

Your Guide to Parent Resources

Resources at dcf.wisconsin.gov (Most public libraries offer free Internet access.)

1. Child Support Online Services (CSOS)

The [Child Support Online Services](http://dcf.wisconsin.gov/cs) site is a secure area of our web site, which allows you to:

- See payments made this year and last year on your court case.
- See balances owed.
- Print payment coupons.
- See appointments and hearings scheduled for your case.
- See enforcement actions taken on your case.
- Update your address and phone number.

CSOS is updated every night except Sunday.

2. Information for Parents

Our web site (dcf.wisconsin.gov/cs/home) provides:

- Topics for parents receiving support.
- Topics for parents paying support.
- Calculators, tables, and worksheets to help estimate support amounts.
- Debit card information.
- Phone numbers and addresses for local child support agencies and clerks of court.
- Links to local child support agency websites.
- Information about court orders.
- Links to online payment options.
- Application forms for direct deposit and for child support services.
- Tax information for parents (February – July) - includes the Earned Income Credit, Child Tax Credit, and links to the IRS Injured Spouse form.
- Links to the State Court website, which allows you to access forms, the *Pro Se* (do-it-yourself) Center, and Legal Services.
- Links to the websites listed below.
- Links to a variety of brochures on child support topics.

To order or print child support publications, go to <http://dcf.wisconsin.gov/cs/publications-ordering>

3. Other Telephone Numbers & Websites

- **KIDS Information Line** - information on your last two payments and how to sign up for direct deposit
Toll free(800) 991-5530
TTY (toll free).....(877) 209-5209
- **Local Child Support Agencies**
Phone Numbers and Addresses listed under “County Government” or Tribal name
Links to Local Agency Websites <http://dcf.wisconsin.gov/cs/agencylist>
- **Early Care and Education**
Child Care Assistance (WI Shares program)(608) 261-6317
Child Care Regulation and Licensing(608) 266-9314
Website dcf.wisconsin.gov/childcare
- **Job Centers**
Phone (toll free)(888) 258-9966
Website..... www.wisconsinjobcenter.org/directory
- **Department of Health Services** - BadgerCare Plus, SSI Caretaker Supplement, and SNAP (food stamp) programs
Phone (toll-free voice/TDD)(800) 362-3002
Website..... dhs.wisconsin.gov
- **Wisconsin State Law Library**
Website..... wilawlibrary.gov
- **University Extension Offices** - parenting information for parents and grandparents
Phone..... listed in the “Business Section,” under University of Wisconsin, Extension
Websites www.uwex.edu/ces/flp
..... <http://fyi.uwex.edu/topic/family/>
- **Children’s Trust Fund** - parenting kits and information about family resource centers
Phone (toll free)(866) 640-3936
- **Front Door to Wisconsin’s Affordable Housing** - find affordable housing in Wisconsin
Website..... www.wifrontdoor.org/



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