



# Your Guide to Parent Resources

**Resources at [dcf.wisconsin.gov](http://dcf.wisconsin.gov)** (Most public libraries offer free Internet access.)

## 1. Child Support Online Services (CSOS)

The [Child Support Online Services](http://dcf.wisconsin.gov/cs) site is a secure area of our web site, which allows you to:

- See payments made this year and last year on your court case.
- See balances owed.
- Print payment coupons.
- See appointments and hearings scheduled for your case.
- See enforcement actions taken on your case.
- Update your address and phone number.

CSOS is updated every night except Sunday.

## 2. Information for Parents

Our web site ([dcf.wisconsin.gov/cs/home](http://dcf.wisconsin.gov/cs/home)) provides:

- Topics for parents receiving support.
- Topics for parents paying support.
- Calculators, tables, and worksheets to help estimate support amounts.
- Debit card information.
- Phone numbers and addresses for local child support agencies and clerks of court.
- Links to local child support agency websites.
- Information about court orders.
- Links to online payment options.
- Application forms for direct deposit and for child support services.
- Tax information for parents (February – July) - includes the Earned Income Credit, Child Tax Credit, and links to the IRS Injured Spouse form.
- Links to the State Court website, which allows you to access forms, the *Pro Se* (do-it-yourself) Center, and Legal Services.
- Links to the websites listed below.
- Links to a variety of brochures on child support topics.

To order or print child support publications, go to [dcf.wisconsin.gov/cs/publications-ordering](http://dcf.wisconsin.gov/cs/publications-ordering)

## 3. Other Telephone Numbers & Websites

- **KIDS Information Line** - information on your last two payments and how to sign up for direct deposit  
Toll free ..... (800) 991-5530  
TTY (toll free) ..... (877) 209-5209
- **Local Child Support Agencies**  
Phone Numbers and Addresses ..... listed under “County Government” or Tribal name  
Links to Local Agency Websites ..... [dcf.wisconsin.gov/cs/agencylist](http://dcf.wisconsin.gov/cs/agencylist)
- **Early Care and Education**  
Child Care Assistance (WI Shares program) ..... (608) 261-6317  
Child Care Regulation and Licensing ..... (608) 266-9314  
Website ..... [dcf.wisconsin.gov/childcare](http://dcf.wisconsin.gov/childcare)

- **Job Centers**  
 Phone (toll free) ..... (888) 258-9966  
 Website..... [wisconsinjobcenter.org/directory](http://wisconsinjobcenter.org/directory)
- **Department of Health Services** - BadgerCare Plus, SSI Caretaker Supplement, and SNAP (food stamp) programs  
 Phone (toll-free voice/TDD) ..... (800) 362-3002  
 Website..... [dhs.wisconsin.gov](http://dhs.wisconsin.gov)
- **Wisconsin State Law Library**  
 Website..... [wilawlibrary.gov](http://wilawlibrary.gov)
- **University Extension Offices** - parenting information for parents and grandparents  
 Phone.....listed in the “Business Section,” under University of Wisconsin, Extension  
 Websites..... [parenting.extension.wisc.edu/](http://parenting.extension.wisc.edu/)  
 ..... [extension.wisc.edu/family/](http://extension.wisc.edu/family/)
- **Children’s Trust Fund** - parenting kits and information about family resource centers  
 Phone (toll free) ..... (866) 640-3936
- **Front Door to Wisconsin’s Affordable Housing** - find affordable housing in Wisconsin  
 Website..... [www.wahaonline.org/quick-links/](http://www.wahaonline.org/quick-links/)

The Department of Children and Families is an equal opportunity employer and service provider. If you have a disability and need to access services, receive information in an alternate format, or need information translated to another language, please call the Child Support program at 608-422-6250. Individuals who are deaf, hard of hearing or have a speech or sight disability can use the free Wisconsin Relay Service (WRS) – 711 to contact the department.