

Case Management Contracts

Information for MCWPC – February 2026

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Wisconsin Department of Children and Families

Discussion Today

- Case Management Program Overview
- Scope
- Feedback Opportunities



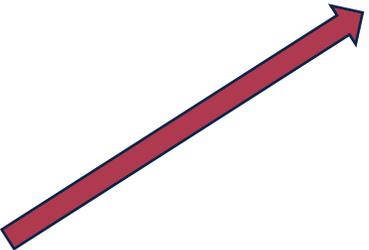
Procurement Information – State of Wisconsin DCF

- All procurement opportunities are posted
 - <https://dcf.wisconsin.gov/doingbusinesswith/anticipatedprocurements>
- DMCPS able to accept feedback and through *EOB 03/04/2026*
 - Any other questions, comments, concerns can be directed to procurement after this date
 - dcfprocurement@wisconsin.gov
- Anticipated RFP release in Q4 2026
 - Expect Proposer's Conferences after release of RFP



DMCPS Structure

- DMCPS provides directly:
 - Access
 - Initial Assessment
- DMCPS contracts for:
 - **Case Management services**
 - Out-of-Home Care Placements (foster care, group home, residential care centers, supervised independent living, etc.)
 - Prevention Programs (Milwaukee Family Intervention Services, Stronger Families)
 - Etc.



*In Scope for
today's
discussion*



Program Scope – CM Contract

- Case management – *currently provided by Wellpoint Care Network and Children’s Wisconsin*
 - In-home case management services
 - Ongoing case management services
- Foster Care Licensing and Recruitment – *currently provided by Wellpoint Care Network and Children’s Wisconsin*
 - Licensing of general foster homes
 - Licensing of relative and like-in homes
 - Licensing for adoption approval



Outside of Program Scope

- Wisconsin Statutes (Chapter 48, Chapter 57, etc.)
- Wisconsin Child Welfare Standards
 - Safety Standards
 - Ongoing Service Standards
- Court forms and proceedings
- Other DCF contracts that work within child welfare



Within Program Scope

- Program Design
- DMCPS specific policies and practices
 - Procedures to meet Standards
 - Missing from Care requirements
 - Expectations above Standards
 - Increased frequency of Face-to-Face interactions for children age 4 and under
 - Increased frequency of Face-to-Face interactions for licensed general foster homes when children are placed by licensing worker
 - Quicker timelines for documentation of case information in eWiSACWIS
 - Expectations for practice
 - Higher Level of Care Procedures for Residential Care Center placements to reduce number of youth in HLOCs



Current Programming in CM Contract

- In-Home Program
 - Child Safety, Safety/Control Services, Change-Oriented Services
- Out-of-Home Care Case Management (FCM, OCM, CWCM)
 - Child Safety, Case Planning and Delivery, TPR/Adoption, Independent Living Services, Court-Ordered Kinship
- Licensing of Foster Homes (not treatment foster care)
- Recruitment of Foster Homes
- Permanency Consultation Program
- Agency-Based Healthcare Professionals (nursing-type support for cases)
- After-Hours Support (non-business hours responses)
- Substance Abuse Block Grant (SABG)
- Continuous Quality Improvement



Information DMCPs is seeking

- Experiences clients, shareholders, or the community has had with case management that they would like to see replicated, changed or replaced?
- Any additional expectations that should be required of case management?
- Models for practice from other jurisdictions DMCPs should consider.

Any information collected *may* be used in the development of the new procurement, in policies, or in practice.



Questions?

Contact: Lauren Washington

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FEEDBACK ONLY OPEN UNTIL MARCH 4th, 2026



Feedback Survey

- Link: <https://www.surveymonkey.com/r/273D799>
- QR Code

