

Division of Milwaukee Child Protective Services (DMCPS)

**Semi-Annual Independent Monitoring Report (IMR)
(January – June 2022)**

&

**Historical Jeanine B. Settlement Agreement Measures
(2018–2022)**

Prepared by:

Wisconsin Department of Children and Families
Division of Management Services
Bureau of Performance Management
Quality Review and Performance Analysis Section

Presented November 11, 2022



Wisconsin Department of Children and Families

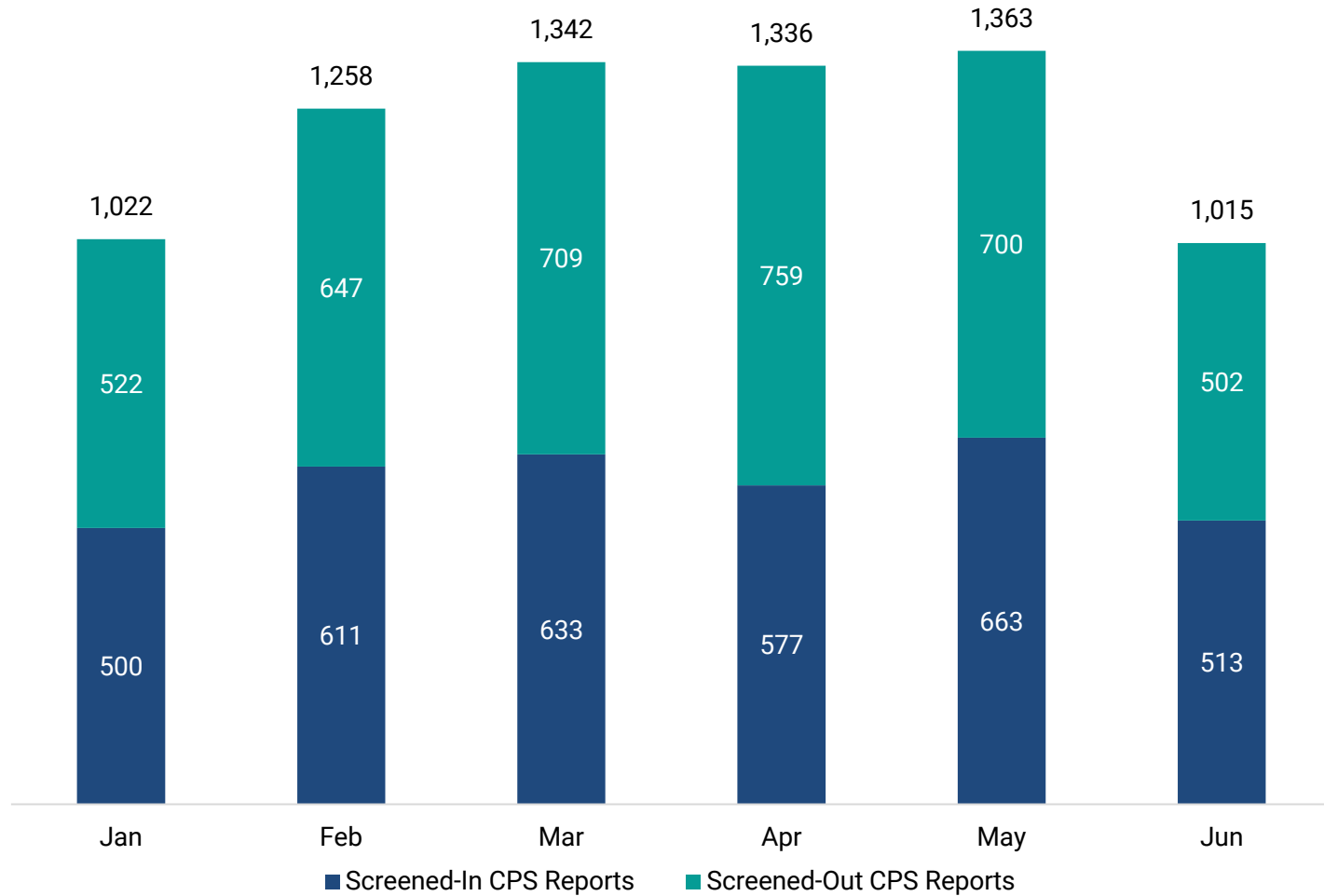
Background and Purpose

- After a successful partnership between DCF and Children’s Rights, Inc., the Jeanine B. Settlement Agreement was dismissed in September 2021.
- The IMR is intended to serve as a mechanism for maintaining transparency to both internal and external stakeholders while providing information about the functioning of Milwaukee County’s child welfare system. The IMR will continue to include previous Settlement Agreement measures through the end of calendar year 2022.
- Expands on information historically included in the Settlement Agreement and includes information about:
 - Access and Initial Assessment/Independent Investigations
 - Safety
 - Permanency
 - Well-being
 - Workforce
- Will be published semi-annually



Access: Volume and Response Time of CPS Reports

**Total CPS Reports (Screened-in and Screened-out) by Month
(January - June 2022)**



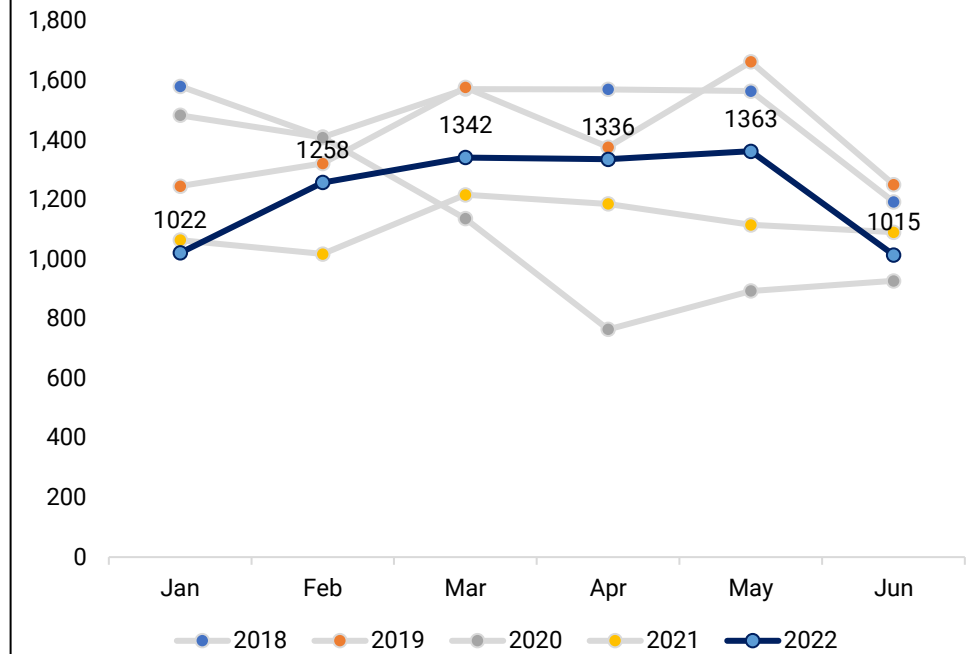
CPS Reports by Month (left)

- **7,336** unique CPS reports received
- **3,497 (47.7%)** were screened-in

CPS Reports by Year (below)

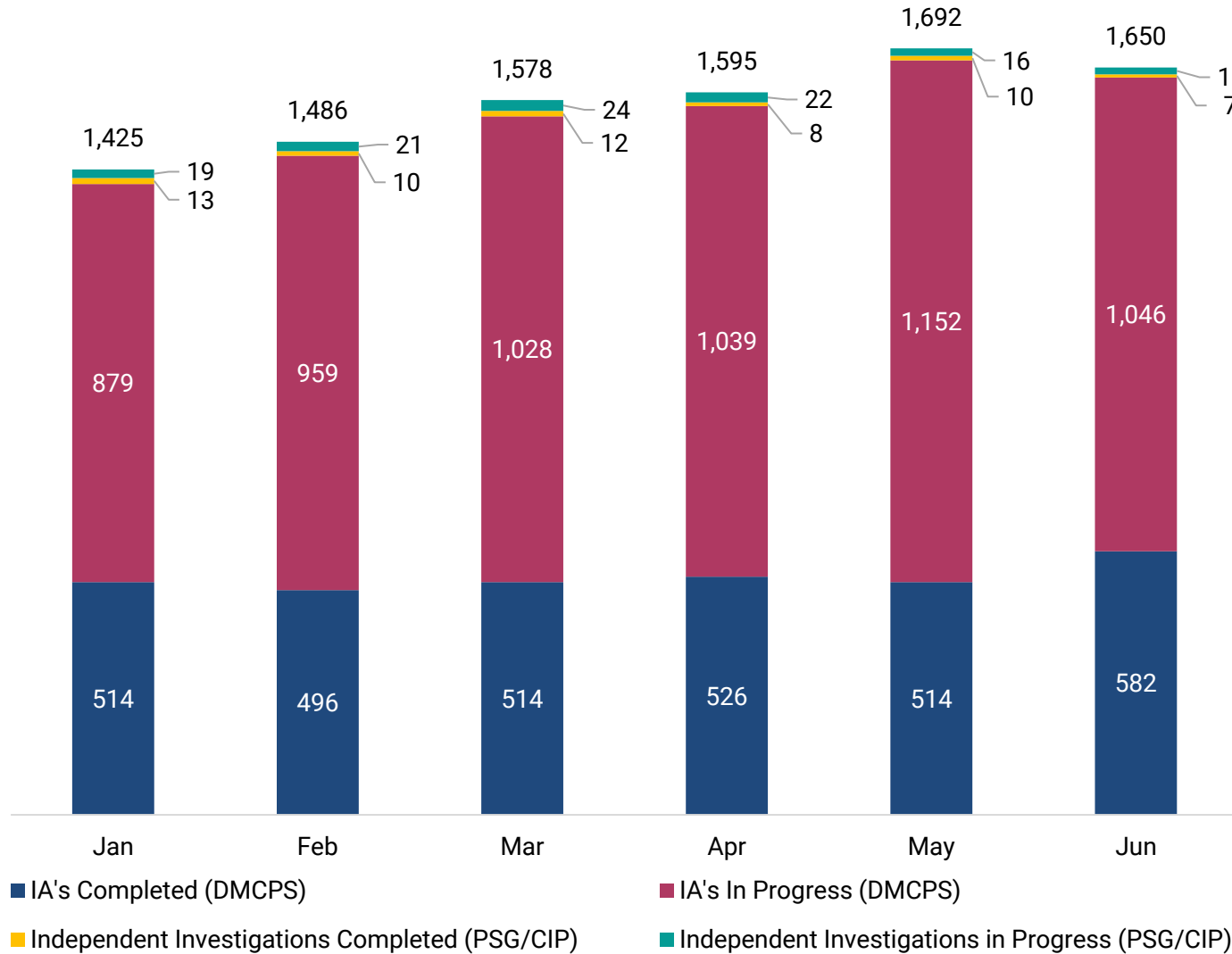
- There was a **9.6% increase** in CPS Reports received when comparing the first six months of 2021 to the first six months of 2022

**Five Year Trend of CPS Reports Received
January through June (2018-2022)**



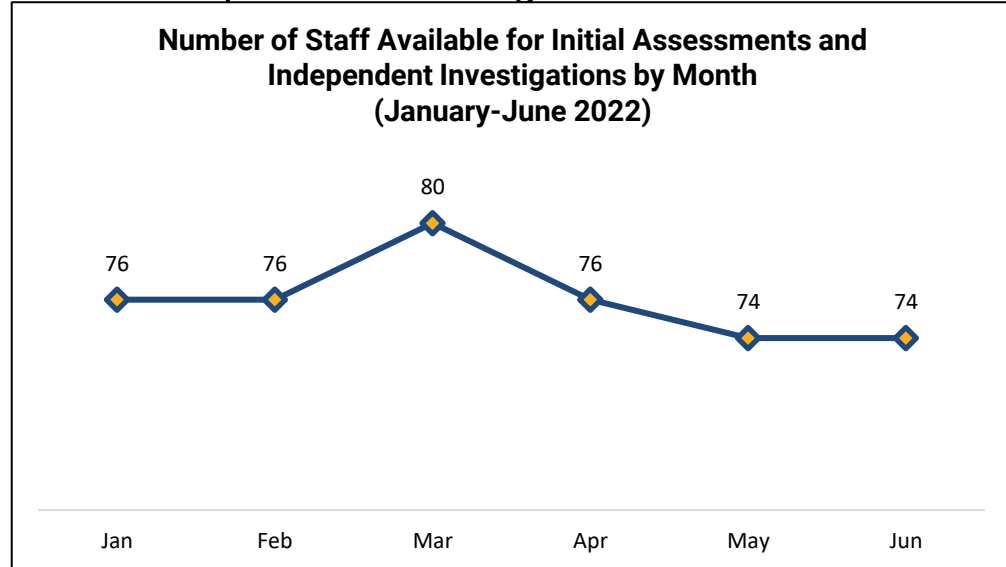
Initial Assessments and Independent Investigations

Number of Initial Assessments and Independent Investigations Completed and In Progress by Month (January - June 2022)



Initial Assessments and Independent Investigations

- **3,146** IA's and **60** Independent Investigations completed (left)
- An average of **73** staff completed an average of **524** IA's each month
- An average of **3** staff completed an average of **10** Independent Investigations each month

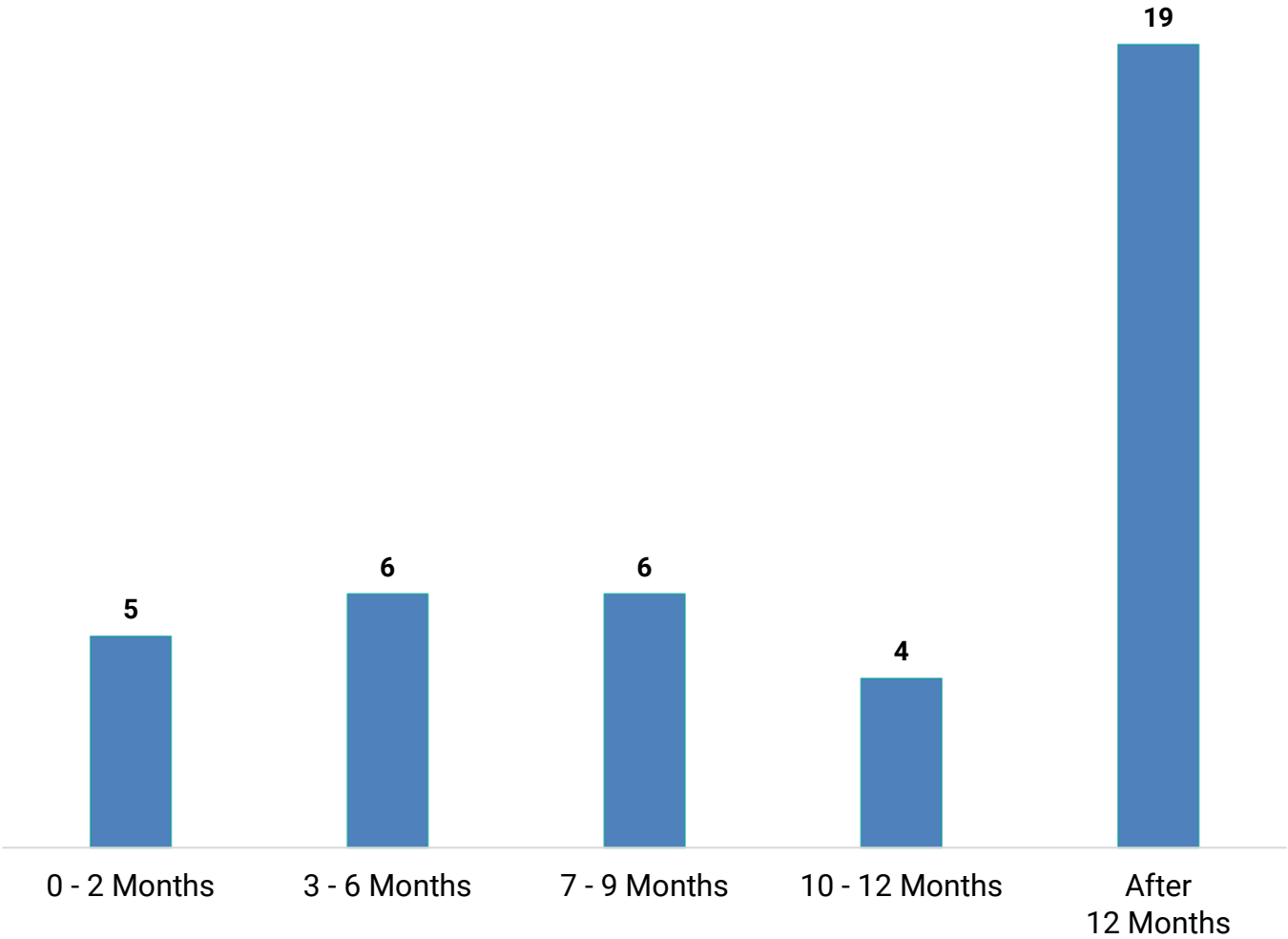


Maltreatment by Provider to Child(ren) in OHC (January-June)

- 11-year-old, Sexual Abuse, treatment foster home (non-relative)

Safety: Re-Entry and Face-to-Face Contacts

Number of Children who Re-Entered Out-of-Home Care by Length of Time between Discharge and Re-entry (January-June 2022)



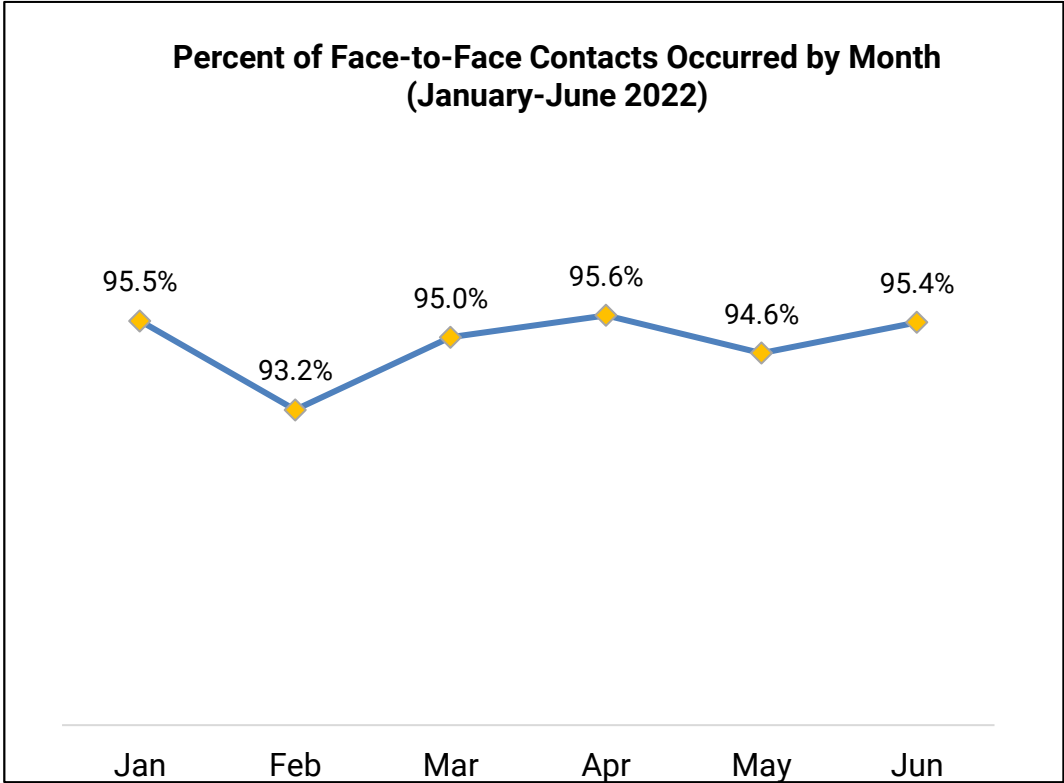
Re-Entry (left)

- **40** children re-entered OHC (January-June)
- Of the children who re-entered, **52.5%** re-entered within 12-months of prior episode discharge

Face-to-Face Contacts (below)

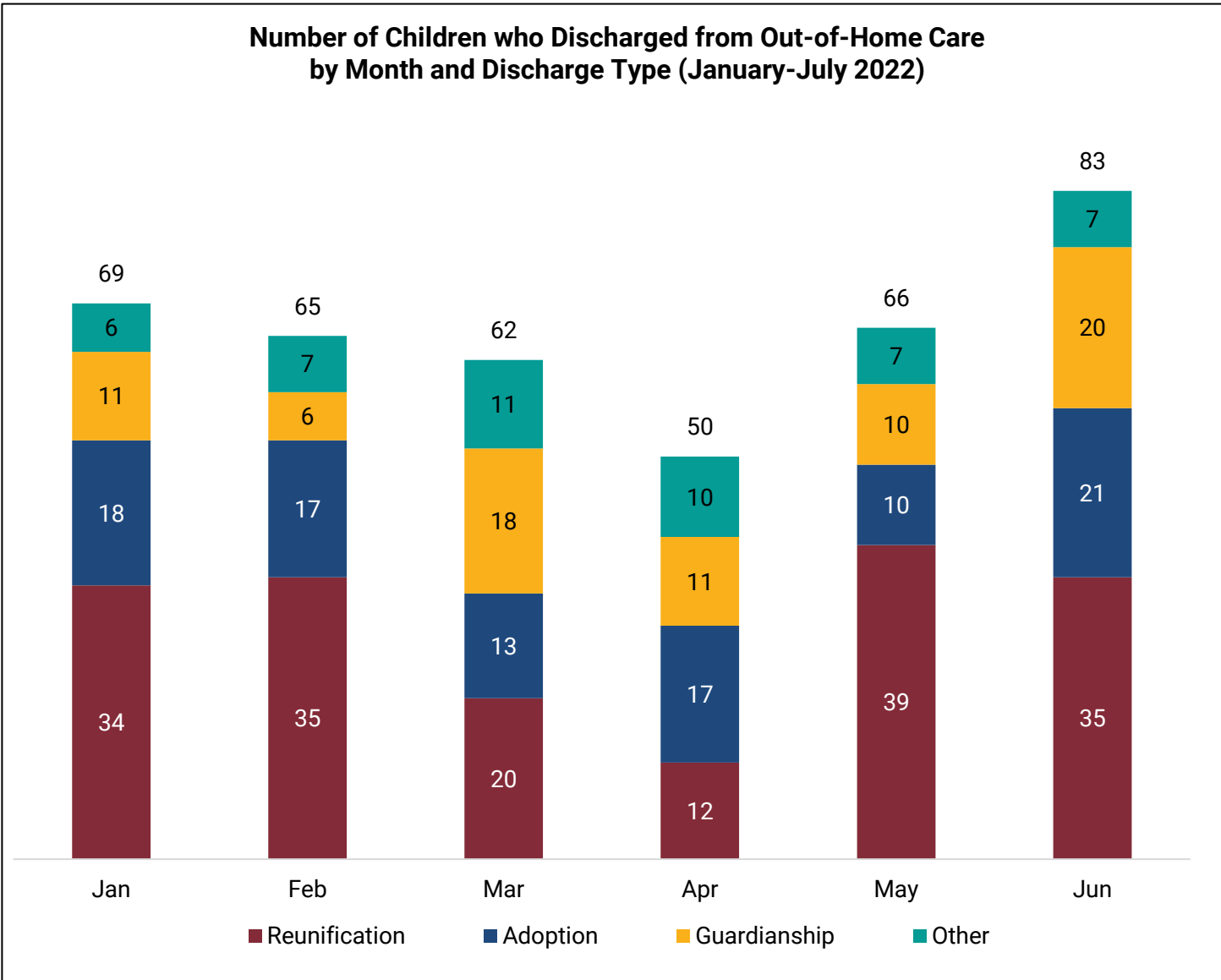
- **94.9%** of **10,141** occurred (January-June)

Percent of Face-to-Face Contacts Occurred by Month (January-June 2022)



Permanency: Discharge Reasons and Length of Stay

Number of Children who Discharged from Out-of-Home Care by Month and Discharge Type (January-July 2022)



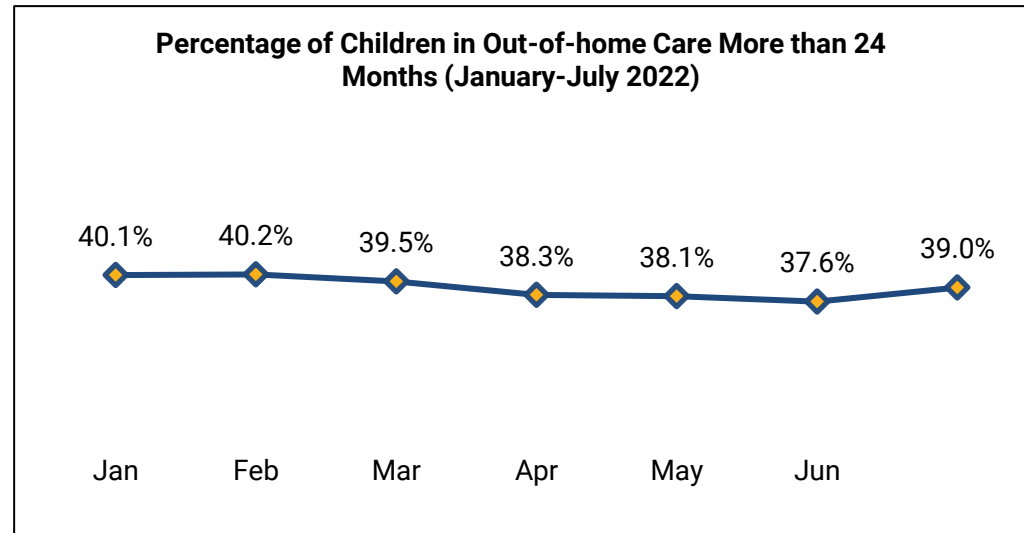
Discharge Reasons (left)

- **395** Children discharged from OHC
 - **175** to Reunification
 - **96** to Adoption
 - **76** to Guardianship
 - **48** to Other (see full report for details)

Length of Stay (below)

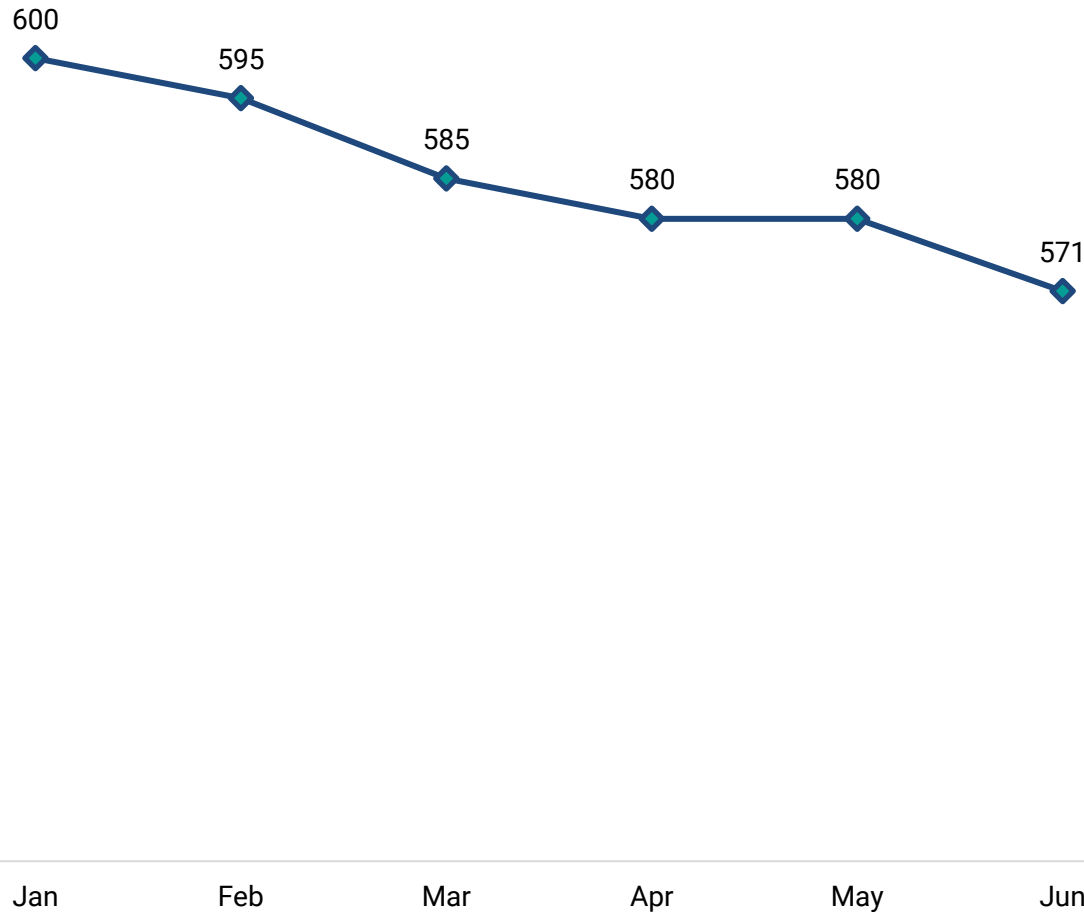
- **1,851** is the six-month average number of children in OHC
- **722 (39.0%)** is the six-month average number of children in OHC longer than 24-months

Percentage of Children in Out-of-home Care More than 24 Months (January-July 2022)



Permanency: Foster Homes and ASFA

Number of Foster Homes (Active & On Hold)
(January - July 2022)



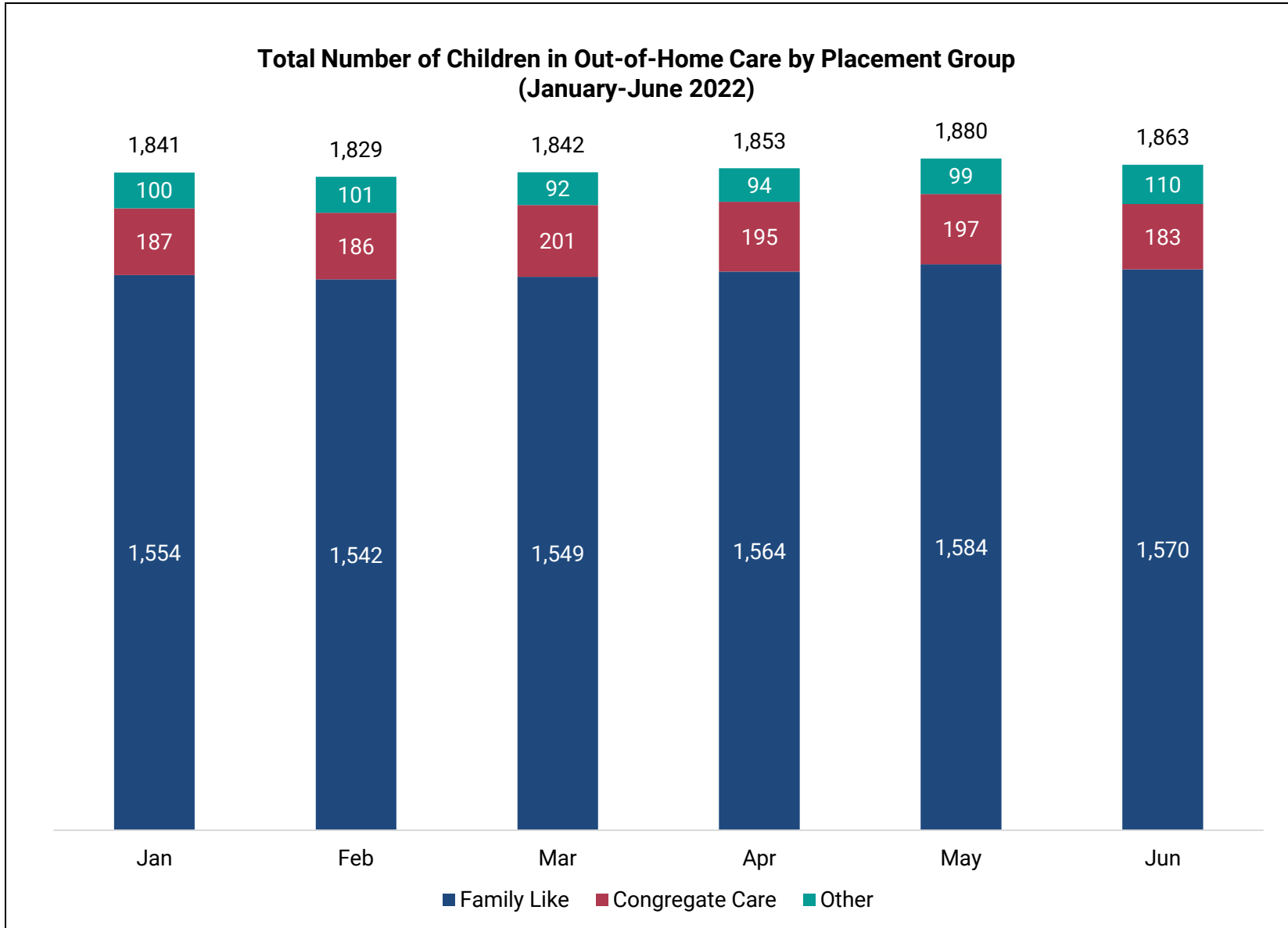
Foster Homes (six-month average)

- **585** foster homes
- **98** providers newly licensed
- **116** providers licenses were closed

Adoption and Safe Families Act (ASFA)

- **230** children reached 15 of 22 months in OHC
- **173** children met contract ASFA requirements through:
 - A termination of parental rights (TPR) petition filed with the court,
 - An allowable ASFA exception documented,
 - A TPR referral submitted to Children’s Court
- **75.2%** of children were compliant with ASFA

Permanency: Placement Types



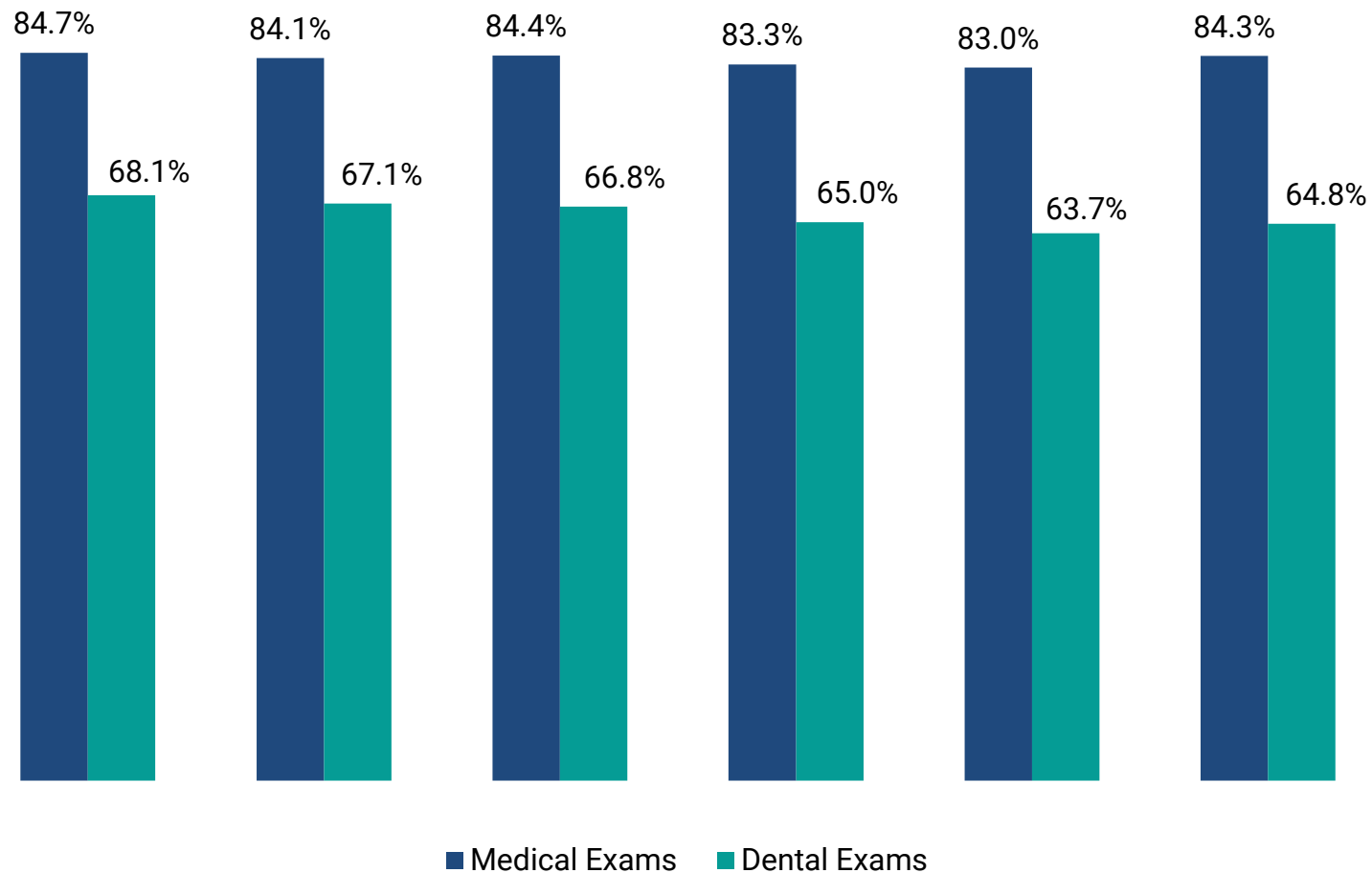
Placement Types (six-month average)

- **84.3%** in a Family Like setting
- **10.3%** in Congregate Care
- **5.4%** in Other

Well-being: Annual Medical and Dental Exams



Percent of Completed Annual Medical and Dental Exams
(January – June 2022)



Medical

- On average per month (January-June), **1,541** of **1,835** children (**84.0%**) were current with their annual medical exams

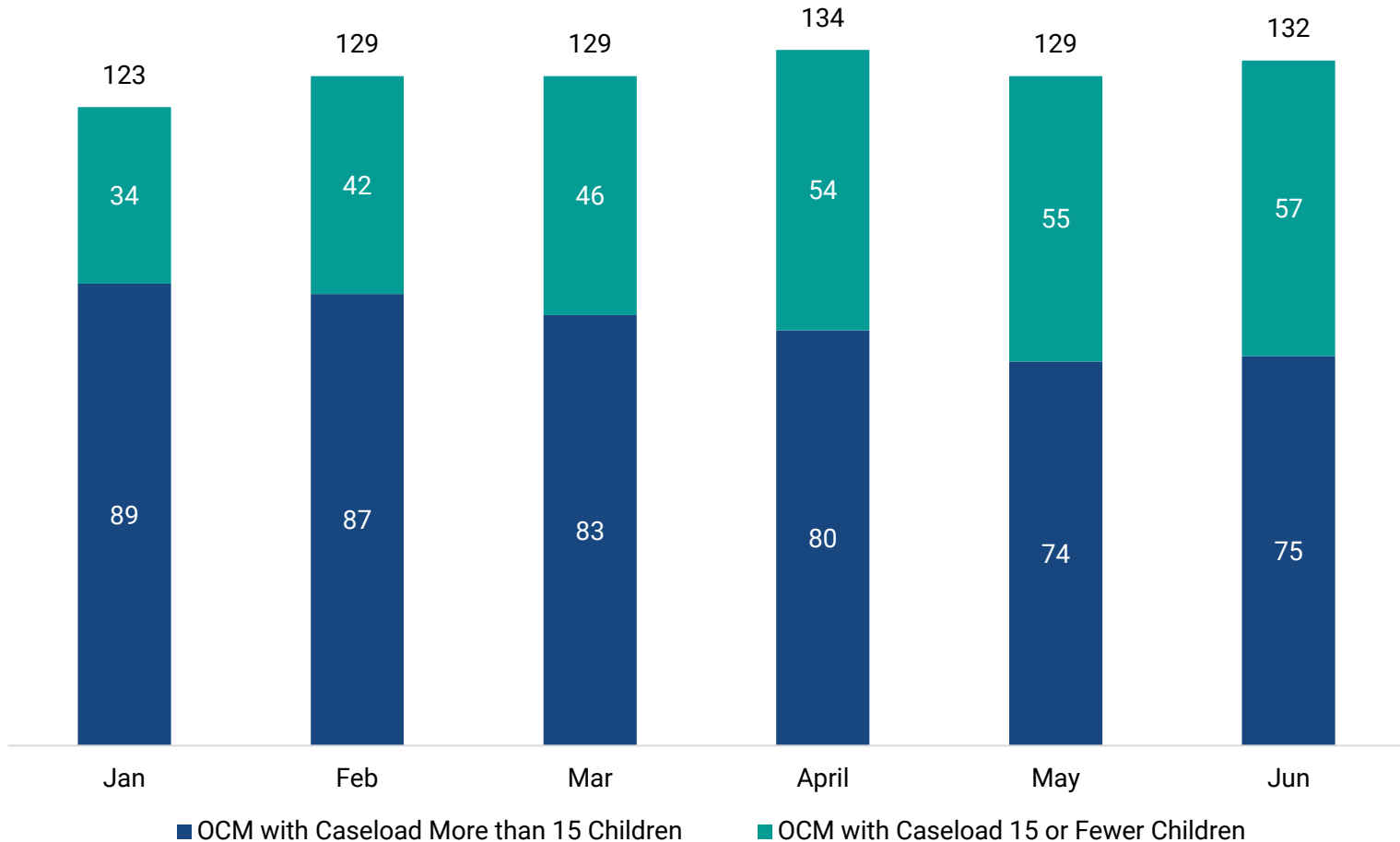
Dental

- On average per month (January-June), **981** of **1,489** children (**65.9%**) were current with their annual dental exams

Workforce: Child Welfare Case Manager Staffing and Caseload



**Child Welfare Case Managers with More than 15 Children by Month
(January-June 2022)**



Caseloads for Child Welfare Case Managers (January-June 2022) (left)

- On a six-month average, **81** of **129** (**62.8%**) case carrying Ongoing Case Managers (OCM) had more than 15 children on their caseload

Hires and Separations (January-June 2022)

- 46** staff were hired
- 42** staff separated employment

Child Welfare Case Manager Staffing (January-June 2022)

- At the beginning of 2022, there were **128** ongoing case management staff
- 24.1%** staff turnover rate

Jeanine B. Settlement Agreement Measures 2018 – 2022

Historical Settlement Measures	CY 2018	CY 2019	CY 2020	CY 2021	Jan – June 2022
<i>7.1 Placement Stability</i>	88%	89%	87%	88%	87%
<i>7.2 ASFA Timeliness</i>	89%	83%	87%	90%	69%
<i>7.3. Belated ASFA</i>	0%	100%	100%	90%	75%
<i>7.4 Length of Stay</i>	12%	12%	12%	13%	13%
<i>7.5. Reunification</i>	63%	49%	47%	46%	40%
<i>7.6. Adoption</i>	33%	25%	26%	32%	27%
<i>7.7. Maltreatment</i>	0.12%	0.23%	0.22%	0.24%	.04%
<i>7.8 Independent Investigations (Ind Inv) Timely Sent by DMCPs to Ind Inv Agency</i>	99%	98%	97%	98%	100%
<i>7.9 Ind Inv Agency Timely Assign Staff</i>	99.5%	100%	100%	100%	100%
<i>7.10 Ind Inv Agency Timely Determination</i>	100%	98%	100%	100%	99%

Jeanine B. Settlement Agreement Measures 2018 – 2022

Historical Settlement Measures	CY 2018	CY 2019	CY 2020	CY 2021	Jan – June 2022
<i>7.11 Caseload Size</i>	8	9	8	9	10
<i>7.12 Face-to-Face Contact</i>	98%	98%	97%	96%	95%
<i>7.13 Assessment Centers</i>	96%	95%	98%	98%	96%
<i>7.14 Initial Family Assessments</i>	85%	85%	95%	94%	86%
<i>7.15 Initial Health Screens</i>	93%	92%	90%	93%	91%
<i>7.16 Placement Packets to Foster Parents</i>	90%	94%	90%	87%	78%
<i>7.17 Annual Medical Exam</i>	93%	93%	89%	88%	84%
<i>7.18 Annual Dental Exams</i>	83%	81%	72%	71%	66%
<i>7.19 Initial Permanency Plans</i>	85%	81%	83%	69%	64%
<i>7.20 Permanency Plan Reviews</i>	95%	95%	94%	97%	98%
<i>7.21 Re-Entry</i>	7%	7%	7%	6%	5%
<i>7.22 Child Welfare Case Manager Turnover</i>	33%	34%	25%	46%	24%
<i>7.23 Children per Caseload</i>	13.4	14.2	13.4	14.5	15.0

Summary of Performance – Key Takeaways

- Volume in Access and Initial Assessment is greater than last year but is lower than pre-pandemic levels.
- Safety Outcomes are stable, and performance is strong. Children are continuing to be seen by their Child Welfare Case Manager (CWCM), children are safe in out-of-home care, and re-entry is stable at 5%.
- The number of foster homes is decreasing and something to watch, but it's too early to determine if this is a concern since there are several possible explanations.
- Length of Stay is increasing, and compliance with ASFA is decreasing. This combination means more children are taking longer to achieve permanence.
- One likely contributor is staffing. Although turnover appears to have recovered from 2021, there were about 30 less CWCMs compared to this time last year.



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<https://dcf.wisconsin.gov/>