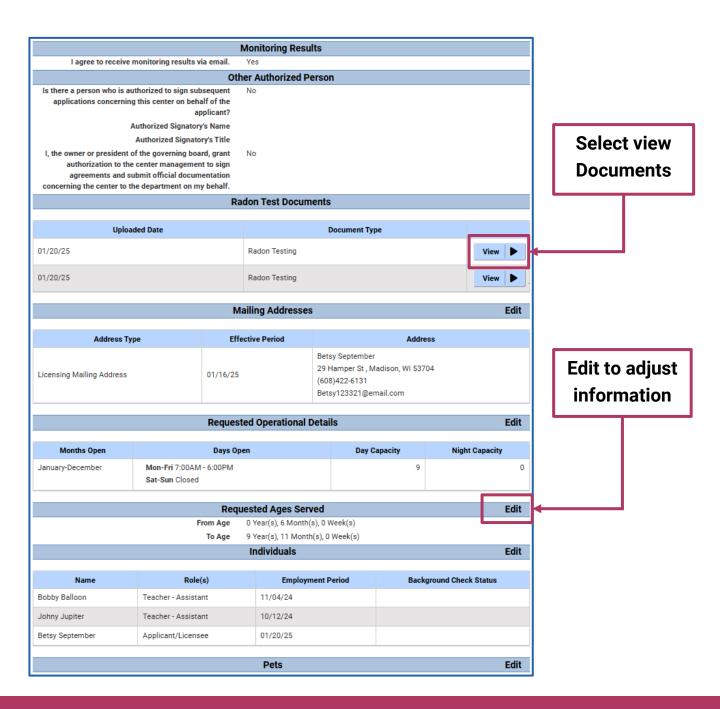
Some information is missing or inconsistent. Please review all the items with an exclamation point (!) next to the label and correct these before submitting.



You will not be able to submit your application until these are corrected.

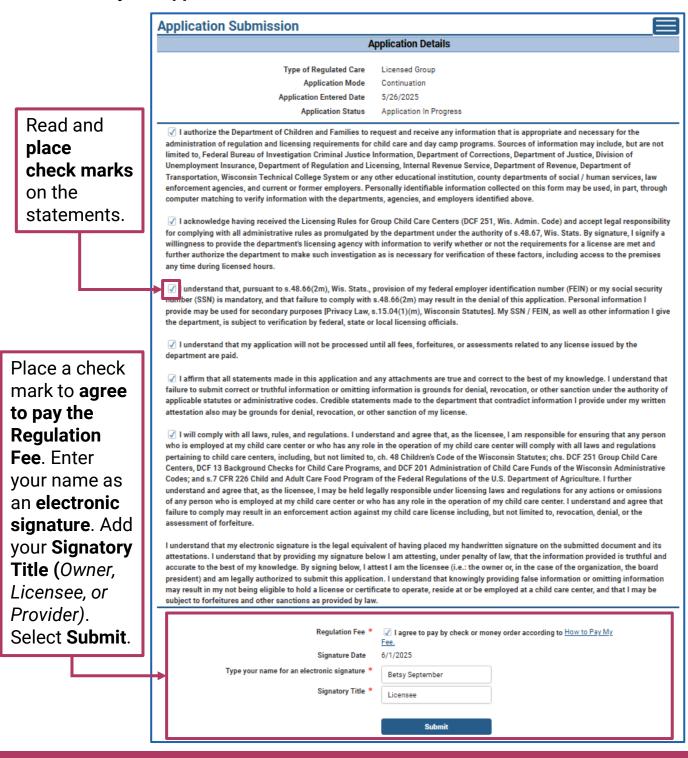
Editing Sections

Even with **no missing/incomplete statement**, or **any (!) icons**, you should **review all the information you entered** and make sure it is **correct**. If changes are needed, on the **right side of each section** select to **edit information** or **view the documents**.



Submitting your Application

When you have completed your application review, move on to **Submit your Application**.

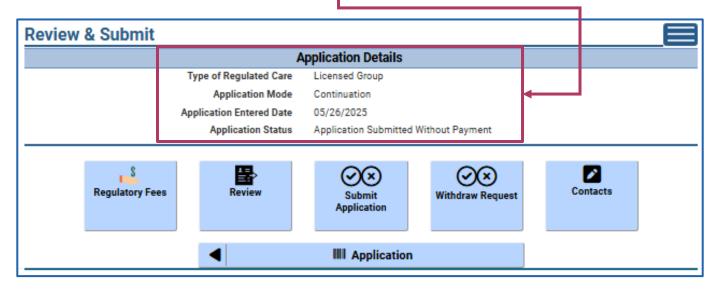


After Submitting your Application

After submitting your application, the **Contacts** page will open. This informs you the application will be processed in the order received and after payments are made. It provides links for payment instructions and for help with immediate questions you may have.



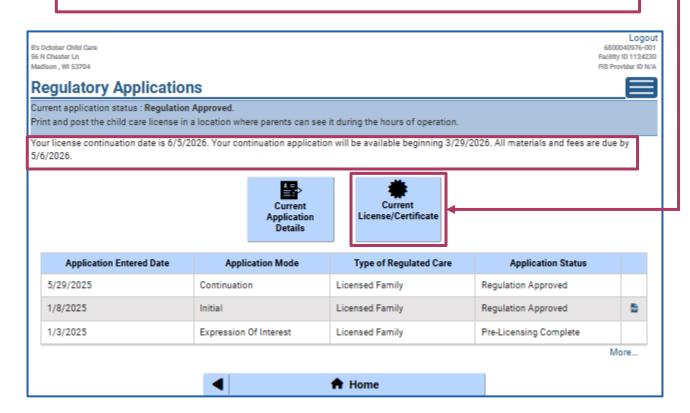
The Status of your Initial Application will now be **Application Submitted Without Payment**, or **Application Submitted**.



When your Application is Approved

Once your application has been reviewed and approved to continue operating as a licensed or certified provider, the status of your application will be updated to **Regulation Approved**. The dates for your next continuation/renewal process will be updated and displayed through the duration of the regulation period.

Your new License/Certificate will be available to print and post where parents/visitors can see it during the hours of operation.



To learn more about how to use the Provider Portal and what other information is available to you, review the Child Care Provider Portal (CCPP) User Guide.

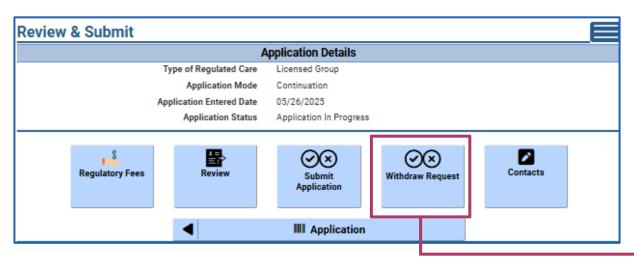
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Withdraw Application

Withdrawing Your Application

You have the option of withdrawing your application. To do so select **Withdraw Request.** The **Withdraw Application** page will open.



You will be asked to **Confirm Withdraw**. If the application status is pending, your status will then change to **Application Withdrawn**. **However, we strongly suggest reaching out to your specialist** *before* **withdrawing**. They can **assist you with any issues you are having** and **keep your application active**.

If your continuation/renewal application is **already submitted** when you withdraw, a licensor or local agency official will be **assigned to reach out to you**. They will assist with any **questions or concerns** you have. The intent is to **help you** and **keep your regulated service active**.





Additional Information

Helpful Links

- Family Child Care Certification Online Application Guide
- Family/Group/Day Camp Child Care Online Application Guide
- **CCPP User Guide for Online Applications**
- **Wisconsin Child Care Certification**
- **Child Care Provider Portal Information**
- Preparing Documents for Uploading
- Child Care Provider Portal (CCPP) User Guide
- How to Pay My Licensing/Certification Fees