

Division of Milwaukee Child Protective Services Independent Monitoring Report

2022 Annual Report January - December 2022

Published March 2023

Executive Summary and Highlights

The Wisconsin Department of Children and Families (DCF) and its Division of Milwaukee Child Protective Services (DMCPS) are focused on achieving long-lasting results that improve the safety, permanency and well-being of children and families in Milwaukee County. Therefore, DCF and DMCPS have identified and implemented strategic actions to enhance performance in these outcomes and to support the workforce. DCF is committed to reporting information on these areas semi-annually¹. During the twelve-month period from January through December 2022, DMCPS performed the following:

Access and Initial Assessment

- **14,014** Child Protective Service (CPS) Reports were received, of which **6,692** (**47.8**%) were screened-in for further assessment / investigation.
- A total of **6,204** Initial Assessments and **107** Independent Investigations were completed.

Safety

- The child welfare agencies made face-to-face contact on **18,996** (**94.4**%) of the expected **20,126** (cumulative total) monthly face-to-face contacts.
- Of the **76** children who re-entered out-of-home care (OHC), **35** (**46.1**%) re-entered within 12 months.
- **Five** children in OHC were substantiated for maltreatment by their provider while in out-of-home care.

Permanency

- 863 children exited an OHC episode in 2022.
- Of the **361** children who reunified, **130** (**36.0**%) reunified within 12 months of entering OHC.
- On average, **1,572** of **1,854** (**84.8**%) children in OHC were placed in a Family Like setting.
- Of the average 1,854 children in OHC, 697 children (37.6%) were in OHC for more than 24 months.

Well-being

- On average per month, **1,518** of **1,841** children (**82.5**%) were current with their annual medical exams.
- On average per month, **945** of **1,489** children (**63.5**%) were current with their annual dental exams.

Workforce

- At the start of 2022, there were **128** child welfare case management staff. In 2022, **98** staff were hired and **83** staff separated employment, resulting in a **36.7**% staff turnover rate.
- When looking at a 12-month average, **79** of **131** (**60.1**%) case carrying Child Welfare Case Managers had more than 15 children on their caseload.

Historical Settlement Measures

- After a successful partnership between DCF and Children's Rights, Inc. (CRI), Chief U.S. District Judge Pamela Pepper signed an order on September 29, 2021, that dismissed the Settlement Agreement. It was jointly agreed that this will be the last report to include all former Settlement Agreement measures.
- Placement Stability, defined as the percent of children in OHC with three or fewer placements during the previous 36 calendar months of their current episode, was 86%.

This report is a cumulative performance summary for DMCPS. Changes in the data between this report and prior reports reflect updates due to validation procedures as well as changes in reporting structure.

¹ This report combines information historically included in the Quarterly Performance Report as part of the Corrective Action Plan and the Jeanine B. v. Evers Settlement Agreement. The Settlement Agreement measures were formally dismissed on September 29, 2021. This report will be the last report that includes these measures.

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1. Introduction

The DMCPS Independent Monitoring Report (IMR) provides pertinent information on key areas of the child welfare system in Milwaukee County. This expands on information historically included in the Jeanine B. Settlement Agreement (SA) and includes data about Access, Initial Assessments, Independent Investigations, outcomes related to Safety, Permanency, and Well-being, and information about the workforce. The IMR is intended to serve as a mechanism for maintaining transparency to both internal and external stakeholders while providing information about the overall functioning of Milwaukee County's child welfare system. This is the last IMR that will include the previous Settlement Agreement measures.

2. Access and Initial Assessment / Independent Investigations

2.1 CPS Reports - Volume and Response Time

On a twelve-month average, DMCPS received **1,168** CPS Reports per month and screened-in a monthly average of **558** reports for further assessment / investigation, resulting in an average monthly screen-in rate of **47.8%**. While there were only 307 (2.2%) more CPS Reports in 2022, than in 2021, there were 508 (8.2%) more CPS Reports screened-in. Figure 1 shows the number of screened-in and screened-out CPS Reports by month in 2022.

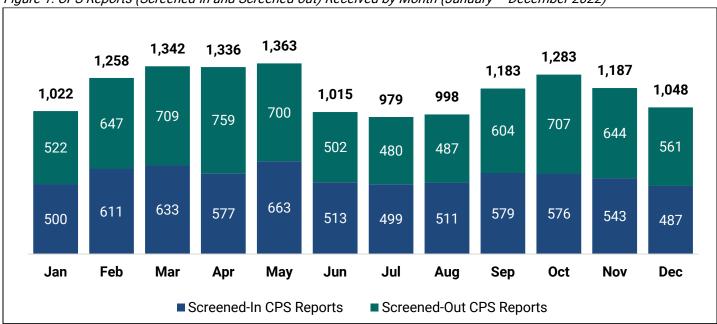


Figure 1: CPS Reports (Screened-in and Screened-out) Received by Month (January - December 2022)

Table 1 shows the response time (by percentage) of CPS Reports that were screened-in by month in 2022. An average of **24.0**% of CPS Reports were screened-in with a same day response time, and an average of **55.1**% were screened-in with a response time of within five business days.

Table 1: Percentage of CPS Reports by Response Time by Month (January - December 2022)

| Response Time | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|---------------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Same Day | 21.8% | 22.3% | 22.9% | 25.6% | 24.0% | 22.0% | 22.8% | 20.9% | 25.9% | 25.5% | 27.6% | 25.7% |
| Within 24-48 Hours | 23.0% | 20.1% | 23.4% | 20.3% | 20.1% | 20.9% | 23.4% | 21.3% | 21.9% | 18.8% | 19.0% | 18.9% |
| Within Five Business Days | 55.2% | 57.6% | 53.7% | 54.1% | 56.0% | 57.1% | 53.7% | 57.7% | 52.2% | 55.7% | 53.4% | 55.4% |

Figure 2 shows the total number of CPS Reports received between January and December over the last five years (2018 – 2022).

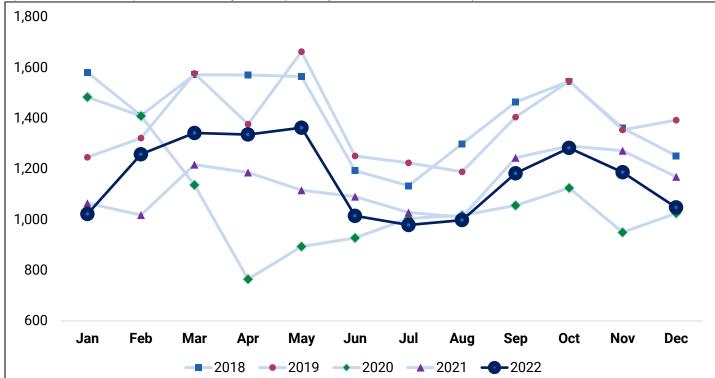


Figure 2: Total CPS Reports Received by Month (January 2018 - December 2022)

From January through December 2022, DMCPS received **14,014** unique CPS Reports. This is a **2.2**% increase when compared to the **13,707** unique CPS Reports from January through December 2021. The observed volume in 2022 continues to be less than the observed volume in 2018 and 2019 but is greater than the observed volumes in 2020 and 2021.

2.2 Initial Assessments and Independent Investigations - Completed and Pending

A total of **6,204** Initial Assessments and **107** Independent Investigations were completed between January and December 2022. A monthly average of **517** Initial Assessments and **9** Independent Investigations were completed by an average of **70** and **3** staff, respectively. Table 2 shows the number of staff (DMCPS and PSG / CIP) who completed Initial Assessments and Independent Investigations per month in 2022.

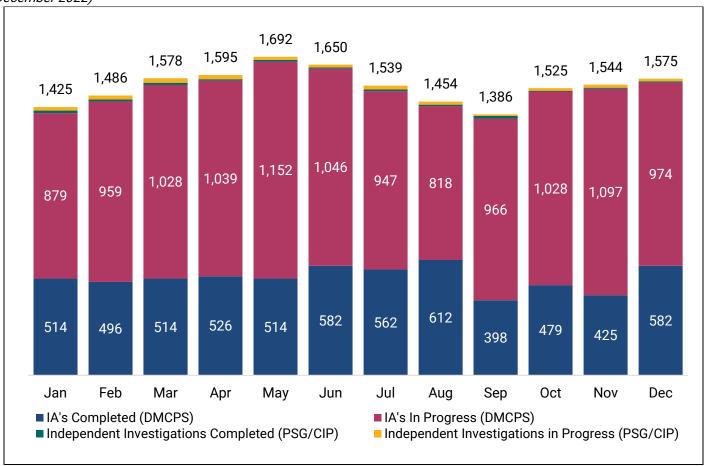
Table 2: Number of Staff Completing Initial Assessments/Independent Investigations by Month (January – December 2022)

| Initial Assessments Independent Investigations | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| DMCPS IAS | 73 | 73 | 77 | 73 | 71 | 71 | 67 | 66 | 68 | 66 | 66 | 64 |
| PSG / CIP Staff ² | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 2 |
| Total | 76 | 76 | 80 | 76 | 74 | 74 | 70 | 69 | 71 | 68 | 68 | 66 |

Figure 3 shows the number of completed and pending Initial Assessments (IA's) and Independent Investigations by month in 2022. The monthly volume is consistent with seasonal variations related to the end of and beginning of the school year.

²Professional Services Group (PSG) / Community Impact Programs (CIP) staff conduct Independent Investigations on behalf of DMCPS.

Figure 3: Number of Completed and Pending Initial Assessments and Independent Investigations by Month (January – December 2022)



3. Safety

3.1 Face-to-Face Contact by the Child Welfare Agencies

In 2022, there were **20,126** (cumulative total) expected monthly face-to-face contacts of which **18,996** (**94.4**%) were completed by the child welfare agencies. Table 3 shows the number of expected and completed face-to-face contacts and the percent of completed face-to-face contact by month.

Table 3: Number of Expected and Completed Face-to-Face Contact by Month (January – December 2022)

| Face-to-Face | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|---|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Number of Children Requiring a Face- to-Face | 1,699 | 1,682 | 1,675 | 1,686 | 1,714 | 1,685 | 1,656 | 1,655 | 1,674 | 1,696 | 1,651 | 1,653 |
| Number of Children Receiving a Face- to-Face | 1,622 | 1,567 | 1,592 | 1,612 | 1,622 | 1,608 | 1,555 | 1,549 | 1,595 | 1,594 | 1,553 | 1,527 |
| Percent of Children Receiving a Face-to-Face | 95.5% | 93.2% | 95.0% | 95.6% | 94.6% | 95.4% | 93.9% | 93.6% | 95.3% | 94.0% | 94.1% | 92.4% |

3.2 Re-Entry

Seventy-six children re-entered OHC between January and December 2022. This is ten fewer children than the previous year. Of the **76** children who re-entered OHC, **35** (**46.1**%) re-entered within 12 months of exiting from the prior OHC episode. Table 4 shows the number of re-entries by grouping months between exiting and re-entry.

Table 4: Number and Percent of Re-Entries by Grouping of Time Before Re-Entry and Month (January -December 2022)

| Time Before Re-Entry Group | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | 2022 Total | Cumulative Percentage |
|----------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|--------------------------|
| 0 - 2 Months | 0 | 0 | 2 | 1 | 0 | 2 | 0 | 1 | 1 | 1 | 2 | 0 | 10 | 13.2% |
| 3 - 6 Months | 1 | 0 | 0 | 1 | 1 | 3 | 4 | 0 | 0 | 0 | 0 | 1 | 11 | 14.5% |
| 7 - 9 Months | 0 | 2 | 0 | 0 | 4 | 0 | 0 | 3 | 0 | 0 | 0 | 0 | 9 | 11.8% |
| 10 - 12 Mths | 0 | 3 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 5 | 6.6% |
| After 12 Mths | 3 | 2 | 1 | 5 | 4 | 4 | 2 | 5 | 9 | 3 | 2 | 1 | 41 | 53.9% |
| Monthly Total | 4 | 7 | 3 | 7 | 10 | 9 | 6 | 9 | 10 | 4 | 4 | 3 | 76 | 100% |

3.3. Maltreatment in Out-of-Home Care

Five children in OHC were substantiated for maltreatment by their provider in 2022. Table 5 shows the month of maltreatment, child's age, maltreatment type, and the maltreater's relationship to the victim.

Table 5: Summary of Substantiated Maltreatment by Provider to Child(ren) in OHC by Month

| | Child Victim | Month | Child's Age at Time of Incident | Maltreatment Type | Maltreater Relationship to Victim |
|---|-----------------|-----------|------------------------------------|----------------------|--------------------------------------|
| _ | 1 | January | 11 | Sexual Abuse | Treatment Foster Home (Non-Relative) |
| | 2 | July | 8 | Neglect | Court-Ordered Kinship |
| | 3 | July | 1 | Neglect | Court-Ordered Kinship |
| | 4 | September | 15 | Neglect | Treatment Foster Home (Non-Relative) |
| | 5 | September | 12 | Neglect | Treatment Foster Home (Non-Relative) |

4. Permanency

4.1 Permanency Outcomes

A total of **863** children exited OHC in 2022. Figure 4 shows that **361** (**41.8**%) children were reunified, **143** (**16.6**%) children had a transfer of guardianship (TOG), and **251** (**29.1**%) children were adopted. Figure 4: Children Exiting OHC by Permanency Type and Month (January-December 2022)

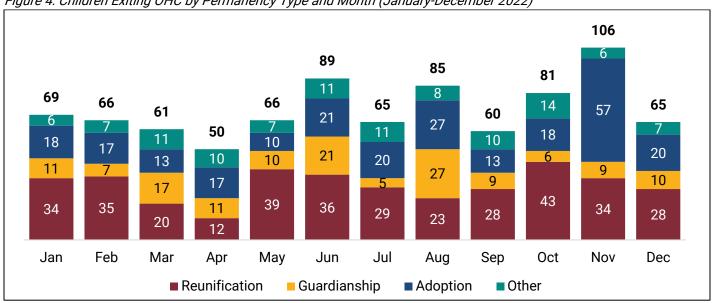


Table 6 shows the length of time that children were in OHC prior to exiting in 2022, by grouping of months. Of the **361** children who reunified, **130** (**36.0**%) reunified within 12 months of entering OHC. Of the **143** children who had a TOG, **46** (**32.2**%) had permanency within 24 months or less. Of the **251** children who were adopted, **73** (**29.1**%) were adopted within 24 months or less.

Table 6: Number Children Exiting OHC in 2022, by Exit Type and Grouping of Length of Time in OHC

| Exit Reason | <= 1 Month | 2 - 3 Months | 4 - 6 Months | 7 - 9 Months | 10 - 12 Months | 13 - 24 Months | 25 - 36 Months | 37 - 48 Months | >= 49 Months | Total |
|---------------|---------------|-----------------|-----------------|-----------------|-------------------|-------------------|-------------------|-------------------|-----------------|-------|
| Reunification | 27 | 24 | 31 | 34 | 14 | 115 | 90 | 13 | 13 | 361 |
| Guardianship | 0 | 1 | 1 | 1 | 2 | 41 | 49 | 29 | 19 | 143 |
| Adoption | 0 | 0 | 0 | 5 | 4 | 65 | 54 | 62 | 61 | 251 |
| Other | 8 | 0 | 7 | 1 | 3 | 17 | 13 | 15 | 44 | 108 |
| Total | 35 | 25 | 39 | 41 | 23 | 238 | 206 | 119 | 137 | 863 |

^{*}Other includes Age of Majority, Death of a Child, Custody Transfer, Missing from OHC

4.2 Placement Groups

On a monthly average, there were **1,854** children in OHC between January and December 2022. The placement types are divided into three groups: Family Like (Foster Home, Kinship Care, Treatment Foster Home, Trial Reunification), Congregate Care (Group Home, Residential Care Center, Shelter), and Other (Detention, Institution, Missing from OHC, Supervised Independent Living). Figure 5 shows the number of children in placement groups by month in 2022. On average, **84.8**% of children in OHC were placed in a Family Like setting, and **9.8**% were placed in Congregate Care.

Figure 5: Total Number of Children in OHC by Placement Group and Month (January – December 2022)

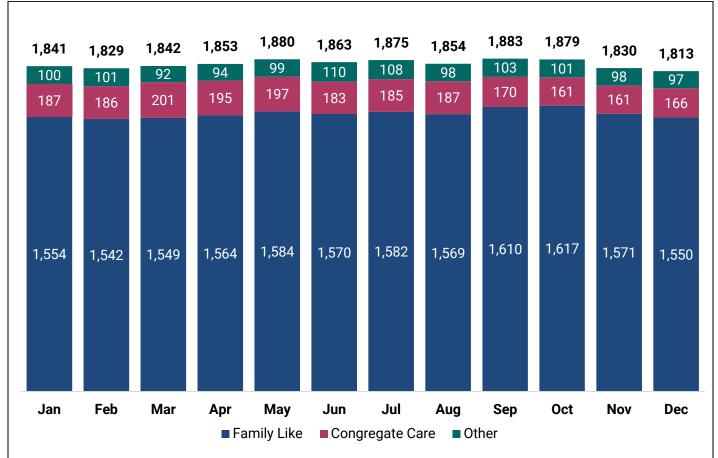


Table 7 shows the number of children in OHC by placement group, age group, and month in 2022.

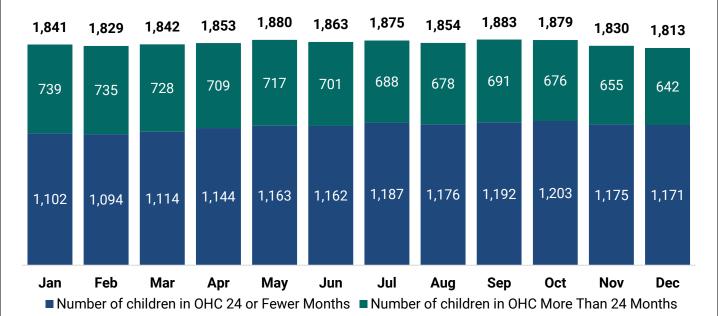
Table 7: Number of Children in OHC by Placement Group, Age Group, and Month (January – December 2022)

| Placement Group & Age Group of Children | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | AVG |
|--|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Family Like | 1,554 | 1,542 | 1,549 | 1,564 | 1,584 | 1,570 | 1,582 | 1,569 | 1,610 | 1,617 | 1,571 | 1,550 | 1,572 |
| 0 to 2 | 461 | 454 | 449 | 445 | 448 | 435 | 441 | 446 | 449 | 455 | 456 | 446 | 449 |
| 3 to 4 | 270 | 264 | 259 | 272 | 269 | 263 | 266 | 253 | 259 | 259 | 241 | 231 | 259 |
| 5 to 11 | 537 | 539 | 559 | 557 | 574 | 570 | 568 | 569 | 590 | 585 | 565 | 568 | 565 |
| 12 to 15 | 197 | 197 | 197 | 205 | 210 | 225 | 229 | 221 | 225 | 227 | 217 | 209 | 213 |
| 16+ | 89 | 88 | 85 | 85 | 83 | 77 | 78 | 80 | 87 | 91 | 92 | 96 | 86 |
| Congregate Care | 187 | 186 | 201 | 195 | 197 | 183 | 185 | 187 | 170 | 161 | 161 | 166 | 182 |
| 5 to 11 | 9 | 9 | 7 | 7 | 7 | 7 | 7 | 5 | 9 | 9 | 8 | 7 | 8 |
| 12 to 15 | 85 | 84 | 99 | 95 | 101 | 88 | 86 | 90 | 82 | 75 | 78 | 77 | 87 |
| 16+ | 93 | 93 | 95 | 93 | 89 | 88 | 92 | 92 | 79 | 77 | 75 | 82 | 87 |
| Other | 100 | 101 | 92 | 94 | 99 | 110 | 108 | 98 | 103 | 101 | 98 | 97 | 100 |
| 0 to 2 | 1 | 2 | 1 | 1 | 3 | 3 | 3 | 3 | 3 | 4 | 2 | 2 | 2 |
| 5 to 11 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 |
| 12 to 15 | 28 | 24 | 23 | 24 | 28 | 31 | 29 | 25 | 25 | 29 | 25 | 28 | 27 |
| 16+ | 71 | 75 | 67 | 69 | 68 | 75 | 75 | 69 | 75 | 68 | 71 | 67 | 71 |
| Totals | 1,841 | 1,829 | 1,842 | 1,853 | 1,880 | 1,863 | 1,875 | 1,854 | 1,883 | 1,879 | 1,830 | 1,813 | 1,854 |

4.3 Length of Stay

On average per month, 697 (37.6%) children were in OHC more than 24 months in 2022. This is consistent with the previous year. Figure 6 shows the total number of children who were in OHC broken out by the number in care for 24 months or less, and more than 24 months.

Figure 6: Number of Children in OHC by Grouping of Length of Time in OHC and Month (January – December 2022)



4.4 Foster Homes

In 2022, the 12-month average number of foster homes was **570**, of which **189** providers' were newly licensed, and **237** providers' foster home licenses were closed. The number of foster homes at the end of the year has continually decreased during the last five years from 570 (2022), 594 (2021), 640 (2020), 651 (2019), and 708 (2018). Table 8 shows the number of providers licensed as new foster homes, the number of providers closed, and the resulting monthly number of foster homes.

Table 8: Number of Foster Homes by Month (January – December 2022)

| Foster Homes | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Foster Homes at the End of the Month | 600 | 595 | 585 | 580 | 580 | 571 | 576 | 563 | 547 | 545 | 549 | 548 |
| New Foster Homes | 20 | 13 | 14 | 19 | 18 | 14 | 20 | 17 | 12 | 11 | 13 | 18 |
| Closed Foster Homes | 13 | 16 | 23 | 23 | 19 | 22 | 15 | 33 | 22 | 17 | 10 | 24 |

Note: Differences between the number of foster homes at the end of the month and the number of foster homes at the beginning of the following month could be the results of belated data entry and/or pending work.

4.5 Adoption and Safe Families Act (ASFA) Timeliness

In 2022, a total of **491** children were in OHC for at least 15 months of the most recent 22 months. Of these children, **388** (**79.0**%) met the contracted ASFA requirements through:

- a termination of parental rights (TPR) petition filed with the court,
- an allowable ASFA exception documented, or
- a TPR referral submitted to the Children's Court.

Table 9 provides monthly information in 2022, on the number of children reaching at least 15 months of the most recent 22 months in OHC, the number of children who met contracted requirements for ASFA, and the percent of contracted compliant with ASFA.

Table 9: ASFA Information (Number of Children in OHC for at least 15 of the most recent 22 Months, with Exceptions Documented / TPRs Filed, or with TPR Referrals Submitted) for January – December 2022

| ASFA - 2022 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| Number of Children Reaching 15 of 22 Months in OHC | 48 | 32 | 43 | 32 | 45 | 30 | 53 | 49 | 34 | 44 | 40 | 41 |
| Number of Children with Allowable Exception, TPR Filed, or TPR Referral | 35 | 27 | 36 | 17 | 31 | 27 | 39 | 47 | 29 | 36 | 29 | 35 |
| Percent of children who are ASFA Compliant | 73% | 84% | 84% | 53% | 69% | 90% | 74% | 96% | 85% | 82% | 73% | 85% |

5. Well-being

5.1 Annual Medical Exam

On average per month, **1,518** of **1,841** children (**82.5**%) were current with their annual medical exams. Table 10 provides the percent of completed annual medical exams in 2022.

Table 10: Number of Expected and Completed Annual Medical Exams by Month (January – December 2022)

| Medical Exams | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|---|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Number of Medical Exams Due | 1,840 | 1,820 | 1,811 | 1,823 | 1,848 | 1,869 | 1,854 | 1,873 | 1,837 | 1,851 | 1,864 | 1,805 |
| Number of Medical Exams Completed | 1,558 | 1,530 | 1,528 | 1,519 | 1,533 | 1,576 | 1,536 | 1,549 | 1,500 | 1,473 | 1,499 | 1,418 |
| Percent of Medical Exams Completed | 84.7% | 84.1% | 84.4% | 83.3% | 83.0% | 84.3% | 82.8% | 82.7% | 81.7% | 79.6% | 80.4% | 78.6% |

5.2 Annual Dental Exam

On average per month, **945** of **1,489** children (**63.5**%) were current with their annual dental exams. Table 11 provides the percent of completed annual dental exams in 2022.

Table 11: Number of Expected and Completed Annual Dental Exams by Month (January -December 2022)

| Dental Exams | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|--|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Number of Dental Exams Due | 1,489 | 1,470 | 1,472 | 1,479 | 1,517 | 1,508 | 1,507 | 1,508 | 1,487 | 1,496 | 1,492 | 1,439 |
| Number of Dental Exams Completed | 1,014 | 987 | 983 | 961 | 966 | 977 | 930 | 946 | 903 | 885 | 927 | 864 |
| Percent of Dental Exams Completed | 68.1% | 67.1% | 66.8% | 65.0% | 63.7% | 64.8% | 61.7% | 62.7% | 60.7% | 59.2% | 62.1% | 60.0% |

6. Workforce

6.1 Child Welfare Case Manager (CWCM) Turnover

On January 1, 2022, there were **128** child welfare case management staff. In 2022, **98** staff were hired and **83** staff separated employment, resulting in a **36.7%** staff turnover rate³. Annual turnover improved from 45.8% in 2021, but was greater turnover than the rates from 2018, through 2020. Table 12 provides the monthly number of staff hired, number of staff separating employment, and the annual turnover percent for 2022.

Table 12: Number of Staff at the Start and End of the Month, the Hires and Separations by Month and the Annual Turnover Rate in 2022

| Turnover | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|-------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Start of Month | 128 | 128 | 130 | 128 | 121 | 122 | 132 | 136 | 132 | 131 | 126 | 132 |
| Hires | 9 | 9 | 4 | 1 | 10 | 13 | 10 | 4 | 5 | 6 | 10 | 17 |
| Separations | 9 | 7 | 6 | 8 | 9 | 3 | 6 | 8 | 6 | 11 | 4 | 6 |
| Annual Turnover % | | | | | | | | | | | | 36.7% |

³ Turnover rate as defined in the dismissed Settlement Agreement measure

6.2 Child Welfare Case Managers with a Caseload of More than 15 Children

On average in 2022, **79** of **131** (**60%**) case carrying CWCMs had more than 15 children on their caseload. There is an average of 4.0% less CWCMs', carrying a caseload of more than 15 children, than the 64% in 2021. Table 13 contains the monthly totals for CWCMs carrying a caseload, the number, and percent of staff with more than 15 children on their caseload.

Table 13: Number and Percent of CWCM with a Caseload of More than 15 Children by Month (January – December 2022)

| Caseloads with 16+ Children | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|---|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| CWCM with Cases | 123 | 129 | 129 | 134 | 129 | 132 | 128 | 137 | 134 | 135 | 129 | 130 |
| CWCM with Caseload of 16+ Children | 89 | 87 | 83 | 80 | 74 | 75 | 77 | 79 | 76 | 76 | 73 | 74 |
| % CWCM with Caseload of 16 + Children | 72.4% | 67.4% | 64.3% | 59.7% | 57.4% | 56.8% | 60.2% | 57.7% | 56.7% | 56.3% | 56.6% | 56.9% |

7. Historical Settlement Measures (Most Recent Five Years)

| Historical Settlement Measures | CY 2018 | CY 2019 | CY 2020 | CY 2021 | CY 2022 |
|---|------------|------------|------------|------------|------------|
| 7.1 Placement Stability | 88% | 89% | 87% | 88% | 86% |
| 7.2 ASFA Timeliness | 89% | 83% | 87% | 90% | 73% |
| 7.3. "Belated" ASFA Compliance | 0% | 100% | 100% | 90% | 75% |
| 7.4 Length of Stay | 12% | 12% | 12% | 13% | 13% |
| 7.5. Reunification | 63% | 49% | 47% | 46% | 37% |
| 7.6. Adoption | 33% | 25% | 26% | 32% | 29% |
| 7.7. Maltreatment | 0.12% | 0.23% | 0.22% | 0.24% | 0.19% |
| 7.8 Independent Investigations (Ind Inv) Timely Sent by DMCPS to Ind Inv Agency | 99% | 98% | 97% | 98% | 100% |
| 7.9 Ind Inv Agency Timely Assign Staff | 99.5% | 100% | 100% | 100% | 100% |
| 7.10 Ind Inv Agency Timely Determination | 100% | 98% | 100% | 100% | 99% |
| 7.11 Caseload Size | 8 | 9 | 8 | 9 | 10 |
| 7.12 Face-to-Face Contact | 98% | 98% | 97% | 96% | 94% |
| 7.13 Assessment Centers | 96% | 95% | 98% | 98% | 97% |
| 7.14 Initial Family Assessments | 85% | 85% | 95% | 94% | 86% |
| 7.15 Initial Health Screens | 93% | 92% | 90% | 93% | 78% |
| 7.16 Placement Packets to Foster Parents | 90% | 94% | 90% | 87% | 85% |
| 7.17 Annual Medical Exam | 93% | 93% | 89% | 88% | 82% |
| 7.18 Annual Dental Exams | 83% | 81% | 72% | 71% | 63% |
| 7.19 Initial Permanency Plans | 85% | 81% | 83% | 69% | 61% |
| 7.20 Permanency Plan Reviews | 95% | 95% | 94% | 97% | 97% |
| 7.21 Re-Entry | 7% | 7% | 7% | 7% | 4% |
| 7.22 Child Welfare Case Manager Turnover | 33% | 34% | 25% | 46% | 37% |
| 7.23 Children per Caseload | 13.4 | 14.2 | 13.4 | 14.5 | 15.0 |

Historical Settlement Measures - Numbers Behind the Settlement Measurements

7.1 Placement Stability

Of the 20,581 (cumulative total) children in OHC, 17,754 (86 percent) had three or fewer placements.

7.2 ASFA Timeliness

Of the 491 children reaching 15 of the last 22 months in OHC, 360 (73 percent) children had a Termination of Parental Rights (TPR) petition filed or an allowable ASFA exception documented.

7.3 "Belated" ASFA Compliance

Of the 8 children in DMCPS custody for more than 15 of the last 22 months in OHC without a TPR petition previously filed or an allowable exception indicated, 6 children (75 percent) belatedly had a TPR petition filed, or an allowable exception documented.

7.4 Length of Stay

On average each month, 697 (13 percent) children in DMCPS OHC were in care for 24 or more months (measured against the baseline of 5,533 children).

7.5 Reunification

Of the 361 children reunified with parents or caretakers, 130 (36 percent) were reunified within 12 months of entry into OHC.

7.6 Adoption

Of the 252 children with a finalized adoption, 73 (29 percent) of the finalizations occurred within 24 months of the child's entry into care.

7.7 Maltreatment

Of the 2,640 children in an OHC placement, 5 children (0.19 percent) were the victim of child abuse or neglect by a foster parent or staff of a facility required to be licensed (three children in Treatment Foster Home (Non-Relative) and two children in Court-Ordered Kinship).

7.8 Independent Investigations (Ind Inv) Timely Sent by DMCPS to Ind Inv Agency

Of the 115 reports referred to the independent investigation agency, 115 (100 percent) were referred within three business days.

7.9 Independent Investigation Agency Timely Assign to Staff

Of the 115 reports referred for independent investigation, 115 (100 percent) were assigned to an independent investigator within three business days of the referral from DMCPS.

7.10 Independent Investigation Agency Timely Determination

Of the 117 investigations completed by the independent investigative agency, 116 (99 percent) of the determinations were completed within 60 days of receipt of the referral.

7.11 Caseload Size

DMCPS shall ensure Child Welfare Case Managers caseloads not exceed 11 families per case carrying manager [per site]. Compliance with this provision at any given point in time is measured by averaging the current monthly caseload average with the corresponding averages for the preceding two months. Performance was between 9.3 cases and 10.4 cases per Child Welfare Case Manager (see table 14 below).

Table 14: The Number of Cases and Child Welfare Case Managers by Month (January – December 2022) with the Monthly Performance Average of Cases per Child Welfare Case Manager.

| | Dec 2021 | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | 2022 AVG |
|----------------|-------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------------|
| Open Cases | | 1,378 | 1,367 | 1,378 | 1,377 | 1,387 | 1,400 | 1,383 | 1,385 | 1,383 | 1,385 | 1,318 | 1,313 | |
| Active CWCM | | 143 | 142 | 141 | 144 | 144 | 144 | 148 | 148 | 149 | 148 | 136 | 136 | |
| Average | 11.1 | 9.6 | 9.6 | 9.8 | 9.6 | 9.6 | 9.7 | 9.3 | 9.4 | 9.3 | 9.4 | 9.7 | 9.7 | |
| Performance | | 10.4 | 10.1 | 9.7 | 9.7 | 9.7 | 9.6 | 9.6 | 9.5 | 9.3 | 9.3 | 9.4 | 9.6 | 9.7 |

7.12 Face-to-Face Contact

Of the 20,126 (cumulative total) expected monthly face-to-face contacts, 18,996 (94 percent) were achieved.

7.13 Assessment Centers

Of the 159 placement episodes in an assessment center, 154 (97 percent) were within the established timelines.

7.14 Initial Family Assessments

Of the 458 required family assessments, 395 (86% percent) were completed within 90 days.

7.15 Initial Health Screens

Of the 646 expected initial health screens, 506 (78 percent) were completed within five business days.

7.16 Placement Packets to Foster Parents

Of the 100 children in the sample who changed placements or experienced their first placement, 85 providers (85 percent) received and signed a copy of the Information for Foster Parent's Face Sheet and Checklist.

7.17 Annual Medical Exam

On average each month, 1,518 of 1,841 children (82 percent) were current with their annual medical exams.

7.18 Annual Dental Exam

On average each month, 945 of 1,489 children (63 percent) were current with their annual dental exams.

7.19 Initial Permanency Plans

Of the 717 Initial Permanency Plans, 438 (61 percent) were completed within 60 days.

7.20 Permanency Plan Reviews

Of the 3,937 scheduled Annual and Administrative Permanency Plan Reviews, 3,836 (97 percent) were conducted.

7.21 Re-Entry

Of the 799 children who entered OHC, 76 children (10 percent) were re-entering care. Of the 76 children who re-entered care, 35 children (46 percent) re-entered care within 12-months of a prior OHC episode.

7.22 Child Welfare Case Manager Turnover

At the start of 2022, there were 128 Child Welfare Case Managers. During the year, 83 Child Welfare Case Managers separated from their position and 98 were hired.

7.23 Children Per Caseload

On average each month, 144 Child Welfare Case Managers worked with an average of 2,158 children.