

# Muab lub luag hauj lwm them nyiaj zov me nyuam tso rau hauv cov tsev neeg ob txhais tes

## Ntawm no yog qhia seb nws ua hauj lwm li cas:

Txhua lub hlis, peb yuav muab lub xeev cov nyiaj pab them zov me nyuam tso mus rau hauv tus kheej cov npav MyWIChildCare kom lawv muab siv tau los them rau cov nqi zov me nyuam lawv tus kheej. Thiab vim tias cov npav MyWIChildCare tsuas zoo siv tau rau cov neeg zov me nyuam uas muaj feem xwb, koj qhov lag luam yuav cia siab tau rau lub xeev txoj kev them nyiaj uas muaj kev ruaj ntseg uas koj txais yuav tau kom lawv tuaj them tus kheej, them online, tab yog them hauv lub xov tooj— uas ua rau txoj kev tau nyiaj them rau tus nqi zov me nyuam yooj yim dua qub thiab sai dua qub.

Qhov zoo tshaj plaws, kev siv cov npav MyWIChildCare txhais tau hais tias koj yuav siv ntaub ntawv tsawg zog rau koj qhov lag luam. Tsis muaj xa cov ntawv teev npe zov ntxiv lawm es thiaj them tau nyiaj rau koj, tsuas yog ib tus txheej txheem them nyiaj yooj yim uas txhawb kom cov niam txiv thiab cov zov me nyuam los mus ua hauj lwm ua ke. Ces qhov ntawd yog ib yam zoo. Vim nws muab sij hawm ntau dua qub rau koj los mus tsim ib qhov chaw muaj kev kaj tso siab taus, noj qab haus huv rau cov me nyuam kom kawm tau thiab loj hlob.

## Hais Txog Wisconsin Shares

Txhua lub hlis, Wisconsin Shares pab txog li ntawm 27,000 tsev neeg uas tau nyiaj los tsawg them nyiaj zov lawv cov me nyuam xwv kom lawv thiaj mus ua tau hauj lwm los yog mus kawm ntawv es lawv yeej paub tias lawv cov me nyuam nyob rau ib qho chaw muaj kev tso siab, muaj tus saib xyuas.

Kom paub ntxiv txog Wisconsin Shares, mus saib [wishares.wisconsin.gov](http://wishares.wisconsin.gov)

Kom paub ntxiv txog cov neeg zov me nyuam ua hauj lwm zoo hauv koj lub zej zos, mus saib [childcarefinder.wisconsin.gov](http://childcarefinder.wisconsin.gov)

## Puas xav tau kev pab?

Yog xav tau cov cuab yeej siv tau yooj yim 24 xuaj moos hauv ib hnuv/7 hnuv hauv ib lim piam (24/7) thiab mus muab tau koj qhov MyWIChildCare tus as-khaj thiab paub txog kev them nyiaj, mus saib [ebtedge.com](http://ebtedge.com)

Yog xav tham nrog MyWIChildCare ib tus neeg sawv cev cov tswv cuab, hu rau **1-877-201-7753**



Wisconsin Department of Children and Families yog ib tus tswv hauj lwm thiab ib qhov chaw muab kev pab cuam muaj vaj huam sib luag rau sawv daws. Yog koj muaj ib tus mob xiam oob qhab tsis taus thiab xav tau cov ntaub ntawv no ua lwm hom kom koj nyeem tau, los yog kom muab txhais ua lwm hom lus, thov hu rau (608) 422-6080 los yog 711 rau TTY. Muaj lus nug txog neeg cov cai hu rau (608) 442-6889 los yog 711 (TTY).



Rov kho txoj kev uas cov neeg zov me nyuam tau nyiaj them rau lawv kom zoo dua qub

Streamlining the way providers get paid for child care



WISCONSIN DEPARTMENT OF CHILDREN AND FAMILIES

DCF-P-5100-H (R. 5/2017) (T. 8/2016)

## Kev them nyiaj

**Cov npav WICChildCare xa lub xeev cov nyiaj pab raws tshuab hluav taws xob kom them nyiaj tau sai, yooj yim. Ua kom paub tseeb tias koj qhov lag luam npaj txhij rau qhov no.**

### Paub Koj Cov Luag Hauj Lwm

Raws li yog ib tus tswv lag luam thiab ib tus kws zov me nyuam muaj kev ceev faj zoo uas txais yuav Wisconsin Shares, nws yog koj txoj hauj lwm los mus:

- Muab koj cov nqi zov me nyuam (child care rates) tam sim no rau Wisconsin Department of Children and Families (DCF).
- Qhia rau cov tsev neeg kom lawv paub txog koj cov nqi, cov nyiaj them, cov sij hawm tsis pub dhau, thiab cov kev nplua nyiaj txiag.
- Sau cov nyiaj them txhua hli rau koj kom ncaj ncees thiab xwm yeem.
- Pab cov tsev neeg tsim kom tau ib daim phiaj them nyiaj (payment plan) rau cov nqi uas lawv rho lawv nyiaj hauv hlab tshos them rau koj tom qab muab lub xeev cov nyiaj pab siv rau tas lawm.
- Paub txog Wisconsin Shares qhov kev pab cuam cov cai tswj thiab cov cai kav thaum muaj tej yam hloov tshiab.

### Ua Raws Nraim Cov Cai Tswj

Raws li yog ib tus kws zov me nyuam uas qhov lag luam mus tau zoo, koj twb paub txog qhov tseem ceeb ntawm txoj kev ua raws cai:

- Yeej tsis muab nyiaj ntsuab, khoom siv los yog lwm yam kev pab uas tsis yog kev zov me nyuam rau ib tus neeg uas muaj daim npav MyWICChildCare kom tau txais MyWICChildCare ib qho nyiaj them.
- Yeej tsis ntxiv daim npav MyWICChildCare cov nyiaj, txawm yuav yog tas nrho los yog ib feem, rov qab rau Wisconsin Shares cov tsev neeg.
- Yeej tsis nug los yog ceev ib tsev neeg daim npav cia kom paub txog, xws li kom paub lawv tus Personal Identification Number (PIN).
- Yeej tsis xub pib siv daim npav MyWICChildCare them nyiaj sawv cev tsev neeg.

### Daws Kev Them Nyiaj Tej Teeb Meem

Muaj ib qho teeb meem them nyiaj yuam kev los yog hais tsis sib haum? Ua hauj lwm nrog cov tsev neeg los mus daws cov teeb meem sib hais tsis haum ib leeg-tauj-ib leeg, thiab nug MyWICChildCare qhov chaw pab cov tswv cuab kom pab taug qab nrhiav cov kev them nyiaj los yog kom tau tej ntaub ntawv them nyiaj yav dhau los uas koj xav tau. Vim koj yuav tau daws kev them nyiaj tej teeb meem, nco ntsoov muab ib daim tw ntawv them nyiaj (receipt) txhua zaus.

DCF thiab lub chaw khiav hauj lwm zov me nyuam hauv zos yuav tsis nrog daws cov teeb meem them nyiaj uas hais tsis sib haum ntawm cov tsev neeg thiab cov zov me nyuam. Tab sis li cas los, koj yuav tau hu rau lub chaw khiav hauj lwm zov me nyuam yog hais tias yuav tau ntxiv ib qho nyiaj rov qab. Cov neeg zov me nyuam yuav tau tsis txhob ntxiv MyWICChildCare cov nyiaj rov qab.



## Yooj Yim Tau Txais Kev Pab

**Pab dawb xwb, muaj kev pab tau koj rau MyWICChildCare nyob qhov koj ncau cuag tau:**

### Kev Pab 24/7

Mus saib [ebtedge.com](http://ebtedge.com) kom siv tau ncaj nraim, 24/7 siv tau koj qhov MyWICChildCare tus as-khauj thiab qhia paub txog kev them nyiaj. Nco ntsoov mus saib Wisconsin Shares Provider Portal kom paub qhov kev pab cuam cov xov tawm tshiab dhau los no.

### Kev Pab Ib Leeg-Tauj-Ib Leeg

Hu rau **1-877-201-7753** yog xav nug txog txhua yam. MyWICChildCare qhov chaw pab cov tswv cuab yuav pab tau koj:

- Qhia paub txog cov npav uas poob lawm, muaj neeg nyiaj, los yog puas tsuaj lawm
- Xyuas tus neeg tau txais kev pab cov keeb kwm them nyiaj yav dhau los
- Nrhiav ib qho them nyiaj los yog tso nyiaj
- Mus muab tau tej ntaub ntawv tseem ceeb

## Cov Kev Coj Ua Tau Zoo

**Ua raws nraim cov lus qhia no los mus txais thiab tswj cov nyiaj them zov me nyuam kom yooj yim:**

### Ua Ntej Tsev Neeg Them Nyiaj

**Pib muab ib daim ntawv teev cov nqi zov me nyuam kom mee rau cov tsev neeg**, xwv lawv thiaj to taub lawv cov luag hauj lwm them nyiaj—thiab qhov muaj nqis ntawm txoj kev zov me nyuam tau zoo.

**Ua kom paub tseeb tias txhua tus to taub koj cov cai hais txog kev them nyiaj**, xws li qhov them txog npaum cas, lub sij hawm tsis pub dhau, lub sij hawm uas ncau tau rau lawv, thiab cov nqi thaum them qeeb.

**Piav hom kev them nyiaj uas koj lees txais**, xws li them online, tuaj them kiag tus neeg kheej, los yog them hauv lub xov tooj.

### Thaum Cov Tsev Neeg Them Nyiaj

**Muab thiab khaws ib daim ntawv cia txhua zaus uas them nyiaj**, thiab hais kom cov tsev neeg khaws cov tw ntawv them nyiaj (receipts) cia nrog lawv tus kheej tej ntaub ntawv.

**Taug qab xyuas kom paub txhua zaus them nyiaj thiab lub sij hawm uas zov tus me nyuam es them nyiaj rau**, kom pab tau koj teb rau ib lo lus nug twg yav tom ntej

### Tom Qab Cov Tsev Neeg Them Nyiaj Lawm

**Hu rau Wisconsin Shares yog hais tias ib tsev neeg them nyiaj ntau tshaj lawm.** Cov neeg zov me nyuam yeej tsis ntxiv MyWICChildCare cov nyiaj, txawm yuav yog tas nrho los yog ib feem, rov qab rau Wisconsin Shares cov tsev neeg.

**Khaws cov ntaub ntawv sau npe zov cia kom yog mus ntxiv tom ntej.** Kev siv ib daim ntawv Sau Npe Nkag/Sau Npe Tawm (Sign In/Sign Out sheet) los mus txheeb cov me nyuam tuaj rau zov tseem yuav tsum tau ua li qub, tab sis cov neeg zov me nyuam tsis tas xa daim foos qhia cov npe tuaj rau zov (Attendance Report Form) ntxiv lawm es thiaj tau nyiaj them rau lawv.