

Child Care Regulation, Background Checks, and Program Integrity

Contact Information for Providers



Child Care Regulation Contact Details

Bureau of Early Care Regulation - Southeastern Region

Counties: Kenosha, Milwaukee, Racine, and Waukesha

Mailing Address: 635 N. 26th St., Milwaukee, WI 53233

Phone: 1-262-446-7800 | Hours: 7:45 a.m. - 4:30 p.m.

Fax: 1-262-446-7991

Drop Box Locations

635 N. 26th St., Milwaukee, WI 53233 | Hours: 8 a.m. - 5 p.m.

141 NW Barstow, Room 104, Waukesha, WI 53188 | Hours:

7:45 a.m. - 4:30 p.m.

DCFPlcBRLSERO@wisconsin.gov

All inquires are handled by phone and email only.

Child Care Background Check Call Center

Mailing Address: 201 W. Washington Ave., Madison, WI 53703

P.O. Box 8916, Madison, WI 53708-8916

Phone: 1-608-422-7400 | Hours: 8 a.m. - 4 p.m.

Fax: 1-608-422-7155

DCFPlcBECRCBU@wisconsin.gov

All inquires are handled by phone and email only.

Program Integrity

Providers will be informed if selected for an audit. It is best to contact the individual listed on the formal notice or record request letter with any specific questions. In-person meetings are by appointment only.

To report fraud or abuse email:

DCFMChildCareFraud@wisconsin.gov

Online Services

The **Child Care Provider Portal** is open 24/7, and you can access it from any computer, tablet, or smartphone with an internet connection.

dcf.wisconsin.gov/childcare/provider-portal/info

Learn More About Child Care Regulation



Visit:

dcf.wisconsin.gov/ccregulation

Parents

Parents and the general public with any questions or concerns may contact these offices using the same contact information.

Access the **Child Care Parent Portal** at: dcf.wisconsin.gov/childcare/parent-portal/info

