

# Wisconsin Shares MyWIChildCare Parent Bulletin

Improving the way your family pays for child care

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## Do You Know Your Monthly Child Care Costs?

Ask your child care provider for a written agreement that spells out your costs, your child care schedule, and payment due dates. Ask your child care provider for a bill that tells you how much to pay.

The MyWIChildCare EBT card puts the power to pay in your hands. You are the customer!

**Need more information about your MyWIChildCare card?**

Visit <https://dcf.wisconsin.gov/mywchildcare>

## Never Wait in Line Again to Request Child Care Authorization Changes!



Do you know about the Department of Children and Families' Parent Portal website that provides you access to everything related to your child care authorization? In late 2017 the website will be upgraded to let you submit information regarding your child care needs to your child care worker. You can get to the Parent Portal at: <https://mywchildcareparents.wisconsin.gov>. Use your ACCESS account ID and password to log in to the Parent Portal.

With the click of a mouse or a touch on your smartphone screen, you can:

- See your authorization notices
- See the number of hours and amounts of subsidy at each provider for each child on your case
- Check your subsidy balance and track payments you make to your provider
- Go to the FIS website <http://www.ebtedge.com> to check your balance or make a payment to your provider

In late 2017, you can:

- Request a new authorization for child care
- Request a change to a current authorization if your schedule changes or if you need to change providers
- End an authorization if your child no longer needs child care.
- Track the progress of the requests you make. All requests entered into the portal will be date- and time-stamped to ensure your needs are met timely.

Visit the [Parent Portal website](#) and add it to your favorites today!

## Why Did Child Care Funds Drop Off My Card?



The MyWIChildCare card is loaded with a monthly amount for child care expenses based on your authorizations. The subsidy is intended to be used the month it is put on the card. Unspent funds will carry over into the next month, but any funds not spent within 90 days will drop off from the card. The payment system works on a last in – first out cycle. For example, if you make a payment in June, the funds loaded in June are used first, even if you still have funds on the card from May. You need to use all of the June funds before May funds will be used. Learn more at: <https://dcf.wisconsin.gov/mywchildcare/parents/parent-tips>



**DCF is now on Twitter! @WisDCF Watch for helpful child care subsidy information.**

