



MILWAUKEE COUNTY  
**BEHAVIORAL HEALTH**  
DIVISION

**S** ERVICE  
**A** CCESS TO  
**I** NDEPENDENT  
**L** IVING

9201 West Watertown Plank Road  
Milwaukee, WI 53226

Phone: 414-257-8095

Fax: 414-454-4242

Milwaukee County  
Behavioral Health Division – S.A.I.L.  
9455 W. Watertown Plank Road  
Milwaukee, WI 53226

## Vision / Mission of the Behavioral Health Division

The **VISION** of the Milwaukee County Behavioral Health Division is that the citizenry function at optimal levels of physical and mental health, and individuals who have mental illness are full and equal members of the community. As such, the system shall provide individuals who have mental illness the support and the means to pursue success in the way they choose to live, learn, work and play.

It is the **MISSION** of the mental health system serving the people of Milwaukee County to develop, coordinate and provide multiple resources to help achieve this VISION.

## What is S.A.I.L.?

*SAIL* is the central access point for Milwaukee County residents requiring long term community support. Services accessed through SAIL include: **Residential Services, Community Support Programs, Case Management, Day Treatment and Work Service Programs.**

In addition to the above, SAIL administers the following services: Flexible Resource (SAM), HCRI, Safe Haven, Shelter Plus Care, nursing home approvals, and the Community Options Program.

## Whom Do We Serve

The target group for these services are individuals who are between 18 and 60 years old and have a **primary and serious mental illness** and have not been adequately served through traditional outpatient services.

## How to Refer to S.A.I.L.

For mental health professionals making referrals for long-term support services the following information is requested:

- Completed SAIL Assessment (if needed, training will be provided on how to complete this tool)
- Psychiatric/psychological evaluation completed within 1 year of the referral date
- Updated/current social service data base or psychosocial assessment
- Current hospitalization initial assessment, if applicable
- Copies of hospital and treatment discharge summaries
- Treatment Plan Review Summaries in the last year

To initiate a referral, the assigned mental health professional should complete and collect the above listed items and mail to SAIL at 9455 Watertown Plank Road, Milwaukee, WI 53226 or FAX at (414) 454-4242. For non-mental health professionals wishing to refer to SAIL, please call SAIL at 257-8095 for further instructions on how to proceed.

After the initial screening of the SAIL referral, a SAIL Care Coordinator may initiate contact with the referrant and the consumer to clarify service needs. The referring party is responsible for developing an interim service plan. A decision letter will be sent to the referent indicating the authorized services.