Milwaukee Child Welfare Partnership Council Friday, September 27, 2019 DMCPS 635 N. 26 St. Minutes – FINAL

#### WELCOME AND INTRODUCTIONS

#### **MEMBERS PRESENT:**

Maria Rodriguez, Patti Logsdon, Chris Holmes, Libby Mueller Victor Barnett, Michelle Bria, Jocasta Zamarippa, Willie Johnson, Jr. Representative for Senator Alberta Darling, Representative for Senator Latonya Johnson, Dimitri Topitzes, Bria Grant (by phone).

#### **NOTICE**

First, the notice of the meeting was published on the DCF and DOA websites on September 20, 2019 and in the Milwaukee Journal Sentinel on September 24, 2019. Second, the notice was faxed to the newspaper of record for the State of Wisconsin, the Wisconsin State Journal, on September 25, 2019. The notice was emailed to the Partnership Council stakeholders including any media who had requested such notice on September 23, 2019. Finally, the agenda was posted on the front door of the DMCPS building at 635 N. 26<sup>th</sup> St. on September 25, 2019. This satisfies the requirements for notice under Wis. Stat. 19.84(1)(b).

### PRESENTATION OF SEMI-ANNUAL RESULTS, JEANINE B. SETTLEMENT AGREEMENT

Rick Miracola presented the results of the Settlement Agreement for January through June 2019

#### RESPONSE FROM ERIC THOMPSON

Attorney Thompson divided his response into four areas:

# 1. Safety and Well Being

Number of cases of maltreatment in out of home care has been below federal standards for several years.

Numbers regarding kids seen on a monthly basis are remaining stable, as are the numbers for medical and dental visits.

#### 2. Placement Stability

Placement stability is trending in the right direction. This is our best showing yet. Placements regarding kids 0-4 remain and ongoing challenge.

#### 3. Permanence

Numbers are very stable at 26%.

#### 4, Systems Supports

Red Flag - Number of kids per worker is rising. These numbers are impacting turnover which is at 29% and not where we want to be. If this continues, by the end of the year, the numbers could be higher than 50%.

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#### **AGENCY RESPONSE**

### Saint A - Alison McMorrow

Thirty percent of worker turnover is related to promotions or other changes at the agency and also factors in how many staff are on leave.

Turnover numbers for the third quarter are trending lower. Interviews are being done on a daily basis and a graduated training procedure has been put into place.

Based on feedback from staff, a court coach has been hired and will be starting in October.

# <u>CHW – Susanna Leggio</u>

Thirty-eight percent of staff who left did so during the introductory period.

Caseload numbers are coming down. Aggressively recruiting and have a retention plan in play. Hiring paid interns. Working on staff safety.

### **DMCPS – Charmian Klyve**

The system has matured significantly. We are experiencing positive outcomes and are in a good place right now. We are working on our ability to collaborate across systems and looking at the needs of ongoing. We continue to work on staffing/turnover issues

### FAMILY FIRST PREVENTION SERVICES ACT, Charmian Klyve

Looking forward to Family First presentations. A pilot programs is being developed that will help in moving toward keeping kids in the home. More information regarding the pilot programs will be coming out at the next meeting. We are getting more information about how the money flow works. We hope to learn from states who have already started the process what lessons they have learned and what problems they have encountered so we can determine what we should be doing to move forward.

Phil Zellmer explained the various focus groups being held in preparation for Family First. The Quality Improvement Section has been sending surveys out to community agencies to learn more about evidence- based systems, neighborhood services and the needs of the communities.

#### **ANNOUNCEMENTS**

New bids for Ongoing Agencies will be going out soon. Community meetings will be held to get stakeholder input.

Will there be any capital improvement dollars for group homes and residential centers? Should this be built into the contracts?

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# **MINUTES**

Minutes of the June 21, 2019 meeting were approved with the following amendment. Libby Mueller was added to the list of Council members present for that meeting.

Meeting adjourned

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