

## High Five! 5 Things Wisconsin Shares Families Need to Know About Rule Changes



Changes were made in the Wisconsin Shares Program rules.

Here are 5 things you should know about the changes:



1. Parents receiving Wisconsin Shares should not pay more than private pay parents, unless the difference is because of the child's age or special needs.
2. Child care providers cannot require parents to tell them their subsidy account balance.
3. Child care providers cannot require parents to give them their MyWICChildCare EBT card, account number, or personal identification number (PIN).
4. Child care providers cannot have a photocopy, photo, or other image of a family's MyWICChildCare EBT Card.
5. Child care providers must keep a written payment agreement for each parent receiving Wisconsin Shares. More information is in the "Provider/Parent Agreement" article.

## New Provider/Parent Payment Agreement



Beginning in June 2018, child care providers must have a written payment agreement for parents receiving Wisconsin Shares. You and your provider will complete the agreement form.

The form has information about:

- Provider prices
- When the provider is open and closed
- Discounts or scholarships
- When you should make payments
- Days when the provider will be closed and how the provider expects to be paid when they are closed
- Payment expectations when a child has a planned or unplanned absence
- What you and your provider will do if a child is no longer enrolled



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## Just Say No!

If your child care provider asks you to give them your MyWICChildCare card so they can keep it with them, **JUST SAY NO!** Providers are not allowed to keep your card, account number, PIN, or any kind of picture of your card.



If the provider takes your card and keeps it, please contact [DCFMBCHILDCAREFRAUD@wisconsin.gov](mailto:DCFMBCHILDCAREFRAUD@wisconsin.gov), or click the "Report Fraud" button on the DCF website right away! It is also important to know that you cannot voluntarily give your card to your provider.

