

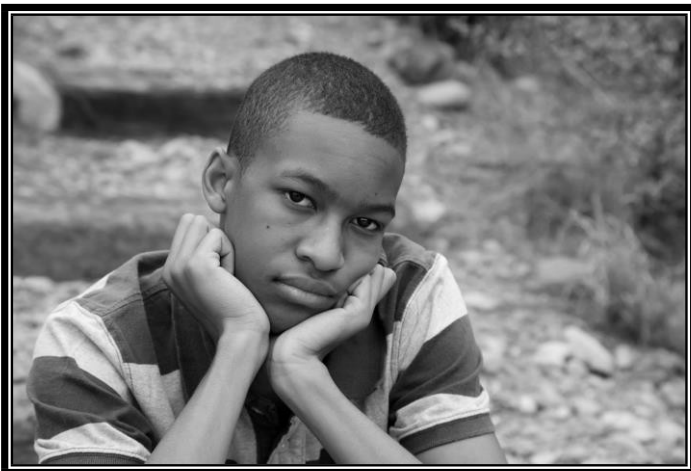
## DAWS TEEB MEEM

Division of Milwaukee Child Protective Services (DMCPS), nrog rau nws cov chaw koom khiav hauj lwm ua ke, muaj pluaj siab los mus muab cov kev pab kom zoo tshaj plaws rau cov me nyuam thiab tsev neeg uas ua hauj lwm nrog peb.

**Yog koj tsis txaus siab** txog tej hauj lwm peb ua, thov nrog peb cov neeg tuav num tham txog qhov koj tsis txaus siab ntawd. Ntau zaus, peb pom tias kev piav thiab tham kom to taub txog qhov uas peb tau ua ntawd xwb cia li daws tau qhov teeb meem lawm los kuj muaj.

**Yog koj xav tias koj cov cai los yog cov cai ntawm ib tus me nyuam tau raug yuam cai**, los yog luag tsis pub lub sij hawm rau koj ua koj tes num, koj yuav ua daim ntawv tsis txaus siab los tau. Yuav tsis muaj dab tsi los tawm tsam koj, koj cov me nyuam, los yog cov me nyuam uas koj saib vim koj tau ua daim ntawv tsis txaus siab.

DMCPS kev ua hauj lwm ua ke nrog zej zog tseem muaj siab xav paub ntxiv txog koj tej tswv yim seb yuav ua li cas peb thiaj li pab tau cov tsev neeg nyob hauv Milwaukee County kom zoo dua qub ntxiv.



**Cov tsev neeg thiab lawv cov neeg pab tswv yim ua hauj lwm nrog DMCPS muaj cai ua daim ntawv tsis txaus siab txog tej hauj lwm uas tau ua los lawm los yog cia li tsis ua.**

Thaum twg los tau, **koj yuav xub pib hais qhov koj tsis txaus siab txog DMCPS qhov kev pab cuam uas koj tau nrog ua hauj lwm ua ke ntawd.**

Cov tsev neeg mas tau muab faib rau cov neeg leg dej num nyob ntau qhov kev pab cuam. Tab sis txhua tus neeg leg dej num yeej muaj ib daim card qhia seb nws ua hauj lwm rau qhov kev pab cuam twg. Koj yuav pib hu rau tus uas muaj npe nyob rau ntawm daim card. Yog koj tsis muaj daim card thiab tsis paub tus neeg leg dej num uas tau muab lub luag hauj lwm rau nws kom nws ua tus pab koj, hu rau DMCPS (414) 343-5500.. Saib tus naj npawb uas muab teev nyob rau phab txuas ntxiv mus.

Thaum koj ntsib nrog tus neeg leg dej num, qhia rau nws paub txog qhov teeb meem uas koj muaj. **Yog qhov teeb meem muab daws tsis raws li qhov koj txaus siab, thov kom muab qhov teeb meem xa ntxiv mus rau tus saib xyuas (supervisor).** Tus saib xyuas yuav hu rau koj tsis pub dhau 48 teev thiab yuav pab daws qhov teeb meem no. Yog tus saib xyuas daws tsis tau, nws yuav muab qhov teeb meem xa mus rau cov thawj tswj theem siab pab muab daws kom tiav.

Tus saib xyuas kuj yuav thov kev pab los ntawm **DMCPS tus kws paub txog neeg tau txais kev pab cov cai.** Los yog koj hu rau tus kws paub txog neeg tau kev pab cov cai koj tus kheej tom qab ua hauj lwm nrog tus saib xyuas ntawm (414) 220-7064.

Yog tom qab tham nrog DMCPS tus kws paub txog neeg tau txais kev pab cov cai, koj tseem tsis txaus siab thiab, koj yuav coj tau koj qhov teeb meem tsis txaus siab mus rau tus tswj hwm ntawm Chav Saib Xyuas Kev Nyab Xeeb thiab Kev Ruaj Ntseg uas yog hu rau (608) 266-8787.

Yog xav paub ntxiv txog DMCPS mus saib  
<http://dcf.wisconsin.gov/mcps/>

## Division of Milwaukee Child Protective Services

Chav Mus Cuag Tau (Txais cov ntawv qhia paub txog kev tsim txom/tsis saib tsis xyuas.)

Chav Teev Ntawv Txheeb Xyuas (Kev tshawb nug cov ntawv qhia paub.)

Fab Kev Tswj Hwm

635 North 26<sup>th</sup> Street, Milwaukee, WI, 53233

(26th Street and Wisconsin Ave.)

<https://dcf.wisconsin.gov/>

Phone: (414) 343-5500

## SaintA

Kev Tswj Tus Tau Txais Kev Pab Tej Ntaub Ntawv thiab Cov Kev Pab Hauv Tsev Mus Tsis Tu

Kev Muaj Niam Qhuav Txiv Qhuav Pab Tu thiab Kev Saws Me

Nyuam, Muab Ntaub Ntawv Tso Cai, thiab Muab Kev Pab

Txhawb 6737 W. Washington St., Suite 4400, West Allis, WI

53214 Phone: (414) 463-1880

Web address: [www.sainta.org](http://www.sainta.org)

## Children's Hospital of Wisconsin Community Services

Kev Tswj Tus Tau Txais Kev Pab Tej Ntaub Ntawv thiab Cov Kev Pab Hauv Tsev Mus Tsis Tu

Kev Muaj Niam Qhuav Txiv Qhuav Pab Tu thiab Kev Saws Me

Nyuam, Muab Ntaub Ntawv Tso Cai, thiab Muab Kev Pab

Txhawb 620 South 76<sup>th</sup> St., Suite 120, West Allis, WI 53214

Phone: (414) 453-1400

Web address: [www.chw.org](http://www.chw.org)

Nyob hauv Milwaukee County, yog xav qhia paub tsam yog tsim txom los yog tsis saib xyuas me nyuam, hu rau (414) 220-SAFE (7233).

DCF yog ib tus tswv hauj lwm thiab ib qhov chaw muab kev pab cuam muaj vaj huam sib luag rau sawv daws. Yog koj muaj ib tus mob xiam oob qhab thiab xav tau cov ntaub ntawv no ua lwm hom kom koj nyeem tau, los yog xav kom muab txhais ua lwm hom lus, thov hu rau (414) 343-5500 or 711 TTY.

Rau cov lus nug txog neeg cov cai hu rau (608) 422-6889 los yog 711 TTY (Hu Dawb).

DCF-P-PFS4104-H (R. 04/2017) (T. 04/2017)

# DAWS T E E B ME EM

## Complaint Resolution



## Division of Milwaukee Child Protective Services

