



Division of Milwaukee Child Protective Services (DMCPS) works with families to ensure the safety and well-being of children. With its many community partners, DMCPS provides services to families in crisis that help keep children safely in the home. When it is necessary, DMCPS looks to foster and adoptive families to provide appropriate temporary and permanent homes for children who cannot live with their parents.

Division of Milwaukee Child Protective Services is a state agency under the Wisconsin Department of Children and Families.

**Report suspected child abuse
or neglect by calling
414-220-SAFE (7233)**

DCF is an equal opportunity employer and service provider. If you have a disability and need to access this information in an alternate format, or need it translated to another language, please contact (414) 343-5500 or 711 TTY. For civil rights questions call (608) 422-6889 or 711 TTY (Toll Free).

DMCPS State Staff

Access Unit (Receives reports of abuse / neglect)
Initial Assessment Units (Assesses reports.) Administration
635 North 26th Street
Milwaukee, WI 53233
(North 26th Street and Wisconsin Avenue)
Phone (414) 343-5500
Web address:
<http://DCF.wisconsin.gov/mcps>

Children's Hospital of Wisconsin

Ongoing Case Management
Intensive In-Home Services
Foster Parent Licensing / Support
620 S. 76th. Street, Suite 120
West Allis, WI 53214
Phone: (414) 453-1400
Web address: www.childrenswi.org

Wellpoint Care Network

Ongoing Case Management Intensive In-Home Services Foster Parent Licensing/Support
8901 W. Capitol Drive Milwaukee, WI 53222
Phone: (414) 463-1880
Web address: www.wellpointcare.org

Professional Services Group (PSG)

1126 South 70th Street, Suite N200
West Allis, WI 53214
Phone: (414) 475-4200
Web address: www.psgcip.com

Milwaukee County Behavioral Health Services

Family Intervention and Support Services
9201 W. Watertown Plank Road, Suite 408
Milwaukee, WI 53226
Phone: (414) 257-4319



Division of Milwaukee Child Protective Services



Serving Families in Milwaukee County

The following services are within the legal jurisdiction of the Division of Milwaukee Child Protective Services (DMCPS). Some are provided directly by DMCPS; others are contracted to the agencies listed. Child welfare services are initiated to provide the immediate protection of children.

Access

Division of Milwaukee Child Protective Services This unit takes referrals on cases of alleged child abuse/neglect from the public. The (414) 220-SAFE line is answered 24 hours, every day. Access workers screen calls to determine if the report meets the state standards of abuse or neglect. Those reports screened in for a safety assessment are assigned a response time before forwarding the case to the Initial Assessment unit.

Initial Assessment

Division of Milwaukee Child Protective Services Initial Assessment staff conduct a safety assessment of the child during a visit at the child's school, home, or other location. They also determine if the alleged maltreatment has occurred. The Initial Assessment specialist interviews the family and others involved with the child to get a complete picture of family functioning and identify current and impending dangers. Services to ensure the safety of the child will be put into place in the home if the child is found to be unsafe. If the parent cannot or will not control for safety, the child may be taken into temporary physical custody.



Case Assignment & Placement

Professional Services Group

When DMCPS determines that a family needs help to keep children safe, a case is transferred from Initial Assessment to the assigned Case Management agency. The Placement Unit assigns the case to a partner agency. If the child is going to be placed in out-of-home care, the Placement Unit also provides the agency with the needs of the child or sibling group so that a suitable foster family can be located. If the child is to be placed with relatives, which is preferred, background checks will be done to ensure the relative's home is a safe place for the child. A relative search will also be done so relatives can be notified that the child has come into care.

Case Management: In-Home Services

Children's Wisconsin & Wellpoint Care Network

In-Home Services are provided when a safety threat is identified but the assessment determines the children can remain in the home with services in place to address the safety issues. DMCPS' partners collaborate with families to provide services and supports to address issues that may put the child at risk. An In-Home Services Case Manager regularly visits the home to work with the family.

Case Management: Ongoing Services

Children's Wisconsin & Wellpoint Care Network

When a child's safety cannot be maintained in the home, court intervention is sought to place the child in out-of-home care. These cases are monitored by Case Managers who ensure the family has regular visits with their children and the services and supports they need to work towards reunification. The Case Manager also supports the out-of-home care placement to ensure the needs of the child are met. Post reunification services are offered to families for up to one year after the court case closes. If reunification cannot be achieved, the Case Manager works to identify other permanency options for the child.

Staff Development and Foster Parent Training

Milwaukee Child Welfare Partnership for Professional Development – Helen Bader School of Social Welfare

The Helen Bader School of Social Welfare at the University of Wisconsin–Milwaukee partners with DMCPS to provide both staff development and foster parent training.

Milwaukee Family Intervention Services (MFIS)

Community Advocates

MFIS serves caregivers (biological parents, legal guardians or other adults providing care for the youth) and youth (aged 10-17), living in Milwaukee County, who are experiencing behavioral concerns, truancy issues, academic related problems, runaway behavior, and other conflicts between the caregiver and child.

Kinship Care

Professional Services Group (PSG)

Families caring for children of relatives may be eligible to receive financial assistance. Kinship Care representatives visit the home to learn why the child is not living with the parent and identify services needed. DMCPS and PSG administer the program in Milwaukee County.

Independent Living

Children's Wisconsin & Wellpoint Care Network

Youth ages 14 and older who have been in court-ordered out-of-home care for a minimum of six months are eligible for independent living services as part of Case Management. Services are youth-driven and ensure youth can live independently. When a youth exits out-of-home care after 18 or in another qualifying way, they are eligible to receive voluntary programming through Transitional Resource Agencies (TRA) who provides support with housing, education, employment, health, and caring connections. Qualifying youth are eligible for TRA until the age of 23.