Your Guide to Parent Resources

Resources at [dcf.wisconsin.gov](http://dcf.wisconsin.gov) (Most public libraries offer free Internet access.)

1. **Child Support Online Services (CSOS)**
   The Child Support Online Services site is a secure area of our web site, which allows you to:
   - See payments made this year and last year on your court case.
   - See balances owed.
   - Print payment coupons.
   - See appointments and hearings scheduled for your case.
   - See enforcement actions taken on your case.
   - Update your address and phone number.

   CSOS is updated every night except Sunday.

2. **Information for Parents**
   Our web site ([dcf.wisconsin.gov/cs/home](http://dcf.wisconsin.gov/cs/home)) provides:
   - Topics for parents receiving support.
   - Topics for parents paying support.
   - Calculators, tables, and worksheets to help estimate support amounts.
   - Debit card information.
   - Phone numbers and addresses for local child support agencies and clerks of court.
   - Links to local child support agency websites.
   - Information about court orders.
   - Links to online payment options.
   - Application forms for direct deposit and for child support services.
   - Tax information for parents (February – July) - includes the Earned Income Credit, Child Tax Credit, and links to the IRS Injured Spouse form.
   - Links to the State Court website, which allows you to access forms, the Pro Se (do-it-yourself) Center, and Legal Services.
   - Links to the websites listed below.
   - Links to a variety of brochures on child support topics.

   To order or print child support publications, go to [http://dcf.wisconsin.gov/cs/publications-ordering](http://dcf.wisconsin.gov/cs/publications-ordering)

3. **Other Telephone Numbers & Websites**
   - **KIDS Information Line** - information on your last two payments and how to sign up for direct deposit
     Toll free: (800) 991-5530
     TTY (toll free): (877) 209-5209
- **Local Child Support Agencies**
  
  Phone Numbers and Addresses ........................................ listed under “County Government” or Tribal name
  
  Links to Local Agency Websites ........................................................ http://dcf.wisconsin.gov/cs/agencylist

- **Early Care and Education**
  
  Child Care Assistance (WI Shares program) ................................................................. (608) 261-6317
  
  Child Care Regulation and Licensing ................................................................. (608) 266-9314
  
  Website ........................................................................................................................ dcf.wisconsin.gov/childcare

- **Job Centers**
  
  Phone (toll free) ....................................................................................................................... (888) 258-9966
  
  Website ................................................................................................................................. www.wisconsinjobcenter.org/directory

- **Department of Health Services** - BadgerCare Plus, SSI Caretaker Supplement, and SNAP (food stamp) programs
  
  Phone (toll-free voice/TDD) .............................................................................................. (800) 362-3002
  
  Website ............................................................................................................................... dhs.wisconsin.gov

- **Wisconsin State Law Library**
  
  Website ............................................................................................................................... wilawlibrary.gov

- **University Extension Offices** - parenting information for parents and grandparents
  
  Phone ................................ listed in the “Business Section,” under University of Wisconsin, Extension
  
  Websites ............................................................................................................................... www.uwex.edu/ces/flp
  
  ................................................................................................................................................. http://fyi.uwex.edu/topic/family/

- **Children’s Trust Fund** - parenting kits and information about family resource centers
  
  Phone (toll free) ....................................................................................................................... (866) 640-3936

- **Front Door to Wisconsin’s Affordable Housing** - find affordable housing in Wisconsin
  
  Website ................................................................................................................................. http://www.wahaonline.org/quick-links/

The Department of Children and Families is an equal opportunity employer and service provider. If you have a disability and need to access services, receive information in an alternate format, or need information translated to another language, please call the Child Support program at 608-422-6250. Individuals who are deaf, hard of hearing or have a speech or sight disability can use the free Wisconsin Relay Service (WRS) – 711 to contact the department.