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# Rov kho txoj kev uas koj tau nyiaj them uas yog siv MyWICChildCare kom zoo dua qub

Streamline the way you get paid with MyWICChildCare

Cov npav MyWICChildCare EBT yog txoj kev tshiab kom tau nyiaj them rau txoj kev zov me nyuam zoo rau Wisconsin Shares cov tsev neeg. Wisconsin Department of Children and Families (DCF) muab lub luag hauj lwm them nyiaj tso rau hauv cov tsev neeg ob txhais tes, uas qhov ntawd yog txhais hais tias them nyiaj kom sai dua qub (thiab siv ntaub ntawv tsawg) rau koj qhov lag luam.

## ➡ Ua Ntej Tsev Neeg Them Nyiaj

1. Pib muab ib daim ntawv teev cov nqi zov me nyuam kom mee rau cov tsev neeg

Nws yuav pab cov tsev neeg uas koj ua hauj lwm nrog lawv kom to taub txog qhov muaj nqis ntawm txoj kev zov me nyuam tau zoo, tsis hais qhov nyiaj pab yuav them tau ntau npaum cas.

2. Ua kom paub tseeb tias txhua tus to taub koj cov cai hais txog kev them nyiaj

Sib cev lus mus los kom mee thiab sib tham tsis so hais txog qhov them txog npaum cas, lub sij hawm tsis pub dhau, lub sij hawm uas ncuu tau rau lawv, thiab cov nqi thaum them qeeb.

3. Tham txog kev them nyiaj cov kev xaiv

DCF yuav qhia rau cov tsev neeg kom paub tias yuav siv lawv daim npav tshiab MyWICChildCare li cas. Tsuas kom paub tseeb tias koj tham rau cov tsev neeg hais txog cov kev them nyiaj uas muaj rau ntawd xws li—them online, tuaj them tus kheej los yog them hauv lub xov tooj—xwv lawv thiab xaiv tau qhov yog rau lawv.

## ➡ Thaum Cov Tsev Neeg Them Nyiaj

1. Muab thiab khaws ib daim tw ntawv them nyiaj (receipt) cia txhua zaus uas them nyiaj

Kev muab thiab khaws ib daim luam ntawm txhua daim tw ntawv them nyiaj uas koj muab yog ib txoj kev coj ua lag luam zoo heev. Hais kom cov tsev neeg khaws cov tw ntawv them nyiaj (receipts) cia nrog lawv tus kheej tej ntaub ntawv.

2. Taug qab xyuas kom paub txhua zaus them nyiaj thiab lub sij hawm uas zov tus me nyuam es them nyiaj rau

Kev paub tias thaum twg them nyiaj thiab yog muab siv rau qhov twg yuav pab koj teb tau cov lus nug yav tom ntej.

3. Tsis yoom ceev tsev neeg daim npav MyWICChildCare cia los yog khaws tej lus qhia paub txog lawv daim npav cia

Nws yog ib qho tiv thaiv kev ruaj ntseg thiab kom txhob muaj tej yam ua txhaum cai. Cov neeg zov me nyuam uas paub tias lawv khaws tej lus qhia txog daim npav cia yuav raug muab txiav tu ntawm Wisconsin Shares qhov kev pab cuam.

## ➡ Tom Qab Cov Tsev Neeg Them Nyiaj Lawm

1. Hu rau Wisconsin Shares yog hais tias ib tsev neeg them nyiaj tshaj lawm

Tab sis ua ntej tshaj plaws, tham nrog tsev neeg thiab saib seb koj puas qhia tau thiab/los yog daws tau qhov them nyiaj yuam kev koj tus kheej. Nco ntsoov muab ib daim tw ntawv them nyiaj (receipt) rau txhua zaus them nyiaj.

2. Khaws tej ntaub ntawv cia kom zoo mus ntxiv tom ntej

Kev siv ib daim ntawv Sau Npe Nkag/Sau Npe Tawm (Sign In/Sign Out sheet) los mus txheeb cov me nyuam tuaj rau zov tseem yuav tsum tau ua li qub.

3. Paub Wisconsin Shares tej xov tshiab

Kev paub txog qhov kev pab cuam tej cai tswj thiab cai kav uas muaj tawm tshiab dhau los no yog ib qho tseem ceeb. Kev koom nrog rau Wisconsin Shares qhov kev sau npe kom tau txais ntaub ntawv (mailing list) yog ib txoj kev yooj yim los mus tau txais tej xov muaj tawm tshiab uas koj yuav tau paub. Sau npe rau ntawm [dcf.wisconsin.gov/childcare/cc-email-signup.htm](http://dcf.wisconsin.gov/childcare/cc-email-signup.htm)

## Kev pab yeej nyob qhov koj ncav cuag tau

### Kev pab 24/7

Mus saib [ebtedge.com](http://ebtedge.com) kom siv tau ncav nraim, 24/7 siv tau koj qhov MyWICChildCare tus as-khauj thiab qhia paub txog kev them nyiaj. Nco ntsoov mus saib Wisconsin Shares Provider Portal kom paub qhov kev pab cuam cov xov tawm tshiab.

### Kev Pab Ib Leeg-Tauj-Ib Leeg

Kev pab tsuas yog hu ib tsab xov tooj mus xwb. Rau tej lus nug txog txhua yam, hu rau MyWICChildCare qhov chaw pab cov tswv cuab ntawm 1-877-201-7753.

### Pab tiv thaiv kev dag txhaum cai

Txhawj xeeb tias muaj neeg siv lawv qhov nyiaj pab MyWICChildCare tsis yog los yog txhaum txoj cai? Kev pab tiv thaiv kev dag txhaum cai tsuas siv koj lub sij hawm me ntsis xwb. Hu rau DCF Fraud Hotline ntawm 1-877-302-3728 yog koj xav tias tsam lam muaj neeg siv daim npav MyWICChildCare tsis yog tsis hais yuav yog zoo li cas, los yog sau email [dcfmbchildcarefraud@wisconsin.gov](mailto:dcfmbchildcarefraud@wisconsin.gov) qhia paub txog qhov koj txhawj xeeb txog ntawd. Khaws tau ib daim npav uas poob lawm, muaj neeg nyiaj los yog puas tsuaj lawm? Hu qhia paub rau ntawm 1-877-201-7753.

