



201 East Washington Avenue, Room E200
P.O. Box 8916
Madison, WI 53708-8916
Telephone: 608-266-8787
Fax: 608-266-5547

Governor Scott Walker
Secretary Eloise Anderson

Division of Safety and Permanence

March 24, 2014

Outagamie County Citizen Review Panel
Rosemary Davis, Director
Outagamie County Department and Health and Human Services
401 South Elm Street
Appleton, WI 54911

Dear Rosemary:

Thank you for your timely submission of the Outagamie County Citizen Review Panel (CRP) report. This letter responds to the citizen review panel annual report requirement in the Federal Child Abuse Prevention and Treatment Act (CAPTA).

The Outagamie County citizen review panel submitted one recommendation to improve child protection services at the State level. A brief summarized statement of the recommendation and the Department of Children and Families, Division of Safety and Permanence (DSP) response follows:

Improved communication between the DCF and county agencies to address problems such as those faced during the rollout of the CPS Ongoing Services Standards

In response, the Department agrees that it is important to maintain strong and open communication with county child welfare agencies, especially during the rollout of new initiatives. The adoption of the revised Ongoing Standards strengthened our state child welfare system by incorporating best practices and consistency across the state. However, we recognize that there were some weaknesses in coordination among the communication, technology changes, training, and policy issuance components of the initiative. We have worked on improving the communication with counties and coordination in new initiatives undertaken since then.

Thank you for your continued dedication and efforts to improve child protective services at the state and local levels. Please contact me if you have any questions or would like to discuss these responses to your panel's recommendations.

Sincerely,

A handwritten signature in blue ink that reads "Fredi-Ellen Bove".

Fredi-Ellen Bove
Administrator