



Dab Tsi Uas Cov Niam Cov Txiv Yuav Tau Paub Txog MyWICChildCare

WHAT PARENTS NEED TO KNOW ABOUT MYWICHILDCARE

Ntawm no yog ib cov ntsiab lus uas koj yuav tau paub txog MyWICChildCare. Thiab, mus saib MyWICChildCare cov ntawv (letters), cov ntawv tseb (brochures), cov ntawv postcards uas tau muab xa tuaj rau koj. Yog koj muaj lus nug dab tsi ntxiv, hu rau tus neeg ua hauj lwm saib xyuas kev zov me nyuam rau koj.

Lub Department of Children and Families (DCF) tau pauv nws txoj kev them nyiaj pab rau cov nqi zov me nyuam. Daim npav MyWICChildCare EBT muab lub luag hauj lwm ntawm txoj kev them nyiaj tso rau hauv cov niam cov txiv ob txhais tes, tsis yog lub xeev. Tam sim no cov niam cov txiv muaj cuab kav paub tau tas nrho cov nyiaj uas Wisconsin Shares pab them, yuav paub zoo txog tus nqi tas nrho ntawm qhov zov ib tus me nyuam, thiab muaj lub luag hauj lwm los mus them qhov nqi twg uas yuav tau them ntxiv rau tus kws zov me nyuam.

Cov niam cov txiv yuav tsum tau:

- **Paub txog tus nqi zov me nyuam tas nrho**
 - Nug kom tau ib daim ntawv luam ntawm tus kws zov me nyuam daim ntawv teev cov nqi zov (price sheet)
 - Tham nrog tus kws zov me nyuam hais txog qhov nqi tsub ntxiv twg uas koj tus kheej yuav tau them rau nws
 - Yog hais tias qhov nyiaj uas muab pab koj tsis txaus them tas nrho tus nqi zov me nyuam, koj yuav tau them qhov seem (balance) uas tsis tau them tas rau tus kws zov me nyuam (niam txiv feem xyuam)
 - Yuav tau teev xyuas kom paub seb koj tau them nyiaj npaum cas rau koj tus kws zov me nyuam
 - Muab kom tau ib daim tw ntawv tau txais (receipt) qhov nyiaj uas koj them txhua zaus
- **Paub txog koj tus kws zov me nyuam cov cai hais txog kev them nyiaj**
 - Cov sij hawm uas tau teev tseg rau kev them nyiaj, cov hnuv kom them tsis pub dhau, cov hnuv uas ncuva ntxiv pub rau koj (grace periods), thiab cov nqi them qeeb (late fees)
- **Them nyiaj ncaj nraim rau tus kws zov me nyuam**
 - Muaj peb txoj kev them nyiaj: them online, them hauv lub xov tooj, los yog mus them tus kheej
- **Muab koj cov sij hawm teem ua hauj lwm thiab/los yog kawm ntawv rau peb kom tau ib daim ntawv tso cai**
 - Yog koj cov sij hawm hloov, qhia rau koj tus neeg ua hauj lwm saib xyuas kev zov me nyuam paub tsis pub dhau 10 hnuv suav txij hnuv uas muaj qhov pauv
- **Thov kom muab kev zov me nyuam kom tshaj ntxiv yog thaum xav tau, thaum tsev kawm ntawv kaw**
 - Paub txog koj tus me nyuam cov sij hawm kawm ntawv thiab cov hnuv uas lub tsev kawm ntawv kaw
- **Npaj ua ntej yuav hloov mus rau lwm tus kws zov me nyuam tshiab**
 - Hu rau lub chaw ua hauj lwm saib xyuas kev zov me nyuam rau koj hauv zos ib lub hlis ua ntej koj hloov mus rau tus kws zov me nyuam tshiab, los yog qhia paub tam sid kiag yog koj tus me nyuam tso tseg tsis mus rau tus kws zov me nyuam tam sim no zov lawm
- **Qhia rau lub chaw ua hauj lwm saib xyuas kev zov me nyuam rau koj hauv zos paub tsis pub dhau 10 hnuv suav txij hnuv muaj ib qhov pauv uas yuav cuam tshuam rau cov nyiaj uas muab pab koj, xws li, tab sis kuj tsis yog tas rau:**
 - Muaj pauv chaw nyob tshiab
 - Muaj pauv cov nyiaj tau los
 - Muaj pauv cov neeg hauv koj tsev neeg coob dua los tsawg dua qub lawm
- **Ua hauj lwm nrog koj tus kws zov me nyuam los mus daws tej kev sib hais tsis haum txog kev them nyiaj**
 - Nco ntsoov xub tham nrog koj tus kws zov me nyuam los mus daws tej teeb meem them nyiaj yuam kev los yog kev sib hais tsis haum

Yog xav paub ntxiv, mus saib Wisconsin Shares lub web page ntawm wishares.wi.gov, los yog MyWICChildCare lub web page ntawm mywchildcare.wi.gov. Yog muaj lus nug txog kev siv koj daim npav EBT, mus saib ebtedqe.com los yog hu rau MyWICChildCare qhov chaw pab cov tswv cuab ib tus neeg sawv cev ntawm 1-877-201-7601.

DCF yog ib tus tswv hauj lwm thiab ib qhov chaw muab kev pab cuam muaj vaj huam sib luag rau sawv daws. Yog koj muaj ib tus mob xiam oob qhab tsis taus thiab xav tau cov ntaub ntawv no ua lwm hom kom koj nyeem tau, los yog kom muab txhais ua lwm hom lus, thov hu rau 608-422-6080 los yog 7112 (TTY). Muaj lus nug txog neeg cov cai hu rau 608-422-6889 los yog 711 (TTY).