Your Guide to Parent Resources

Resources at [dcf.wisconsin.gov](http://dcf.wisconsin.gov) (Most public libraries offer free Internet access.)

1. Child Support Online Services (CSOS)
The [Child Support Online Services](http://dcf.wisconsin.gov) site is a secure area of our web site, which allows you to:
   - See payments made this year and last year on your court case.
   - See balances owed.
   - Print payment coupons.
   - See appointments and hearings scheduled for your case.
   - See enforcement actions taken on your case.
   - Update your address and phone number.

CSOS is updated every night except Sunday.

2. Information for Parents
Our web site ([dcf.wisconsin.gov/cs/home](http://dcf.wisconsin.gov/cs/home)) provides:
   - Topics for parents receiving support.
   - Topics for parents paying support.
   - Calculators, tables, and worksheets to help estimate support amounts.
   - Debit card information.
   - Phone numbers and addresses for local child support agencies and clerks of court.
   - Links to local child support agency websites.
   - Information about court orders.
   - Links to online payment options.
   - Application forms for direct deposit and for child support services.
   - Tax information for parents (February – July) - includes the Earned Income Credit, Child Tax Credit, and links to the IRS Injured Spouse form.
   - Links to the State Court website, which allows you to access forms, the Pro Se (do-it-yourself) Center, and Legal Services.
   - Links to the websites listed below.
   - Links to a variety of brochures on child support topics.

To order or print child support publications, go to [http://dcf.wisconsin.gov/cs/publications-ordering](http://dcf.wisconsin.gov/cs/publications-ordering)
3. Other Telephone Numbers & Websites

- **KIDS Information Line** - information on your last two payments and how to sign up for direct deposit
  Toll free ................................................................................................. (800) 991-5530
  TTY (toll free) ........................................................................................... (877) 209-5209

- **Local Child Support Agencies**
  Phone Numbers and Addresses ................................................................. listed under “County Government” or Tribal name
  Links to Local Agency Websites .............................................................. [http://dcf.wisconsin.gov/cs/agencylist](http://dcf.wisconsin.gov/cs/agencylist)

- **Early Care and Education**
  Child Care Assistance (WI Shares program) ................................................. (608) 261-6317
  Child Care Regulation and Licensing ............................................................ (608) 266-9314
  Website ........................................................................................................ [dcf.wisconsin.gov/childcare](http://dcf.wisconsin.gov/childcare)

- **Job Centers**
  Phone (toll free) ............................................................................................ (888) 258-9966
  Website ........................................................................................................... [www.wisconsinjobcenter.org/directory](http://www.wisconsinjobcenter.org/directory)

- **Department of Health Services** - BadgerCare Plus, SSI Caretaker Supplement, and SNAP (food stamp) programs
  Phone (toll-free voice/TDD) ........................................................................... (800) 362-3002
  Website ........................................................................................................... [dhs.wisconsin.gov](http://dhs.wisconsin.gov)

- **Wisconsin State Law Library**
  Website ......................................................................................................... [wilawlibrary.gov](http://wilawlibrary.gov)

- **University Extension Offices** - parenting information for parents and grandparents
  Phone .............................................................................................................. listed in the “Business Section,” under University of Wisconsin, Extension
  Websites .................................................................................................... [www.uwex.edu/ces/flp](http://www.uwex.edu/ces/flp)
  ............................................................................................................. [http://fyi.uwex.edu/topic/family/](http://fyi.uwex.edu/topic/family/)

- **Children’s Trust Fund** - parenting kits and information about family resource centers
  Phone (toll free) .............................................................................................. (866) 640-3936

- **Front Door to Wisconsin’s Affordable Housing** - find affordable housing in Wisconsin
  Website ......................................................................................................... [www.wifrontdoor.org](http://www.wifrontdoor.org)

DCF is an equal opportunity employer and service provider. If you have a disability and need to access this information in an alternate format, or need it translated to another language, please call (608) 266-9909 or 711 TTY (Toll Free). For civil rights questions, call (608) 422-6889 or 711 TTY (Toll Free).